

Teresa Truong

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EXPERIENCE

EAS Digital Technology Developer

Jan. 2022 - Present

Cognizant Technology Solutions | Dallas, TX

- Operated on live production support issues regarding new hire onboarding, report job monitoring and payroll processing
- Served as the on-site on-call resource for end-users facing issues with corporate systems
- Utilized Oracle SQL Developer to debug person record data flow issues
- Created ticket trend analysis reports for each sprint and system documentation in HCM
- Trained in Oracle E-Business Suite R12 fundamentals on 3 Tier Architecture pertaining to Oracle Financials, Procurement, Order Management, Supply Chain Management & Human Capital Management
- Delivered a capstone project presentation to senior directors on Procure to Pay and Order to Cash processes

SKILLS

- **Proficient:** SQL, C/C++, Java, HTML, CSS, Javascript, Markdown, LaTeX, MATLAB, Git, Linux/Unix Environments
- **Familiar:** Python, Typescript, PL/SQL, R, Bash, STATA, RStudio, Jest, Cypress, React, React Native, Expo
- **Technologies:** Oracle E-Business Suite R12, Oracle Fusion Cloud HCM, SQL Developer, Figma, Mapbox, Node.js

CERTIFICATIONS

Oracle Cloud Infrastructure 2022 Certified Foundations Associate

Jul. 2022 - Aug. 2022

Exhibit fundamental knowledge of public cloud services provided by Oracle Cloud Infrastructure

Oracle Cloud Data Management 2022 Foundations Certified Associate

Jun. 2022 - Jul. 2022

Demonstrated foundational-level knowledge around core Oracle Data Management services

JP Morgan Chase & Co. Software Engineering Virtual Experience Program Participant

Oct. 2021 - Nov. 2021

Charted stock price data feed to alert traders of potential trading opportunities in real time.

PROJECTS

Project Manager | Keep the Coast Clear | Mapbox Javascript API

Apr. 2021 - Jun. 2021

Established a customized interactive map web application for non-profit organization San Diego Coastkeeper to inform San Diego citizens on the condition of their local watersheds.

UI/UX Designer + Developer | Electric Pomato | Javascript, HTML, CSS

Jan. 2021 - Mar. 2021

Developed a time management web application using concepts from Francesco Cirillo's Pomodoro Technique.

Developer | Beyond Money | React Native, Expo, Firebase

SD Hacks 2021

Built an iOS mobile application that allows collaboration within the community to provide volunteer assistance to those in need.

EDUCATION

University of California, San Diego

Sep. 2017 - Jul. 2021

- **Bachelor of Science** Joint Mathematics & Economics, Computer Science Minor
- **Relevant Coursework:** Software Engineering, Advanced Data Structures & Algorithms, Object-Oriented Design, Modern Cryptography, Discrete Mathematics, Applied Linear Algebra, Multivariable Calculus, Econometrics
- **Organizations:** Association for Computing Machinery, Women in Coding, Vietnamese Student Association - Dance