

Quality Assurance – New Gen Plugins

Agency Testing

Before testing, please make sure that the following requirements are met:

1. Reviews are collected & displayed only on Parent SKU
2. Test shop has multiple sales channels configured (test in one sales & multiple sales channels)
3. Available products in the test shop with GTIN & MPN (if supported by the shop system)
4. Different test instances available (End to End Testing in test shop)



*Note: Please go through each test case **from top to bottom** and tick the boxes if the case was successful*

*Note: For most test cases a **screenshot is available** showing how the result should look like – to see the screenshot, click on the respective testcase*

TESTCASE + DESCRIPTION	EXPECTED RESULT	ACTUAL RESULT
Installation (E2E)	<input type="checkbox"/> Plugin can be installed, activated & opened <input type="checkbox"/> TB is activated per default in all compatible shop system major versions <input type="checkbox"/> TB embed code is output correctly on each page of the mapped channel <input type="checkbox"/> TS checkout container was added to the Thank You page	
Trustbadge Configuration	<input type="checkbox"/> Trustbadge displayed as configured	
Activate the Estimated Delivery Date	<input type="checkbox"/> EDD is added to the TS checkout container (calculated correctly) EDD Calculation: EDD = Today + Delivery time in days + 1 day per Sunday	
Place a test order – make sure, that product reviews are still deactivated	<input type="checkbox"/> TS checkout container is populated w/ correct & valid values + TC pops up	
Export test order	<input type="checkbox"/> Export doesn't contain any product data	
Activate product reviews – place a test order with parent and 2 variants of the same product (with SKU/GTIN/MPN and check if it the correct ones)	<input type="checkbox"/> Product reviews section is added to the TS checkout container <input type="checkbox"/> SKU, GTIN, MPN are passed correctly within the section <input type="checkbox"/> SKU is transmitted on a parent basis for all 3 test products	

Review Invites based on order status: 1. Activate the order status "shipped" - functionality for sending review invites 2. Make a test order with a sample product 3. Change the order status to "shipped"	<input type="checkbox"/> Configuration is saved in the UI <input type="checkbox"/> The log file was checked and contains all relevant data <input type="checkbox"/> In the eTrusted control entre (reviews → invites), the status for the review invites of the order is set to "scheduled"/ "sent" with the correct date (!) <input type="checkbox"/> The email for the review invite was delivered at the right time	
Export test order	<input type="checkbox"/> Export contains all relevant data incl. all product data	
Deactivate Trustbadge and product reviews & change to standard (no EDD) and make a test order	<input type="checkbox"/> <i>"data-disable-trustbadge" in embed code</i> is set to <i>"true"</i> (tb no longer visible) <input type="checkbox"/> TS checkout container is still embedded and TC is visible on Thank you page (no product data anymore)	
Widgets: Place at least one widget for each position (desktop + mobile) and check if they all are displayed nicely	<input type="checkbox"/> One widget was placed per position, which is displayed correctly	
Mapping: Assign the same eTrusted channel to two different sales channel	<input type="checkbox"/> Configuration can be set & Mapping works	
Mapping: Assign two eTrusted channel & two different sales channels → change configuration & save → switch the eTrusted Channel	<input type="checkbox"/> Configuration can be set and saved independently <input type="checkbox"/> Configuration can be set and saved and are displayed correct in the frontend	

Additional Information

Test was executed by:	
Shopsoftware that has been tested:	
Tested versions:	
Date:	