

From: Pinki Roy <roypinki@gmail.com>
To: pdfconvert@pdfconvert.me
Subject: Fwd: [Reminder-1]Query regarding transactions.
Date: Wed, 12 Nov 2014 23:55:30 +0530

----- Forwarded message -----

From: **Pinki Roy** <roypinki@gmail.com>
Date: Fri, Apr 13, 2012 at 1:37 PM
Subject: Re: [Reminder-1]Query regarding transactions.
To: helpdesk@trustline.in, sailendra jain <sailendra_jain@yahoo.com>, BR61@branch.trustline.in, rdcc@trustline.in

Hi Help Desk,

No you have not replied to ALL MY MAIL TRAILS.

YOU HAVE ONLY REPLIED TO MAILS THAT YOU WANT AND ABSTAINED FROM ANSWERING A LOT OF MY SERIOUS QUESTIONS.

I WILL NOT HOLD ANY DISCUSSION IN VERBAL STATE AS I HAVE HAD VERY BAD EXPERIENCES WITH YOU WHILE DEALING IN VERBAL STATE IN THE PAST.

YOU SEND ME THE MAIL ID of the CEO I will not send you any REMINDERS.

Regards,

Pinki Roy

On Fri, Apr 13, 2012 at 12:31 PM, HELPDESK <helpdesk@trustline.in> wrote:

Dear Valued Customer,

We have already send the copy of the agreement along with the necessary document as required.

We have already replied on your all trails mails, there is no need to send the reminder mails again and again. Further if any query, you can come to our office and resolve the complaint.

Encl. : Financial ledger

We hope your query has been replied satisfactorily.

LOOKING FORWARD TO BUILD UP GOOD RELATIONS IN FUTURE

HELPDESK

For any further information and assistance email us at helpdesk@trustline.in or call us at our helpline [+91-120-4663300](tel:+91-120-4663300).

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From: Pinki Roy [<mailto:roypinki@gmail.com>]

Sent: Friday, April 13, 2012 10:48 AM

To: Amit Goel

Cc: helpdesk@kasecurities.com; helpdesk@trustline.in; rdcc@trustline.in; sailendra jain; BR61@branch.trustline.in; sailendrajain@trustline.in

Subject: Re: [Reminder-1]Query regarding transactions.

Hi Amit,

I have not received the copy of the policy, kindly send it again.

I again rechecked my mailbox, it is not there in my mailbox, so request you to send it again.

Regards,

Pinki Roy

On Fri, Apr 13, 2012 at 10:43 AM, Amit Goel <amitgoel@trustline.in> wrote:

Dear Ms. Roy,

We have already send the same you on yesterday the copy of the agreement along with the necessary document as you required. Further you are again requested to provide your specific problem.

Regards

Amit Goel

From: Pinki Roy [mailto:roypinki@gmail.com]

Sent: Friday, April 13, 2012 10:39 AM

To: Amit Goel

Cc: helpdesk@kasecurities.com; helpdesk@trustline.in; rdcc@trustline.in; sailendra jain; BR61@branch.trustline.in; sailendrajain@trustline.in

Subject: Re: [Reminder-1]Query regarding transactions.

Hi Amit,

I have not heard any thing on this.

Are you not willing to give me the information?

I had requested for the copy of the policy also, and sent you several reminders, I have not got them yet from you.

HelpDesk:: Can you send me the next person in the Escalation Hierarchy?

Regards,

Pinki Roy

On Thu, Apr 12, 2012 at 12:21 AM, Pinki Roy <roypinki@gmail.com> wrote:

A reminder mail.

On Tue, Apr 10, 2012 at 9:20 PM, Pinki Roy <roypinki@gmail.com> wrote:

Hi Amit,

1. I want to know if after every delivery , the scripts were supposed o be transferred to my Demat account?

2.Am I supposed to get the transaction details by postal mail, because my friends having

accounts with other brokers were telling me that they get one after every transaction i.e. a transaction statement by post.

Regards,
Pinki Roy

On Mon, Apr 9, 2012 at 11:13 AM, Amit Goel <amitgoel@trustline.in> wrote:

Dear Valued client,

Please provide your exact query so that it can be resolved at the earliest.

Regards

Amit Goel

From: Pinki Roy [mailto:roypinki@gmail.com]

Sent: Saturday, April 07, 2012 10:55 PM

To: helpdesk@kasecurities.com; helpdesk@trustline.in; rdcc@trustline.in; amitgoel@trustline.in

Subject: Query regarding transactions.

Hi All,

I want to know if after every transaction that happened on my account, I was supposed to get a physical mail by post with the transaction details.

Regards,
Pinki Roy