

Jane Im

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University of Michigan, Ann Arbor
School of Information
Computer Science & Engineering

Research Interests

Social Computing, Human-Computer Interaction, Consent, Data Ownership, Privacy, Digital Safety

Education

University of Michigan , Ann Arbor, MI Ph.D. in Information & Computer Science and Engineering Advisors: Florian Schaub (Information), Nikola Banovic (CSE) (formally accepted to both PhD programs and completing all requirements) School of Information Computer Science and Engineering, College of Engineering	Sept. 2018 - Present
Korea University , Seoul, Republic of Korea B.B.A. in Business Administration B.S. in Computer Science and Engineering	Mar. 2013 - Aug. 2018
Massachusetts Institute of Technology , Cambridge, MA Undergraduate special student program (non-degree, full-time enrollment)	Sept. 2016 - May 2017

Employment

Facebook , Menlo Park, CA (remote) User Experience Research Intern with Scarlett Sheng	June 2021 - Aug. 2021
Sassafras Tech Collective , Ann Arbor, MI (remote) Software Development & Research Intern with Jill Dimond	May 2020 - Aug. 2020
Airbnb , San Francisco, CA Research Intern Recipient 2020, <i>Internship deferred due to COVID-19</i>	
University of Michigan , Ann Arbor, MI Research Assistant, Teaching Assistant	Sept. 2018 - Present

Publications

Proceedings and Journals

[c1] **Jane Im**, Sarita Schoenebeck, Marilyn Iriarte, Gabriel Grill, Daricia Wilkinson, Amna Batool, Rahaf Alharbi, Audrey N. Funwie, Tergel Gankhuu, Eric Gilbert, Mustafa Naseem. Beyond Borders: Women's Perspectives on Harm and Justice after Online Harassment. *Under major revision, CSCW 2021*.

[c2] **Jane Im**, Jill Dimond, Melody Berton, Una Lee, Katherine Mustelier, Mark Ackerman, Eric Gilbert. Yes: Affirmative Consent as a Theoretical Framework for Understanding and Imagining Social Platforms. *ACM Conference on Human Factors in Computing Systems (CHI 2021)*. Yokohama, Japan. April 2021. 26.3% Acceptance Rate
[project website] [Best Paper Honorable Mention Award](#)

[c3] **Jane Im**, Eshwar Chandrasekharan, Jackson Sargent, Paige Lighthammer, Taylor Denby, Ankit Bhargava, Libby Hemphill, David Jurgens, Eric Gilbert. Still Out There: Modeling and Identifying Russian Troll Accounts on Twitter. *ACM Conference on Web Science (WebSci 2020)*. Southampton, UK. 27% Acceptance Rate **Best Paper Runner Up Award**

[c4] **Jane Im**, Sonali Tandon, Eshwar Chandrasekharan, Taylor Denby, Eric Gilbert. Synthesized Social Signals: Computationally-Derived Social Signals from Account Histories. *ACM Conference on Human Factors in Computing Systems (CHI 2020)*. Honolulu, HI. April 2020. 24.3% Acceptance Rate

[c5] **Jane Im**, Amy X. Zhang, Christopher J. Schilling, David Karger. Deliberation and Resolution on Wikipedia: A Case Study of Request for Comments. *ACM Conference on Computer Supported Cooperative Work and Social Computing (CSCW 2018)*. New York, NY. November 2018. 25% Acceptance Rate

[c6] **Jane Im**, Paul Medlock-Walton, Mike Tissenbaum. App Inventor VR Editor for Computational Thinking. *Computational Thinking in Education Conference (CTE 2017)*. Hong Kong. June 2017.

Papers in progress or under submission

[p1] Hariharan Subramonyam, **Jane Im**, Colleen Seifert, Eytan Adar. "They need to learn my language [a little bit]": Leaky abstractions for CoDesigning AI-Powered Applications [In submission]

[p2] Paul Resnick, Aljohara Alfayez, **Jane Im**, Eric Gilbert. Informed Crowds Can Effectively Identify Misinformation [In submission]

Workshop Papers

[w1] Sarita Schoenebeck, **Jane Im**, Amna Batool, Daricia Wilkinson, Audrey Funwie, Rahaf Alharbi, Marilyn Iriarte, Gabriel Grill, Eric Gilbert, Mustafa Naseem. Repairing Online Harms: Assessing Punitive and Reparative Justice Approaches. *First Annual Conference of The Platform Governance Research Network*. March 2021.

[w2] **Jane Im**, Jeeyoon Hyun, Jill Dimond, Melody Berton, Eric Gilbert. Building Social Platforms around Affirmative Consent. *Moving Forward Together: Effective Activism For Change Workshop at ACM Conference on Human Factors in Computing Systems (CHI 2020)*. Honolulu, HI. April 2020. Workshop Paper.

[w3] **Jane Im**. Non-consensual Images & Videos and Consent in Social Media. *Sensitive Research, Practice, and Design in HCI Workshop at ACM Conference on Human Factors in Computing Systems (CHI 2019)*. Glasgow, UK. May 2019. Workshop Paper.

Media Publication

[m1] Heeryung Choi, Cindy Lin, Yixin Zou, and **Jane Im**. An open letter to the U-M community. *The Michigan Daily*.

Awards & Scholarships

Best Paper Honorable Mention Award 2021
ACM Conference on Human Factors in Computing Systems (CHI 2021) [c2]

Best Paper Runner Up Award 2020
ACM Conference on Web Science (WebSci 2020) [c3]

2017 Annual Soft Robotics Competitions 1st prize in Design 2017
Harvard University, Cambridge, MA

Big Data Analytics Competition 3rd Prize 2015
SK Telecom, Seoul, Republic of Korea

Korea University Honor Scholarships

2014 spring & fall, 2015 fall

Honors Scholarships, 33% of tuition covered for 2014 spring, 50% of tuition covered for 2015 fall*Best Honors Scholarships*, tuition fully covered for 2014 fall**Grants****Rackham Conference Travel Grant**

2020

University of Michigan, Ann Arbor, MI

School of Information Conference Travel Grant

2018 - 2021

University of Michigan, Ann Arbor, MI

Research Experience**University of Michigan**

Sept. 2018 - Present

Research Assistant

- Currently designing and building novel social computing systems that are *consentful*—systems that protect people’s consent in user-to-system and user-to-user interactions.
- Theorized how social platforms can be built to ensure online interactions are consensual based on affirmative consent (“yes means yes”). [c2]
- Built *Sig*, a Chrome extension that computes and renders synthesized social signals (S3s) on social platforms. S3s are social signals computationally derived from an account’s history (e.g., behavior of posting toxic content), and then rendered on the profile. [c4]
- Built ML models to identify potential Russian trolls on Twitter, using an unbalanced dataset of 2.2K Russian troll accounts released by Twitter and 170K control accounts. [c3]

Facebook

June 2021 - Aug. 2021

User Experience Research Intern, advised by Scarlett Sheng (other mentors: Rui Yang and Ayesha Zafar)

- Led two projects on understanding users’ perception of privacy and consent by analyzing large-scale log data and conducting interviews with Facebook users.
- Led one project on understanding advertisers on Facebook by quantitatively analyzing existing survey data.

Sassafras Tech Collective

May 2020 - Aug. 2020

Software Development & Research Intern, advised by Jill Dimond

- Conducted (remote) usability testing of a client’s moderation system.
- Based on the usability testing results, designed mockups and further developed the moderation system.

Haystack Group, MIT

Apr. 2017 - Apr. 2018

Undergraduate Research, advised by Amy X. Zhang and David Karger

- Investigated how various factors affect the outcome of Request for Comments (RfC), a deliberative discussion on Wikipedia, by using mixed methods: 1) interviewing Wikipedia editors and 2) creating and quantitatively analyzing an English RfC dataset. [c5]

MIT App Inventor, MIT

Oct. 2016 - May 2017

Undergraduate Research, advised by Paul Medlock-Walton and Hal Abelson

- Enabled novice programmers to create modular code in the App Inventor, by developing customized blocks within the system that can execute any functions of an imported API.
- Implemented virtual reality (VR) blocks in the App Inventor to help novice users build VR apps. [c6]

Soft Active Materials Lab, MIT

Sept. 2016 - Feb. 2017

Undergraduate Research, advised by Hyunwoo Yuk

- Developed 3D printing based soft robotic hands with stand-alone actuation and control system.
- Implemented the software interface for precise 3D printing for advanced soft materials.

Invited Talks**DUB Shorts Seminar, University of Washington**

Aug. 2021

Yes: Affirmative Consent as a Theoretical Framework for Understanding and Imagining Social Platforms

MetaGov Seminar Series, Metagovernance Project

Apr. 2021

Reimagining and Building Social Platforms Grounded in Consent

HCI Seminar, Seoul National University

Jan. 2021

Reimagining and Building Social Platforms Grounded in Consent

CS 598 Antisocial Computing Guest Lecture, University of Illinois at Urbana-Champaign

Oct. 2020

Building Social Platforms Grounded in Consent

EECS 598 Human-Computer Interaction Guest Presentation, University of Michigan

Apr. 2020

Synthesized Social Signals: Computationally-Derived Social Signals from Account Histories

PhD Recruitment Flash Talk, University of Michigan School of Information

Feb. 2019

Still Out There: Modeling and Identifying Russian Troll Accounts on Twitter

Wikimedia Showcase, Wikimedia Foundation

Sept. 2018

Deliberation and Resolution on Wikipedia: A Case Study of Requests for Comments

IAR Seminar, University of Michigan School of Information

Sept. 2018

Deliberation and Resolution on Wikipedia: A Case Study of Requests for Comments

Selected Press

Predictive Model Identifies Wikipedia Arguments that Will Never Get Resolved.

Campus Technology. Dian Schaffhauser. Nov 27, 2018.

A Third of Wikipedia Discussions Are Stuck in Forever Beefs.

Vice Motherboard. Samantha Cole. Nov 7, 2018.**Teaching Experience****SI 539: Web Design, Development, and Accessibility, University of Michigan**

Winter 2020

Graduate Student Instructor

- A graduate course providing hands-on approach to learning responsive, accessible front-end programming for Web Design. Topics covered include HTML5, CSS3 (including Bootstrap framework), JavaScript, and the POUR design principles of accessible design.
- Led 2 discussion sections per week.

SI 339: Web Design, Development, and Accessibility, University of Michigan

Fall 2019

Graduate Student Instructor

- An undergraduate version of the course above.

Academic Mentoring

Paige Lighthammer, University of Michigan (Undergraduate) [c3]	Sept. 2018 - Apr. 2019
Jackson Sargent, University of Michigan Computer Science (Undergraduate) [c3]	Sept. 2018 - Apr. 2019
Ankit Bhargava, University of Michigan Computer Science (Undergraduate) [c3]	Sept. 2018 - Apr. 2019
Taylor Denby, University of Michigan Cognitive Science (Undergraduate) [c3, c4]	Sept. 2018 - Aug. 2019
Sonali Tandon, University of Michigan School of Information (Masters) [c4]	Sept. 2018 - Apr. 2019
Katherine Mustelier, University of Michigan School of Information (Undergraduate) [c2]	Mar. 2020 - May. 2020
Evan Wang, University of Michigan Computer Science (Undergraduate)	Oct. 2020 - Dec. 2020
Jake Klaristenfeld, University of Michigan Computer Science (Undergraduate)	Oct. 2020 - Apr. 2021
Weikun Lyu, University of Michigan Mathematics & Computer Science (Undergraduate)	Oct. 2020 - Apr. 2021
Annie Chen, University of Michigan Computer Science (Undergraduate)	Oct. 2020 - Present
Eleanor Desmond, University of Michigan College of Engineering (Undergraduate)	Oct. 2020 - Present
Jolie Kaplan, University of Michigan (Undergraduate)	Oct. 2020 - Present
Alice Li Wang, University of Michigan Stephen M. Ross School of Business & School of Information (Undergraduate)	Feb. 2021 - Apr. 2021

Service

Review

PLoS ONE	2021
ACM CHI	2021
ACM CSCW	2019 - 2021
IEE ICDM	2019

Leadership

Social Media Research Lab (SMRL), University of Michigan, Student Coordinator	Fall 2020 - Winter 2021
Michigan Interactive and Social Computing (MISC), Student Organizer	Fall 2020 - Winter 2021
Doctoral Executive Committee (DEC)	Fall 2019 - Winter 2020
<ul style="list-style-type: none"> • DEC is a group of PhD students that represent the voice of PhD students at University of Michigan's School of Information. • Organized social events and actively participated in addressing departmental issues that impact PhD students. 	

Skills

Programming Languages. Python, C, Java, Ruby, JavaScript, HTML, CSS, MATLAB, SQL

Research Methods. Interview, System building & User study, Usability testing, Survey, Machine Learning

Web framework. Django, Flask, Ruby on Rails

Software. GitHub, L^AT_EX, Linux command line

Coursework

Ph.D. courses

Technologies to Optimize Human Learning, Microarchitecture, Computer & Network Security, Human-AI Interaction, Data Mining, Doctoral Foundations Seminar, Human-Computer Interaction, Qualitative Research Methods, Interpretivist Theories in Computer-Supported Cooperative Work/Social Computing, Research Methods

Computer Science & Math undergraduate courses

Programming Language, Data Structure, Algorithms, Computer Architecture, Data Communications, Probability and Random Process, Calculus with Lab I, Computer Programming I, Introduction to Linear Algebra, Operating Systems, Artificial Intelligence, Databases, Embedded Systems, Internet Protocols, Discrete Mathematics, Theory of Computation, Advanced Computer Programming & Lab, Project for Graduation, Introduction to Inference, User Interface Design, Intelligent Multimodal User Interfaces

Last updated: September 10, 2021