Travis R. VanNoy, CMA

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Professional Achievements

Farmers Insurance Group, Inc. Grand Rapids, MI
March 2011 to Present

Claims Shared Services – Claims Business Manager I (October 2021)
Support of Glass and Tow Claims operations through data analytics and reporting

- Create reporting and analytics for the Glass/Tow department to support and impact business decisions.
- Create ad-hoc and recurring analysis utilizing SQL, R and Power BI to provide insight into data trends and forecasting business scenarios.
- Provide cost analysis and recommendations during vendor contract renewal and negotiations valued at $736M for Safelite and $208M for HONK over 5 years.
- Supported Claims IT initiatives by providing testing and verification of data through the UAT process related to conversion from Oracle to Snowflake and Oracle OBIEE to Power BI reporting.
- Successfully developed workflows to reduce manual processing and increase work productivity using Alteryx Gallery and Power Automate to automate pending tow/glass payments from Guidewire Claims Center.
- Lead a team of analysts that supported Auto, Property and Shared Services as the Product Owner using SAFe Agile framework.
- Mentored colleagues in standard data analytics and visualization practices. As early adopter of Power BI, I setup the necessary workspaces and gateways in the transition to Power BI from Tableau for Claims Shared Services.

Service Operations – Finance Manager I (October 2014)
- Work with executives as a finance business partner in developing yearly operational strategies.
- Responsible for the yearly operational budget for 3 contact centers totaling $20 million dollars.
- Responsible for the monthly forecast and analysis of actual-to-budget variances.
- Make project recommendations and verify cost-saving initiatives based on current business conditions and future needs.
- Developed an initiative to consolidate data into a single source data repository to manage, develop and analyze finance and operational metrics.

Print and Document Management - Business Operations Analyst II (March 2011)
- Project Manager: On-boarding of new disaster recovery vendor.
- Responsible for the cost-benefit analysis of the national postal consolidation effort for a calculated cost savings of $3.3M.
- Responsible for the operations cost analysis for new business proposals.
- Developed and implemented lean improvements to operational procedures.
- Created a macro based Excel report calculating equipment utilization using job data from data warehouse servers.

Fifth Third Bank Corp. Grand Rapids, MI
November 2007 to March 2011

Collections Reporting Specialist
- Responsible for developing department reporting using SAS, Business Objects and Crystal Reports (development of customized reporting and data extraction processes).
- Created daily collection analysis reports used to forecast monthly account aging.

- Developed an Access database for the purpose of tracking and reporting of loss mitigation applications for loss contingency planning and development.
- Developed employee performance dashboards using Excel .

Dematic Corp. Grand Rapids, MI

July 2000 to July 2007 (Reduction-In-Force)

Financial Analyst

- Created and documented standardized procedures for project revenue recognition according to GAAP guidelines.
- Developed and maintained a project reporting database that increased productivity for divisional managers.
- Resolve key audit issues with external audits.
- Prepare monthly income statement reconciliations for internal reporting.
- Create ad-hoc reports and data analysis templates using SAP, Excel and Access.

Senior Accountant

- Developed Access database to reconcile payroll register to bank statement.
- Created automated spreadsheets to streamline repetitive daily and monthly tasks.
- Implemented company procedures that reduced the outstanding balances of intra-company payables and receivables.
- Prepared bank and balance sheet account reconciliations.
- Month-End and Year-End closing responsibilities involving intercompany A/R, A/P and Sales elimination and long-term lease obligation reporting.

Education	M.S Data Analytics	Davenport University	Grand Rapids, MI
	B.S. Accounting	Univ. of Central Oklahoma	Edmond, OK
Certifications	Institute of Management Accountants (CMA)	Certificate – 41321	

Skills

- 20+ years accounting/finance experience working with multi-national and industry leading companies.
- 10 years experience using SAP General Ledger, Profit center, Project, A/P and A/R accounting modules in a manufacturing environment.
- Experience with GAAP accounting and publicly traded companies.
- Trained in SAFe Agile 4.6 Leadership

- Applications:
    Microsoft Office Suite
    R Studio
    MS SQL Server Management Studio
    Power BI
    SAP/EPM
- Program Languages:
    SQL, VBA, DAX and R