

TRANG TRUONG

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EDUCATION

Arizona State University

Aug 2023 - Dec 2026

Bachelor of Science, BusinessData Analytics

- **GPA:** 3.89
- **Coursework:** Computer Applications and Information Technology; Math for Business Analysis; Business Statistics; Information Systems Analytics; AI Business; Principle of Programming with C++

SKILLS

- **Programming Languages:** Python, SQL, C++, HTML/CSS
- **Machine Learning & AI:** Supervised Learning (Regression, Classification), Deep Learning (LSTM Networks, Neural Networks), Natural Language Processing (NLP, BERTopic, LDA), Model Evaluation (MAE, RMSE, R²), Model Deployment (AWS EC2, Streamlit), A/B Testing Design, SMOTE for Imbalanced Datasets, ETL Pipelines, Data Pipelines
- **Frameworks & Tools:** Pandas, NumPy, scikit-learn, Google Colab, Jupyter Notebook, VS Code, Git, Excel, Tableau
- **Soft Skills:** Cross-functional Collaboration, Communication, Agile Project Management, Process Optimization

PROJECTS

Electric Vehicle Population Data [LINK](#) | Python (Pandas, NumPy, Matplotlib, Seaborn)

Mar 2025

- Analyzed 100,000+ electric vehicle records to identify market penetration trends, range evolution, and top-performing manufacturers.
- Conducted time-series forecasting to simulate future growth curves by region and vehicle type; advised mock policy for infrastructure rollout prioritization.
- Presented insights in an executive-ready visual dashboard using Seaborn and Matplotlib, emphasizing EV sustainability goals and consumer adoption behavior.

House Rent Prediction [LINK](#) | Python (Pandas, NumPy, Plotly), Deep Learning (LSTM, Keras).

Mar 2025

- Constructed and trained deep learning models to forecast rental prices across metro regions using time-series LSTM architecture.
- Cleaned and normalized input data from scraped housing datasets; engineered temporal and categorical features to improve model generalization.
- Built an interactive Plotly dashboard for rent predictions with user-defined filters; designed MAE/R² evaluation module and proposed integration with real estate APIs.

Sephora Product Reviews [LINK](#) | Python, NLP, LDA, BERTopic, Streamlit, AWS EC2

Mar 2025 - Present

- Developed a production-grade NLP pipeline to analyze 160,000+ customer reviews, using LDA and BERTopic to uncover top 5 customer dissatisfaction drivers across product categories.
- Deployed an interactive Streamlit dashboard on AWS EC2, enabling real-time exploration of topic insights by non-technical stakeholders.
- Applied SMOTE to balance sentiment classes and boosted low-rating classification precision by 28%, leading to mock product roadmap recommendations simulating customer retention strategies.
- Integrated model tracking and version control with Git; proposed MLflow tracking for future A/B testing and topic drift monitoring.

EXPERIENCE

School of Mathematical and Statistical Sciences, ASU

Oct 2024 - Present

Office Aide

- Automated scheduling workflows for 200+ students, reducing advisor processing delays by 30% and enhancing operational transparency.
- Digitized and maintained math placement test records, improving access speed and minimizing administrative bottlenecks during registration periods.

SOS Children's Village

2021

Volunteer English Teacher

- Delivered one-on-one English instruction to beginner-level students; raised testing scores and assisted in successful secondary school applications.

Healing Palette Vietnam

2022

Vice leader, Head of Communication Board

- Managed a team of 12 members with digital communications and outreach for 10+ community projects, increasing program participation by 40% through content-driven campaigns.
- Edited and published 50+ articles, driving 35% increase in online engagement and expanding youth program visibility across multiple regions.
- Secured 8+ sponsorship agreements and led cross-team coordination for event execution and stakeholder reporting.

ACADEMIC COMPETITIONS

- **Automatic Bin (4th Place Winner):** Designed a C++-based sensor-integrated smart bin to reduce energy usage and monitor waste patterns; analyzed environmental impact scenarios for sustainable use cases.
- **Plastic Brick (2nd Place Winner):** Built and tested eco-friendly plastic composite bricks for durability and affordability; optimized material mix ratios for application in low-cost construction markets.