



CITY OF MCKINNEY
PO BOX 8000
MCKINNEY TX 75070-8000

Email ContactWaterBilling@McKinneyTexas.org
Office Monday - Friday, 8:00 a.m. - 5:00 p.m.
Phone 972-547-7550
24-Hour Automated Service
Agent Assistance Mon-Fri, 8:30 a.m. - 4:45 p.m.
Web www.mckinneytexas.org/waterbilling

Current Meter Usage (in thousand gallons)

Meter	Service	Prior Read	New Read	Usage
20802156	WA	3117	3187	70



Usage History (in thousand gallons)

Reading Date	Usage	Reading Date	Usage
02/05/24	62	08/06/24	61
03/06/24	58	09/04/24	53
04/02/24	50	10/04/24	47
05/06/24	87	11/04/24	52
06/04/24	84	12/04/24	49
07/08/24	74	01/06/25	58

Special Message

UTILITY SERVICES STATEMENT

for the service period from 01/06/2025 to 02/04/2025

ACCOUNT NUMBER	DUE DATE	AMOUNT DUE
231409-110854	02/28/2025	\$1039.85

Account Information

Account Name: ORION MCKINNEY
Service Address: 2580 COLLIN MCKINNEY PKY BLD27
Cycle-Route: 07-97
Billing Date: 02/12/2025

Summary of Charges

Water	445.90
Sewer	593.95
Sanitation Svc Sales Tax	.00
Total New Charges	\$1039.85

Account Summary

Balance From Your Last Bill	883.85
Payment(s)	-883.85
Adjustments / Late Fee	.00
BALANCE FORWARD	\$0.00

Total Amount Due	\$1039.85
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Please Fold On Perforation Before Tearing



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**SINGLE-PIECE 17 SGL 150274AA13-C-1
2977 3 SP 1.250



ORION MCKINNEY
PO BOX 3608
OAK BROOK IL 60522-3608

Service Address: 2580 Collin McKinney Pky Bld27
Cycle-Route: 07-97

ACCOUNT NUMBER	DUE DATE	AMOUNT DUE
231409-110854	02/28/2025	\$1039.85

Please write account number
on payment, include stub and
REMIT TO:

AMOUNT ENCLOSED
\$



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DUE DATE / LATE FEE

Utility bills are due on or before 16 days after the bill date.

Five days after the due date, a late fee is assessed. The fee is 10% of the new charges or a minimum of \$5.00.

A past due notice providing a two-week extension will be mailed. If no payment is received by the extension date, disconnection proceeds as outlined below.

DISCONNECTION FOR NON-PAYMENT

Once processed for disconnection, the entire balance (past due amount, current bill & related fees) is required to restore services. Additional deposits may be charged for multiple disconnections in a 12-month period.

Only cash, credit card or money order payments will be accepted once an account has been disconnected.

After making the payment, you must contact our office to schedule the reconnection. If service is reconnected by a non-City technician, a tampering fee will apply.

FINANCIAL ASSISTANCE

A payment plan may be available for qualified accounts. This requires a 50% payment of the current bill plus an administrative fee.

Please see our website for additional requirements in addition to other community resources.

ACCOUNT RESPONSIBILITY

Please note that failure to receive a bill does not excuse late fees or service disconnections.

Ensure your contact information (phone number, email and mailing address) is current. Email changes to: ContactWaterBilling@McKinneyTexas.org

The account holder is responsible for payment of services until a cancel request is received. The form is available online or at the office.

BILLING DISPUTES

Current rates & fees are available on our website. The number of trash carts billed is based on the prior occupant's quantity and/or a visual audit. The account holder is responsible for verifying trash charges.

Prior to disputing a bill, please visit our website FAQ page for information on identifying leaks and estimating water usage. An hourly usage report may be available for a fee.

AFTER HOURS EMERGENCY

Call 972-547-7550 and the messaging service will dispatch a technician. The response time may not be immediate. We recommend that you locate your personal shut-off valve prior to an actual emergency to minimize property damage.

PAYMENT OPTIONS



Online:	www.mckinneytexas.org/pay <ul style="list-style-type: none">• Autopay• Pay-by-text• One-time authorization	Mail:	City of McKinney PO Box 8000 McKinney, TX 75070
Phone:	972-547-7550 Option 2	Office:	City Hall, 401 E. Virginia St. Walk-up drop box located on the north side