## 1

Stakeholders in this situations would typically be store owners and/or business owners.

## 2

#### Structured template:

• As a PERSONA, I want to be able to DO\_SOMETHING, so I can SOLVE\_PROBLEM.

### **Functional requirements:**

- As a customer, I want to be able to pay for my order from my phone, so I can leave my wallet at home.
- As a manager, I want to be able to view specific transactional history, so I can analyze our sales.

### Non-functional requirements:

• As a clerk, I want to receive payment digitally, so I can avoid making calculations manually.

# 3

