



NATIONAL OPEN UNIVERSITY OF NIGERIA
Faculty of Agricultural Sciences
Dept. of Agricultural Economics and Extension
2020_1 Examination

Course Title: Hospitality Laws and Travels

Course Code: HCM 340

Credit Unit: 2

Total Score: 70 Marks

Time Allowed: 2 Hours

INSTRUCTION:

Answer compulsory question 1 (25 marks) and any other 3 questions (15 marks each).

QUESTION 1

A: What do you understand by Hospitality? (5 marks)

B: Explain hospitality industry (5 marks)

C: What do you understand by Hospitality Law? (6Marks)

D. Describe the importance of Anti-trust law (6 Marks)

E: Who is responsible if its managers or employees violate antitrust laws (3Marks)

QUESTION 2:

A. Describe any 4 situations which hotels have a right to refuse room rental by potential guest (Any 4: 2 ½ marks each (10 marks)

B. Describe the duty of a lodging Operator (5 marks)

QUESTION 3:

A: State any six steps that are helpful to health and safety in workplace. (3 marks)

B: Briefly explain any six steps that are helpful to health and safety in work place. (12 Marks)

QUESTION 4:

A. Explain the term "to work alone or in isolation" (3 marks)

B. State and explain the three factors to consider before assigning a worker in isolation. (1 mark for listing, 3 mark for explanation: 4 marks each (12) marks

QUESTION 5

A: How can Risk factors be eliminated where Practicable' in hospitality industry? (3 marks)

B: Describe SIX elements of determining if elimination is practical in risk factor (12 marks)

QUESTION 6

A: Who performs the risk assessment for a worker with musculoskeletal injury? (6 Marks)

B: What are awkward Postures? (4 marks)

C: Which 5 Postures should be watched to avoid Musculoskeletal injury? (5 marks)