



**NATIONAL OPEN UNIVERSITY OF NIGERIA
14/16, AHMADU BELLO WAY, VICTORIA ISLAND, LAGOS
SCHOOL OF MANAGEMENT SCIENCES
MARCH, 2014 EXAMINATIONS**

Course Code: BHM 712

Credit Unit: 2.

Course Title: Management Theory.

Time Allowed: 2 Hours

Instructions: 1. Attempt question number one (1) and any other (2) questions.

2. Question number 1 carries 30 marks, while the other questions carry 20 marks each.

3. Present all your points in coherent and orderly manner.

1a. What is bureaucracy?

1b. Discuss any five of Weber's ideal bureaucracy.

1c. Explain four advantages of bureaucracy.

1d. Discuss the limitations of bureaucracy

2a. Henry Fayol stated that there were five fundamental functions for all managerial activity in an organization, name them.

2b. Explain five (5) Fayol's principles of management.

2c. Briefly discuss any five phases of Operational Research.

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3a. Emerson listed twelve principles of efficiency in Management, list ten of them and briefly explain each of them.

4a. What is goal commitments?

4b. How can a manager foster commitment to important organizational goals among his employees.

4c. List six (6) problems that may militate against transfer of Western Management's Philosophy to Nigeria.

5. Planning is a management function involving the setting of goals and deciding how best to

achieve the goals.

- a. Give four (4) reasons a manager should plan?
- b. Mention three types of plan opens for an organization?
- c. List the problems that may militate against adequate planning.