

NATIONAL OPEN UNIVERSITY OF NIGERIA 91, CADASTRAL ZONE, NNAMDI AZIKWE EXPRESS WAY, JABI – ABUJA. FACULTY OF MANAGEMENT SCIENCES

OCTOBER / NOVEMBER 2016 EXAMINATION

COURSE CODE: BUS 428

COURSE TITLE: BUSINESS POLICY AND STRATEGY

COURSE UNIT: 2

TIME ALLOWED: 2 HOURS

INSTRUCTIONS:

1. Attempt question number one (1) and any other (2) questions.

2. Question number 1 carries 30 marks, while the other questions carry 20 marks each.

3. Present all your points in coherent and orderly manner.

QUESTIONS

1a. What sense does the term Business policy makes to you? What are the features of a good organizational policy? **(8.5 marks)**

1b. How important to you is the Business policy course? **(8.5 marks)**

1c. Explain the distinction between ethics and morality. Comment on the basic approaches to ethical behavior. **(13 marks)**

- **2a.** What steps would suggest that your organization follows when formulating new policies or modifying the existing ones? **(8 marks)**
- **2b.** Why do think the idea **of** corporate social responsibility is strongly opposed in some quarters? **(12 marks)**
- **3a.** How are policies formulated? **(8 marks)**
- 3b. What are the main focus of business level strategy? (12 marks)
- **4.** Clearly outline the steps you would follow in preparing a written case analysis. **(20 marks)**
- 5a. Differentiate between organization policy and strategy. (7.5 marks)
- **5b.** Highlight the evolution stages of Multinational Corporations. **(12.5 marks)**