

NATIONAL OPEN UNIVERSITY OF NIGERIA 14-16 AHMADU BELLO WAY, VICTORIA ISLAND LAGOS MARCH/APRIL 2016 EXAMINATION SCHOOL OF AGRICULTURAL SCIENCES

COURSE CODE: HCM433 CREDIT UNIT:

2

COURSE TITLE: MANAGEMENT &ORGANISATIONAL

BEHAVIOUR

TIME ALLOWED: 2 HOURS

INSTRUCTIONS: 1. Attempt Question Number one (1) and any

other two (2).

2. Question Number 1 is compulsory and carries 30 marks, while the other Questions

carry equal marks each

- 1. What are the common features of a formal organization?
- 1b. What are the principle of organization formulated by Henri Fayol?
- 2a. What are the different principal types of a role conflict?
- 2b. How can a reduction of resistance to managerial change be achieved in different ways, conditions and steps to be taken
- 3a. Where does legitimate power come from?
- 3b. How does organization give status through
- 4. Status is commonly conferred on people by the social system based on some factor and what are these factors?
- 5. What are the differences between the Theory X and Theory Y?