



**NATIONAL OPEN UNIVERSITY OF NIGERIA
14-16 AHMADU BELLO WAY, VICTORIA ISLAND, LAGOS
SCHOOL OF MANAGEMENT SCIENCES
JANUARY/FEBRUARY 2013 EXAMINATION**

**COURSE CODE: HCM 340 CREDIT UNITS: 2
COURSE TITLE: HOSPITALITY LAWS AND TRAVELS
TIME ALLOWED: 2HRS**

INSTRUCTIONS: 1. Attempt question number one (1) and any other two (2).

**carries 30 marks
carry 20 marks each.**

2. Question number 1 is compulsory and while the other 2 questions

3. Present all your points in coherent and

orderly manner

1(a) Define the following:

- i. Hospitality**
- ii. Tourism**
- iii. Visitor**
- iv. Implied contract**
- v. Hospitality law (2 marks each).**

(b) Outline and describe the seven steps to improve health and safety in the work place. (10marks).

(c) Classify travel according to structure and dimension (10 marks).

2. a) Describe with examples the following legal terms:

- i. Consideration**
- ii. Offer**
- iii. Acceptance**
- iv. Contract basics (2 marks each)**

b) i. Differentiate between tort law and anti-trust law (5 marks)

ii. Outline the standards of care as it applies to the hospitality industry (7 marks).

3. In a concise manner, discuss the principles of hazard management (10 marks).

b) What are hazardous substances; state examples. (5 marks)

c) Write short note on the Procedures for checking on the welfare of a worker. (5 marks)

4. Generally, the government prohibits places of public accommodation from discrimination against any persons particularly potential consumer. However, they are given special rights under certain conditions. What are these conditions? (8 marks)

b) Describe briefly the types of contracts applicable to the food service industry. (4 marks)

c) What is meant by occupational safety and welfare act and highlight your duties as an employer with respect to this act. (8 marks)

5. The international governing body in hospitality is the IATA, what does this mean. Explain their roles in improving and promoting global travel industry.(15 marks)

(ii.) What do you understand by discriminatory action, state at least 4 examples. (5 marks)

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