



NATIONAL OPEN UNIVERSITY OF NIGERIA
91, CADASTRAL ZONE, NNAMDI AZIKWE EXPRESS WAY, JABI – ABUJA
FACULTY OF MANAGEMENT SCIENCES
JULY 2017 EXAMINATION QUESTIONS

COURSE CODE: BUS 801

Credit Units: 2

COURSE TITLE: Production and Operations Management

TIME ALLOWED: 2 Hours

INSTRUCTIONS:

- 1. Attempt question number one (1) and any other (2) questions.**
- 2. Question number 1 carries 30 marks, while the other two (2) questions carry 20 marks each.**
- 3. Present all your points in coherent and orderly manner.**

1a. Discuss four basic demand options. **(10marks)**

b. Explain the characteristics and assumption of linear programming model. **(10marks)**

c. Discuss briefly four basic steps of graphic analysis. **(10marks)**

2a. Discuss the benefits and requirements of Material requirements planning. **(10marks)**

b. Compare and contrast two main classes of forecasting methods. **(10marks)**

3a. Lists ten steps in conducting work methods. **(10marks)**

b. Suppose Tijani and Osot. Ltd assembled television sets. It purchases 3,600 black and white picture tubes a year at #65 each. Ordering costs are #31, and annual carrying costs are 20 percentage of the purchase price. Compute the optimal quantity and the total annual cost of ordering and carrying the inventory. **(10marks)**

4a. Describe the two basic approaches to job design. **(10marks)**

b. Discuss types and effects of Supplier Relations. **(10marks)**

5a. Define the nature of supply-chain management for both manufacturers and service providers. **(10marks)**

b. List three corporate strategy set by management via strategic alternatives. **(10marks)**