



**NATIONAL OPEN UNIVERSITY OF NIGERIA  
14-16 AHMADU BELLO WAY, VICTORIA ISLAND LAGOS  
SCHOOL OF ARTS AND SOCIAL SCIENCES  
MAY/JUNE 2012 EXAMINATION**

PCR614 Introduction to Conflict Resolution Processes II  
Time Allowed: 3 hours

Instruction: Answer any three questions

- 1 Discuss the various perspectives and approaches to peacemaking
- 2 Attempt a comparative analysis of western and traditional approaches to conflict resolution
- 3 “Mediation is an informal, voluntary and confidential process in which a trained professional conflict resolution expert attempts to facilitate a win – win situation”. Discuss?
- 4 “Conflict is a precursor to social change” Discuss?
- 5 Discuss the evolution of conflict resolution from conceptual breakthrough to Rosenberg model