

NATIONAL OPEN UNIVERSITY OF NIGERIA 14/16, AHMADU BELLO WAY, VICTORIA ISLAND, LAGOS SCHOOL OF MANAGEMENT SCIENCES MARCH, APRIL 2014 EXAMINATIONS

Course Code: HCM 433 Credit

Unit: 2

Course Title: Management and Organisational Behaviour

Time Allowed: 2hours

Instruction: Attempt question number <u>one</u> and any other two questions of your choice.

Question number one carries 30 marks and all other questions 20 marks each.

- **1.** Various factors have been listed as being responsible for the determination of personality and these include:
 - i. His inherited body constitution, that is, physiological make-up (genetic inheritance)
 - ii. Social or Cultural determinant
 - iii. Roles determinant
 - iv. Situational determinants

Write short notes, explaining each of the above factors.

(30marks)

2. State and explain the 3 major response strategies or tactics that organizations adopt to respond to external challenges of change.

(20 marks)

3. What do you understand by status comparison? State and explain the two major perspectives from which this comparison in status can be viewed.

(20 marks)

4. In the Trait Theory of Personality, Eysenck proposed a two dimensional theory of

personality. Explain these two theories, stating the personality types that emerge from

them.

(20 marks)

5. Approaches to introducing change have been discussed in terms of a "Power distribution" continuum, list and explain the different aspects of this power.(20 marks)