



**NATIONAL OPEN UNIVERSITY OF NIGERIA  
14-16 AHMADU BELLOW WAY, VICTORIA ISLAND, LAGOS  
SCHOOL OF MANAGEMENT SCIENCES  
EXAMINATION**

**COURSE CODE: MBA 858**

**COURSE UNITS: 2**

**COURSE TITLE: Database Management Application System**

**TIME ALLOWED: 2HRS**

**Instructions: 1. Attempt question Number one (1) and any other Two (2).**

**2. Question number 1 is compulsory and carries 30 marks, while the other questions carry equal marks each**

**3. Present all your points in coherent and orderly manner**

1a) Is the form and use of information and decision support in e-business changing and expanding? Why or why not?

1b) As a Database Administrator, what would you consider as the benefit of Database Management System to an organization.

2) Has the growth of self-directed teams to manage work in organizations changed the need for strategic, tactical, and operational decision making in business?

3) What is the difference between the ability of a manager to retrieve information instantly on demand using an MIS, and the capabilities provided by a DSS?

4) Refer to the Real World Case. Are e-business decision support products evolving into hybrid systems that combine MIS, OLAP, DSS, AI, and other related capabilities? Give examples to illustrate your answer.

5) In what ways does using an electronic spreadsheet package provide you with the capabilities of a decision support system?

