

## NATIONAL OPEN UNIVERSITY OF NIGERIA 14-16 AHMADU BELLO WAY, VICTORIA ISLAND LAGOS MARCH/APRIL 2016 EXAMINATION

## **SCHOOL OF EDUCATION**

**COURSE CODE: EDA 811** 

**COURSE TITLE: CONCEPTS AND THEORIES OF EDUCATIONAL** 

**ADMINISTRATION AND PLANNING** 

**TIME ALLOWED:2 HOURS** 

INSTRUCTION: ATTEMPT 3 QUESTIONS IN ALL. QUESTION 1 IS

COMPULSORY.

- 1. Discuss the relevance of motivation and Educational in Administration. (24 marks)
- 2. Discuss eleven (11) important principles of an ideal or a formal organization. (23 marks)
- 3. (a) What do you understand by the term "organisational conflict"? (8 marks)
  - (b) List three (3) types of role conflicts that you know. (6 marks)
  - (c) Explain the identified three (3) types of role conflicts in (3b) above. (9 marks)
- 4. (a) Identify Fayol's fourteen (14) principles of management. (14 marks)

(b) Discuss any four (4) of the principles of management in (4a) above. (8+1 marks)