



NATIONAL OPEN UNIVERSITY OF NIGERIA
14-16 AHMADU BELLO WAY, VICTORIA ISLAND LAGOS
SCHOOL OF SCIENCE AND TECHNOLOGY
MAY/JUNE 2012 EXAMINATION

HEM 610 Health System Management

Time Allowed: 2 hours

Total Score: 100 marks

Instruction: Answer all questions in Section A and any other 3 questions in section B (Total: 4 questions).

SECTION A: Question 1: (Compulsory 25 marks)

1. Mary Follet defined management as -----
2. Henri Fayol considers management to consist of five stages of functions. True or false
3. According to Peter Drucker, the basic task of a manager is two-fold, namely:----- and -----
4. The first principle of management is -----
5. The second principle of management is -----
6. The World Health Organization was created in the year -----
7. Health system microeconomic efficiency is of two categories namely: Allocative and ----- efficiency
8. The focus of public health intervention is to achieve ----- rather than treat diseases
9. In 1986, the WHO in the Ottawa Charter for Health Promotion declared that health is -----
10. In health care delivery, it is expected that the scarcer the health resources, the higher the ----- cost
11. A Nephrologist is a health care practitioner that specializes in ----- disorders
12. An Otorhinolaryngology is a health care provider with specific specialty on ----- infection
13. Denton 1978 offered ----- general categories of faith healing
14. The medical specialist, Urologist takes care of ----- disorders.
15. Criteria often used to evaluate health systems are Efficiency and -----
16. ----- is a therapy based on the conviction that healing energy can be obtained from quartz and other minerals
17. ----- is an alternative medicine that encourages the use of micro doses of natural substances to boost immunity
18. A disease present in a population or geographical area all the time is said to be -----
19. Health indicators are usually presented in ----- terms
20. The value of second best choice that is given up when a first choice is made is known as -----
21. Biofeedback is an alternative treatment technique in which people are trained to improve their health by using ----- from their bodies.

22. Shiatsu is an alternative medicine that originated from -----

23. ----- health care is regarded as an intermediate level of health care

24. There are three elements in the process of financial management, namely:
Financial planning, financial control and -----

25. Broadly speaking, financial management takes place at two levels, namely
----- and ----- levels *(Total=25 marks)*

SECTION B: Answer any 3 Questions in this Section

Question 1:

- a.** What is financial management in the health system? (5 marks)
- b.** What are the objectives of financial management in the health system? (5 marks)
- c.** Identify and briefly explain the elements of financial management in the health system? (15 marks) *(Total: 25 marks)*

Question 2

- a. Why is community participation in health system very beneficial? (5 marks)
- b. Identify and briefly explain guidelines for overcoming obstacles in community participation in health system (20 marks) *(Total: 25 marks)*

Question 3

- i. What is health system reform? (10 marks)
- ii. Health system reform focuses on key areas. Identify *five* of such areas (5 marks)
- iii. Identify the role of the state in health system reform (10 marks) *(Total: 25 marks)*

Question 4

- a. What is a health system? (10 marks)
- b. With a diagrammatic presentation, identify and briefly explain elements of the health system? (15 marks) *(Total: 25 marks)*

Question 5:

Critically assess the criteria often used to evaluate health *(25 marks)*