



National Open University of Nigeria
14/16 Ahmadu Bello Way Victoria Island Lagos
School of Arts and Social Sciences

MARCH/APRIL 2014 POP EXAMINATION

Course Code: PCR714

Course Title: Introduction to Conflict Resolution Processes II

Time Allowed: 3 hours

Instruction: Answer any three questions

1. Discuss the various perspectives and approaches to peacemaking.
23marks
2. Attempt a comparative analysis of western and traditional approaches to
conflict resolution
23marks
3. "Mediation is an informal, voluntary and confidential process in which
a
trained professional conflict resolution expert attempts to facilitate a
win
win situation". Discuss?
23marks
4. Discuss the merits and demerits of conflict with copious reference to
different schools of thought in conflict studies.
23marks
5. Discuss the evolution of conflict resolution from conceptual
breakthrough of
Rosenberg model.
23marks

