

Question MCQ1 : The point of divergence between dispute settlement and dispute resolution lies in what?

Answer: ending a dispute, identifying the causal factors and dealing with them

Question MCQ2 : Which of the following is NOT an outcome of judgement when the plaintiff is successful

Answer: Ensure effective arbitration, award damages and enforce a right

Question MCQ3 : Conflict resolution strategies involve all BUT one of the following. Identify the wrong option

Answer: Interference

Question MCQ4 : The mediator as a process person is like

Answer: Facilitator

Question MCQ5 : How many essential elements did Michael Lund identify in a complete conflict prevention planning?

Answer: Five

Question MCQ6 : One of the criticisms of Alternative Dispute Resolution (ADR) strategies is that

Answer: They are private and are not in the public record or exposed to public scrutiny

Question MCQ7 : Which of the following does not constitute part of international law?

Answer: national law

Question MCQ8 : Which of the following best describes conflict management?

Answer: It assumes that conflicts are long-term processes that often cannot be quickly resolved

Question MCQ9 : A phase in the life cycle of conflict where parties may not wish to countenance any further losses and are prepared to commit to a settlement is described as

Answer: Ripe moment

Question MCQ10 : Which of these factors may NOT pose a serious constraint on any mediation effort?

Answer: Resources and persistence

Question MCQ11 : Mutual adjustment is one of the key causes of the changes that occur during

Answer: Negotiation

Question MCQ12 : How many are the basic sources of trust mediator?

Answer: 3

Question MCQ13 : Who has written extensively on early warning response and prevention of violent conflict and has argued cogently for more emphasis on and investment in efforts to understand the impacts of preventive/response measures.

Answer: Michael Lund

Question MCQ14 : Ending a dispute as quickly and amicably as possible is

Answer: Dispute Settlement

Question MCQ15 : To achieve complete resolution of a conflict requires making significant changes that restructure the following institutional structures of the society EXCEPT

Answer: Geographical changes

Question MCQ16 : Identify the one that is not part of major strategies for conflict resolution in this modern world

Answer: Blood covenant

Question MCQ17 : Which group is NOT among the groups that are most vulnerable in armed conflict

Answer: Military/combatant

Question MCQ18 : Which group is NOT among the groups that are most vulnerable in armed conflict

Answer: Military/combatant

Question MCQ19 : Which of the following is NOT part of peace building agents?

Answer: Combatants, insurgents and militants

Question MCQ20 : Communication consist of the following components EXCEPT

Answer: Noise/manipulating

Question MCQ21 : The full meaning of IHL is

Answer: International Humanitarian Law

Question MCQ22 : Which law lays down the minimum protection and standards applicable to situations where people are most vulnerable in armed conflict?

Answer: International Humanitarian law

Question MCQ23 : A phase in the life cycle of conflict where parties wish to countenance any further losses and are prepared to commit to a settlement is described as

Answer: Ripe moment

Question MCQ24 : In the simplest terms, negotiation means

Answer: A discussion between two or more disputants who are trying to work out a solution to their problem

Question MCQ25 : Peacebuilding activities geared towards addressing basic causes of conflict is

Answer: The structural dimension of peacebuilding

Question MCQ26 : What gives a mediator the opportunity to control aspects of interaction?

Answer: Procedural strategies

Question MCQ27 : Women have successfully formed their own political party and raised the profile of women in politics in _____

Answer: Northern Ireland

Question MCQ28 : Name the two women that wrote a report which provided a wealth of information on the impact of conflict on women and gave the suffering a human face

Answer: Elisabeth Rehn and Ellen John Sirleaf

Question MCQ29 : Women and girls' education improve all but one of the following

Answer: Patriarchy

Question MCQ30 : In which country did the government and the UNITA rebels provided 13 separate amnesties for each other

Answer: Angola

Question MCQ31 : One of the reasons for Peace building is to prevent

conflict from

Answer: Re-emerging

Question MCQ32 : In any human organisation conflicts are _____

Answer: inevitable

Question MCQ33 : Choose the one that does NOT belong to the three main strategies or techniques being used by mediators to intervene in a conflict situation

Answer: Instructive strategies

Question MCQ34 : Which meditative strategy adopts threats of withdrawals

Answer: Directive strategies

Question MCQ35 : All BUT one of the following are elements of information tools in early warning system

Answer: Rebels

Question MCQ36 : Who are the people; officials or unofficial who get involved in Conflict resolution strategies and skills?

Answer: Mediators

Question MCQ37 : A competitive approach to conflict resolution between parties is generally considered

Answer: destructive

Question MCQ38 : Once the initial efforts at resolution of conflict fails, it leads to

Answer: intensification

Question MCQ39 : Cooperative and competitive approaches are processes of

Answer: Conflict Resolution

Question MCQ40 : Conflict management correctly assumes that conflicts resolution processes are

Answer: Long term

Question MCQ41 : Social conflict is a natural occurrence between humans who are involved in

Answer: relationships

Question MCQ42 : Adversarial strategies that could be used for conflict resolution includes

Answer: litigation

Question MCQ43 : The conciliator usually has NO authority to seek evidence or call

Answer: witness

Question MCQ44 : The most powerful form of intervention strategies are facilitation and

Answer: Directive

Question MCQ45 : Pacifism means

Answer: don't settle conflicts with violence

Question MCQ46 : Find some middle ground and "work out an agreement to a conflict is

Answer: compromise

Question MCQ47 : When conflict parties are tired of hostilities and seek solution to a conflict, it is said to be in a state of

Answer: ripeness

Question MCQ48 : Towards the end of the 20th Century there was genocide in the civil war of

Answer: Rwanda

Question MCQ49 : All EXCEPT one of the following are essential elements to be found in a complete conflict prevention planning and decision cycle as espoused by Michael Lund

Answer: Extraction of information by force

Question MCQ50 : All EXCEPT one of the following organisations is not an international one

Answer: League of Imams

Question FBQ1 : The funds for developing series of pilot courses dealing with Early Warning and Preventive Measures were provided by British and _____ governments

Answer: Italian

Question FBQ2 : In reality, people are _____ creature and that is why they react to situations differently

Answer: Emotional

Question FBQ3 : _____ are the conceptions that parties have of the situation and its risks

Answer: Frame

Question FBQ4 : Dispute _____ does not address the underlying causes of conflict like conflict transformation

Answer: Settlement

Question FBQ5 : "Women, War, and Peace" is a report by Elizabeth Rehn and John Sir _____

Answer: Leaf

Question FBQ6 : The code name (in abbreviation)for United Nations Peace keeping in Angola from 1995-1998 is called _____

Answer: UNITA

Question FBQ7 : Offering each party in conflict incentives, promises of support, or threats of diplomatic sanction is a _____ strategies of mediation

Answer: Directive

Question FBQ8 : Philip C. _____ in 1948 defined International Law as "Law applicable to relations between states

Answer: Jessup

Question FBQ9 : The Community Court system for transitional justice in Rwanda is called _____

Answer: Gacaca

Question FBQ10 : The optional protocol to the communication on the Right of the child of 2000 is derived from _____ convention of 1949

Answer: Geneva

Question FBQ11 : Future _____ is a situation whereby parties form a vision of the shared future they are trying to build during negotiation

Answer: Imaging

Question FBQ12 : What parties in negotiation are ready to give up or concede is technically called _____

Answer: Trade-off

Question FBQ13 : A discussion between two or more disputants who are trying to work out a solution to their problem or issue at stake is known as

Answer: Negotiation

Question FBQ14 : Win-lose outcomes in conflict resolution is associated with ____ approach

Answer: Competitive

Question FBQ15 : ____ is a form of legal alternative to litigation whereby the parties to a dispute agree to submit their respective position (through agreement or hearing) to a third party for

Answer: Arbitration

Question FBQ16 : International law is derived from custom, general principles of law and ____

Answer: Treaties

Question FBQ17 : ____ is the court where inter states disputes or conflicts between states or countries are resolved

Answer: International Court of Justice A

Question FBQ18 : ____ is a wide range of activities associated with capacity building, reconciliation and societal transformation

Answer: Peace building

Question FBQ19 : Sustainable peace is characterized by the absence of physical and ____ violence

Answer: Structural

Question FBQ20 : The United Nations (UN) document "An Agenda for Peace" was written by ____

Answer: Boutros Boutros Ghali

Question FBQ21 : Rape, child abuse, genocide and torture are examples of ____ committed during times of armed conflict or war

Answer: Crimes

Question FBQ22 : Posture, Gesture and Facial expression are examples of ____ types of communication

Answer: Non-verbal

Question FBQ23 : A conflict resolution in which there is no winner nor vanquished is referred to as a ____ solution

Answer: Win-win

Question FBQ24 : Alternative Dispute Resolution process was first adopted in the ____

Answer: United State of America

Question FBQ25 : Inflammatory language usually tends to ____ conflict rather than deescalate it

Answer: Escalate

Question FBQ26 : ____ is the body of customary and conventional rules which are considered legally binding by civilized states in their intercourse with each other or one another

Answer: International Law

Question FBQ27 : International Humanitarian Law lays down the minimum protection and standards applicable to situations where people are most ____ in armed conflict

Answer: Vulnerable

Question FBQ28 : Conflict usually transforms perception by accentuating the differences between people and ____

Answer: Positions

Question FBQ29 : Arbitration is a form of legal alternative to ____

Answer: Litigation

Question FBQ30 : Integrative bargaining is also referred to as ____ bargaining

Answer: Interest-based

Question FBQ31 : International Court of Justice is situated in ____ in Netherlands

Answer: Hague

Question FBQ32 : Michael ____ outlined that "prior appraisal, implementation, monitoring, conflict diagnosis, rescues identification and evaluation" are essential elements in complete conflict prevention planning and decision cycle

Answer: Lund

Question FBQ33 : The law that deals with maritime commerce is known as ____ law

Answer: Admiralty

Question FBQ34 : The two most basic orientations required when parties in conflict enter into negotiation process to resolve their differences are competitive and ____

Answer: Cooperative

Question FBQ35 : ____ strategy is situations whereby mediator brings parties in conflict together in a neutral environment in order to be able to exert some control over the conflict management process

Answer: Procedural

Question FBQ36 : _____ strategy allows mediator to break through a circle of violence by changing the factors that influence the parties' decision making

Answer: Directive

Question FBQ37 : "One aspect or form of behaviour will suffice to turn a conflict" TRUE or FALSE _____

Answer: False

Question FBQ38 : "Carrying out an empathetic analysis of conflict will help you to understand your adversary's interest" TRUE or FALSE

Answer: True

Question FBQ39 : Monitoring and evaluation is also a form of ____ evaluation

Answer: Retrospective

Question FBQ40 : The fourth element of the early warning process is the ____ phase

Answer: Sending

Question FBQ41 : The resources required for mediating conflicts are resources, persistence, experience and _____

Answer: Commitment

Question FBQ42 : Good _____ demands that both parties take turns in speaking and listening.

Answer: Communication

Question FBQ43 : Mediation is likely to be more successful when parties appear most amenable to_____

Answer: Change

Question FBQ44 : International Center for the Settlement of Investment Disputes is the most important organ under the _____

Answer:

Question FBQ45 : There are _____ basic standards of international law

Answer: Ten

Question FBQ46 : "Learning to be a good helper as a way of helping yourself? is synonymous with _____ therapy

Answer: Helper

Question FBQ47 : The Oslo Accords was achieved in the year _____

Answer: 1993

Question FBQ48 : Conflict resolution requires identifying the _____ factors behind the conflict, and finding ways to deal with them.

Answer: Causal

Question FBQ49 : The underlying causes of conflict are embedded in the institutional structure of _____

Answer: Society

Question FBQ50 : Disputants that work cooperatively to negotiate a solution are more likely to develop a relationship of _____

Answer: Trust