



**NATIONAL OPEN UNIVERSITY OF NIGERIA
14-16 AHMADU BELLO WAY, VICTORIA ISLAND, LAGOS
SCHOOL OF SCIENCE AND TECHNOLOGY
JANUARY/FEBRUARY 2013 EXAMINATION**

Time Allowed: 2Hrs.

COURSE CODE/TITLE: NSS 410 Management in Nursing

INSTRUCTION: Answer any 4 Questions only.

1. (a).What is Motivation? **(5 Marks)**

(b). Theory X and Theory Y are sets of assumptions about behavior according to Douglas McGregor. Explain what you understand by these two theories. **(20 Marks).**
2. List and Discuss five key Management functions. **(25 Marks).**
3. (a). What are leadership styles? **(5Marks)**

(b). Enumerate Ten qualities of good leadership. **(20).**
4. Explain briefly what you understand by the following paired terms.
 - i. Rumour and Grapevine. **(12.5 Marks)**
 - ii. Body Language and Paralanguage. **(12.5 Marks)**
5. (a).Explain the Concept of Drug Revolving Fund (DRF) in Nigeria. **(10 Marks)**

(b). Outline the benefits of the DRF concept. **(15 Marks)**
6. Differentiate between Patterned interview and Stress interview. **(25 Marks)**