



NATIONAL OPEN UNIVERSITY OF NIGERIA
14/16 AHMADU BELLO WAY, VICTORIA ISLAND, LAGOS
SCHOOL OF MANAGEMENT SCIENCES
OCTOBER 2013 EXAMINATION

COURSE CODE: BUS 815

CREDIT UNIT: 2

COURSE TITLE: MANAGEMENT INFORMATION SYSTEM

TIME ALLOWED: 2 hrs

Instructions : 1. Attempt question number one (1) and any other (2) questions.

2. Question number 1 carries 30 marks, while the other questions carry 20 mark each.

3. Present all your points in coherent and orderly manner.

1 (a) List the activities involved in the System Design Phase.

10MARKS

(b) Discuss with examples some of the factors responsible for the failure of information System strategies.

6MARKS

(c) Discuss the three major elements contained in Information System's Strategic Planning.

6MARKS

(d) Discuss the following potential Risk treatment methods:

- Risk Reduction
- Risk Retention
- Risk Transfer
- Risk Avoidance

8MARKS

2. (a) Define the Risk Management and discuss four (4) types of information system maintenance.

10MARKS

(b) Definition of the term Strategic Planning?

2MARKS

(c) State the attributes of Geography Information System.

8MARKS

3. (a) What are the roles and responsibilities of the following in the operations

and maintenance phase of system design?

- Project Manager
- Technical Support
- Customers
- Process Improvement Review Board
- Programme Analyst

5MARKS

(b) Discuss the activities involved in the Requirement Analysis Phase of System Development.

12MARKS

(c) State the three processes of designing effective Geographical Information System.

3MARKS

4. (a) prepare the checklist of Data/Software Administration tasks and activities.

9MARKS

(b) Discuss the traditional constraints to project management.

6MARKS

(c) State the benefits of Strategic Information System Planning.

5MARKS

5. (a) List twelve (12) common tasks in Project Management.

12MARKS

(c) State the processes of designing effective Geographical Information System

8MARKS