



**NATIONAL OPEN UNIVERSITY OF NIGERIA
14/16 AHMADU BELLO WAY, VICTORIA ISLAND, LAGOS
SCHOOL OF MANAGEMENT SCIENCES
OCTOBER 2013 EXAMINATION**

Course Code: BHM 750

Credit unit : 2

Course Title: Labour Relations

Time Allowed: 2 hours

Instruction: Attempt compulsory question 1 and two other questions making a total of three questions. The compulsory question carries 30 marks. All the other questions carry 20 marks each.

1. (a) Explain the functions of the Pivotal and the Professional mechanic as propounded by Brewster and Holt-Larsen.
(b) What are the roles of supervisors in labour relations management?
(c) List and explain the types of strikes that may occur in an organization

30 marks

2. (a) Define a Strike
5 marks
(b) What are the techniques for the management of Strike or Industrial disputes?

15 marks

3. (a) List and explain three main elements of worker participation. 8 marks
(b) Explain five (5) techniques of worker participation in labour relations matters.

12 marks

4. (a) Define collective bargaining.
5 marks

(b) What are the critical factors of collective bargaining?
15 marks

5. (a) Define the concept of labour relations.
5 marks

(b) Discuss the involvement of government in labour
relations practices.

marks 15