



NATIONAL OPEN UNIVERSITY OF NIGERIA
91, Cadastral Zone, Nnamdi Azikiwe Express Way, Jabi-Abuja
FACULTY OF MANAGEMENT SCIENCES
JANUARY 2018 EXAMINATION QUESTIONS

COURSE CODE: MPA843

COURSE TITLE: **E-GOVERNANCE IN THE PUBLIC SECTOR**

CREDIT UNIT: 3

INSTRUCTION: 1. Indicate your Matriculation Number clearly
2. Attempt question one (1) and any other three (3) questions;
four questions in all
3. Question one (1) is compulsory and carries 25marks, while the
other questions carry 15marks each.

4. Present all your points in a coherent and orderly manner

TIME ALLOWED: 2^{1/2}Hours

Question (1)

(a) Discuss the major thrust of E-democracy? (10 marks)

(b) List and explain democratic actors. (5 marks)

© State and explain the models of E-democracy. (10 marks) Total = 25 marks.

Question (2)

List and explain the procedure of an e-service model construction. (15 marks).

Question (3)

(a) What are public network projects? 7 marks

(b) Name and explain its salient features. (8 marks). Total = 20 marks

Question (4)

Discuss the main public policy and management concerns for digital government. (15 marks).

Question (5)

Certain key dimensions are needed to be considered for effective citizens engagement. Discuss these dimensions. (15 marks)

Question (6)

Discuss levels of participation that can be used to characterize e-democracy initiatives