1a.   Explain what is meant by information.   4 marks
  b.   With respect to its content, how is information classified?   6 marks
  c.   With respect to both content and audience, how is information classified?

     3 marks
  d.   How is the value of any information determined?   4 ½ marks

2a.   Define Bibliographic Information.   3 ½ marks
  b.   List and briefly discuss the usual information contained in a MARC record.
     14 marks

3a.   What is meant by information organisation?
     3 ½ marks
  b.   State two objectives of information organisation.
     5 marks
  c.   List the six standards that must be followed for effective information
     organisation and storage   .
     9 marks

  4a.   Explain what is meant by: i)   query ii)   query formulation   4 ½
marks
   b.   List and fully explain three main factors that affect   query formulation.
     13 marks

5a.   Describe in detail what a user profile is.   8
marks

   b.   Outline three different ways to specify user profiles.
          4 ½ marks
   c.   Discuss briefly the need to personalise user profile.   5
marks

6a.   What is a search engine?   4
marks
   b.   Outline the three components of a search engine.
          10 ½ marks
   c.   Explain what is meant by World Wide Web.
          3 marks