



NATIONAL OPEN UNIVERSITY OF NIGERIA
91, Cadastral Zone, Nnamdi Azikiwe Express Way, Jabi-Abuja
FACULTY OF MANAGEMENT SCIENCES
JULY 2017 EXAMINATION

Course Code: MBA833

Course Title: INDUSTRIAL RELATIONS

Credit Unit: 3

Instructions: 1. Attempt Question 1 and any other three (3) questions
2. Question 1 is compulsory and carries 25marks while the other 3 questions carry 15marks each
3. Present all your points in coherent and orderly manner

Time Allowed: 3 Hours

1. a. Show the necessary conditions that must be present for effective industrial relation in organizations?
(5marks)
b. Explain the roles of Employers in Industrial Relations?
(10marks)
c. What are the roles of Trade union and basis for government intervention in industrial relations?
(10marks)
2. a. Discuss contract employment and its elements?
(8marks)
b. Provide a brief description of the duties of a Master to his worker-servant?
(7marks)
3. a. What are the obligations of a worker-servant to his employer?
(8marks)
b. Distinguish between a contract of Employment and that of Apprenticeship? (7marks)
4. a. Outline the essential terms in a contract of employment?
(7marks)
b. Under the Industrial Act, what are the provisions/ regulations for the employment of

young persons?

(8marks)

5. a. Describe your understanding of the Storey's role for the personnel function? (8marks)

b. List the Brewster and Holt-Larsen's model of Human Resources Management? (7marks)

6. a. Explain the concept of "organizational discipline"
(7marks)

b. List and explain the steps in Progressive Disciplinary Action?
(8marks)