

NATIONAL OPEN UNIVERSITY OF NIGERIA
PLOT 91, CADASTRAL ZONE, NNAMDI AZIKIWE EXPRESS WAY,
JABI-ABUJA
FACULTY OF MANAGEMENT SCIENCES
DEPARTMENT OF ADMINISTRATION
JANUARY EXAMINATION QUESTIONS 2018
COURSE CODE: BUS 424
COURSE TITLE: ORGANISATIONAL THEORY
CREDIT UNIT: 2
Instructions: **1. Indicate your Matriculation Number**
clearly
2. Attempt Question 1 and any other
two (2) questions
3. Question 1 is compulsory and carries
30marks while the other 2 questions carry
20marks each
4. Present all your points in coherent and
orderly manner
Time Allowed: 2 Hours

1(a) Explain what you understand by authority and power. How are they different?
(15 marks)

(b) With suitable examples, discuss the main types of power that can be found in an organization.
(15 marks)

2(a). Briefly state the characteristics of Bureaucracy and the contributions of Max Weber to Organization.
(15 marks)

(b). What are the main features of a bureaucratic organization?
(5 marks)

3(a) With reference to Hawthorne studies, discuss the influence of work groups in commerce and industry.
(10 marks)

(b.) Contrast the systems approach to organizations with the classical approaches.
(10 marks)

4. Discuss the main managerial problems of each type of organization, identified by Blans and Scott.
(20 Marks)

5.(a). Define organizational change and explain why people resist change?
(10 marks)

b. Discuss the objectives and approaches to organizational change.

(10 marks)