



**NATIONAL OPEN UNIVERSITY OF NIGERIA
14/16 AHMADU BELLO WAY, VICTORIA ISLAND, LAGOS
SCHOOL OF MANAGEMENT SCIENCES
OCTOBER 2013 EXAMINATION**

Course Code: ENT 325

Credit Unit: 2

Course title: Human Resource Management Principle

Time Allowed: 2hrs

Instruction: Attempt question 1 and any other 2 questions of your choice;

Question 1 carries 30 marks while the other carries 20 marks each.

Present your answer legibly and logically using relevant examples.

1a. Explain the concept of Human Resource Management.

1b. Describe the role of Human Resources in achieving organizational goals.

2a. Differentiate between training and staff development.

2b. Explain the need for training in an organisation

2c. Enumerate three (3) types of training in an organization

3a. Define communication and the process of communication

3b. List the barriers to effective communication

4a. Human Resource Management and Personnel Management are often used

interchangeably, but are not the same. Discuss.

4b. Enumerate the management functions of Human Resource Management system.

5. What is (i) Recruitment? (ii) Induction? (iii) Placement?

(iv) Selection