



NATIONAL OPEN UNIVERSITY OF NIGERIA
14-16 AHMADU BELLO WAY, VICTORIA ISLAND LAGOS
SCHOOL OF SCIENCE AND TECHNOLOGY
MAY/JUNE 2012 EXAMINATION

CHS 313 Health Management 2 (2 CR)
Time Allowed: 2 hours

Total Score: 100 marks

Instruction: Answer any 4 questions

QUESTION 1

Management has many definitions just as there are many managers. Explain the following dimensions of management

- a. Management as a Process (7 marks)
- b. Management as an Activity (6 marks)
- c. Management as a Discipline (6 marks)
- d. Management as a Group (6 marks) *(Total: 25 marks)*

QUESTION 2

- a. The term "Levels of Management" refers to: ----- *(1 mark)*
- b. Identify the levels of management (3 marks)
- c. List 7 roles performed at each level of managements (21 marks) *(Total: 25 marks)*

QUESTION 3

- a. List Henry Fayol's principles of management (12 marks)
- b. Enumerate the features of the principles of management (5 marks)
- c. Briefly explain the importance of management principles (8 marks) *Total: 25 marks*

QUESTION 4

What is Planning? (12 marks)

List the steps in planning Function (5 marks)

Enumerate eight characteristics of planning (8 marks) *(Total: 25 marks)*

QUESTION 5

- a. What is Motivation? (4 marks)
- b. The process of motivation consists of three stages. Identify them (6 marks)
- c. Briefly explain Maslow's theory of Motivation (15 marks) *(Total: 25 marks)*

QUESTION 6

- a. What is time management? (4 marks)
- b. The precondition for effective time management is based in -----, ----- and ----- (6 marks)

- c.** Why is time management important? (5 marks)
- d.** List 10 principles of effective time management (10 marks) (*Total: 25 marks*)