



NATIONAL OPEN UNIVERSITY OF NIGERIA
14/16, Ahmadu Bello Way, Victoria Island
SCHOOL OF SCIENCE AND TECHNOLOGY
October, 2013 Examination

COURSE CODE: CHS 313

COURSE TITLE: Health Management 11

TIME ALLOWED: 2 Hours

INSTRUCTION: Answer questions one (1) and any other 3 questions.

1. (a) Define management (5 marks)
- (b) State the objectives of management (10 marks)
- (c) Describe management as a process and management as an activity. (15 marks)
2. Clearly explain what you understand by planning (15 marks)
3. (a) What is leadership? (5 marks)
- (b) Enumerate the features of good leadership. (10 marks)
4. Differentiate between management and administration (15 marks)
5. Describe the steps involved in manpower planning. (15 marks)
6. (a) Define manpower planning. (5 marks)
- (b) Explain briefly what you understand by staffing. (5 marks)
- (c) List the importance of leadership? (5 marks)

