



NATIONAL OPEN

UNIVERSITY OF

NIGERIA

14/16 AHMADU BELLO WAY, VICTORIA ISLAND, LAGOS

SCHOOL OF SCIENCE AND TECHNOLOGY

MARCH/APRIL 2014 EXAMINATION

COURSE CODE: NSS 410

COURSE TITLE: MANAGEMENT IN NURSING

TIME ALLOWED: 2HOURS

INSTRUCTION: ANSWER ALL QUESTIONS.

1. Explain all you know about the concept of Drug Revolving Fund (DRF) in Nigeria. (25 Marks)
2. Illustrate the Communication Process Model (25 Marks)
3. Write short notes on : (25 Marks)
 - a. Fredrick Hertzberg Two-Factor Theory
 - b. Chris Argyris Theory
4. (a). What are leadership styles? **(5Marks)**
(b). Enumerate Ten qualities of good leadership. **(20).**