



**NATIONAL OPEN UNIVERSITY OF NIGERIA  
14-16 AHMADU BELLO WAY, VICTORIA ISLAND, LAGOS  
SCHOOL OF MANAGEMENT SCIENCES  
JANUARY/FEBRUARY 2013 EXAMINATION**

**COURSE CODE- MPA 817 CREDIT UNITS: 2**

**COURSE TITLE: THE ROLE OF THE BOARD AND ITS TRUSTEES**

**TIMES ALLOWED: 2 HOURS**

**INSTRUCTIONS: 1. Attempt question number one (1) and any other two (2).**

**carries 30 marks**

**questions carry 20 marks each.**

**2. Question number 1 is compulsory and while the other 2**

**3. Present all your points in coherent and orderly manner.**

- 1. (a) Enumerate five competency skills that Board members need to possess for high performance.  
(b) Discuss in detail the characteristics of a strategically competent board  
(c) Explain how board members can strengthen their interpersonal dimension skills.**
- 2. (a) Explain the importance of committees in an organization  
(b) Explain five disadvantages of committees in an organization**
- 3 (a) Explain four basic functions of a Board.  
(b) Records are very important to any organization. Explain the objectives of records management.**
- 4 . (a) Enumerate five causes of accidents in a hospital environment  
(b) Discuss the requirements of a good safety programme in an organization.**
- 5. Write short notes on:  
(a) Characteristics of information  
(b) Origin of Total Quality Management  
(c) Five Deming's TQM principles**