NATIONAL OPEN UNIVERSITY OF NIGERIA
14-16 AHMADU BELLO WAY, VICTORIA ISLAND LAGOS
MARCH/APRIL 2016 EXAMINATION

SCHOOL OF SCIENCE AND TECHNOLOGY

COURSE CODE: **DAM364**
COURSE TITLE: **MANAGEMENT INFORMATION SYSTEMS**

Time Allowed: **2 Hours** **Course Unit:**
Instruction: **Answer Any Four Questions**

1a. State six features of MIS. 6 marks
b. List five bottlenecks associated with MIS 5 marks
c. Outline, with an example each, the two categories of software. 6 ½ marks

2a. Write short note on:
i) Flash disk
ii) CD-ROM 8 marks
b. Distinguish between disk and disk drive. 6 marks
c. Explain the difference between seek time and data transfer rate. 3 ½ marks

3a. Explain what is meant by the ethics of information technology. 4 marks
b. Outline three ethical issues. 9 marks
c. List three areas of application of IT in information systems. 4½marks

4. Describe four major types of system in an organization. 17 ½ marks

5. Discuss management structure in relation to MIS. 17 ½ marks

6. Write short notes on the following: voice mail, email, teletext and telnet. 17 ½ marks