



**NATIONAL OPEN UNIVERSITY OF NIGERIA
14-16 AHMADU BELLO WAY, VICTORIA ISLAND LAGOS
SCHOOL OF MANAGEMENT SCIENCES
MAY/JUNE 2012 EXAMINATION**

MBA833 INDUSTRIAL RELATIONS (2 CR)

TIME ALLOWED: 2 hours

INSTRUCTIONS: Attempt any 3 questions of your choice. Each question carries 23.3 marks.

Present your answer legibly and logically using relevant examples.

- 1a. Discuss the role of Trade Unions in Industrial Relations.
- b. Why is government intervention in industrial relations necessary?
2. What are the essential elements of a contract of employment.
3. Discuss the regulations on the employment of women and infants.
- 4a. Discuss the reasons for disengagement of employees from an organization.
- b. Explain the rights of an employee whose appointment is being terminated.
- 5a. Explain the term “grievance?” and discuss the grievance procedure as it affects an organization.
- b. Discuss the three stages through which grievance interview normally pass