

## NATIONAL OPEN UNIVERSITY OF NIGERIA 14-16 AHMADU BELLO WAY, VICTORIA ISLAND LAGOS MARCH/APRIL 2016 EXAMINATION

## **SCHOOL OF MANAGEMENT SCIENCES**

COURSE CODE: BUS451 CREDIT UNITS: 2

COURSE TITLE: COMPARATIVE MANAGEMENT

**TIME ALLOWED: 2Hrs** 

**INSTRUCTION:** 1. Indicate your Matriculation Number clearly

2. Attempt question one (1) and any other two (2) questions – three

questions in all

3. Question one (1) is compulsory and carries 30 marks, while the other questions carry 20 marks each.

4. Present all your points in coherent and orderly Manner

1.

a. What is management consulting?

- [5 marks]
- b. Identify and describe two main approaches to management consulting [10 marks]
- C. Mention six key information sets that should be in your consulting proposal document to a prospective client [12 marks]
- d. Mention three components of cultural environment known to influence the international businesses and comparative management practices [3 marks]

[Compulsory, 30 marks]

- 2. "With the rapid expansion of global markets, managers are struggling to balance the paradoxical demand to *think globally and act locally*. That imperative requires them to move people, ideas, products, and information around the world to meet local needs.
  - a. Differentiate between globalization and internationalization [4 marks]
  - b. List and describe the four critical aspects of globalization identified by the International Monetary Fund (IMF) (*Draft a one-sentence description of each aspect*) [16 marks]

[20 marks]

- 3. "The number of Non Profit Organizations (NPOs) in Nigeria has grown tremendously over the past decade". As a budding management consultant:
  - a. How would you describe Non Profit Organizations? [5 marks]
  - b. Explain three similarities between non-profit and for-profit organizations [6 marks

c. Describe three conditions under which a Non Profit Organization could lose its nonprofit/tax-exempt status [9 marks]

[20 marks]

4.

a. Explain four approaches to cross-cultural management research [12 marks] b. Differentiate between 'Etic' and 'Emic' approaches to cultural research [8 marks]

[20 marks]

- "Although there is no consensus among scholars and practitioners regarding the conceptual definition of comparative management, efforts of pioneer theorists in the field like Boddewyn, Schollhammer, Negandhi and Prasad are the most widely accepted definitions/models of the concept".
  - a. Define comparative management either according to Jean Boddewyn, Hans Schollhammer, or Anant Neghandi and Benjamin Prasad [5 marks]
  - b. Briefly discuss the Negandhi-Prasad Model in Open Systems (Eclectic) Approach to Comparative Management Studies [15 marks]

[20 marks]