



**NATIONAL OPEN UNIVERSITY OF NIGERIA  
14-16 AHMADU BELLO WAY, VICTORIA ISLAND, LAGOS  
SCHOOL OF MANAGEMENT SCIENCES  
JANUARY/FEBRUARY 2013 EXAMINATION**

**COURSE CODE: MBA 815 CREDIT UNIT: 2**  
**COURSE TITLE: MANAGEMENT INFORMATION SYSTEM/DESIGN DEVELOPMENT**  
**TIME ALLOWED: 2 HOURS**

**Instructions: 1. Attempt question number one (1) and any other two (2).  
2. Question number 1 is compulsory and carries 30 marks while the other 2 questions carry 20 marks each.  
3. Present all your points in coherent and orderly manner.**

**QUESTION 1**

- A. What do you understand by the Term Strategic Planning?**
- B. Discuss the three major elements contained in Information System's Strategic Planning.**
- C. Highlight the benefit of Strategic Information System Planning.**

**QUESTION 2**

- A. Discuss the tasks and activities involved in the Requirement Analysis Phase of system development.**
- B. What is the objective of the system design phase?**
- C. List the tasks and activities involved in the System Design Phase.**

**QUESTION 3**

- A. Discuss four (4) types of information system maintenance.**
- B. What are the roles and responsibilities of the following in the Operations and maintenance Phase of System Design?**
  - **Project Manager**
  - **Technical Support**
  - **Customers**
  - **Process Improvement Review Board**
  - **Programme Analyst**

**QUESTION 4**

- A. Define project management.**
- B. Discuss the traditional constraints to Project Management.**
- C. List ten (10) common tasks in Project Management.**

**QUESTION 5**

- A. Define Risk management.**
- B. Discuss the following potential Risk treatment methods:**
  - **Risk Transfer**
  - **Risk avoidance**
  - **Risk Reduction**
  - **Risk Acceptance**

**GOOD LUCK**