



NATIONAL OPEN UNIVERSITY OF NIGERIA
91, Cadastral Zone, Nnamdi Azikiwe Express Way, Jabi-Abuja
FACULTY OF MANAGEMENT SCIENCES
JULY 2017 EXAMINATION

Course Code: BUS815

Course Title: MANAGEMENT INFORMATION SYSTEMS, DESIGN AND DEVELOPMENT

Credit Unit: 2

Instructions: 1. Attempt Question 1 and any other two (2) questions

2. Question 1 is compulsory and carries 30marks while the other 2 questions carry 20marks each

3. Present all your points in coherent and orderly

manner

Time Allowed: 2 Hours

1. a. Define the term "Systems Development Life Cycle (SDLC)"
(5marks)
b. List the Ten (10) phases of a systems life cycle and explain its three (3) its main primary Objectives.
(10marks)
c. Explain any five (5) key principles guiding the systems life cycle management
(10marks)
d. Define Project management and briefly explain the three (3) major constraints within which a Project Management Team is expected to work with.
(5marks)
2. a. Briefly explain any three (3) of the following systems life cycle models:
(10marks)
 - i. Waterfall Model
 - ii. Rapid Application Development (RAD) Model
 - iii. Joint Application Development (JAD) Model
 - iv. Prototyping Model
b. In designing and developing Management Information Systems much effort are put into Method Development and Research, but there seems to no universal agreement on whether methods are useful at all in Information Systems Development. Explain the two (2) main paradoxes associated with the use of Methods.
(5marks)
c. Identify the key deliverables of the Requirement Analysis Phase in the Systems Development Cycle
(5marks)
3. a. i. What is Strategic Information Systems Planning?
(2marks)
ii. What are the factors that can influence the output of a Strategic Information System Planning?
(3marks)
b. List the contents of a Strategic Information Systems Plan.
(5marks)

- c. Describe the key steps for developing an Information Systems Strategy.
(5marks)
 - d. What are the triggers for a Strategic Information Systems Plan?
(5marks)
4. a. Identify the main tasks and activities involved in the initiation process for an Information System design project
(5marks)
- b. Define the roles and responsibilities of the following key resources in the project initiation Phase:
(5marks)
- i. Project Sponsor; and
 - ii. Project Manager
- c. The Systems Concept Development Phase is the next phase after the Initiation Phase and following on the approval of the Concept Proposal in the systems development cycle. List the Tasks and Activities involved in this phase.
(5marks)
- (d). List the factors responsible for the failure of an Information Systems Strategy.
(5marks)
5. a. Discuss briefly the process of managing Risk in Information Systems Projects under the following headings:
(10marks)
- i. Risk Identification;
 - ii. Risk Assessment; and
 - iii. Potential Risk Treatment.
- b. Identify and discuss the key success factors behind the operation of a Dynamic Systems Development Method (DSDM).
(10marks)