



**NATIONAL OPEN UNIVERSITY OF NIGERIA
14-16 AHMADU BELLO WAY, VICTORIA ISLAND LAGOS
SCHOOL OF ARTS AND SOCIAL SCIENCES
MAY/JUNE 2012 EXAMINATION**

PCR711 THEORIES IN CONFLICT MANAGEMENT
TIME ALLOWED: 3HRS

INSTRUCTIONS: Answer any three questions

1. Outline the strategy of intervention used by the United Nations.
2. What role do symbols play in traditional methods of conflict management?
3. What is multi-track diplomacy and its importance as an approach to conflict management?
- 4a. What is policy making?
 - b. What are characteristics of policy making?
 - c. Outline and explain at least two types of policies.
- 5 Name three institutions and discuss their roles in conflict management in contemporary Africa