

## NATIONAL OPEN UNIVERSITY OF NIGERIA 14-16 AHMADU BELLO WAY, VICTORIA ISLAND, LAGOS SCHOOL OF MANAGEMENT SCIENCES JANUARY/FEBRUARY 2013 EXAMINATION

Course Code: BHM712 Credit Units:

2

**Course Title: Management Theory** 

**Time Allowed: 2 hours** 

Instructions: 1. Attempt question number one (1) and any other two

(2).

marks each.

2. Question number 1 is compulsory and carries 30 while the other 2 questions carry 20 marks

3. Present all your points in coherent and orderly

## manner

## **Questions:**

## (Compulsory question)

- 1. (a) What is planning?
  - (b) "If you fail to plan, you have automatically planned to fail" Discuss the above statement in the light of William Glueck's four reasons why managers plan
- 2. Planning is essential for the success of an organization but it can be problematic sometimes.

Enumerate and discuss the three known planning problems facing every organization.

- 3. (a) Give the definition and purpose of leading
  - (b) Distinguish between "autocratic leader" and a "democratic leader"
- 4. (a)Discuss the central roles of a manager in an organization.
  - (b) List and explain the three types of managers we have.

- 5. (a)Who is a leader?
  - (b) List five roles a leader is expected to play.

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