

NATIONAL OPEN UNIVERSITY OF NIGERIA 14-16 AHMADU BELLO WAY, VICTORIA ISLAND LAGOS SCHOOL OF MANAGEMENT SCIENCES MAY/JUNE 2012 EXAMINATION

MKT 723/823 Fundamentals of Marketing

Time Allowed: 2 Hours

Instruction: Attempt any three questions of your choice. Each question carries 23.3 marks. Present your answer legibly and logically using relevant examples.

- 1) A. Explain the four different ways in which an individual can obtain a product he or she wants.
 - B. Discuss the five conditions that must be satisfied for exchange to take place.
- 2) A. Discuss the five different philosophies guiding companies' marketing efforts.
- B. Highlight the eight different common states of demand, together with the corresponding tasks facing marketing managers.
- 3) A. Explain the four dimensions of a company's product mix.
 - B. Demonstrate the appropriate strategies for successful management of products as they pass through the different stages of their life cycle.
- 4) A. Discuss the two ways through which firms can obtain new products.
 - B. Identify the eight factors responsible for new product failures.

- C. Explain the five workable organisational structures that can be adopted to ensure effective product development.
- 5) A. Discuss the five basic marketing channel functions.
 - B. Explain the marketing channels for (1) consumer goods and (2) organisational goods