



**NATIONAL OPEN UNIVERSITY OF NIGERIA**  
**14-16 AHMADU BELLO WAY, VICTORIA ISLAND LAGOS**  
**SCHOOL OF MANAGEMENT SCIENCES**  
**MAY/JUNE 2012 EXAMINATION**

MPA 778/878 The Shifting System in Hospital/Multiple Hospital Management System  
Time Allowed: 2 HRS

Instruction: Attempt any three questions of your choice. Each question carries 23.3 marks. Present your answer legibly and logically using relevant examples

1. a. Mention any two similarities and four differences between the open closed dynamics system (8 marks)  
b. Highlight four essentials properties of a group dynamics (4 marks)  
c. Briefly discuss any five requirements when a group is to be constituted (10 marks)
2. a. Briefly itemize the seven steps and procedures in the selection process of a staff (7.3 marks)  
b. Distinguish between the following:
  - i. Float Personnel and Complementary Personnel
  - ii. Recruitment and Selection
  - iii. Cyclic Scheduling and Premium Day Weekend
  - iv Socio-Cultural Environment and Socio-economic Environment
  - i. Consultative Management and Individual Contact (15 marks)
3. a. Briefly discuss any 10 effects of shifting system on the employer and employee (20 marks)  
b. Explain the concepts of the shifting system in Hospital Management (3.3 marks)

4. a. What is staff development? Highlight five conditions requiring staff development (8.3 marks)

b. Discuss in details any three objectives of training and development (15 marks)

5. a. Discuss the Health System in Nigeria under the Federal State and Levels (8.3 marks)

b. Highlight any five functions/responsibilities performed at each of these levels (15 marks)