



NATIONAL OPEN UNIVERSITY OF NIGERIA

Plot 91, Cadastral Zone, Nnamdi Azikiwe Express Way, Jabi - Abuja

FACULTY OF MANAGEMENT SCIENCES

2020_2 EXAMINATION¹²³⁴

COURSE CODE: BUS317

COURSE TITLE: PRODUCTION MANAGEMENT

CREDIT UNIT: 3

INSTRUCTION:

1. Indicate your Matriculation Number clearly
2. Attempt question one (1) and any other three (3) questions; four questions in all
3. Question one (1) is compulsory and carries 25 marks, while the other questions carry 15 marks each.
4. Present all your points in a coherent and orderly Manner

TIME ALLOWED: 2½ Hours

QUESTION ONE

- (a) Define production in its strict, narrow context. **10marks**
(b) Explain what management scholars mean by production in its wider context. **15 marks**

QUESTION TWO

Discuss the 5 key aspects of production normally considered by management scholars. **3 marks each**

QUESTION THREE

- (a) State clearly the difference between job production and batch production. **10 marks**
(b) Give one example of job production and one example of batch production. **5 marks**

QUESTION FOUR

- (a) Discuss briefly, four techniques for measuring employee productivity. **2 marks each**
(b) Why do workers have negative attitude to work study? **7 marks**

QUESTION FIVE

- (a) Discuss the various objectives of planning and control in production **3 marks**
(a) What are the main responsibilities of Planning & Control Department? **12 marks**

QUESTION SIX

- (a) Why would a company producing biscuits install an inspection department? **10 marks**
(b) In what forms do inspectors in factories do their job? **5 marks**