

## NATIONAL OPEN UNIVERSITY OF NIGERIA 14/16 AHMADU BELOW WAY, VICTORIA ISLAND, LAGOS SCHOOL OF MANAGEMENT SCIENCES JUNE 2013 EXAMINATION

COURSE CODE: BUS815 CREDIT UNIT: 2
COURSE TITLE: MANAGEMENT INFORMATION SYSTEM

TIME ALLOWED: 2 hrs.

INSTRUCTION: 1. Attempt question Number one (1) and any other two (2).

2. Question number 1 is compulsory and carries 30 marks, while the

other questions carry equal marks each

## 3Prresent all your points in coherent and orderly manner

- 1 (a) Briefly explain Geography Information System
- (b) Define the Risk Management and discuss four (4) types of information system maintenance
  - (c) Discuss the following potential Risk treatment methods:
    - Risk Reduction
    - Risk Retention
    - Risk Transfer
    - Risk Avoidance
- 2 (a) Discuss the task and activities involved in the Requirement Analysis Phase of System Development.
- (b) What are the roles and responsibilities of the following in the operations and maintenance phase of system design?
  - Project Manager
  - Technical Support
  - Customers
  - Process Improvement Review Board
  - Programme Analyst
- 3. (a) Discuss the traditional constraints to project management.
  - (b) Discuss the three major elements contained in Information System's

## Strategic Planning

- (c) Definition of the term Strategic Planning?
- 4. (a) List twelve (12) common tasks in Project Management
  - (b) State the benefit of Strategic Information System Planning
- 5. (a) What is the objective of the system design phase?
  - (b) List the tasks and activities involved in the System Design Phase.
  - (c) State the three processes of designing effective Geographical Information System.