



**NATIONAL OPEN UNIVERSITY OF NIGERIA  
14-16 AHMADU BELLO WAY, VICTORIA ISLAND, LAGOS  
SCHOOL OF SCIENCE AND TECHNOLOGY  
JANUARY/FEBRUARY 2013 EXAMINATION**

**Course Code: CHS 313**

**2**

**Course Title - Health Management 11  
2 hours**

**Total Score: 100 marks**

**Course Credit Unit:**

**Time Allowed:**

**Instruction:** Answer any 4 questions

**Question 1**

- What is management? **(5 marks)**
- What are the objectives of management **(10 marks)**
- What do you understand by: Management as a Process and management as an Activity **(10 marks)**

**Question 2**

- What is Leadership **(5 marks)**
- What are the features of leadership **(10 marks)**
- Leadership is an important function of management which helps to maximize efficiency and to achieve organizational goals. Discuss **(10 marks)**

**Question 3:**

- What do you understand by Planning? **(15 marks)**
- Enumerate characteristics of planning **(10 marks)**

**Question 4:**

Illustrate the difference between management and administration **(25 marks)**

**Question 5**

- What is manpower planning? **(5 marks)**
- Identify and explain steps in manpower planning **(20 marks)**

**Question 6**

- What is Motivation? **(5 marks)**
- Explain Maslow's theory of Motivation **(20 marks)**