



**NATIONAL OPEN UNIVERSITY OF NIGERIA
14-16 AHMADU BELLO WAY, VICTORIA ISLAND LAGOS
SCHOOL OF ARTS AND SOCIAL**

SCIENCES

MAY/JUNE 2012 EXAMINATION

PCR375: LANGUAGE AND INFORMATION MANAGEMENT IN PEACE AND
CONFLICT RESOLUTION

Time Allowed: 2 Hours

Instruction: Answer any three (3) questions of your choice

1. Define the terms information and communication and briefly itemize and explain importance of communication to conflict.
2. "Elements of language are important in communication interaction". Discuss.
3. "Communication barriers are hindrances to effective conflict resolution". Explain.
4. (a) Itemize at least five (5) basic characteristics of information.
(b) Of what importance is information to peace and conflict situations?
5. (a) Enumerate and explain ways in which you can be an effective communicator.
(b) Critically adjudge the role of media in conflict management.

