



NATIONAL OPEN UNIVERSITY OF NIGERIA
University Village, Nnamdi Azikiwe Expressway, Plot 91, Cadastral Zone
Jabi Abuja

FACULTY OF ARTS
July, 2017 Examination

END OF SEMESTER EXAMINATION 2017_1

COURSE CODE: CTH472

2 CREDIT UNITS

COURSE TITLE: CONFLICT MANAGEMENT

TIME ALLOWED: 2HOURS

INSTRUCTION: ANSWER QUESTION ONE AND ANY OTHER TWO

1. Identify in the First Gospel Four major references that are related to conflicts, including the nature of the conflicts and the parties involved. (30 marks)
- 2 Discuss Four main causes of conflicts (20 marks)
- 3 Do you think that communication has any positive contribution to conflict management? (20 marks)
- 4 What are the rules for resolving conflict among Christians? (20 marks)
5. Discuss the relationship between conflict style and family dispute. (20 marks)