



NATIONAL OPEN UNIVERSITY OF NIGERIA
91, Cadastral Zone, Nnamdi Azikiwe Express Way, Jabi-Abuja
FACULTY OF MANAGEMENT SCIENCES
JULY 2017 EXAMINATION

Course Code: BUS839

Course Title: MANAGEMENT THEORY

Credit Unit: 2

Instructions: 1. Attempt Question 1 and any other two (2) questions

2. Question 1 is compulsory and carries 30marks while the other 2 questions carry 20marks each

3. Present all your points in coherent and orderly manner

Time Allowed: 2 Hours

- 1 a. What are the characteristics of mechanistic and organic Organizations? (15 marks)
b. Discuss the limitations and strength of the contingency model (15 marks)
2. List the major roles of Management and discuss its problem in Nigeria (20marks)
- 3 a. Define planned change (5marks)
b. Give reasons for Resistance to change; and how can resistance to change be managed? (15marks)
- 4 a. Define Organizational Behaviour (5marks)
b. Explain the importance of the Behaviourial science approach to Management (15marks)
- 5 a. Discuss the principles of management as enumerated by Henri Fayol. (10marks)

b. Make an attempt to discuss the strengths (usefulness) and weaknesses (limitations) of systems theory.
(10marks)