



NATIONAL OPEN UNIVERSITY OF NIGERIA
14-16 AHMADU BELLO WAY, VICTORIA ISLAND LAGOS
SCHOOL OF MANAGEMENT SCIENCES
MAY/JUNE 2012 EXAMINATION

BHM 401 Principles and Practice of Management

TIME ALLOWED: 2^{1/2} Hours

INSTRUCTION(S): Attempt any 3 questions of your choice. Each question carries 23^{1/2} marks.

1. List and explain 5 Management Theories.
2. Outline and discuss the 3 Principles of Management.
- 3
 - a. List and explain 4 types of plans.
 - b. What are the basic steps of planning?
- 4
 - a. Explain the 3 approaches to the study of Leadership.
 - b. Mention 5 Leadership problems in Nigeria today.
 - c. Explain the 3 basic Styles of Leadership.
- 5
 - a. Identify and explain 5 steps in Creative Thinking.
 - b. Explain 6 Sources of Conflict identified by Jones and George (2003).
 - c. Mention and explain 5 Strategies a manager can employ in Managing conflicts.