



NATIONAL OPEN UNIVERSITY OF NIGERIA
14-16 AHMADU BELLO WAY, VICTORIA ISLAND LAGOS
SCHOOL OF EDUCATION
SEPTEMBER/OCTOBER 2015 EXAMINATION

COURSE CODE: EDA 825

COURSE TITLE: Managerial Psychology

TIME ALLOWED: 2 Hours.

INSTRUCTION: Answer THREE questions only. QUESTION ONE is compulsory.

QUESTIONS

1 a. Define the concept of Leadership.
5marks

b. There are several possible constraints on Leadership effectiveness, identify five (5) of them. 10marks

c. Distinguish between Transformational and Transactional leadership styles. 10marks

d. Explain the functions of Leadership.
5marks.

2. a. Explain two main types of stress.
4marks

b. Discuss five (5) symptoms of stress.
10marks

c. Enumerate six (6) environmental factors that could contribute to stress in teachers in secondary schools. 6marks.

3. a. Differentiate between formal and informal organizational structures.
10marks

b. Some activities of the informal organization could be beneficial to the

effectiveness of the organization, discuss.
10marks

4.a. What is “Planning” in organizational management?
5marks

b. What are the requirements for good planning?
10marks

c. Enumerate the obstacles in the planning process.
5marks.