



NATIONAL OPEN UNIVERSITY OF NIGERIA
14-16 AHMADU BELLO WAY, VICTORIA ISLAND, LAGOS
SCHOOL OF SCIENCE AND TECHNOLOGY
JANUARY/FEBRUARY 2013 EXAMINATION

COURSE CODE: DAM 382
COURSE TITLE: INFORMATION SYSTEM MANAGEMENT
CREDIT UNIT: 3 CREDIT UNITS
TIME: 3 HOURS
INSTRUCTION: ANSWER ANY FOUR QUESTIONS IN ALL

1.
 - a. Using a table, list 5 differences between procedure-based and knowledge-based activities (10 marks).
 - b. List any 4 goals for thriving in the new work environment (7.5 marks).
2.
 - a. With the aid of a diagram, explain the components of a simple model of technology use. (3 marks)
 - b. List the 4 principal elements of an improved model of technology use. (4 marks)
3.
 - a. List 3 characteristics of a successful project. (9.5marks)
 - b. List 4 deliverables of the project planning phase of project management. (8 marks)
4.
 - a. Discuss briefly the term data warehouse. (7.5 marks)
 - b. Discuss briefly the driving force behind data warehousing (10 marks)
5.
 - a. List and explain briefly, the 5 pillars of security as identified by RSA. (10 marks)
 - b. In one sentence each, list and explain the 3 ways VPNs can be used according to Price Waterhouse Coopers (7.5 marks).
6.
 - a. With the aid of a diagram, identify and briefly outline the 4 functions of an IS organization as described by George Cox. (11.5 marks)
 - b. List any 3 approaches used by hackers to carry out information security exploits. (6 marks)