NATIONAL OPEN UNIVERSITY OF NIGERIA
14-16 AHMADU BELLO WAY, VICTORIA ISLAND LAGOS
SCHOOL OF MANAGEMENT SCIENCES
MARCH/APRIL 2015 EXAMINATION

COURSE CODE: MPA843   **CREDIT UNIT: 2**
COURSE TITLE: E-GOVERNANCE IN THE PUBLIC SECTOR
TIME ALLOWED: 2HRS

Instructions: 1. Attempt question number one (1) and any other two (2) questions.

2. Question number 1 carries 30 marks, while the other questions carry 20 marks each.

3. Present all your points in coherent and orderly manner.

1   What do you understand by E-governance? Explain the main dimensions of e-governance and its domains.

2.   Give three authoritative definitions of e-government and discuss its internal and external strategic objectives

3.   The change potentials for good governance and development are usually believed to be rooted in the power of Information and Communication Technologies (ICTs). The change potentials can in turn bring some benefits to a developing economy. Enumerate and discuss five of these main benefits.

4.   Discuss six policy and management considerations in digital initiatives

5.   Hassan, Shehab and Peppard (2010) outlined some categories of major barriers that can get in the way of E-service development. Discus those barriers.