



NATIONAL OPEN UNIVERSITY OF NIGERIA
14/16 AHMADU BELOW WAY, VICTORIA ISLAND, LAGOS
SCHOOL OF MANAGEMENT SCIENCES
JUNE/JULY, 2013 EXAMINATIONS.

COURSE CODE: MBA815 CREDIT UNIT: 2

COURSE TITLE: MANAGEMENT INFORMATION SYSTEM

TIME ALLOWED: 2 hrs.

Instructions: **1. Attempt question Number one (1) and any other two (2).**
2. Question number 1 is compulsory and carries 30 marks, while the other questions carry equal marks each
3. Present all your points in coherent and orderly manner

1. (a) Briefly explain Geography Information System
- (b) Define the Risk Management and discuss four (4) types of information system maintenance
- (c) Discuss the following potential Risk treatment methods:
 - Risk Reduction
 - Risk Retention
 - Risk Transfer
 - Risk Avoidance
2. (a) Discuss the task and activities involved in the Requirement Analysis Phase of System Development.
- (b) What are the roles and responsibilities of the following in the operations and maintenance phase of system design?
 - Project Manager
 - Technical Support
 - Customers
 - Process Improvement Review Board
 - Programme Analyst
3. (a) Discuss the traditional constraints to project management.
- (b) Discuss the three major elements contained in Information System's Strategic Planning
- (c) Definition of the term Strategic Planning?
4. (a) List twelve (12) common tasks in Project Management
- (b) State the benefit of Strategic Information System Planning
5. (a) What is the objective of the system design phase?
- (b) List the tasks and activities involved in the System Design Phase.
- (c) State the three processes of designing effective Geographical Information System