



NATIONAL OPEN UNIVERSITY OF NIGERIA
14-16 AHMADU BELLO WAY, VICTORIA ISLAND LAGOS
SCHOOL OF SCIENCE AND TECHNOLOGY
MAY/JUNE 2012 EXAMINATION

NSS 410 Management in Nursing

INSTRUCTION: Answer any 4 Questions only.

1. (a) Define Communication. (5 Marks)
(b). Write short notes on the following: (4 Marks Each)
 - i. Elements of Communication process.
 - ii. Body Language
 - iii. Paralanguage
 - iv. Vertical Communication
 - v. Rumour and Grapevine.
2. (a). Differentiate between Patterned interview and Stress interview. (10 Marks)
(b). List problems associated with interview generally. (15 Marks)
3. (a). What are leadership styles? (5 Marks)
(b). Identify 5 different approaches to leadership. (5 Marks)
(b). List Ten qualities of effective leadership. (15 Marks)
4. (a). What is Motivation? (5 Marks)
(b). Distinguish between Intrinsic and Extrinsic Motivation. (10 Marks)
(c). Theory X and Theory Y are sets of assumptions about behavior according to Douglas McGregor. Explain what you understand by these two theories. (10 Marks)

5. (a). Explain the Concept of Drug Revolving Fund (DRF) in Nigeria. (10 Marks)
- (b). What are the objectives of this fund? (5 Marks)
- (c). Outline the benefits of the DRF concept. (10 Marks)
6. List and Discuss five key Management functions. (25 Marks).