

NATIONAL OPEN UNIVERSITY 0F NIGERIA University Village, Plot 91, Cadastral Zone, Nnamdi Azikiwe Express Way, Jabi, Abuja FACULTY OF HEALTH SCIENCES DEPARTMENT OF PUBLIC HEALTH SCIENCE SEPTEMBER, 2020_1

COURSE TITLE: Health Management 1 & 11 (PHS308)

UNITS: 3 Units

TIME ALLOWED: 2 Hours

Total Score: 70 %

INSTRUCTION: Answer all questions

QUESTION 1 16 marks

1a). Discuss briefly the concept of management. (10 Marks)
1b). Describe the three types of managers in health management. (6 Marks)

QUESTION 2 18 marks

2a). Discuss briefly five (5) features of management. (10 Marks)
2b). Explain the four objectives of management. (8 Marks)

QUESTION 3 18 marks

3a). Explain the five (5) uses of management. (10 Marks)

3b). Use some examples and differentiate between management and administration. (8 Marks)

OUESTION 4 18 marks

4a). Discuss in details the steps involved in planning in any organization. (12 Marks)

4b). List six (6) external limitations of planning. (6 Marks)