



NATIONAL OPEN UNIVERSITY OF NIGERIA
91, CADASTRAL ZONE, UNIVERSITY VILLAGE, JABI, ABUJA
FACULTY OF MANAGEMENT SCIENCES
JUNE/JULY 2017 EXAMINATION

Course Code: ENT 325

Credit Unit: 2

Course Title: HUMAN RESOURCE MANAGEMENT

Time Allowed: 2 Hours

Instructions: 1. Attempt question Number one (1) and any other two (2).

**2. Question number 1 is Compulsory and carries 30 marks,
while the other questions carry 20 marks each.**

3. Present all your points in coherent and orderly manner.

1. Briefly describe the operative and management functions of human resource management.
2. Write short notes on the following terms.
 - i. job rotation
 - ii. job enlargement
 - iii. job enrichment
 - iv. job analysis
3. With the appropriate terminologies, explain the concept of organizational culture.
4. List and describe the 3 approaches to job design.
5. Enumerate and explain the qualities and qualifications necessary for a personnel manager.