

NATIONAL OPEN UNVERSITY OF NIGERIA University Village, Plot 91, Cadastral Zone, Nnamdi Azikiwe Expressway, Jabi, Abuja

SCHOOL OF SCIENCE AND TECHNOLOGY

Course Code: CIT721 Time: 3 hrs

Course Title: Information Systems Design and programming

Course Credit Unit: 3

Instruction: Answer Question 1 (22 marks) and four questions (12 marks each)

- 1(a) Systems projects are initiated for different reasons. Discuss the five important reasons (10 marks)
- 1(b) Describe the three Transformation Process (6 marks)
- 1(c) Identify six characteristics of a good systems analyst (6 marks)
- 2. Briefly describe the functions and roles of the following professions
- (a) Application Analyst (4 marks)
- (b) Business Analyst (4 marks)
- (c) Computer Scientists (4 marks)
- 3 Describe the following terms
- (a) Decision Support System (4 marks)
- (b) Management Information System (4 marks)
- (c) Office Automation System (4 marks)
- 4(a) Define a Model and list three different types (4 marks)
- 4(b) Describe the three levels of organizational information. (6 marks)
- 4(c) Explain the concept of Expert System (2 marks)
- 5(a) State four main objectives of structured techniques in information system development (4 marks).
- 5(b) Compare and contrast Management Information System and Decision Support System

(4 marks)

- 5(c) Distinguish between information system and information technology.(4 marks)
- 6 (a) Describe four factors that ensure the good quality of information (4 marks)
- 6(b) Explain the objectives of an information system in an organization (4 marks)
- 6(c) Classify major categories of information systems.(4 marks)
- 7(a) Describe the components of a computerized information system (4 marks)
- 7(b) List four benefits of a good Information System (4 marks)
- 7(c) Distinguish between systems thinking and traditional forms of analysis. (4 marks)