



**NATIONAL OPEN UNIVERSITY OF NIGERIA**  
**14/16 AHMADU BELLO WAY, VICTORIA ISLAND,**  
**LAGOS**  
**SCHOOL OF MANAGEMENT SCIENCES**  
**MAY/JUNE 2012 EXAMINATION**

**Course Code: MBA 831**  
**Unit: 2**

**Course**

**Course Title: ORGANIZATIONAL BEHAVIOUR AND THEORY**

**Time Allowed: 2 hours**

**Instruction: Attempt any 3 questions of your choice. Each question carries 23.3 marks. Present your answer legibly and logically using relevant examples.**

1. Explain exhaustively the systems view of Organization Theory.
2. (a) Why are the laws that govern organizations regarded as social (psychological) laws? Explain.  
(b) With regard to the structure of organizations, explain what you understand by "static concept" and "Dynamic concept."
3. Enumerate and explain the elements that contribute to employees' job satisfaction.
4. (a) Does high job satisfaction directly lead to high productivity? Discuss.  
(b) What can you say are the outstanding benefits of job satisfaction?

5. (a) What is the difference between “job enrichment” and “job enlargement.”?

(b) Looking at the issue from what obtains in our local environment,

what is the most powerful motivator of an average Nigerian employee?

Discuss.