



**NATIONAL OPEN UNIVERSITY OF NIGERIA
14-16 AHMADU BELLO WAY, VICTORIA ISLAND LAGOS
SCHOOL OF ARTS AND SOCIAL SCIENCES
MAY/JUNE 2012 EXAMINATION**

PCR:615 Introduction to Conflict Resolution Processes I
Time Allowed: 3 hours

Instruction: Answer any three questions

1. "Conflict is the disagreement as a result of incompatible goals, views, opinion, access to shared resources, therefore, conflict is inevitable". Discuss?
2. Examine the divergence and nexus between conflict resolution, management and transformation.
3. "Conflict mediation requires commitment, resources, persistence and experience". Do you agree?
4. Discuss with relevant examples the necessity of framing a problem and planning for negotiation.
5. "The structural dimension to a conflict is crucial to peacebuilding". Do you agree?