



**NATIONAL OPEN UNIVERSITY OF NIGERIA
14/16 AHMADU BELOW WAY, VICTORIA ISLAND, LAGOS
SCHOOL OF MANAGEMENT SCIENCES
SECOND SEMESTER EXAMINATION**

**COURSE CODE: MPA833
UNITS: 2**

HOSPITAL MANAGEMENT

CREDIT

COURSE TITLE:

TIME ALLOWED: 2 HRS

DATE: FRIDAY 25TH JANUARY, 2013

Instructions: 1. Attempt question number one (1) and any other two (2).

2. Question number 1 is compulsory and carries 30 marks while the other 2 questions carry 20 marks each.

3. Present all your points in coherent and orderly manner.

1. a. Highlight three advantages of on-the-job training methods **(6 marks)**
b. Briefly discuss any ten factors militating against turnover of personnel in Hospital Management **(24 marks)**
2. Discuss the essentials of any six departments/units of a standard hospital **(20 marks)**
3. a. Define the term teamwork, itemize the essentials of teamwork **(4 marks)**
b. Write explanatory note on the following:
 - i. Hi-Tech Machine
 - ii. Management Functions
 - iii Wage and Salary Administration
 - iv Process of Performance Appraisal **(16 marks)**
- 4 a. Explain any four functions of an hospital **(8 marks)**
b. Briefly discuss any six characteristics of Human Resources Management **(12 marks)**

5. a What is Hospital Management **(4 marks)**

b. With specific examples, is there any difference between the types and classifications of a hospital **(16 marks)**

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