

FBQ	Answer true or false to the following statement "Integrative bargaining is a superior approach and strategy of principled negotiation"	True			eЕ
FBQ	Answer true or false to the following statement "Alternate dispute resolution is frequently recommended in conflict situations that do not involve value and moral differences"	True			eE
FBQ	Answer true or false to the following statement "Carrying out an empathetic will help you to understand your adversary's interest	True			eЕ
FBQ	Answer true or false to the following statement "Every conflict can be mediated"	False			еE
FBQ	Answer true or false to the following statement "One aspect or form of behaviour will suffice to turn a conflict"	False			eЕ
FBQ	Which strategy allows mediator to break through a circle of violence by changing the factors that influence the parties' decision making?	Directive strategy			eЕ
FBQ	According to the author of the course material "throughout history, men have designed constitutions and women have been	Invisible			eЕ
FBQ	is the moral code of all states	International law			еE
FBQ	The body of rules growing out of the regulations adopted by international agencies like the Universal Post Union is called	the Administrative Law			eЕ

FBQ	strategy is situations whereby mediator brings parties in conflict together in a neutral environment in order to be able to exert some control over the conflict management process	Procedural		(
FBQ	The two most basic orientations required when parties in conflict enter into negotiation process to resolve their differences are competitive and	Cooperative		
FBQ	Mutual gain approach in conflict resolution can also be referred to as	Win - win		(
FBQ	Government, Civil society, Non-governmental Organizations, International organizations, Community Specialists are examples of agents	Peacebuilding		(
FBQ	Creation of save and comfortable environment, impartiality, neutrality and treating of parties equally are ways by which a mediator can	Build Trust		•
FBQ	Communication – facilitation, procedural and directive strategies are three main strategies of	Mediation		(•
FBQ	The law that deals with maritime commerce is known as	Admiralty		(•
FBQ	Who outlined "prior appraisal, implementation, monitoring, conflict diagnosis, rescues identification and evaluation" as essential elements in complete conflict prevention planning and decision cycle?	Michael Lund		(
FBQ	International Court of Justice is situated in in Netherlands	Hague		(a

FBQ	Integrative bargaining is also referred to as bargaining	Interest-based	eE
FBQ	Mediation must take place at an optimal or ripe moment, as early mediation may be  and late mediation may face too many obstacles	Premature	eE
FBQ	_approach tend to result in win – lose outcome in which only one side perceive the outcome as positive	Competitive	eE
FBQ	What does the acronym ICSID stands for?	International Center for the settlement of Investment Dispute	eE
FBQ	is a form of legal alternative to litigation	Arbitration	(eE
FBQ	Conflict usually transforms perception by accentuating the differences between people and	Positions	еE
FBQ	International Humanitarian Law lays down the minimum protection and standards applicable to situations where people are most in armed conflict	Vulnerable	eE
FBQ	is a process in which a neutral third party assists two or more parties in order to help them negotiate an agreement on a matter of common interest.	Mediation	eE
FBQ	Effective peacebuilding also requires  partnerships in addressing conflict and greater coordination among the various actors	Public-private	еE
FBQ	Competitive conflict handling style tends to result in outcome	Win-loose	eE

FBQ	is the body of customary and conventional rules which are considered legally binding by civilized states in their intercourse with each other or one another	International Law			еE
FBQ	Inflammatory Language usually tends to	Escalate			еE
FBQ	Alternative Dispute Resolution process was first adopted in	United State of America			eЕ
FBQ	_is categorized into two parts namely verbal and non verbal communication	Communication			еE
FBQ	The three levels at which  _occur are personal, corporate and international levels	Negotiation			eЕ
FBQ	simply aimed at ending a dispute as quickly and amicably as possible	Dispute Settlement			eE
FBQ	A conflict resolution in which there is no winner nor vanquished is referred to as a	Win-win			eЕ
FBQ	Posture, Gesture and Facial expression are examples of types of communication	Non-verbal			еE
FBQ	is classified into three (3) categories namely state, individual, institution/organizations	Mediator			еE
FBQ	Rape, child abuse, genocide and torture are examples of committed during times of armed conflict or war	Crimes			eЕ
FBQ	Who wrote the United Nations (UN) document "An Agenda for Peace" ?	Boutrous Boutrous Ghali			eЕ

FBQ	Sustainable peace is characterized by the absence of and Structural violence	Physical			eE
FBQ	is a wide range of activities associated with capacity building, reconciliation and societal transformation	Peacebuilding			eЕ
FBQ	is the court where inter states disputes or conflicts between states or countries are resolved	International Court of Justice			eЕ
FBQ	International law is derived from custom, general principles of law and sources	Treaties			еE
FBQ	is the hero of good communication	Listening			еЕ
FBQ	is a form of legal alternative to litigation whereby the parties to a dispute agree to submit their respective position (through agreement or hearing) to a third party for	Arbitration			eЕ
FBQ	Win – lose outcomes in conflict resolution is associated with approach	Competitive			eE
FBQ	A discussion between two or more disputants who are trying to work out a solution to their problem or issue at stake is known as	Negotiation			еE
FBQ	After negotiators have prioritized their goal, they must also evaluate the possible	Trade offs			eЕ
FBQ	When the frames of both parties match and more likely to focus on common issues and have a common definition of the situation, there is also the likelihood that Communication and	negotiation			eЕ

FBQ	The panel in the arbitral process is constituted in numbers	Odd			el
FBQ	is heavily influenced by expression, intonation and body language	Spoken word			el
FBQ	is a situation whereby parties form a vision of the shared future they are trying to build	Future Imaging			el
FBQ	"understand peace building as an umbrella concept that encompasses not only long-term transformative efforts but also peacemaking and peace keeping	Non-governmental Organization	NGO		ei
FBQ	The optional protocol to the communication on the Right of the child of 2000 is derived from Geneva convention of	1949			el
FBQ	Loya Jirga as an issue of gender equality and empowerment was realized for the woman and girls in	Afghanistan			ei
FBQ	The Community Court system for transitional justice in Rwanda is called?	Gacaca			et
FBQ	in 1948 defined International Law as "Law applicable to relations between states	Philip C Jessup			el
FBQ	Complete the following statement as it is in your course material. Finally, (and obviously), during any disagreement it is important to exercise common	Civility			et
FBQ	Offering each party in conflict incentives, promises of support, or threats of diplomatic sanction is a	Directive			el

FBQ	The code name for United Nations Peace keeping in Angola from 1995 – 1998 is called	UNITA					eЕ
FBQ	Women, War, and Peace" is a report by	Elizabeth Rehn and Ellen John Sir Leaf					еE
FBQ	is when underlying causes of conflict are not addressed	Dispute Settlement					еE
FBQ	are the conceptions that parties have of the situation and its risks	Frame					eЕ
FBQ	In reality, people are	Emotional creature					eЕ
FBQ	The funds for developing series of pilot courses dealing with Early Warning and Preventive Measures were provided by British and  _Government	Italian					eЕ
FBQ	The fourth and second elements of early warnings are namely Sharing the gathering information and	Sending Phase					eЕ
FBQ	The Secretary General's report to the General Assembly is entitled Renewing the United Nation:	A Programme for Reform					eЕ
MCQ	What does the acronym ICSID stands for	International Center for the Settlement of Investment Dispute	International College for the Settlement of International Dispute	International Center for the Settlement of International Dispute	International Committee for the Solution of International Dispute	A	eE:
MCQ	is a form of legal alternative to litigation.	Arbitration	Conciliation	Alternative Dispute Resolution	Facilitation	A	еE
MCQ	Conflict usually transforms perception by accentuating the differences between people and	Value	Position	Interest	trust	В	eЕ
MCQ	International Humanitarian Law lays down the minimum protection and standards applicable to situations where people are most in armed conflict	Handicap	Children	Vulnerable	Mercenary	С	eE

MCQ	is a process in which a neutral third party assists two or more parties in order to help them negotiate an agreement on a matter of common interest.	Negotiation	Mediation	Conciliation	Arbitration	В	el
MCQ	Effective peacebuilding also requires partnerships in addressing conflict and greater coordination among the various actors.	Public – Private	Civil Society	Non – Governmental Organizations	Community Based Organization	A	eE
MCQ	Cooperative conflict handling style tends to result in outcome.	Win – Win	Win – lose	Lose – lose	not applicable	A	el
MCQ	State the full meaning of IHL.	Internal House Law	International Humanitarian Law	Interdependent House Law	Internal Household Law	В	el
MCQ	The advantages of Alternative Dispute Resolution do not include	It saves time	It is cost effective (cheaper)	Involves use of lawyer	Mostly win-win solution	С	eE
MCQ	A conflict resolution in which there is no winner nor vanquish is referred to asa solutions.	Win-win	Lose-win	Win-lose	Lose-lose	A	eE
MCQ	are now being used to settle employee/employer industrial dispute that often seem intractable	Mediation and Arbitration	Litigation and Negotiation	Resolution and Resolution	Conciliation and Reconciliation	A	eE
MCQ	is informal dispute resolution processes in which parties meet with a professional third party who helps them resolve their dispute in a way that is less formal and often more consensual than is done in the courts	Alternative Dispute Resolution	Arbitration	Peacekeeping	Multi-track Diplomacy	A	eE
MCQ	Communication consist of the following components except	Sender	Message/channel	Receiver/feedback	Noise/lying	D	eE
MCQ	is the body of customary and conventional rules or moral code of states which are considered legally binding by civilized states in their intercourse with each other	International Law	Universal Law	National Law	Local Law	A	eE
MCQ	Which of the following is not part of peacebuilding agents?	States, International Organization, corporate organizations	Religious body, market women and youth association	NGO's professional bodies, traditional institutions	Combatant, military officers and militant youths.	D	eE

MCQ	Peacebuilding activities geared towards examining the root causes of conflict can be addressed through the below dimensions. Choose the incorrect one.	The structural dimension of peacebuilding	The relational dimension of peacebuilding	The group dimension of peacebuilding	The personal dimension of peacebuilding	С	eЕ
MCQ	is not among the groups that are most vulnerable in armed conflict	Military/combatant	Children	Women	Older people	A	еE
MCQ	Michael Lund outlines the following essential elements found in complete conflict prevention planning and decision cycle except.	Conflict diagnosis/response identification	Prior appraisal/implementation	Monitoring and evaluation	Planning and execution	D	eЕ
MCQ	is not part of the three sources of international Law	Treaties	Custom	Traditions	General principle of law	С	eЕ
MCQ	The following are examples of non-verbal types of communication except.	Facial expression	Posture	Lying	Gestures	С	eЕ
MCQ	Which of the following is not a category of International Law?	Public and Private International Law	Admiralty law	Administrative law	Commercial law	D	еE
MCQ	Which of the followings does not belong to the three main strategies or techniques being used by mediators to intervene in a conflict situation.	Communication- facilitation strategies	Procedural strategies	Directive strategies	Instructive strategies	D	eЕ
MCQ	Mediators are classified into three (3) following categories except.	Local	State	Individuals	Institutions and organization	A	еE
MCQ	Identify the one that is not part of major strategies for conflict resolution in this modern world	Blood covenant	Arbitration	Mediation	Negotiation	A	eЕ
MCQ	To achieve complete resolution of a conflict requires making significant changes that restructure the following institutional structures of the society except	Geographical changes	Economics changes	Social changes	Political changes	A	eЕ
MCQ	strategy is situations whereby mediator brings parties in conflict together in a neutral environment in order to be able exert some control over the conflict management process.	Procedural	Conflict transformation	Peacebuilding	Mediation	A	eЕ
MCQ	The two most basic orientations required when parties in conflict enter into negotiation process to resolve their differences are competitive and	Mutual	Confrontation	Cooperative	Compromise	С	eЕ

MCQ	Mutual gain approach in conflict resolution can also be referred to as	Win – Win	Lose – Win	Win	Lose	A	еE
MCQ	Government, Civil society, Non-governmental Organizations, International organizations, Community Specialists are examples ofagents.	Peacemaking	Peacekeeping	Peacebuilding	Diplomatic track	В	еE
MCQ	Creation of save and comfortable environment, impartiality, neutrality and treating of parties equally are ways by which a mediator can	Enhance Communication	Build Trust	Facilitate a mediation process	Negotiate a solution	В	eЕ
MCQ	Communication – facilitation, procedural and directive strategies are three main strategies of ——.	Mediation	Negotiation	Integrative bargaining	Arbitration	A	eЕ
MCQ	simply aimed at ending a dispute as quickly and amicably as possible.	Dispute Settlement	Conflict Management	Conflict Transformation	Conflict Resolution	A	eЕ
MCQ	Which law deals with international maritime commerce?	Shipping Laws	Cargo freight	Admirality	Import and Export Duty	С	еE
MCQ	Who outlined prior appraisal, implementation, monitoring, conflict diagnosis, rescues identification and evaluation as essential elements in complete conflict prevention planning and decision circle?	Michael Lund	Albert Isaac	Lederach John Paul	John Burton	A	eЕ
MCQ	The International Court of Justice is situated in	Washington	Hague	Geneva	Zurich	В	eЕ
MCQ	In the year Philip C. Jessup wrote that international law is generally defined as law applicable to relations between states.	1948	1990	1930	1958	A	eE
MCQ	Who has written extensively on early warning response and prevention of violent conflict and has argued cogently for more emphasis on and investment in efforts to understand the impacts of preventive/response measures.	Joseph King	John Louis	Michael Lund	Mary Slessor	С	eE
MCQ	lays down the minimum protection and standards applicable to situations where people are most vulnerable in armed conflict	Identifying interest	Integrative Bargaining	International Humanitarian law	Admiralty law	С	eЕ

MCQ	With what means do you understand the other party's objectives.	Negotiation	Mediation	Limitation	Recommendation	A	eE
MCQ	The Oslo Accords in 1993 was achieved throughstrategy	Norway's intervention	Communication- facilitation strategies	Facilitation strategies	Procedural strategies	В	eE
MCQ	Learning to be a good helper is a way of helping yourself, it is also sometimes called	Helper therapy	Setting therapy	Reasoning therapy	System therapy	A	eE
MCQ	When is mediation in conflicts more likely to be unsuccessful?	With competing leaders	Recognizable leaders	Leaders with considerable control over their territory	The mainstream of their respective community,	A	eE
MCQ	A situation whereby mediator works hard to shape the content and nature of a final outcome is called	Procedural strategies	Directive strategies	Crucial strategies	Diplomatic strategies	В	еЕ
MCQ	How many are the basic sources of trust mediator?	2	3	4	5	В	еE
MCQ	Which of the following is not an outcome when trust levels are high?	Parties are less defensive	Willing to share information with other parties	Give information that may be crucial to finding a mutual acceptable solution	Enter into private session with mediator	D	еЕ
MCQ	How does Mediators build trust with the parties?	Judge the parties	Ensure that the parties understand the mediation process	Tell them what they must do.	Ask threatening, open-ended questions	В	eE
MCQ	Mutual adjustment is one of the key causes of the changes that occur during	Conflict	Resolution	Arbitration	Negotiation	D	eE
MCQ	Which meditative strategy adopt threats of withdrawals	Directive strategies	Directive Strategies and Procedural strategies	Procedural strategies	facilitation Strategies and Procedural strategies	А	eE
MCQ	gives a mediator the opportunity to control aspects of interaction	Directive Strategies	Procedural strategie Procedural strategies	Communication- Facilitation Strategies	Directive Strategies and Procedural strategies	В	eE
MCQ	is the most powerful form of intervention?	Communication- Facilitation Strategies	Procedural Strategies	Facilitation and Directive Strategies	Procedural Strategies	С	еE
MCQ	Which of these factors may not pose a serious constraint on any mediation effort?	Sectional commitment to violence	Spoilers	Resources and persistence	Interest of major powers	С	еЕ
MCQ	Identify the resource required for mediating conflicts?	Commitment, persistence, and experience	Persistence and experience only	Resource, commitment and experience	Resources, persistence, and experience and commitment	D	eE
MCQ	Integrative bargaining is also known as	Money-based bargaining	Treasure-based bargaining	Unity-based bargaining	Interest-based bargaining	D	eE
MCQ	When is mediation likely to be successful?	Destructive conflicts	Escalating conflicts	When parties appear most amenable to change	Early mediation/intervention	С	eE

MCQ	A phase in the life cycle of conflict where parties may not wish to countenance any further losses and are prepared to commit to a settlement is described as	Early mediation	Late mediation	Ripe moment	Escalating conflicts	С	eE
MCQ	What distinguishes conflict transformation from conflict management and conflict resolution?	Conflict transformation sees social conflict as a natural occurrence between human beings who are involved in relationships	Conflict transformation, unlike the other two concepts, suggests that the destructive consequences of a conflict can be modified or transformed so that self-images, relationships, and social structures improve as a result of conflict instead of being harmed by it	Conflict transformation seeks to accentuate the difference between people and positions.	Options A and B above	D	eE
MCQ	Which of the following best describes conflict management?	It suggests that people can be controlled or directed	It is all about eliminating conflicts	It assumes that volatility could be controlled	It assumes that conflicts are long- term processes that often cannot be quickly resolved	D	еЕ
MCQ	What does the Early Warming Systems (EWS) entail?	Gathering and sharing information about conflicts	Analysing and interpreting the information gathered	Sending signals about increased danger and the degree of the danger	All of the above	D	еЕ
MCQ	Which of the following does not constitute part of international law?	Public and Private International Law	Admiralty law	Administrative law	Commercial law	D	еE
MCQ	One of the criticisms of Alternative Dispute Resolution (ADR) strategies is that	They are based on an integrative approach	They are private and are not in the public record or exposed to public scrutiny	They generally accentuate disputes	Disputants do not participate directly	В	eЕ
MCQ	In the simplest terms, negotiation means	A discussion between two or more disputants who are trying to work out a solution to their problem	The role played by a third party to restore peace in a conflict situation	The adjustment of differences in a church setting	Influencing a party to a dispute to abandoned its claims	A	еЕ
MCQ	Strategies of mediation include all but one of the following	Communication – facilities strategies	Procedural strategies	Directive strategies	Consolidation strategies	D	eE
MCQ	Which are the three categories of mediators identified in this course?	Individuals, State and Countries	States, organization and institutions	Organizations and institutions, individual and states	Individual, Institution and organization	С	eЕ
MCQ	How many essential elements did Michael Lund identify in a complete conflict prevention planning?	Three	Four	Five	Six	С	θΕ
MCQ	The mediator as a process person is like	Judge	Arbiter	Facilitator	Conciliator	С	еE
MCQ	Which conflict handling style claim that people can be directed or controlled?	Conflict transformation	Peacekeeping	Conflict management	Conflict resolution	С	eE

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MCQ	Which organ of dispute settlement process is most important under the World Trade Organization dispute settlement?	Permanent Court of Arbitration	International Center for the Settlement of Investment Disputes	International Chamber of Commerce Court of arbitration	International Criminal Court (ICC)	В	eE
MCQ	Conflict resolution strategies involve all but one of the following. Identify the wrong option	Conciliation	Interference	Litigation	Arbitration	В	eE
MCQ	Alternative Dispute Resolution Processes were first adopted in	England	France	United States	Israel	С	eЕ
MCQ	Which of the following is not an outcome of judgement when the plaintiff is successful	Impose penalty, award damages and impose an injunction	Compel an act and prevent future legal disputes	Enforce a right, award damages and impose injunction	Ensure effective arbitration, award damages and enforce a right	D	еE
MCQ	The legal alternative to litigation whereby conflict parties submit to a neutral for resolution is known as	Mediation	Arbitration	Conciliation	Negotiation	В	θE
MCQ	Win – loose outcomes in conflict resolution are associated with	Traditional approaches	Modern approaches	Cooperative approaches	Competitive approaches	D	eЕ
MCQ	Cooperative and competitive approaches are processes of	War and peace approaches	Economic and political approaches	Conflict Resolution	Traditional and modern approaches	С	eЕ
MCQ	The point of divergence between dispute settlement and dispute resolution lies in	ending a dispute, identifying the causal factors and dealing with them	identify the institutional structure of the society in relation to conflict resolution	Restructuring of socio-economic and political structures that involves a redistribution of wealth in the society	All of the above	A	eЕ
MCQ	Competitive conflict style is synonymous with?	Win - win	lose – lose	win - lose	healthy rivalry	С	еE