



NATIONAL OPEN UNIVERSITY OF NIGERIA
91, Cadastral Zone, Nnamdi Azikiwe Express Way, Jabi-Abuja
FACULTY OF MANAGEMENT SCIENCES
JULY 2017 EXAMINATION

Course Code: MBA814

Course Title: INTRODUCTION TO MANAGEMENT

Credit Unit: 3

Instructions: 1. Attempt Question 1 and any other three (3) questions
2. Question 1 is compulsory and carries 25marks while the other 3 questions carry 15marks each
3. Present all your points in coherent and orderly manner

Time Allowed: 3 Hours

1. a. List five Classical Approaches to Management
[5marks]
b. Explain the Scientific Management Approach and how your NOUN Centre can make use of it.
[12marks]
c. Why is Organization Behaviour important to Management Sciences?
[8 marks]
2. a. Which of the three types of objectives is the best?
[12marks]
b. Why are human and design skills important to all levels of managers?
[3marks]
3. Describe departmentalization by enterprise function and explain five of its advantages.
[15marks]
4. a. Why do some managers fail to delegate responsibility and authority to their subordinates?
[5marks]
b. Describe five types of training available to managers for effective management of their departments.
[10marks]
5. a. Nigeria is currently in recession what are your recommendations to the Federal Government for a quick recovery?
[10marks]

b. Why is centralization of authority adopted by some managers?
[5marks]

6. Write short notes on the following:

- a. Advantages of flat shaped structure
- b. Ingredients of leadership
- c. Signs that control are inadequate in an organization.

[15marks]