



NATIONAL OPEN UNIVERSITY OF NIGERIA
14/16 AHMADU BELLO WAY, VICTORIA ISLAND
SCHOOL OF ARTS AND SOCIAL SCIENCES

MARCH/APRIL 2014 EXAMINATION

COURSE CODE: CSS 491

COURSE TITLE: EMERGENCY, RIOT AND DISASTER CONTROL
MANAGEMENT

TIME: 2 HOURS.

INSTRUCTIONS: Answer 3 questions in all. All questions carry equal marks.

1. What is crisis? Explain the nine-step crisis intervention models.
2. List and discuss the concept of emergency reconstruction.
3. Identify the four (4) approaches in assessing the psychological impact of disaster management.
4. Discuss the relevance of collective behaviour theories to the study of social disorder.
5. State the three categories of Hostage taking and relate them to the experiences of kidnapping in Nigeria today.