

FACULTY OF SOCIAL SCIENCES DEPARTMENT OF TOURISM STUDIES SEPTEMBER, 2020_1 EXAMINATION

Course Title: INTRODUCTION TO AIRLINE MANAGEMENT

Course Code: TSM 349

Course Unit: 2

Time Allowed: 2: 00 hours

Instruction: Answer any three (3) Questions (All questions carry equal marks)

- **1.a** (i) List <u>four</u> (4) basic elements common to all modes of transportation. (4 marks)
 - (ii) Explain each of the four basicof these elements listed in 1(a)i. above (8 marks)
 - (iii) Give 2 examples in each case. (8 marks)
- **1b.** Mention three (3) elements of external environment that needs clear understanding to overcome challenges that can affect manager's areas of operations. (3 marks.)
- **2. a(i)**You have been appointed the manager of XYZ Airline, briefly itemize <u>four crucial</u> <u>characteristics</u> of your work as the manager (4 marks)
 - (ii) Explain each of these characteristics of your work as the manager (10 marks)
 - **b.** Explain briefly how the following can affect the Organizational Structure of any given Airline organization.
 - Ownership(3 marks)
 - Size(3 marks)
 - Function(3 marks)
- **3. a** (i) Describe the "Airside" of an airport. (1 mark).
 - (ii) Give two locations of International Airports in Nigeria(2 marks).
 - **b** Outline the three (3) components of the configuration of a named Airport in Nigeria (4 marks)
 - **c**. Enumerate3 facilities associated with each of them (15 marks.)
- **4.** (a)List five (5) functions of the Federal Airport Authority of Nigeria (FAAN). (5 marks)
 - **(b)** Elucidate briefly, the history of aviation industry in Nigeria before the *Pre-Independence* era (12 marks)
 - (c)Mention 6 Air traffic navigational aids being used in Nigerian Airports (6 marks)
- **5.** (a)As a Tourism Consultant, anintending airline operator approached you for the required minimum standard for the award of Air Operating Certificate (AOC) which represents the minimum International Civil Aviation Organization (ICAO) standards. What would you suggest for them? (15 marks)
 - (b)Enumerate five (5) "Freedoms" of the Air Regulations which is applicable worldwide(5 marks).
 - (c) State where an aircraft can land or take off in Nigeria (3 marks).