COURSE CODE: MPA843   **CREDIT UNIT: 2**

COURSE TITLE: E-Governance in the Public Sector

TIME ALLOWED: 2Hours

INSTRUCTIONS: 1. **Attempt question number one (1) and any other (2) questions.**
2. **Question number 1 carries 30 marks, while the other two (2)**
questions carry 20 marks each.
3. **Present all your points in coherent and orderly manner.**

1a. What is E-governance?

b. Discuss Principles of E-governance

c. What are the Objectives of E-governance

2a. Roles of ICTs in E-Government

3a. Dimensions of Service Delivery in e-governance

b. Discuss three domains of e-governance

4. Discuss models of E-Democracy

5. Discuss levels of participation that can be used to characterize e-democracy initiatives