



**NATIONAL OPEN UNIVERSITY OF NIGERIA**  
**91, CADASTRAL ZONE, NNAMDI AZIKIWE EXPRESS WAY, JABI-ABUJA**  
**FACULTY OF MANAGEMENT SCIENCES**  
**OCTOBER/NOVEMBER 2016 EXAMINATION**

**COURSE CODE: BUS 401**  
**COURSE TITLE: MANAGEMENT INFORMATION SYSTEM**  
**CREDIT UNIT: 3**  
**TIME ALLOWED: 2<sup>1/2</sup> HOURS**

**Instructions: 1. Attempt question number one (1) and any other three (3).**  
**2. Question number 1 is compulsory and carries 25 marks while the other 3 questions carry 15 marks each.**  
**3. Present all your points in coherent and orderly manner.**

**QUESTION 1**

- A. What do you understand by the term Strategic Planning? 5marks**
- B. Discuss the three major elements contained in Information System's Strategic Planning. 15marks**
- C. List the tasks and activities involved in the System Design Phase. 5marks**

**QUESTION 2**

- A. Define Risk management. 3marks**
- B. Discuss the following potential Risk treatment methods: 12marks**
  - Risk Transfer
  - Risk avoidance
  - Risk Reduction
  - Risk Acceptance

**QUESTION 3**

- A. Discuss four (4) types of information system maintenance. 10marks**
- B. What are the roles and responsibilities of the following in the Operations and maintenance Phase of System Design? 5marks**
  - Project Manager
  - Technical Support
  - Customers
  - Process Improvement Review Board
  - Programme Analyst

**QUESTION 4**

- A.** What is the objective of the system design phase? **6marks**
- B.** Discuss the traditional constraints to Project Management. **9marks**

**QUESTION 5**

- A.** Discuss the tasks and activities involved in the Requirement Analysis Phase of system development. **10marks**
- B.** Highlight the benefit of Strategic Information System Planning. **5marks**

**QUESTION 6**

- A.** Define project management. **5marks**
- B.** List ten (10) common tasks in Project Management. **10marks**