



**NATIONAL OPEN UNIVERSITY OF NIGERIA
14/16 AHMADU BELLO WAY, VICTORIA ISLAND, LAGOS
SCHOOL OF MANAGEMENT SCIENCES
OCTOBER 2013 EXAMINATION**

COURSE CODE: BUS831

CREDIT UNIT: 2

COURSE TITLE: Organizational Behaviour and Theory

TIME ALLOWED: 2 hours

Instructions: 1. Attempt question Number one (1) and any other two (2) questions

2. Question number 1 is compulsory and carries 30 marks while the

Other questions carry 20 marks each.

3. Present all your points in coherent and orderly manner

Question No. 1 (COMPULSORY)

1. (a) Define the word “organization” as given by Marsh and Simeon
(b) List and discuss the five key characteristics which every organization must have.

(c) What is “organizational behavior”?

2. We have two common types of organization. List them and explain

exhaustively the distinctive characteristics of each type of organization.

3. Henri Fayol, identified 14 principles of management. Provide a complete list of

these principles and explain each of them.

4. In modern organizations, there are three key elements that interact to sustain the

the operations of an organization in order to enable it achieve its set objective.

List and explain each of these three elements.

5. With regard to the structure of organizations, explain “static” and “dynamic” concept of an organization. Which of the two do you consider more suitable for better corporate performance?