



**NATIONAL OPEN UNIVERSITY OF NIGERIA**  
**14/16 AHMADU BELLO WAY, VICTORIA ISLAND, LAGOS**  
**SCHOOL OF MANAGEMENT SCIENCES**  
**JUNE/JULY, 2013 EXAMINATIONS**

**COURSE CODE:      MPA833:      CREDIT UNIT: 2**

**COURSE TITLE:      HOSPITAL MANAGEMENT**

**TIME ALLOWED:      2 HRS.**

**INSTRUCTION(S)      Attempts any three questions in all. Question one is Compulsory**

1. a. Define with relevant examples the term teamwork; itemized the essentials of teamwork in hospital management **(10 marks)**  
b. Write explanatory note on all of the following:
  - i Process of Performance Appraisal
  - ii Wage and Salary Administration
  - iii. Management Functions
  - iv. Hi-Tech Machine **(20 marks)**
2. a Explain the term Hospital Management **(4 marks)**  
b. With specific examples, explain the differences between the types and classifications of a hospital **(16 marks)**
- 3 a. Highlight three merits of on-the-job training methods **(6 marks)**  
b. Briefly discuss any ten factors militating against turnover of personnel in Hospital Management **(14 marks)**
4. Discuss the essentials of any six departments/units of a standard hospital **(20 marks)**
- 5 a. Explain any four functions of an hospital **(8 marks)**  
b. Briefly discuss any six attributes of Human Resources Management **(12 marks)**