

NATIONAL OPEN UNIVERSITY OF NIGERIA PLOT 91, CADASTRAL ZONE NNAMDI AZIKWE EXPRESS WAY JABI-ABUJA FACULTY OF MANAGEMENT SCIENCES JANUARY 2018 EXAMINATION QUESTIONS

COURSE CODE: BUS810 Credit Unit: 2

COURSE TITLE: Comparative Management

TIME ALLOWED: 2 hours

INSTRUCTIONS: 1. Attempt question Number one (1) and any other two (2) questions

2. Question number 1 is compulsory and carries 30 marks, while the

Other two questions carry 20 marks each.

3. Present all your points in coherent and orderly manner

Question 1 (COMPULSORY)

a. Explain the difference between ecological fallacy and reverse ecological fallacy in nomethetic-etic cultural studies.

5 marks

Define globalization and explain five ways through which culture affects globalization 15 marks

c. Enumerate and discuss five areas of similarities between Administration and Management. 10 marks

Question 2

- a. List and discuss two personal skills that a leader/ a manager must possess to be able to perform well in an organization.

 4 marks
- From the full management skills pyramid, discuss any other three other skills that a manager must possess to perform effectively.

c.What are the differences between EMIC and ETIC approaches to the study of culture?

Question 3

(a) Define Comparative Management. 10 marks

(b) Explain five (5) functions of administration in an organization. 10 marks

Question 4

Enumerate the two fundamental theories of comparative management and explain their main features.

20 marks

Question 5

Compare traditional job design practices in American firms with that of the Japanese companies. Illustrate with examples 20 marks