

MCQ1: The Early Warning Systems (EWS) entail

Answer: All of the options

MCQ2: A competitive approach to conflict resolution between parties is generally considered \_\_\_\_.

Answer: destructive

MCQ3: Failure to make sacrifices results in the \_\_\_\_ of conflict once the initial efforts at resolution fails

Answer: intensification

MCQ4: \_\_\_\_\_ lays down the minimum protection and standards applicable to situations where people are most vulnerable in armed conflict

Answer: International Humanitarian law

MCQ5: With what means do you understand the other party's objectives

Answer: Negotiation

MCQ6: The Oslo Accords in 1993 was achieved through \_\_\_\_\_ strategy

Answer: Communication-facilitation strategies

MCQ7: When is mediation likely to be successful?

Answer: When parties appear most amenable to change

MCQ8: International Court of Justice is situated in \_\_\_\_\_.

Answer: Hague

MCQ9: \_\_\_\_\_ simply aimed at ending a dispute as quickly and amicably as possible without considering the root cause of conflict.

Answer: Dispute Settlement

MCQ10: Competitive conflict styles are synonymous with?

Answer: Zero-sum game

MCQ11: Cooperative and competitive approaches are processes of

Answer: Conflict Resolution

MCQ12: A conflict is said to be \_\_\_\_\_ when parties wish to countenance any further losses and are prepared to enter into a settlement

Answer: Ripe for resolution

MCQ13: Conflict management correctly assumes that conflicts are \_\_\_\_\_ processes that often cannot be quickly resolved.

Answer: Long term

MCQ14: Social conflict is a natural occurrence between humans who are involved in \_\_\_\_\_

Answer: relationships

MCQ15: Which of these factors may not pose a serious constraint on any mediation effort?

Answer: Resources and persistence

MCQ16: International Humanitarian Law lays down the minimum protection and standards applicable to situations where people are most \_\_\_\_\_ in armed conflict.

Answer: Vulnerable

MCQ17: Which model of conflict handling suggests that the destructive consequences of a conflict can be modified or transformed so that self-images, relationships, and social structures improve as a result of conflict instead of being harmed by it.

Answer: Conflict transformation

MCQ18: In conflict resolution listening is the hero of \_\_\_\_\_

Answer: good communication

MCQ19: The difference between conciliation and arbitration is \_\_\_\_\_

Answer: that conciliation has no legal standing but arbitration is based on legality

MCQ20: Win-lose outcome of dispute resolution means

Answer: only one side gets what it desires

MCQ21: Strategies that could be used for conflict resolution include conciliation, mediation, arbitration and \_\_\_\_\_

Answer: litigation

MCQ22: In the simplest terms, negotiation means

Answer: A discussion between two or more disputants who are trying to work out a solution to their problem

MCQ23: Effective peace-building also requires \_\_\_\_\_ partnerships in addressing conflict and greater coordination among the various actors

Answer: Public - Private

MCQ24: The conciliator usually has no authority to seek evidence or call \_\_\_\_\_

Answer: witness

MCQ25: \_\_\_\_\_ is the body of customary and conventional rules or moral code of states which are considered legally binding by civilized states in their intercourse with each other

Answer: International Law

MCQ26: Which is the full meaning of WTO

Answer: World Trade Organisation

MCQ27: Facilitation and \_\_\_\_\_ strategies are the most powerful form of intervention

Answer: Relational

MCQ28: The first phase of the early warning process is \_\_\_\_\_

Answer: Gathering of information

MCQ29: Women have successfully formed their own political party and raised the profile of women in politics in \_\_\_\_\_

Answer: Northern Ireland

MCQ30: Pacifism means

Answer: don't settle conflicts with violence

MCQ31: Find some middle ground and "work out an agreement to a conflict is

Answer: compromise

MCQ32: The \_\_\_\_\_ element of early warning as a process entails the analysis and interpretation of the information gathered

Answer: third

MCQ33: Conflicts are

Answer: genuine

MCQ34: In which country did the government and the UNITA rebels provide 13 separate amnesties for each other

Answer: Angola

MCQ35: When conflict parties are tired of hostilities and seek solution to a conflict, it is said to be

Answer: De-escalating

MCQ36: Women have successfully formed their own political party and raised the profile of women in politics in \_\_\_\_\_  
Answer: Northern Ireland

MCQ37: The third party is also a skill of resolving conflict it is focused on the manner in which small groups resolve conflicts, problem-solving discussion between unofficial representative of parties' communities, state or groups engaged in protracted social conflict  
Answer: consultation

MCQ38: \_\_\_\_\_ is a process in which a neutral third party assists two or more parties in order to help them negotiate an agreement on a matter of common interest  
Answer: Mediation

MCQ39: Towards the end of the 20th Century there was genocide in Rwanda and \_\_\_\_\_ in these African civil wars  
Answer: Burundi

MCQ40: To achieve complete resolution of a conflict, it requires making significant changes that restructure the following institutional structures of the society except  
Answer: Ecological changes

MCQ41: Choose the one that does not belong to the three main strategies or techniques being used by mediators to intervene in a conflict situation  
Answer: Directive strategies

MCQ42: Which meditative strategy adopts threats of withdrawals  
Answer: Directive strategies

MCQ43: All but one of the following are essentials elements to be found in a complete conflict prevention planning and decision cycle as espoused by Michael Lund  
Answer: Extraction of information by force

MCQ44: All but one of the following organisations is not international one  
Answer: NUT

MCQ45: Through the instrumentalities of the\_\_\_\_\_, at least, the voices of women can now be heard of what they went through (for those who can tell the story), and how they will like to be compensated ( not that compensation will heal the wounds) during wars  
Answer: International Human Rights Tribunals

MCQ46: The four Geneva Conventions of \_\_\_\_\_ and their additional protocols of 1977 contain many children  
Answer: 1979

MCQ47: Identify the group that is not part of peace-building agents.  
Answer: Belligerents, insurgents, militias

MCQ48: The Early Warning Systems (EWS) entail  
Answer: All of the options

MCQ49: The UN High Commission for Refugees adopted a policy on older-persons in  
Answer: 2002

MCQ50: \_\_\_\_\_ are third-person interveners who get involved in conflict resolution endeavour  
Answer: Mediators

FBQ1: Conflict resolution requires identifying the \_\_\_\_\_ factors behind the

conflict, and finding ways to deal with them.

Answer: Causal

FBQ2: The underlying causes of conflict are embedded in the institutional structure of \_\_\_\_

Answer: Society

FBQ3: Conflict usually transforms perception by accentuating the differences between \_\_\_\_ and position.

Answer: Interest

FBQ4: \_\_\_\_ is a form of legal alternative to litigation.

Answer: Arbitration

FBQ5: The two most basic orientations when people enter into negotiations are - \_\_\_\_ and competitive

Answer: Cooperative

FBQ6: Communication - facilitation, procedural and directive strategies are three main strategies of \_\_\_\_.

Answer: Arbitration

FBQ7: Disputants that work cooperatively to negotiate a solution are more likely to develop a relationship of \_\_\_\_

Answer: trust

FBQ8: The resources required for mediating conflicts are resources, persistence, experience and \_\_\_\_

Answer: Commitment

FBQ9: Good \_\_\_\_ demands that both parties take turns in speaking and listening.

Answer: Communication

FBQ10: Competitive approaches to negotiation tend to result in \_\_ outcomes

Answer: Win-loose

FBQ11: Conflict \_\_\_\_ as opposed to other forms of conflict handling reflects a better understanding of the nature of conflict itself

Answer: transformation

FBQ12: Mediation is likely to be more successful when parties appear most amenable to \_\_\_\_

Answer: Change

FBQ13: \_\_\_\_ bargaining is also known as Unity-based bargaining

Answer: Integrative

FBQ14: \_\_\_\_ is a process whereby the parties to a dispute agree to utilize the services of a conciliator

Answer: conciliation

FBQ15: In conflict resolution listening is the hero of good \_\_\_\_

Answer: Communication

FBQ16: Michael \_\_\_\_ outlines the five essential elements to be found in a complete conflict prevention planning and decision cycle.

Answer: Lund

FBQ17: Information tools are the basic building blocks of \_\_\_\_

Answer: Early warning

FBQ18: The \_\_\_\_ dimension of peace-building activity is one of the activities geared towards examining the root causes of conflict

Answer: group

FBQ19: Renewing the United Nations: A Programme for Reform" was conceived in the year \_\_\_\_\_

Answer: 1997

FBQ20: \_\_\_\_\_ is the body of customary and conventional rules or moral code of states which are considered legally binding by civilized states in their intercourse with each other

Answer: International Law

FBQ21: Alternative dispute resolution (ADR) is a term generally used to refer to \_\_\_\_\_ dispute resolution processes

Answer: informal

FBQ22: \_\_\_\_\_ is informal dispute resolution processes in which parties meet with a professional third party who helps them resolve their dispute in a way that is less formal and often more consensual than is done in the courts

Answer: arbitration

FBQ23: Arbitration and \_\_\_\_\_ are now being used to settle employee/employer industrial dispute that often seem intractable

Answer: Mediation

FBQ24: ADR processes are based on an integrative approach and are more cooperative and less \_\_\_\_\_ than adversarial court-based methods like litigation.

Answer: competitive

FBQ25: The \_\_\_\_\_ element of Early Warning System entails sharing the gathered information

Answer: Second

FBQ26: The spoken word is heavily influenced by expression, intonation, or \_\_\_\_\_ language.

Answer: body

FBQ27: The challenge with all nonverbal behavior is to interpret it \_\_\_\_\_.

Answer: Accurately

FBQ28: Ellery C. Stowell in his writing in the year \_\_\_\_\_ defined "International Law" as embodying certain rules relating to human relations throughout the world, which are generally observed by mankind and enforced primacy through the agency of the government of the independent community into which humanity is divided

Answer: 1931

FBQ29: Alternative Dispute Resolution Processes was first adopted as a means of dispute resolution in \_\_\_\_\_

Answer: The United States of America

FBQ30: \_\_\_\_\_ Law is the law of maritime commerce.

Answer: Admiralty

FBQ31: International Center for the Settlement of Investment Disputes is the most important organ under the -----

Answer: World Trade Organization dispute settlement

FBQ32: Conflict \_\_\_\_\_ is a conflict handling style that compels the disputing parties to be directed or controlled.

Answer: management

FBQ33: Three sources of international law are treaties, \_\_\_\_\_ and general principles of law.

Answer: custom

FBQ34: There are \_\_\_\_ basic standards of international law:

Answer: ten

FBQ35: Humanitarian Principles entail alleviating the suffering of human being, neutrality and \_\_\_\_

Answer: impartiality

FBQ36: Generally, from the perspective of Standard International Law, the rape of women is considered an act of \_\_\_\_

Answer: torture

FBQ37: Multilateral Preventive Actions is being coordinated by the \_\_\_\_ to implement the Early Warning Early Response Mechanism across the globe

Answer: United Nations

FBQ38: Interest-based bargaining is also called \_\_\_\_\_

Answer: Integrative bargaining

FBQ39: The experience has been that whereas women and \_\_\_\_ suffer most during wars

Answer: children

FBQ40: Throughout history, men have designed Constitutions and women have been \_\_\_\_

Answer: invincible

FBQ41: Communication requires at least \_\_\_\_\_ parties

Answer: Two

FBQ42: "Women, War, and Peace," an independent experts' assessment" was written by Elisabeth Rehn and Ellen John Sir \_\_\_\_

Answer: Leaf

FBQ43: From 1995 to \_\_\_\_, Angola was the site of the world's largest UN peacekeeping operation

Answer: 1998

FBQ44: \_\_\_\_\_ is one of the key causes of the changes that occur during negotiation.

Answer: Mutual adjustment

FBQ45: \_\_\_\_\_ build/s trust with the parties by ensuring that the parties understand the mediation process

Answer: Mediators

FBQ46: Everyone is entitled to \_\_\_\_\_ protection of the law, without discrimination on any grounds and especially against violence or threat

Answer: equal

FBQ47: Under President \_\_\_\_ of the United States, women's issues were given a place at the top of the agenda in the efforts in Afghanistan as the full participation of women at the political conference in Bonn.

Answer: Bush

FBQ48: With \_\_\_\_\_ leaders, mediation in conflicts is more likely to be unsuccessful.

Answer: Competing

FBQ49: Amnesty means forgiveness for atrocities or \_\_\_\_ committed

Answer: crimes

FBQ50: The Oslo Accords was achieved in year \_\_\_\_\_

Answer: 1993