



**NATIONAL OPEN UNIVERSITY OF NIGERIA  
14-16 AHMADU BELLO WAY, VICTORIA ISLAND, LAGOS  
SCHOOL OF ARTS AND SOCIAL SCIENCES**

**JUNE/JULY 2013 EXAMINATION**

**COURSE CODE: CSS 491**

**COURSE TITLE: EMERGENCY, RIOT AND DISASTER CONTROL  
MANAGEMENT**

**TIME ALLOWED: 1HR30MINS**

**INSTRUCTIONS: ANSWER ANY THREE QUESTIONS.**

1. Identify the four (4) approaches in assessing the psychological impact of disaster management.
2. 'Disaster' to human life is inevitable. Discuss.
3. Discuss the relevance of collective behaviour theories to the study of social disorder.
4. What are the differences between crisis and Emergency?
5. State the three categories of Hostage taking and relate them to the experiences of kidnapping in Nigeria today.