



**NATIONAL OPEN UNIVERSITY OF NIGERIA
14-16 AHMADU BELLO WAY, VICTORIA ISLAND, LAGOS
SCHOOL OF MANAGEMENT SCIENCES
JANUARY/FEBRUARY 2013 EXAMINATION**

**COURSE CODE: MPA878
UNITS: 2**

CREDIT

**COURSE TITLE: THE SHIFT SYSTEMS IN HOSPITAL-MULTIPLE
HOSPITAL SYSTEM MANAGEMENT**

TIME ALLOWED: 2 HRS

**INSTRUCTION(S) Attempts any three questions in all. Question
one is Compulsory**

1a. itemized any seven steps and procedures in the selection process of staff **(10 marks)**

b. In your own opinion distinguish between the following terms in the shifting system in hospital management: (i) Float Personnel and Complementary Personnel, (ii) Recruitment and Selection: (iii) Cycle Scheduling and Premium Day Weekend, (iv) Socio-Cultural Environment and Socio-Economic Environment: (v) Consultative Management and Individual Contact: Consultative Management; **(20 marks)**

2a. Explain the Concept of the Shifting System in Hospital Management: **(6 marks)**

b. Highlight and discuss in details any seven effects of Shifting System on the employer and employee: **(14 marks)**

3a. (i) Define staff development,

(ii) Highlight any five conditions requiring staff development. **(10 marks)**

b. Discuss the objectives of training and development: **(10 marks)**

4a. Discuss the Health System in Nigeria under the Federal, State and Local levels. (9 marks)

b. Highlight any five responsibilities performed by Federal, State and Local levels mentioned above. (11 marks)

5 a. Mentioned any **two** similarities and **three** differences between the Open and Closed Groups System. **(8 marks)**

b. Highlight any four essentials of the properties of a group dynamics system: **(4 marks)**

c. Briefly discuss any five requirements for the constitution of a group **(8 marks)**

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