

NATIONAL OPEN UNIVERSITY OF NIGERIA

Plot 91, Cadastral Zone, Nnamdi Azikiwe Express Way, Jabi - Abuja FACULTY OF MANAGEMENT SCIENCES
2020 1EXAMINATION

COURSE CODE: MKT401

COURSE TITLE: MARKETING MANAGEMENT

CREDIT UNIT: 3

INSTRUCTION: 1. Indicate your Matriculation Number clearly

- 2. Attempt question one (1) and any other three (3) questions; four questions in all
- 3. Question one (1) is compulsory and carries 25 marks, while the other questions carry 15 marks each.
- 4. Present all your points in a coherent and orderly Manner

TIME ALLOWED: 2½ Hours

- 1- (a) Demonstrate your understanding of the concept of marketing Organization with suitable examples (10marks)
 - (b) Provide explanations on four main roles of marketing organization. (15marks)
- 2- (a) Using the Nigeria business environment as example describes the three forms of marketing organization (7.5marks)
 - (b) Within marketing environment in Nigeria discuss the four Ps of marketing (7.5 marks)
- 3- (a) Discuss the concept of marketing research in Nigeria. (7.5 marks)
 - (b) Discuss the benefits of marketing Research to business organizations in Nigeria. (7.5 marks)
- 4- (a) What is consumer behavior? (3marks)
 - (b) Mention and describe the three main types of consumer behavior as experienced in Nigeria. (12marks)
- 5- (a) State and explain the seven categories of business products with specific examples from Nigeria. (7.5 marks)
 - (b) Mention and explain the main stages in product development life circle. (7.5 marks)
- 6- (a) Identify and explain four main role of marketing organization. (7.5marks)
 - (b) Mention and discuss the four Ps of Marketing with practical examples. (7.5marks)