



**NATIONAL OPEN UNIVERSITY OF NIGERIA
14/16 AHMADU BELLO WAY, VICTORIA ISLAND, LAGOS
SCHOOL OF MANAGEMENT SCIENCES
JUNE/JULY, 2013 EXAMINATIONS.**

Course Code: MBA839 Credit Unit: 2

Course title: Human Resource Information System

Time Allowed: 2hrs

Instruction: Attempt question 1 and any other 2 questions of your choice; Question 1 carries 30 marks while the other carries 20 marks each. Present your answer legibly and logically using relevant examples.

1a. What is Management Information System (MIS)?

b. List and explain NINE (9) Computer Application in Commerce and Industry

2a. Describe SEVEN (7) Main benefits of the internet and explain any THREE features of the internet

3a. Describe the techniques of processing data

b. Mention FIVE problems of the internet

4a. Explain the SIX sources of information for training Needs

b. Outline SIX importance of Communication in Business Management

5. What are the steps involved in (i) Protecting a sheet in Ms Excel, Formatting a cell to currency and setting column width?