



NATIONAL OPEN UNIVERSITY OF NIGERIA
14-16 AHMADU BELLO WAY, VICTORIA ISLAND LAGOS
SCHOOL OF MANAGEMENT SCIENCES
MARCH/APRIL 2015 EXAMINATION

COURSE CODE: BUS401 **CREDIT UNIT:** 3
COURSE TITLE: MANAGEMENT INFORMATION SYSTEM
TIME ALLOWED: 2^{1/2} HOURS

Instructions: 1. Attempt question number one (1) and any other two (2).
2. Question number 1 is compulsory and carries 30 marks while the other 2 questions carry 20 marks each.
3. Present all your points in coherent and orderly manner.

QUESTION 1:

- A. What do you understand by the term “strategic planning”? **5marks**
- B. Discuss the three major elements contained in information system’s strategic Planning. **15marks**
- C. Highlight the benefit of strategic information system planning. **5marks**

QUESTION 2:

- A. Discuss the tasks and activities involved in the requirement analysis phase of system development. **10marks**
- B. List the tasks and activities involved in the System Design Phase. **5marks**

QUESTION 3:

- A. Discuss four (4) types of information system maintenance. **10marks**
- B. What are the roles and responsibilities of the following in the operations and maintenance phase of System Design?
 - Project Manager
 - Technical Support
 - Customers
 - Process Improvement Review Board
 - Programme Analyst**5marks**

QUESTION 4:

- A. Define project management. **5marks**
- B. List ten (10) common tasks in project management. **10marks**

QUESTION 5:

- A. Define risk management. **3marks**
- B. Discuss the following potential Risk treatment methods:
 - Risk Transfer
 - Risk avoidance
 - Risk Reduction
 - Risk Acceptance**12marks**

QUESTION 6

- A. What is the objective of the system design phase? **6marks**
- B. Discuss the traditional constraints to project management. **9marks**