

NATIONAL OPEN UNIVERSITY OF NIGERIA 14-16 AHMADU BELLO WAY, VICTORIA ISLAND, LAGOS SCHOOL OF MANAGEMENT SCIENCES JANUARY/FEBRUARY 2013 EXAMINATION

Course Code: MKT 823 Credit Unit:

2 units

Course Title: Fundamentals of Marketing

Time Allowed: 2 Hours

Instructions: 1. Attempt question number one (1) and any other two

(2).

2. Question number 1 is compulsory and carries 30 while the other 2 questions carry 20 marks

marks each.

3. Present all your points in coherent and orderly

manner

1) A. Discuss the five different philosophies guiding companies' marketing efforts

B. Highlight the eight different common states of demand together with the corresponding

tasks facing marketing managers.

- 2) A. Explain the four dimensions of a company's product mix.
 - B. Demonstrate the appropriate strategies for successful management of products as they pass through the different stages of their life cycle.
- 3) A. Discuss the two ways through which firms can obtain new products.
 - B. Identify the eight factors responsible for new product failures.
 - C. Explain the five workable organisational structures that can be adopted to ensure effective product development.
- 4) A. Discuss the five basic marketing channel functions.
 - B. Explain the marketing channels for (1) consumer goods and (2) organisational goods