



NATIONAL OPEN UNIVERSITY OF NIGERIA, ABUJA
Plot 91, Cadastral Zone, Nnamdi Azikwe Express Way, Jabi-Abuja

FACULTY OF ARTS
October/November Examinations 2016

COURSE CODE: CTH472

COURSE TITLE: CONFLICT MANAGEMENT

CREDIT UNIT: 2

TIME ALLOWED: 2HOURS

INSTRUCTION: ANSWER QUESTION ONE AND ANY OTHER TWO

1. Identify in the First Gospel, four major references that are connected with conflicts, the parties involved and the nature of the conflict. (30 marks)
2. Discuss four main causes of conflict (20 marks)
3. Do you think that communication has anything positive to contribute in conflict management? Discuss. (20 marks)
- 4 What are the rules for resolving conflict among Christians? (20 marks)
5. Discuss the relationship between conflict style and family dispute. (20 marks)