



**NATIONAL OPEN UNIVERSITY OF NIGERIA
14-16 AHMADU BELLO WAY, VICTORIA ISLAND LAGOS
SCHOOL OF AGRICULTURAL SCIENCES
SEPTEMBER/OCTOBER 2015 EXAMINATION**

Course Code: HCM 433

Course Title: Management and Organizational Behaviour

Time Allowed: 2 hours

Instructions:

1. Attempt Question 1 and any other two (2) Questions.

2. Question 1 is compulsory and carries 30 marks while the other 2 Questions carry 20 marks each.

1. Enumerate and explain the major influences on behaviour in any organisation and their impact on management of organizational operations.
2. List and explain the principles of organization as formulated by Henri Fayol
3. Define and explain (i) Role Conflict (ii) Role Ambiguity (iii) Task Ambiguity (iv) Emotional and (v) the two factors identified as being responsible for the rise to role conflict and ambiguity.
4. There are certain external forces that are known to bring about change in an organization. What are these forces?
5. What do you understand by "Power blocks" in organizations, explain with good examples.