

NATIONAL OPEN UNIVERSITY OF NIGERIA 14/16 AHMADU BELLO WAY, VICTORIA ISLAND, LAGOS SCHOOL OF MANAGEMENT SCIENCES OCTOBER 2013 EXAMINATION

COURSE CODE: BHM 402 CREDIT UNIT: 2

COURSE TITLE: PRACTICE OF MARKETING MANAGEMENT

TIME ALLOWED:2 HOURS

Instructions: 1. Attempt question Number one (1) and any

other two (2) questions.

2. Question number 1 carries 30 marks, while the other questions carry 20 marks each

3. Present all your points in coherent and orderly

manner

QUESTIONS:

- 1. a. Define marketing.
 - b. List six concepts underlying marketing and explain three of them.
 - c. List the five marketing management philosophies and explain two of them.
- 2. a. List and discuss the three marketing functions.
 - b. Discuss the roles of marketing.
- 3. a. Discuss the importance of consumer behavior in modern business.
 - b. List and explain the four factors influencing consumer behaviour.
- 4. a. Explain the following concepts:
 - i. Co-Branding
 - ii. Global Branding
 - b. Discuss the benefits of branding to consumers and manufacturers.
- 5. a. Define a new product and briefly discuss the various ways a new product can be classified.
 - b. Discuss the steps involved in a new product development.