



NATIONAL OPEN UNIVERSITY OF NIGERIA
14/16 AHMADU BELLO WAY, VICTORIA ISLAND, LAGOS
SCHOOL OF EDUCATION
MARCH/APRIL 2014 EXAMINATION

COURSE CODE: EDA811

**COURSE TITLE: CONCEPTS AND THEORIES OF EDUCATIONAL
ADMINISTRATION AND PLANNING**

**INSTRUCTION: ATTEMPT 3 QUESTIONS IN ALL. QUESTION 1 IS
COMPULSORY.**

TIME ALLOWED: 2 HOURS

1. Discuss the relevance of motivation and communication in administration. (24 marks)
2. Discuss eleven (11) important principles of an ideal or a formal organization. (23 marks)
3. (a) What do you understand by the term “organisational conflict”? (8 marks)
(b) List three (3) types of role conflicts that you know. (6 marks)
(c) Explain the identified three (3) types of role conflicts in (3b) above. (9 marks)
4. (a) Identify Fayol’s fourteen (14) principles of management. (14 marks)
(b) Discuss any four (4) of the principles of management in (4a) above. (8+1 marks)