



NATIONAL OPEN UNIVERSITY OF NIGERIA
Plot 91, Cadastral Zone, Nnamdi Azikiwe Express Way, Jabi - Abuja

FACULTY OF MANAGEMENT SCIENCES
DEPARTMENT OF ADMINISTRATION

OCTOBER/NOVEMBER EXAMINATION 2016

COURSE CODE: BUS 839
COURSE TITLE: MANAGEMENT THEORY
CREDIT UNIT: 2
INSTRUCTIONS: 1. Attempt question number one (1) and any other two (2).
2. Question number 1 is compulsory and carries 30 marks, while the other questions carry 20 marks each
3. Present all your points in a coherent and orderly manner
TIME ALLOWED: 2 Hours

1. a. Frederick Winslow Taylor has contributed immensely to the development of management thought. Discuss 15 marks
b. Identify the followers of Taylor and discuss their contributions 15 marks
2. a. Distinguish between a manager and a leader. Can a manager be a leader at the same Time 10 marks
b. Distinguish between line and staff activities 10 marks
- 3 a. What is meant by Classical theory? 10 marks
b. Discuss McGregor's theories X and Y, which one appeals to you and why 10 marks
- 4 a. Discuss the vital parts of a bureaucratic organizations. 10 marks
b. What are the dysfunctional characteristics of bureaucracy? 10 marks
- 5 a. compare and contrast a network and agenda. List and explain the three factors influencing work agenda. 10 marks
b. Differentiate between strategy and policy 10 marks