Refund Policy

5. Refunds

Complete information about our refund process and policies:

- Refunds will be processed within 7 business days after receiving and inspecting the returned item(s).
- Refunds will be issued to the original payment method.
- Shipping costs are non-refundable unless the return is due to a company error.

Processing Details:

- **Timeline**: 7 business days after inspection
- **Method**: Original payment method used for purchase
- **Shipping Costs**: Non-refundable except for company errors
- **Confirmation**: Email notification when refund is processed

Additional Information:

- Credit card refunds may take 3-5 additional business days to appear
- Bank transfers may take up to 10 business days
- Partial refunds may apply for items returned in used condition
- Company error returns include full shipping cost refunds