

Non-Returnable Items Policy

3. Non-Returnable Items

The following categories of items cannot be returned under any circumstances:

- Perishable goods (e.g., food, flowers)
- Personalized or custom-made items
- Gift cards
- Downloadable software products

Additional Non-Returnable Categories:

- Items with expiration dates
- Engraved or customized products
- Made-to-order items
- Digital licenses and content
- Personal hygiene products
- Items that cannot be resold for health and safety reasons