

## # Customer Return Policy (For Testing Purposes)

### ## 1. Overview

This document outlines the customer return policy for testing and demonstration purposes only. It is not a legally binding policy and should not be used in production environments.

### ## 2. Return Eligibility

- Items must be returned within 30 days of purchase.
- Products must be unused, in original packaging, and in resalable condition.
- Proof of purchase (receipt or order confirmation) is required.

### ## 3. Non-Returnable Items

- Perishable goods (e.g., food, flowers)
- Personalized or custom-made items
- Gift cards
- Downloadable software products

### ## 4. Return Process

1. Contact customer support to initiate a return request.
2. Provide order details and reason for return.
3. Receive a return authorization and shipping instructions.
4. Ship the item(s) back to the provided address.

### ## 5. Refunds

- Refunds will be processed within 7 business days after receiving and inspecting the returned item(s).
- Refunds will be issued to the original payment method.
- Shipping costs are non-refundable unless the return is due to a company error.

### ## 6. Exchanges

- Exchanges are allowed for defective or damaged items only.
- Contact customer support to arrange an exchange.

### ## 7. Contact Information

For any questions regarding returns, please contact our customer support team at [support@example.com](mailto:support@example.com).

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