Return Process Guide

4. Return Process
Follow these steps to complete your return:

1. Contact customer support to initiate a return request.
2. Provide order details and reason for return.
3. Receive a return authorization and shipping instructions.
4. Ship the item(s) back to the provided address.

Detailed Process Information:
- **Step 1**: Contact customer support with your order information ready
- **Step 2**: Provide order number, product details, and reason for return
- **Step 3**: Wait for return authorization and follow shipping instructions
- **Step 4**: Package items securely and ship to the provided address

Processing Timeline:
- Return request response: Within 24-48 hours
- Return authorization: Provided with shipping instructions
- Return shipping: Customer responsibility unless company error
- Inspection: Items inspected upon receipt