

Customer Support Contact Information

7. Contact Information

How to reach our customer support team for return-related inquiries:

For any questions regarding returns, please contact our customer support team at support@example.com.

Contact Details:

- **Email**: support@example.com
- **Response Time**: Within 24 hours during business days
- **Business Hours**: Monday-Friday, 9:00 AM - 6:00 PM EST

When Contacting Support:

Please include the following information:

- Full name and contact information
- Order number or receipt
- Product details (name, SKU, quantity)
- Detailed description of the issue
- Photos for damaged or defective items
- Preferred resolution (return, exchange, refund)

What to Expect:

- Initial response within 24 hours
- Return authorization within 48 hours of approved request
- Status updates for all return requests
- Professional and courteous assistance