Trigger API

POST https://api.trustedshops.com/rest/restricted/v2/shops/{Trusted Shops ID}/reviews/trigger.json

Implementation Notes

The Trigger API enables merchants to trigger review request emails to customers. These emails are triggered by the merchant, but sent by Trusted Shops. The merchant can collect shop and product reviews via this API.

The merchant can decide which template shall be used when Trusted Shops sends the review reminder mail to the consumer. The template variant might be either 'DEFAULT_TEMPLATE', 'BEST_PRACTICE', 'CREATING_TRUST' or 'CUSTOMER_SERVICE'.

The API requires an authentification via Basic Auth.

MODEL

```
response {

        data (ResponseData, optional),
        status (CallStatus, optional) = ['SUCCESS' or 'FAIL' or 'ERROR' or 'BLOCKED'
        or 'ONLINE' or 'REJECTED' or 'PENDING'],
        code (integer, optional),
        responseInfo (ResponseInfo, optional),
        message (string, optional)
}
ResponseData {
        reviewCollectorRequest (undefined[ReviewCollectorResponse], optional)
}
ReviewCollectorResponse {
        uid (string, optional),
        reviewCollectorReviewRequests (array[ReviewCollectorReviewResponse],
        optional)
}
ReviewCollectorReviewResponse {
        reminderDate (string, optional),
        template (ReviewCollectorTemplate),
        order (Order),
        consumer (Consumer),
        status (string, optional)
}
ReviewCollectorTemplate {
```

```
        variant (ReviewCollectorReviewRquestVariantEnum) =
        ['DEFAULT_TEMPLATE' or 'BEST_PRACTICE' or 'CREATING_TRUST' or
        'CUSTOMER_SERVICE'],
        includeWidget (boolean, optional)
}
Order {
        orderDate (string, optional),
        orderReference (string),
        products (array[Product], optional),
        currency (Currency, optional) = ['EUR' or 'USD' or 'AUD' or 'CAD' or 'CHF' or
        'DKK' or 'GBP' or 'JPY' or 'NZD' or 'SEK' or 'PLN' or 'NOK' or 'BGN' or 'RON' or
        'RUB' or 'TRY' or 'CZK' or 'HUF' or 'HRK'],
        estimatedDeliveryDate (string, optional)
}
Product {
        sku (string, optional),
        name (string, optional),
        gtin (string, optional),
        mpn (string, optional),
        brand (string, optional),
        imageUrl (string, optional),
        uuid (string, optional),
        url (string, optional)
}
Consumer {
        firstname (string, optional),
        lastname (string, optional),
        contact (ConsumerContactVO)
}
ConsumerContactVO {
        email (string)
}
ResponseInfo {
        apiVersion (string, optional),
        count (integer, optional),
        parameter (array[RequestParameter], optional)
}
RequestParameter {
        name (string, optional),
        value (string, optional)
}
```

MODEL SCHEMA

```json
{
  "reviewCollectorRequest": {
    "reviewCollectorReviewRequests": [
      {
        "reminderDate": "",
        "template": {
          "variant": "ReviewCollectorReviewRquestVariantEnum",
          "includeWidget": false
        },
        "order": {
          "orderDate": "",
          "orderReference": "",
          "products": [
            {
              "sku": "",
              "name": "",
              "gtin": "",
              "mpn": "",
              "brand": "",
              "imageUrl": "",
              "uuid": "",
              "url": ""
            }
          ],
          "currency": "Currency",
          "estimatedDeliveryDate": ""
        },
        "consumer": {
          "firstname": "",
          "lastname": "",
          "contact": {
            "email": ""
          }
        }
      }
    ]
  }
}
```

EXAMPLE

```
{
  "reviewCollectorRequest": {
    "reviewCollectorReviewRequests": [
      {
        "reminderDate": "2018-01-29T10:05:00+02:00",
        "template": {
          "variant": "DEFAULT_TEMPLATE",
          "includeWidget": false
        },
        "order": {
          "orderReference": "OrderID-1801-111 ",
          "amount": "111.11",
          "currency": "EUR",
          "paymentType": "CREDIT_CARD",
          "orderDate": "2017-08-28",
      "estimatedDeliveryDate": "2017-08-28",
      "products": [
      {
      "name": "Siemens Wasching Maschine",
      "imageUrl": "http://www.redcoon.de/res/shop/cataloge/product_315/B619511.jpg",
      "sku": "Art126212",
      "gtin": "0123456789123456789",
      "mpn": "manuXXX123",
      "url": "http://www.example.com/shop/wasching/siemens512.html"
      },
      {
      "name": "Apple iPhone",
      "imageUrl": "http://www.redcoon.de/res/shop/cataloge/product_315/41312.jpg",
      "sku": "Art12612312",
      "url": "http://www.example.com/shop/phones/iphone6.html"
      }
      ]
        },
        "consumer": {
          "firstname": "Maria",
          "lastname": "Muster",
          "contact": {
            "email": "maria.muster@provider.com"
          }
        }
      }
    ]
  }
}
```