				I									New T	icket Types		
Month	Week#	Start Date	End Date	New Tickets	Closed Tickets	Open Tickets	Surplus/Deficet	Closing %	Average Time	Total Time	Tickets/Hour	Enrollment	Curriculum	Support	Tuition	Applications
	1	Jan 01, 2013	Jan 06, 2013	16	11	128	5	69%	19.1 min.	3.5 hrs.	3.1 tph	3	11	2		
	2	Jan 07, 2013	Jan 13, 2013	54	33	149	21	61%	30.9 min.	16.5 hrs.	2. tph	9	27	18		
January	3 4	Jan 14, 2013	Jan 20, 2013	58	56	151	2	97%	36.8 min.	34.3 hrs.	1.6 tph	10	32	16		
	5	Jan 21, 2013 Jan 28, 2013	Jan 27, 2013 Feb 03, 2013	64 60	37 88	178 157	27 -28	58% 147%	34.3 min. 26.4 min.	20. hrs. 33.8 hrs.	1.9 tph 2.6 tph	25 21	23 29	9	7	
January Total	<u> </u>	Jan 01, 2013	Feb 03, 2013	259	225	157	34	87%	30.8 min.	108.2 hrs.	2.0 tph	75	122	54	7	
January rotar	6	Feb 04, 2013	Feb 10, 2013	71	87	144	-16	123%	35.9 min.	52.1 hrs.	1.7 tph	23	25	16	3	
	7	Feb 11, 2013	Feb 17, 2013	40	45	139	-5	113%	36. min.	27. hrs.	1.7 tph	13	14	10	2	
February	8	Feb 18, 2013	Feb 24, 2013	34	45	129	-11	132%	35.7 min.	26.8 hrs.	1.7 tph	7	17	8	1	
1	9	Feb 25, 2013	Mar 03, 2013	46	37	138	9	80%	29.2 min.	17.5 hrs.	2.1 tph	14	24	6		2
February Total		Jan 01, 2013	Mar 03, 2013	454	439	138	15	97%	32.8 min.	231.5 hrs.	1.9 tph	132	203	95	13	11
	10	Mar 04, 2013	Mar 10, 2013	59	37	160	22	63%	38.5 min.	23.8 hrs.	1.6 tph	4	43	11	1	
March	11	Mar 11, 2013	Mar 17, 2013	36	59	137	-23	164%	38.8 min.	38.2 hrs.	1.5 tph	9	15	11		1
	12	Mar 18, 2013	Mar 24, 2013	57	52	142	5	91%	28.2 min.	22.6 hrs.	2.3 tph	15	27	15		
	13	Mar 25, 2013	Mar 31, 2013	15	35	123	-20	233%	45.1 min.	26.3 hrs.	1.3 tph	3	8	4		
March Total		Mar 04, 2013	Mar 31, 2013	169	184	123	-15	109%	37.3 min.	111.8 hrs.	1.6 tph	31	93	43	1	
Quarter 1 Total	4.4	Jan 01, 2013	Mar 31, 2013	624	624	123	0	100%	34.1 min.	343.8 hrs.	1.8 tph	163	297	138	14	
	14 15	Apr 01, 2013	Apr 07, 2013	34	33	124	1	97%	23.8 min.	11.9 hrs.	2.8 tph	11	12	7	1	
April	16	Apr 08, 2013 Apr 15, 2013	Apr 14, 2013 Apr 21, 2013	62 58	44 51	142 149	18 7	71% 88%	33.3 min. 28.3 min.	24.4 hrs. 23.6 hrs.	1.8 tph 2.2 tph	12 16	23 20	25 18	4	
April	17	Apr 15, 2013 Apr 22, 2013	Apr 21, 2013 Apr 28, 2013	58	56	152	2	97%	26.7 min.	23.6 hrs.	2.2 tpn 2.3 tph	18	19	16	5	
	18	Apr 29, 2013	May 05, 2013	47	44	155	3	94%	22.2 min.	16.3 hrs.	2.7 tph	28	13	5		
April Total		Apr 01, 2013	May 05, 2013	261	229	155	32	88%	27.2 min.	101.1 hrs.	2.3 tph	85	87	71	10	
prii rotui	19	May 06, 2013	May 12, 2013	67	96	127	-29	143%	30.4 min.	48.2 hrs.	2. tph	40	10	13	3	
N.A.	20	May 13, 2013	May 19, 2013	126	117	138	9	93%	20.8 min.	39.9 hrs.	2.9 tph	87	18	14	6	
May	21	May 20, 2013	May 26, 2013	74	83	131	-9	112%	21.4 min.	29.7 hrs.	2.8 tph	35	22	17		
	22	May 27, 2013	Jun 02, 2013	74	52	154	22	70%	28.3 min.	24.1 hrs.	2.2 tph	37	14	14	8	1
May Total		May 06, 2013	Jun 02, 2013	346	348	154	-2	101%	24.7 min.	141.8 hrs.	2.5 tph	200	67	59	17	
	23	Jun 03, 2013	Jun 09, 2013	85	80	162	5	94%	25.7 min.	34.3 hrs.	2.3 tph	37	13	31	4	
June	24	Jun 10, 2013	Jun 16, 2013	79	65	176	14	82%	25.5 min.	27.3 hrs.	2.4 tph	25	25	25	4	
	25	Jun 17, 2013	Jun 23, 2013	75	71	181	4	95%	30.6 min.	35.2 hrs.	2. tph	30	22	22	1	
luna Tatal	26	Jun 24, 2013	Jun 30, 2013	82	78	188	4	95%	29.5 min.	37.3 hrs.	2.1 tph	24	18	32	8	
June Total  Quarter 2 Total		Jun 03, 2013 Apr 01, 2013	Jun 30, 2013 Jun 30, 2013	325 936	294 871	188 188	31 65	90%	27.8 min. 26.4 min.	134. hrs. 376.9 hrs.	2.2 tph	117 403	78 233	111 243	19 46	
Quarter 2 Total	27	Jul 01, 2013	Jul 07, 2013	56	90	156	-34	161%	27.9 min.	40.9 hrs.	2.2 tph	21	18	16	1	
	28	Jul 08, 2013	Jul 14, 2013	63	71	150	-8	113%	27.2 min.	31.8 hrs.	2.2 tph	29	15	15	2	
July	29	Jul 15, 2013	Jul 21, 2013	50	60	142	-10	120%	34.1 min.	33. hrs.	1.8 tph	17	13	17		
,	30	Jul 22, 2013	Jul 28, 2013	46	45	146	1	98%	33.1 min.	24.8 hrs.	1.8 tph	11	7	25		
	31	Jul 29, 2013	Aug 04, 2013	50	60	136	-10	120%	28.3 min.	23.6 hrs.	2.5 tph	12	12	19	6	1
July Total		Jul 01, 2013	Aug 04, 2013	272	326	136	-54	120%	29.7 min.	154.1 hrs.	2.1 tph	90	69	94	10	9
	32	Aug 05, 2013	Aug 11, 2013	64	61	144	3	95%	29.4 min.	29.9 hrs.	2. tph	16	15	33		
August	33	Aug 12, 2013	Aug 18, 2013	82	60	166	22	73%	20.3 min.	20. hrs.	3. tph	21	21	37	2	. 1
August	34	Aug 19, 2013	Aug 25, 2013	61	67	174	-6	110%	30.6 min.	33.7 hrs.	2. tph	16	18	26		1
	35	Aug 26, 2013	Sep 01, 2013	36	42	168	-6	117%	34.8 min.	23.2 hrs.	1.8 tph	12	7	17		
August Total	20	Aug 05, 2013	Sep 01, 2013	257	230	168	27	89%	28.3 min.	106.8 hrs.	2.2 tph	65	67	121	2	2
	36	Sep 02, 2013	Sep 08, 2013	66	60	175	6	91%	19.3 min.	18.7 hrs.	3.2 tph	19	14	22	10	
September	37 38	Sep 09, 2013 Sep 16, 2013	Sep 15, 2013 Sep 22, 2013	75 60	70 99	182 142	-39	93% 165%	24.6 min.	27.8 hrs. 56.9 hrs.	2.5 tph 1.7 tph	14 16	21 19	33 22	6	
September	38	Sep 16, 2013 Sep 23, 2013	Sep 22, 2013 Sep 29, 2013	60	69	137	-39	115%	34.8 min. 34.3 min.	38.8 hrs.	1.7 tpn 1.8 tph	22	20	18		
	40	Sep 30, 2013	Oct 06, 2013	55	51	141	4	93%	29.6 min.	25.2 hrs.	2. tph	5	28	22		
September Total		Sep 02, 2013	Oct 06, 2013	322	350	141	-28	109%	29.4 min.	168.4 hrs.	2.1 tph	78	103	120	19	
Quarter 3 Total		Jul 01, 2013	Oct 06, 2013	857	906	141	-49	106%	29.2 min.	429.3 hrs.	2.1 tph	233	242	338	31	
	41	Oct 07, 2013	Oct 13, 2013	60	92	111	-32	153%	31.1 min.	47.7 hrs.	1.9 tph	8	20	30	2	
Ostobor	42	Oct 14, 2013	Oct 20, 2013	49	62	98	-13	127%	42.7 min.	44.1 hrs.	1.4 tph	7	18	24		
October	43	Oct 21, 2013	Oct 27, 2013	30	39	89	-9	130%	40.6 min.	26.4 hrs.	1.5 tph	7	9	12	2	
	44	Oct 28, 2013	Nov 03, 2013	33	47	75	-14	142%	42.7 min.	33.4 hrs.	1.4 tph	9	11	13		
October Total		Oct 07, 2013	Nov 03, 2013	172	240	75	-68	140%	37.9 min.	151.6 hrs.	1.6 tph	31	58	79	4	
	45	Nov 04, 2013	Nov 10, 2013	43	30	88	13	70%	26.1 min.	12.2 hrs.	2.5 tph	3	21	18		
November	46	Nov 11, 2013	Nov 17, 2013	37	49	78	-12	132%	28.3 min.	22.2 hrs.	2.2 tph	7	17	13		
	47	Nov 18, 2013	Nov 24, 2013	39	42	76	-3	108%	27.6 min.	16.1 hrs.	2.6 tph	11	14	13	1	
Navanda - Talah	48	Nov 25, 2013	Dec 01, 2013	19	12	84	7	63%	42.5 min.	8.5 hrs.	1.4 tph	4	7	6	2	
November Total	40	Nov 04, 2013	Dec 01, 2013	142	133	84	9	94%	29. min.	58.9 hrs.	2.3 tph	26	60	52	3	
	49 50	Dec 02, 2013	Dec 08, 2013	36	43	77 34	-7 -42	119%	40. min.	28. hrs.	1.5 tph	11	13	12	2	
December	50 51	Dec 09, 2013 Dec 16, 2013	Dec 15, 2013 Dec 22, 2013	39 26	82 60		-43 -34	210% 231%	22.7 min. 25.2 min.	29.2 hrs. 24.8 hrs.	2.8 tph	11 5	14 5	12 12		
	52	Dec 16, 2013 Dec 23, 2013	Dec 22, 2013 Dec 31, 2013	26			-34 0	231%	25.2 min.	24.8 nrs. . hrs.	2.4 tph	5	5	12		
December Total	32	Dec 02, 2013	Dec 31, 2013	101	195		- 24	1920/	27.6 min	. IIIS.	2.2 tnh	27	22	26	2	
December Total		Dec 02, 2013	Dec 31, 2013	101	103		-04	10376	27.0 111111.	01.5 1115.	2.5 tpr1	21	32	30		
			Dec 31, 2013	2,836	2,959		-123	104%	30. min.	1442.4 hrs.	2.1 tph	883	924	007		
Year Total		Jan 01, 2013												887	101	27

		I.	Shawn			1		Eric			ì		Molly				İ		Thom			i		Joe			1		Leanne			
Month	Week# Start Date End Date		Open Tickets Surplus/Defice		Time Total Time		New Tickets Closed Tickets	Open Tickets Surplus/De	eficet Closing % Averag	e Time Total Time Tickets/H	ur New Tickets	Closed Tickets Open	Tickets Surplus/Defic		Title age time.	otal Time Tickets/Hou	r New Tickets Clo	sed Tickets Open Ticket	s Surplus/Deficet	Closing % Average	ge Time Total Time Ticks	ts/Hour New Tickets	Closed Tickets Open Tic					Tickets Closed Tickets	Open Tickets Surplus/E	reficet Closing % Avera	ge Time Total Time Tick	ckets/Hour
	1 Jan 01, 2013 Jan 06, 2013 2 Jan 07, 2013 Jan 13, 2013	10 8 46 28	54 2 72 18		min. 2.5 hrs. min. 15. hrs.				0	hrs.	- 1	1	14 14	1 0% 0 100%		. hrs		1	7 0 7 0		hrs.		1			in6 hrs.	1.7 tph	5 2 6 4			5 min4 hrs. 5 min. 1.5 hrs.	
January	3 Jan 14, 2013 Jan 20, 2013				min. 25.2 hrs.				0	hrs.			14				- 1				hrs.		3				1. tph	1 4			8 min. 6.3 hrs.	
,	4 Jan 21, 2013 Jan 27, 2013	50 35	92 15	5 70% 35.5	min. 19.5 hrs.	1.8 tph			0	hrs.	8	1	21	7 13%	15. min.	.3 hrs. 4. tp		1	9 1	0%	hrs.			2 0		hrs.		4 1	40		i. min3 hrs.	
	5 Jan 28, 2013 Feb 03, 2013	52 63	88 -11		min. 27.8 hrs.	2.3 tph			0	hrs.	6	25	2 -1			6.1 hrs. 4.1 tp	h	1	9 0		hrs.	1		3 1		hrs.		1	41	1 0%	hrs.	
January Total	Jan 01, 2013 Feb 03, 2013 6 Feb 04, 2013 Feb 10, 2013	219 183	88 3b	6 84% 29.8 0 130% 36	min. 89.9 hrs. min. 51.6 hrs.	2. tph			0	hrs.	- 16	27	2 -1	1 169%	25.3 min.	6.3 hrs. 4.3 tp	h 2	1	9 2	0%	hrs.	3	4	3 -1	133% 52.5 m		1.1 tph	17 11	41	6 65% 45	9 min. 8.4 hrs.	1.3 tph
	7 Feb 11, 2013 Feb 17, 2013	38 43	65 -5		min. 25.4 hrs.	1.7 tph			0	hrs.	- 1		8	1 0%		.hrs.		1	9 0		hrs.	1	2	2 -1		in. 1.6 hrs.	1.3 tph		41	0	hrs.	
February	8 Feb 18, 2013 Feb 24, 2013	28 40	53 -12		min. 23.9 hrs.				0	hrs.	1	1	9	0 100%	10. min.	.2 hrs. 6. tp	h	1	9 0		hrs.	3	2	3 1	67% 35. m	in. 1.2 hrs.	1.7 tph	2 2	41	0 100% 4	. min. 1.5 hrs.	1.3 tph
	9 Feb 25, 2013 Mar 03, 2013	43 35	61 8	8 81% 29.3		2. tph			0	hrs.	2	1	10	1 50%		. hrs.		1	9 0		hrs.		1	2 -1		in4 hrs.	2.4 tph	1	42	1 0%	hrs.	
February Total	10 Mar 04, 2013 Mar 10, 2013	396 387	61 9	9 98% 32.4 1 62% 37.1		1.9 tph			0	hrs.	26	29	10 -	-3 112%	24.4 min.	6.5 hrs. 4.5 tp	h 2	1	9 2	0%	hrs.	8	10	2 -2	125% 43. m	n. 7.2 hrs.	1.4 tph	20 13	42	7 65% 45	8 min. 9.9 hrs.	1.3 tph
	11 Mar 11, 2013 Mar 17, 2013	32 51	63 -19		min. 31.4 hrs.				0	hrs.	- 1	3	8 -	2 300%	6.7 min.	.3 hrs. 9. tp	h	1	9 0		hrs.		1	1 -1	115. m	in. 1.9 hrs.	.5 tph	2 1	43	1 50% 10	l. min. 1.7 hrs.	.6 tph
March	12 Mar 18, 2013 Mar 24, 2013	54 42	76 12		min. 19.4 hrs.				0	hrs.		8		8	35. min.	2.3 hrs. 3.4 tp	h	1	9 0		hrs.			1 0		hrs.		1 1	43		i. min4 hrs.	2.4 tph
	13 Mar 25, 2013 Mar 31, 2013	12 30	59 -18	8 250% 41.5 2 101% 35.4	min. 20.8 hrs.	1.4 tph			0	hrs.				0		. hrs.		1	9 0		hrs.			1 0		hrs.		1	42		l. min. 2.3 hrs.	.4 tph
March Total  Ouarter 1 Total	Mar 04, 2013 Mar 31, 2013	155 157 552 545	59 -2 50 7	2 101% 35.4 7 99% 33.3		1.7 tph			0	hrs.	- 1	40	1	0 1100%	22.9 min. 23.9 min	2.7 hrs. 4.1 tp	h	1	9 0	0%	hrs.	9	11	1 -1	115. m	in. 1.9 hrs.	.5 tph	3 3	42	0 100% 88 7 70% 53	3 min. 4.4 hrs.	.7 tph
	14 Apr 01, 2013 Apr 07, 2013	28 28	59 0	0 100% 23.6	min. 11. hrs.	2.5 tph			0	hrs.	- 3	3		0 100%		. hrs.		1	9 0		hrs.	1	1	1 0	100% 25. m	in4 hrs.	2.4 tph		42	0	hrs.	
	15 Apr 08, 2013 Apr 14, 2013	55 36	78 19		min. 20.1 hrs.				0	hrs.	2		2	2 0%		. hrs.		1	9 0		hrs.	2	2	1 0	100% 25. m		2.4 tph	2	40	-2 4	l. min. 1.3 hrs.	1.5 tph
April	16 Apr 15, 2013 Apr 21, 2013	56 49	85 7	7 88% 27.6		2.2 tph			0	hrs.			2	0		. hrs.		1	9 0		hrs.			1 0		hrs.			40	0	hrs.	
	17 Apr 22, 2013 Apr 28, 2013 18 Apr 29, 2013 May 05, 2013	57 52	90 5		min. 22.5 hrs. min. 15.8 hrs.		1		1 0%	hrs.		2	2 -	1 0%		. hrs.		1	9 0		hrs.			1 0		hrs.		1 1	40	0 100% 6	l. min. 1. hrs.	1. tph
April Total	Apr 01, 2013 May 05, 2013	239 208	90 31	1 87% 26.5	min. 91.5 hrs.	2.3 tph	1	1	1 0%	hrs.	- 8	5	3	3 63%		. hrs.		1	9 0		hrs.	3	3	1 0	100% 25. m	in. 1.3 hrs.	2.4 tph	1 3	40	-2 300% 46	7 min. 2.3 hrs.	1.3 tph
	19 May 06, 2013 May 12, 2013	62 94	59 -32		min. 47.1 hrs.		1	2	1 0%	hrs.	2		5	2 0%		. hrs		1	9 0		hrs.			1 0		hrs.		1	41	1 0%	hrs.	
May	20 May 13, 2013 May 19, 2013	24 32 61 56	53 -8		min. 11.6 hrs.			2	0	hrs.	92	79	18 1	3 86%		24. hrs. 3.3 tp	h	1	9 0		hrs.			1 0		hrs.		1	42	1 0%	hrs.	
	21 May 20, 2013 May 26, 2013 22 May 27, 2013 Jun 02, 2013	69 47	90 21	5 92% 21.5 1 69% 27.2	min. 20.1 hrs.	2.8 tph		2	0	hrs.	- 6	18	8 -1	0 100%		5.3 hrs. 3.4 tp	h	. 1	9 0		hrs.	2	2	1 0	100% 20. m	in7 hrs.	3. tph	1	41	1 0%	i. min7 hrs.	1.5 tph
May Total	May 06, 2013 Jun 02, 2013	218 229	80 -11	1 105% 26.3		2.3 tph	1	2	1 0%	hrs.	- 104	99	8	5 95%	19. min.	30.4 hrs. 3.3 tp	h	1	9 0		hrs.	2	2	1 0	100% 20. m	in7 hrs.	3. tph	3 1	42	2 33% 4	l. min7 hrs.	1.5 tph
	23 Jun 03, 2013 Jun 09, 2013	76 74	85 2	2 97% 23.8		2.5 tph	4	6	4 0%	hrs.	1		9	1 0%		. hrs		1	9 0		hrs.			1 0		hrs.			42	0	hrs.	
June	24 Jun 10, 2013 Jun 16, 2013 25 Jun 17, 2013 Jun 23, 2013	77 64	98 13		min. 26.7 hrs. min. 32.5 hrs.			6	0	hrs.			9	0 0 100%	60 min	. hrs.		1	9 0		hrs.			1 0	0%	hrs.			42	0	hrs.	
	26 Jun 24, 2013 Jun 30, 2013	76 74	101 2	2 97% 29.3			2	10	2 0%	nrs.	2	2	9	0 100%	60. min. 20. min	2. hrs. 1. tp 3 hrs 6 to	n	1	9 0		nrs.	1	2	1 -1	200% 42.5 m		1.4 tob	1	42	1 0%	nrs.	
June Total	Jun 03, 2013 Jun 30, 2013	303 280	106 23	3 92% 27.		2.3 tph	8	10	8 0%	hrs.	5	4	9	1 80%	46.7 min.	2.3 hrs. 1.7 tp	h	1	9 0		hrs.	2	2	1 0	100% 42.5 m	in. 1.4 hrs.	1.4 tph	1	43	1 0%	hrs.	
Quarter 2 Total	Apr 01, 2013 Jun 30, 2013	764 717	106 47	7 94% 26.6	343.7 183.	2.3 tph	10	10	10 0%	hrs.	- 117	108	9	9 92%	19.8 min.	32.8 hrs. 3.3 tp	h	1	9 0		hrs.	7	7	1 0	100% 28.6 m	3.3 1113.	2.1 tph	5 4	43	1 80% 4	i. min. 3. hrs.	1.3 tph
	27 Jul 01, 2013 Jul 07, 2013 28 Jul 08, 2013 Jul 14, 2013	52 87	73 -35	5 167% 28.3 0 138% 35.7	min. 40.1 hrs. min. 21.4 hrs.	2.2 tph 1.7 tph	3	10	3 0%	hrs.	1 34	2	8 -	1 200%		.3 hrs. 6. tp 9.4 hrs. 3.5 tp	h	1	9 0		hrs.	3	1	3 2	33% 30. m		2. tph 2.2 tph		43	0	hrs.	
July	29 Jul 15, 2013 Jul 21, 2013	47 51	63 -10		min. 28.2 hrs.			13	0	hrs	3	4	8 -			.8 hrs. 5.3 tp		1	9 0		hrs			1 0	27.3111		2.2 tpii	5	38	-5 4	l. min. 4.1 hrs.	1.2 toh
	30 Jul 22, 2013 Jul 28, 2013	43 43	65 0	0 100% 30.2	min. 21.7 hrs.	2. tph		13	0	hrs.	3		11	3 0%		. hrs.		1	9 0		hrs.		1	1	135. m	in. 2.3 hrs.	.4 tph	1	38			1.1 tph
	31 Jul 29, 2013 Aug 04, 2013	46 48	63 -2		min. 23. hrs.	2.1 tph	1	14	1 0%	hrs.	3	12	2 -			.6 hrs. 20.6 tp	h	1	9 0		hrs.			0		hrs.			38	0	hrs.	
July Total	32 Aug 05, 2013 Aug 04, 2013	220 265 54 61	63 -45	5 120% 30.6	min. 134.3 hrs. min. 29.9 hrs.	2. tph 2. tph	6	14	6 0%	hrs.	44	51	2 -	7 116%	17.5 min.	. hrs. 4.6 tp	n	1	9 0		hrs.	3	4	1 1	133% 55. m	in. 3.7 hrs.	1.1 tph	1 6	38	-5 600% 5	l. min. 5. hrs.	1.2 tph
August	33 Aug 12, 2013 Aug 18, 2013	71 57	75 14		min. 19.6 hrs.		5	25	5 0%	hrs.	- 4	1	6	3 25%	15. min.	.3 hrs. 4. tp	h	1	9 0		hrs.			1 0		hrs.		2 2	40	0 100% 1	l. min2 hrs.	12. tph
August	34 Aug 19, 2013 Aug 25, 2013	54 65	77 -11		min. 33.2 hrs.		1	26	1 0%	hrs.	2	1	7	1 50%		.5 hrs. 2. tp	h 1	2	0 1	0%	hrs.			1 0		hrs.		3 1	43	2 33%	hrs.	
A W. a. a.	35 Aug 26, 2013 Sep 01, 2013	32 39	70 -7	7 122% 35.1	min. 22.3 hrs.	1.8 tph	4	30	4 0%	hrs.		1	6 -	1	25. min.	.4 hrs. 2.4 tp	h	2	0 0		hrs.			1 0		hrs.		2	41	-2 3	l. min5 hrs.	4. tph
August Total	36 Sep 02, 2013 Sep 01, 2013	SS S1	74 4	4 93% 20.3	min. 17.1 hrs.	3. tph	5 1	34	4 20% 10	min2 hrs. 6.	nh 1	5	2 -	4 500%	9. min.	.8 hrs. 6.7 to	h	2	0 0	0/6	hrs.			1 0	0%	hrs.		5 3	44	2 60% 13	3 min 7 hrs	4.5 tph
	37 Sep 09, 2013 Sep 15, 2013	58 58	75 0	0 100% 24.	min. 22.4 hrs.	2.6 tph	9 3	40		. min. 1. hrs. 3.	oh 3	4	1 -	1 133%	18.8 min.	1.3 hrs. 3.2 tp	h	2	0 0		hrs.			1 0		hrs.		5 5	45			1.6 tph
September	38 Sep 16, 2013 Sep 22, 2013	45 62	58 -17		min. 35.2 hrs.		12 31	20	-19 258% 34.8	8 min. 18. hrs. 1.7	oh 2	1	2	1 50%	30. min.	.5 hrs. 2. tp	h	2	0 0		hrs.	1		2 1		hrs.		5	40			1.5 tph
	39 Sep 23, 2013 Sep 29, 2013 40 Sep 30, 2013 Oct 06, 2013	39 57	41 -18	8 146% 36.6 2 107% 28	min. 34.8 hrs.	1.6 tph	12 9	26	3 75% 16.9	9 min. 2.3 hrs. 4.	oh 1		3	1 0%	30 min	.hrs	- 4	1 2	3 3		t. min5 hrs. 5 min 9 hrs	2. tph 1	1	2 0	100% 70. m	in. 1.2 hrs.	.9 tph	3 1	42		l. min2 hrs.	6. tph
September Total	Sep 02, 2013 Oct 06, 2013	229 260	39 -31	1 114% 29.3		2.1 tph	54 55	29	-1 102% 31.3	min. 28.2 hrs. 2.	h 11	14	3 -	3 127%	19.3 min.	4.5 hrs. 3.1 tp	h 9	3 2	6 6	33% 28.3		2.1 tph 2	2	1 0	100% 62.5 m		1. tph	17 16	43	1 94% 29	7 min. 7.9 hrs.	2. tph
Quarter 3 Total	Jul 01, 2013 Oct 06, 2013	678 747	39 -69	9 110% 29.5	Hills. 303.0 H/s.	2.1 tph	74 55	29	19 74% 31.3	8 min. 28.2 hrs. 2.	sh 62	68	3 -		18.3 min.	16.8 hrs. 4.1 tp	h 10	3 2	6 7	30% 28.3		2.1 tph 6	6	1 0	100% 57.5 m	in. 5.8 hrs.	1. tph	27 27	43	0 100% 3	l. min. 13.6 hrs.	2. tph
	41 Oct 07, 2013 Oct 13, 2013	44 48 32 43	37 -4 26 -11		min. 20.6 hrs.		12 28	13		7 min. 19. hrs. 1.5 7 min. 9.3 hrs. 1.4			1 -			2.8 hrs. 1.5 tp	h 1	11 1	6 -10		5 min. 4.7 hrs.			1 0		hrs.		1 1	43		l. min7 hrs.	1.5 tph
October	42 Oct 14, 2013 Oct 20, 2013 43 Oct 21, 2013 Oct 27, 2013	32 43 20 29	26 -11		min. 28.8 hrs. min. 20.3 hrs.		7 13 4 8	7		7 min. 9.3 hrs. 1.4 8 min. 4.5 hrs. 1.8		1	4		50 min	. hrs. 1.2 tp	- 2	1 1	7 1	50% 35.	. min	1.7 tph	1	1 0		in8 hrs.	1.2 tob	6 5	44		i. min. 5.5 hrs.	.9 tph
	44 Oct 28, 2013 Nov 03, 2013	21 29	9 -8				8 11			min. 8.4 hrs. 1.3		4				2.3 hrs. 1.8 tp		1 2	1 1			.9 tph		0		hrs.		2 2	45		5 min9 hrs.	2.2 tph
October Total	Oct 07, 2013 Nov 03, 2013	117 149	9 -32	2 127% 36.3	min. 90.3 hrs.	1.7 tph	31 60		-29 194% 41.2	min. 41.2 hrs. 1.5	oh 6	9		3 150%	38.9 min.	5.8 hrs. 1.5 tp	h 8	13 2	1 -5	163% 29.6	6.4 hrs.	2. tph	1	1	50. m	in8 hrs.	1.2 tph	10 8	45	2 80% 53	1 min. 7.1 hrs.	1.1 tph
	45 Nov 04, 2013 Nov 10, 2013 46 Nov 11, 2013 Nov 17, 2013	15 12 20 22	12 3 10 -2	3 80% 29.1 2 110% 27.5		2.3 tph 2.4 tph	7 4 9 14	3		min. 2.1 hrs. 1.9 8 min. 8. hrs. 1.8			1			4.3 hrs. 2.8 tp .4 hrs. 2.4 tp		2 12 1	6 5 9 -7	0% 240% 22.9	hrs. 9 min. 4.6 hrs.	2.6 tph		0				3 2	46 49	1 67% 12 3 0%	5 min4 hrs.	4.8 tph
November	47 Nov 18, 2013 Nov 24, 2013	29 25	15 4		min. 9.2 nrs. min. 11.3 hrs.		4 4			min. 8. nrs. 1.8 min. 1.5 hrs. 2.7		1				.4 hrs. 2.4 tp		10 1	2 -7		9 min. 4.6 nrs. 3 min. 2.4 hrs.			0		nrs.		2 2	49		i. min8 hrs.	2.4 tnh
	48 Nov 25, 2013 Dec 01, 2013	11 10	17 1	1 91% 44.5		1.3 tph	6 2	4		min. 1.1 hrs. 1.8				0		.hrs.	- 2	1	4 2	0%	hrs.			0		hrs.			49	0	hrs.	
November Total	Nov 04, 2013 Dec 01, 2013	77 69	17 8	8 90% 30.6		2.1 tph	28 24	4	4 86% 31.7	min. 12.7 hrs. 1.9	oh 14	14			22.3 min.	4.8 hrs. 2.9 tp	h 15	22 1	4 -7	147% 26.3	3 min. 7. hrs.	3.1 tph		0		hrs.		8 4	49	4 50% 18	8 min. 1.3 hrs.	3.2 tph
	49 Dec 02, 2013 Dec 08, 2013 50 Dec 09, 2013 Dec 15, 2013	21 26	12 -5 8 -4		min. 18.7 hrs.		12 14 4 5	2		. min. 8.2 hrs. 1.7 . min. 3.3 hrs. 1.5							- 3	3 1 16	4 0 2 -12		. min. 1.2 hrs. 9 min. 4.6 hrs.	2.6 tph		0		hrs.		4 30	49	-26 750% 10	hrs. 8 min. 5.4 hrs.	
December	50 Dec 09, 2013 Dec 15, 2013 51 Dec 16, 2013 Dec 22, 2013	19 27	8 -4	4 115% 31.8 8 142% 30.8		2. tph	4 5		-1 125% 39 -1 200% 70	. min. 3.3 hrs. 1.5 . min. 2.3 hrs9	ph 4	4		0 100%		.7 hrs. 6. to	h	2 -	2	400% 22.9	5 min. 4.6 nrs. 5 min. 1.3 hrs.	1.6 tph		0		nrs.		2 25	23	-20 /50% 10 -23 1250% 17	2 min. 5.4 nrs. 2 min. 7.2 hrs.	3.5 tph
	52 Dec 23, 2013 Dec 31, 2013		0	0	hrs.				0	, hrs.				0		. hrs.			- 0		hrs.			0		hrs.				0	, hrs.	
December Total	Dec 02, 2013 Dec 31, 2013	67 84	17	7 125% 35.1	min. 47.9 hrs.	1.8 tph	17 21		-4 124% 39.3	3 min. 13.8 hrs. 1.5	oh 4	4		0 100%	10. min.	.7 hrs. 6. tp	h 7	21 -	14	300% 26.3	3 min. 7. hrs.	3. tph		0		hrs.		6 55		-49 917% 13	7 min. 12.6 hrs.	4.4 tph
Vees Total	104-2042	2.250 2.200	2 50	1039/ 20.2	min 4454.5.b.v	2.44	160 160		0 1000 261	lesia ocos 47	220	242		2 1069/	20.7 min	70.1		F0	17	1400/ 27.2	Zanin Da O I	27.00	20		1100/ 45.6 m		4.24-1	70 414		25 1449/ 2	nain na na	
rear rotal	Jan 01, 2013 Dec 31, 2013	2,259 2,309	Z -50	0 102% 30.2	mm. 1151.6 hrs.	2. tph	100 160		0 100% 36.1	. mm. 95.8 hrs. 1.7	on 230	245	~ 4	106%	20.7 min.	70. nrs. 3.5 tp	n 42	29 -	-17	140% 27.3	o mm. 21.8 hrs.	2.7 tpñ 21	25	-4	119% 45.6 m	in. 19. hrs.	1.5 tph	75 114		-55 14476 2	. mm. 51.8 hrs.	z.z tph















