



TRACY SCHUHWERK

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SUMMARY

Senior Software Engineer with extensive expertise in Java development, Spring Boot, and microservices. Skilled in building scalable enterprise applications across insurance, logistics, and e-commerce industries. Proven track record of leading teams, mentoring developers, and leveraging AI-driven tools to enhance efficiency and streamline workflows. Passionate about delivering innovative solutions that solve real business problems and create long-term value. Experienced in collaborating with cross-functional teams, driving Agile best practices, and guiding projects from design through deployment. Adept at balancing hands-on coding with architectural vision, ensuring systems are reliable, secure, and optimized for performance. Known for adaptability, strong problem-solving skills, and the ability to translate complex technical challenges into clear, actionable solutions for stakeholders.

SKILLS

Technical Skills

- Java (17/21)
- Spring Boot
- Microservices
- Go
- Groovy
- JavaScript
- C/C++
- C#
- SQL (Oracle/DB2/SQL Server/MySQL)
- Hibernate
- Azure DevOps
- AWS
- Kubernetes
- JUnit/Mockito
- IntelliJ/Eclipse

Soft Skills

- Leadership
- Team Mentoring
- Problem Solving
- Collaboration
- Adaptability
- Analytical Thinking
- Communication
- Project Management
- Innovation
- Time Management
- Critical Thinking
- Attention to Detail
- Agile Practices
- Decision Making
- Conflict Resolution

EXPERIENCE

Application Developer IV / Cincinnati Bell Technology Services – Great American Insurance Group - Cincinnati, Ohio
02/2024 - 03/2025

- Built document extraction/processing services in Java 17/21, Groovy, Spring Boot.
- Integrated Microsoft Copilot to lift processing accuracy by ~70%.
- Increased straight-through processing and reduced manual intervention.
- Applied Agile (Scrum/Kanban, TDD/CI/CD) to shorten delivery cycles.
- Partnered with cross-functional teams to raise system reliability and throughput.

Java Project Technical Lead / American Modern Insurance Group - Amelia, Ohio
08/2022 - 06/2023

- Led 5 offshore devs and 3 QA engineers on Azure-based data ingestion.
- Built Spring Boot services for client data loading/processing.
- Improved XML feed quality by ~30% via validation tooling.
- Streamlined onboarding/docs; cut training time by ~20%.

- Drove delivery using Azure DevOps with continuous integration.

Lead eCommerce Developer / Cornerstone Brands - West Chester, Ohio

03/2011 - 08/2022

- Managed offshore teams for multi-brand e-commerce sites.
- Moved from GWT to PWA; page load times improved ~40%.
- Implemented ADA accessibility across brands to boost usability.
- Introduced API-driven patterns to support headless commerce.
- Established Kanban/Jira workflows to raise team productivity.

Senior Software Engineer III / Vaco Consultant (Kroger) - Cincinnati, Ohio

11/2021 - 07/2022

- Developed Go/Java services for location validation & delivery mgmt.
- Tuned service configs to improve Kubernetes load balancing.
- Provided 24/7 production support on a rotating schedule.
- Documented processes in Confluence; enabled faster onboarding.
- Coordinated with logistics/inventory teams for resilient integrations.

Senior Application Architect / Verst Logistics - Walton, Kentucky

01/2021 - 10/2021

- Designed and implemented complex distributed software solutions using object-oriented programming languages such as Java.
- Migrated 100+ reports from Crystal Reports/BO to SSRS.
- Created Go automation tools; reduced manual workload ~35%.
- Optimized Oracle/SQL Server queries to improve reporting accuracy.
- Led modernization discussions to improve scalability and stability.

EDUCATION AND TRAINING

Bachelor of Science: Computer Science
Northern Kentucky University - Highland Heights, Kentucky

06/1985 - 06/1989

PROFESSIONAL DEVELOPMENT

- Continuous upskilling in AI-driven development (Microsoft Copilot, ChatGPT).
- Ongoing training in Cloud & Containerized Systems (AWS, Azure, Kubernetes).
- Advanced practices in Agile leadership, team mentoring, and project delivery.
- Regular self-study and adaptation to emerging technologies and frameworks.