|  |  |
| --- | --- |
|  | **Tracy Schuhwerk**  Walton, 41094 Kentucky  tracy.schuhwerk@gmail.com  /  859‑391‑5252  **WWW :**linkedin.com/in/tracy‑schuhwerk/   / |

|  |
| --- |
| **Summary** |

Senior Software Engineer with extensive expertise in Java development, Spring Boot, and microservices. Skilled in building scalable enterprise applications across insurance, logistics, and e-commerce industries. Proven track record of leading teams, mentoring developers, and leveraging AI-driven tools to enhance efficiency and streamline workflows. Passionate about delivering innovative solutions that solve real business problems and create long-term value. Experienced in collaborating with cross-functional teams, driving Agile best practices, and guiding projects from design through deployment. Adept at balancing hands-on coding with architectural vision, ensuring systems are reliable, secure, and optimized for performance. Known for adaptability, strong problem-solving skills, and the ability to translate complex technical challenges into clear, actionable solutions for stakeholders.

|  |
| --- |
| **Skills** |

|  |  |  |
| --- | --- | --- |
| **Technical Skills**   * Java (17/21) * Spring Boot * Microservices * Go * Groovy * JavaScript * C/C++ * C# * SQL (Oracle/DB2/SQL Server/MySQL) * Hibernate * Azure DevOps * AWS * Kubernetes * JUnit/Mockito * IntelliJ/Eclipse |  | **Soft** **Skills**   * Leadership * Team Mentoring * Problem Solving * Collaboration * Adaptability * Analytical Thinking * Communication * Project Management * Innovation * Time Management * Critical Thinking * Attention to Detail * Agile Practices * Decision Making * Conflict Resolution |

|  |
| --- |
| **Experience** |

Application Developer IV / Cincinnati Bell Technology Services – Great American Insurance Group - Cincinnati, Ohio  *02/2024 - 03/2025*

* Built document extraction/processing services in Java 17/21, Groovy, Spring Boot.
* Integrated Microsoft Copilot to lift processing accuracy by ~70%.
* Increased straight-through processing and reduced manual intervention.
* Applied Agile (Scrum/Kanban, TDD/CI/CD) to shorten delivery cycles.
* Partnered with cross-functional teams to raise system reliability and throughput.

Java Project Technical Lead / American Modern Insurance Group - Amelia, Ohio  *08/2022 - 06/2023*

* Led 5 offshore devs and 3 QA engineers on Azure-based data ingestion.
* Built Spring Boot services for client data loading/processing.
* Improved XML feed quality by ~30% via validation tooling.
* Streamlined onboarding/docs; cut training time by ~20%.
* Drove delivery using Azure DevOps with continuous integration.

Lead eCommerce Developer / Cornerstone Brands - West Chester, Ohio  *03/2011 - 08/2022*

* Managed offshore teams for multi-brand e-commerce sites.
* Moved from GWT to PWA; page load times improved ~40%.
* Implemented ADA accessibility across brands to boost usability.
* Introduced API-driven patterns to support headless commerce.
* Established Kanban/Jira workflows to raise team productivity.

Senior Software Engineer III / Vaco Consultant (Kroger) - Cincinnati, Ohio  *11/2021 - 07/2022*

* Developed Go/Java services for location validation & delivery mgmt.
* Tuned service configs to improve Kubernetes load balancing.
* Provided 24/7 production support on a rotating schedule.
* Documented processes in Confluence; enabled faster onboarding.
* Coordinated with logistics/inventory teams for resilient integrations.

Senior Application Architect / Verst Logistics - Walton, Kentucky  *01/2021 - 10/2021*

* Designed and implemented complex distributed software solutions using object-oriented programming languages such as Java.
* Migrated 100+ reports from Crystal Reports/BO to SSRS.
* Created Go automation tools; reduced manual workload ~35%.
* Optimized Oracle/SQL Server queries to improve reporting accuracy.
* Led modernization discussions to improve scalability and stability.

|  |
| --- |
| **Education and Training** |

Bachelor of Science : Computer Science  *06/1985 - 06/1989*

Northern Kentucky University - Highland Heights, Kentucky

**\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**PROFESSIONAL DEVELOPMENT**

* Continuous upskilling in AI-driven development (Microsoft Copilot, ChatGPT).
* Ongoing training in Cloud & Containerized Systems (AWS, Azure, Kubernetes).
* Advanced practices in Agile leadership, team mentoring, and project delivery.
* Regular self-study and adaptation to emerging technologies and frameworks.

#HRJ#1c6abdca-a411-4061-a632-60987cf8f3be#