

STEPHANIE TSENG

DESIGNER &
RESEARCHER

📧 stephanietseng.com

✉️ steph.tseng1@gmail.com

EDUCATION

Carnegie Mellon University

Master of Human-Computer
Interaction

Class of 2022

BS Information Systems &
Human-Computer Interaction

Class of 2022 | GPA 3.71/4.00

SKILLS

Design

Interaction Design, Visual Design,
Conversational Design, Prototyping,
Wireframing, User Flows, Data
Visualization, Information
Architecture, Animation

Research

User Interviews, Usability Testing,
Contextual Inquiry, A/B Testing,
Persona Building, Eyetracking,
Qualtrics

Tools and Languages

Figma, Sketch, Framer, Adobe
Creative Cloud, InVision, Voiceflow

Python, HTML/CSS, SQL, R, Java,
Javascript, MatLab

EXPERIENCE

UX Design Intern | Pegasystems

January 2022 - Present | Remote

UX Design Intern on Pega Community Creative

UX Design Intern | Indeed

May 2021 - August 2021 | Remote

Spearheaded and shipped the consistent feedback mechanism for the Profile Team. Led the end-to-end design process to evaluate a new feature concept.

UI/UX Design Intern | Food Rescue Hero

December 2020 - September 2021 | Pittsburgh, PA

Conducted and analyzed 20+ usability testing sessions for the imminent launch of the Home Delivery feature. Designed the onboarding experience to reimagine the end-to-end volunteer experience.

UX Researcher and Designer | Boston Children's Hospital

January 2021 - June 2021 | Remote

End-to-end research, design, and implementation of an educational website on pediatric and orthopedic conditions and treatments for medical trainees.

Product Designer | Agot.AI

June 2020 - January 2021 | Remote

Led design for computer vision technological solutions. Designed and iterated on restaurant employee experience to facilitate real-time bagging accuracy leading to a \$1 million dollar contract with one of the country's largest restaurant chains.

LEADERSHIP AND COMMUNITY

Co-President, Founder | CMU User Experience Association

CMU User Experience Association | January 2021 - Present

Founded CMU's first HCI organization through collaboration with the administration. Spearhead initiatives including coffee chats, hackathons, speaker series, and design workshops to create an inclusive community for students interested in HCI and UX.

American Marketing Association President

Carnegie Mellon University AMA | April 2020 - Present

Responsible for 15 Executive Board Members and respective committees. Develop and lead diversity and inclusivity initiatives and increase social impact involvement. Awarded 2020-2021 Top 15 National Collegiate Chapter award.

Teaching Assistant

05392 Interaction Design Overview | August 2021 - December 2021

05571 Undergraduate Project in HCI | January 2021 - May 2021

85211 Cognitive Psychology | August 2019 - December 2020