Thomas SEROPIAN

Born on September, 18th, 1981
French & Lebanese nationalities, single
Currently based in London, United Kingdom

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Technology Manager / Chief Technologist

Work experience

Internews (London, United Kingdom – Since 2015)
Technology manager for an international NGO (www.internews.org)
Areas of work: Freedom of expression, media development, and innovation. Closed states.

→ *Managing Human Rights technology team and activities at a global level*
Leading the design, development and delivery a portfolio of innovation and technology activities supporting local media organisations in 8 countries among the most repressive regimes.
Overseeing recruitment and managing the Technology team, ensuring planning, coordination and distribution of work, setting priorities, agreeing detailed work plans, budgets and schedules.

→ *Strategic Development and Learning.*
Leading the design and implementation of policies and guidelines for technologies activities
Conceptualizing and design of innovative approaches for using technology to meet beneficiaries' needs. Providing innovation & technology inputs at programmatic & organization level. Participating to fundraising efforts & proposal writing, budgeting technology components. Performing innovation watch, identifying new trends. Representing at conferences and events.

Self Employed (London, United Kingdom – 2014/2015)
Freelance consultant in open source technologies (www.seropian.io)
Areas of work: E-Commerce, ERP web applications, Infrastructure management.

Design & development. Research & prototyping. Cyber security training & capacity building.

Internews Europe (London, United Kingdom – 2013 & Paris, France – 2009/2013)
ICT Projects manager / Web application engineer for an international NGO (www.internews.eu)
Areas of work: On-line freedom of expression, support of local media, digital security

→ *Designing, developing & supporting multilingual web applications.*
Writing user stories & specifications during inception. Managing external contractors and developer.
Developing and maintaining custom modules. Integration with third party providers APIs.
Writing documentation for users. Managing localizations, training & support with project teams.

→ *Managing technical resources & back-office infrastructures.*
Managing back-offices for ICT activities: web platforms, secure hosting & video platforms. Deploying and monitoring cloud based infrastructure.

→ *Building, delivering and facilitating trainings & trainings of trainers on various ICT topics*
Training of trainers on website building and digital security (West Africa, MENA, Europe)

Hellotipi.com (Paris, France – 2008)
Web engineer for a social networking service designed for a family use (www.hellotipi.com)

Developed new features end users and internal use features. Providing customers support.

Fondation KASA (Yerevan, Armenia – 2006/2007)
ICT projects manager for a local NGO in Armenia (www.kasa.am)

→ *Coordinated Computer trainings in youth training centres.*
Developed activities in 2 major cities. Recruited of a local team. Provided technical support for training & social programs. Participated to feasibility studies & design for countrywide projects.

Valeo Thermal Systems (Paris, France – 2005)
Assistant manager for e-training IT projects for an international training center (www.valeo.com)
Designed & implemented tools for course supports creation (virtual classes, e-learning modules).

Education

Ecole Supérieure d'Informatique, Electronique, Automatique (Paris, France – 2001/2005)
5 years engineering school in information technologies & electronics *(www.esiea.fr)*.
→ *Master of Science diploma equivalent. Graduated with first class honours.*

Foreign languages

French: Mother tongue   **English:** Fluent   **Spanish:** Basic level   **Arabic**: Beginner