

From: Muhammad Hamayun <MHamayun@nexelus.net>
Sent: Friday, 2 May 2025 4:42 pm
To: Abid Ali <AbidA@nexelus.net>; Bilal Raja <BilalR@nexelus.net>; Arif Khan <ArifK@nexelus.net>; Asim Jameel <AsimJ@nexelus.net>; Nexelus Support <Support@nexelus.net>; Arshad Sadal <ArshadS@nexelus.net>
Subject: RE: Dentsu Ticket: RITM1384172 (NEX 21283)

[@Abid Ali](#)

The package has been deployed on Dentsu UAT and live.

Regards

Hamayun

From: Abid Ali <AbidA@nexelus.net>
Sent: Friday, May 2, 2025 2:58 PM
To: Bilal Raja <BilalR@nexelus.net>; Arif Khan <ArifK@nexelus.net>; Asim Jameel <AsimJ@nexelus.net>; Nexelus Support <Support@nexelus.net>; Arshad Sadal <ArshadS@nexelus.net>; Muhammad Hamayun <MHamayun@nexelus.net>
Subject: RE: Dentsu Ticket: RITM1384172 (NEX 21283)

[@Muhammad Hamayun,](#)

Please deploy the package on Dentsu UAT and Production.

Thanks,

Abid Ali

Nixelus

<https://nexelus.net>

From: Bilal Raja <BilalR@nexelus.net>

Sent: Friday, 2 May 2025 2:53 pm

To: Arif Khan <ArifK@nexelus.net>; Asim Jameel <AsimJ@nexelus.net>; Nexelus Support <Support@nexelus.net>; Abid Ali <AbidA@nexelus.net>; Arshad Sadal <ArshadS@nexelus.net>

Subject: RE: Dentsu Ticket: RITM1384172 (NEX 21283)

[@Abid Ali](#)

Verified the fix on QA. If project entry exists in the tables below. System doesn't allow to delete and displays the error message.

Please proceed accordingly.

Thanks,

Bilal A. Raja

From: Arif Khan <ArifK@nexelus.net>

Sent: Friday, May 2, 2025 12:57 PM

To: Asim Jameel <AsimJ@nexelus.net>; Nexelus Support <Support@nexelus.net>; Abid Ali <AbidA@nexelus.net>; Arshad Sadal <ArshadS@nexelus.net>; Bilal Raja <BilalR@nexelus.net>

Subject: RE: Dentsu Ticket: RITM1384172 (NEX 21283)

[@Bilal Raja](#)

Please find the package from below path

[DB.zip - Repos](#)

Thanks

Airf K

From: Asim Jameel <AsimJ@nexelus.net>

Sent: Friday, May 2, 2025 11:09 AM

To: Nexelus Support <Support@nexelus.net>; Abid Ali <AbidA@nexelus.net>; Arshad Sadal <ArshadS@nexelus.net>; Arif Khan <ArifK@nexelus.net>

Subject: RE: Dentsu Ticket: RITM1384172 (NEX 21283)

We will fix it as a hotfix and will deploy it today.

+[@Arif Khan](#)

Thanks,

Asim Jamil

From: Nexelus Support <Support@nexelus.net>

Sent: Wednesday, April 30, 2025 11:58 PM

To: Asim Jameel <AsimJ@nexelus.net>; Nexelus Support <Support@nexelus.net>; Abid Ali <AbidA@nexelus.net>; Arshad Sadal <ArshadS@nexelus.net>

Subject: RE: Dentsu Ticket: RITM1384172 (NEX 21283)

Hi Team,

Any update on this item.

Thank you for contacting the Support Team.

Support Team

Ph. 646.558.1950 ext. 115



“Cloud Based Operational Software”

From: Asim Jameel <AsimJ@nexelus.net>

Sent: Friday, April 25, 2025 10:45 AM

To: Nexelus Support <Support@nexelus.net>; Abid Ali <AbidA@nexelus.net>; Arshad Sadal <ArshadS@nexelus.net>

Subject: RE: Dentsu Ticket: RITM1384172 (NEX 21283)

We will evaluate the change will update you.

[@Abid Ali](#) let's discuss this on Monday.

Thanks,

Asim Jamil

From: Nexelus Support <Support@nexelus.net>

Sent: Friday, April 25, 2025 12:56 AM

To: Asim Jameel <AsimJ@nexelus.net>; Abid Ali <AbidA@nexelus.net>; Arshad Sadal <ArshadS@nexelus.net>

Cc: Nexelus Support <Support@nexelus.net>

Subject: Fw: Dentsu Ticket: RITM1384172 (NEX 21283)

Team

We need to evaluate and make an enhancement to not allow deleting a job if it's in Integration tables, i.e. went to D365 or NS OR came from NS. Currently we can delete the job if it's approved and has no transactions. The integrations for job however trigger upon approval!

If L2 key is in the tables below, then do not allow to delete job

pdd_nexelus_D365_project_mapping

pdd_level2_ext

Arif

Ph. 646.558.1950 ext. 115



“Cloud Based Operational Software”

From: Nexelus Support <Support@nexelus.net>

Sent: Thursday, April 24, 2025 2:32 PM

To: Nexelus Support <Support@nexelus.net>; nexelus.support
<nexelus.support@dentsu.com>

Cc: Kaoru Sato <kaoru.sato@dentsu.com>; Musa Alabi <Musa.Alabi@dentsu.com>

Subject: RE: Dentsu Ticket: RITM1384172 (NEX 21283)

Hi Dentsu Team,

Currently, a job cannot be deleted if there are transactions. However, if the job is approved and has no transactions, it can still be deleted. We are copying our services team to provide further assistance.

Thank you for contacting the Support Team.

Support Team

Ph. 646.558.1950 ext. 115



“Cloud Based Operational Software”

From: Nexelus Support <Support@nexelus.net>

Sent: Thursday, April 24, 2025 8:26 PM

To: nexelus.support <nexelus.support@dentsu.com>; Nexelus Support <Support@nexelus.net>

Cc: Kaoru Sato <kaoru.sato@dentsu.com>; Musa Alabi <Musa.Alabi@dentsu.com>

Subject: RE: Dentsu Ticket: RITM1384172 (NEX 21283)

Hi Dentsu Team,

We are reviewing it and will get back to you with an update.

Thank you for contacting the Support Team.

Support Team

Ph. 646.558.1950 ext. 115



“Cloud Based Operational Software”

From: nexelus.support <nexelus.support@dentsu.com>

Sent: Thursday, April 24, 2025 8:19 PM

To: Nexelus Support <Support@nexelus.net>

Cc: Kaoru Sato <kaoru.sato@dentsu.com>; Musa Alabi <Musa.Alabi@dentsu.com>

Subject: Dentsu Ticket: RITM1384172

Hi Nexelus Support,

"Comment - Hi Nexelus Support,

Can we please disable the ability to delete jobs in Nexelus? We've encountered a number of situation whereby the job was created and authorized, and then deleted and then recreated with all the same information -- for example: 360INEW-24-N-0000194 (011563) and 360INEW-24-N-0000195 (011564). These deletions have been causing integration errors of the Concur files because the business is submitting expenses against the deleted job# and we don't even know about it until we get the integration error emails.

Please let us know what we may need to do in order to get that disabled."

Thanks,

Dentsu Support

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