TAD SHERLOCK

(317) 600-1410
tadsherlock@gmail.com
github.com/tsherlock86

Profile

My name is Tad Sherlock, I am a Software Engineer that is a recent grad of The Iron Yard Fall 2015 Cohort for Ruby on Rails Engineering. I am now pursuing a career in the web development field to further grow and expand my knowledge of web applications and services with a new career.

Experience

AppleCare Support, Apple Indianapolis, IN — 2015 - 2015
Solicit sales of new or additional services or products.   Recommend improvements in products, packaging, shipping, service, or billing methods and procedures to prevent future problems.Review claims adjustments with dealers, examining parts claimed to be defective, and approving or disapproving dealers' claims.

Technical Support, AT&T Indianapolis, IN — 2012 - 2015
Confer with customers by telephone or in person to provide information about products or services, take or enter orders, cancel accounts, or obtain details of complaints. Check to ensure that appropriate changes were made to resolve customers' problems. Contact customers to respond to inquiries or to notify them of claim investigation results or any planned adjustments.

Graphic Design Consultant, Self-Employed Indianapolis, IN — 2009 - 2011
Create designs, concepts, and sample layouts based on knowledge of layout principles and esthetic design concepts. Determine size and arrangement of illustrative material and copy, and select style and size of type. Prepare illustrations or rough sketches of material, discussing them with clients or supervisors and making necessary changes.

Education

The Iron Yard Indianapolis, IN — Ruby on Rails 2015

IUPUI Indianapolis, IN — Graphic Design 2005 - 2009

Skills

Ruby on Rails, HTML/CSS Skills, Familiar with Postgres, MySQL, JavaScript/jQuery, Familiar with Linux-based commands. Git, Github, API Integrations