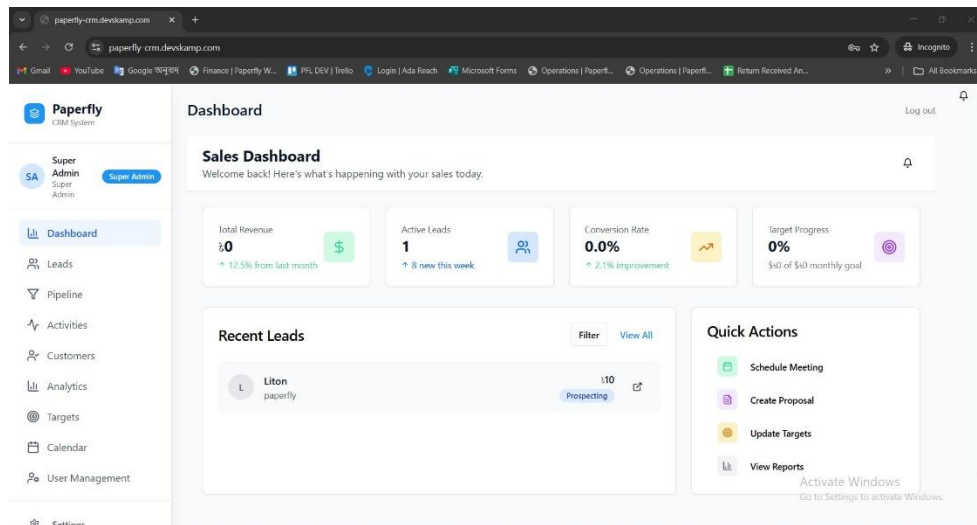


CRM Testing

1. None of the functionalities on the dashboard are clickable. Both dollar and taka currency symbols are displayed simultaneously, and there are no filtering options available.



1. Input field validation does not work properly during lead creation — this issue occurs in both single and bulk entry modes.

track your sales leads

Create New Lead

Contact Name

Enter contact name

Email

Enter email

Phone

Enter phone number

Company

Enter company name

Value

0

Stage

Assigned To

Assign to Myself

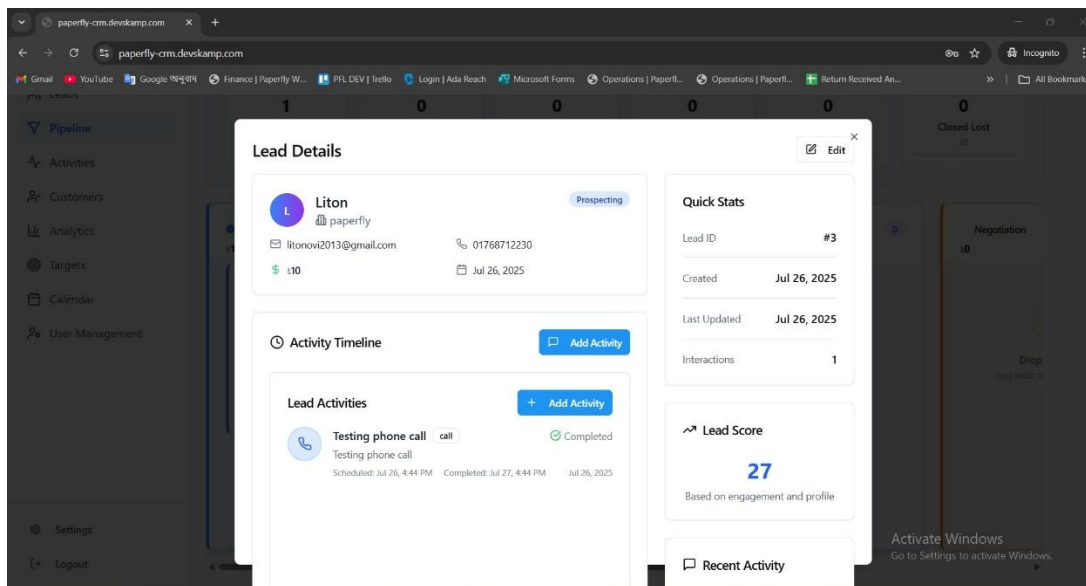
Cancel

Create Lead

2. The links for the Dashboard, Settings, and Activities pages are all the same.

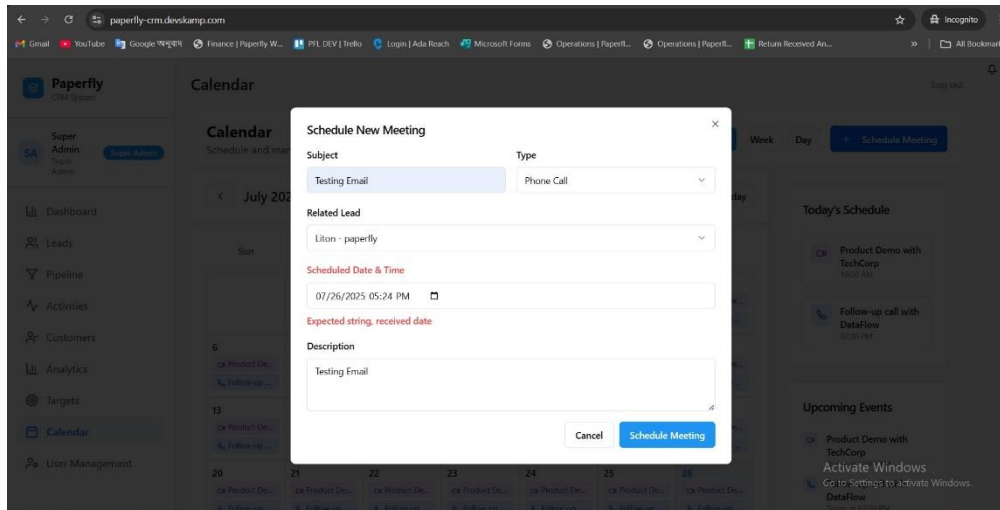
URL: <https://paperfly-crm.devskamp.com>

3. The view modal for each card on the Pipeline Dashboard is not responsive across different device sizes.



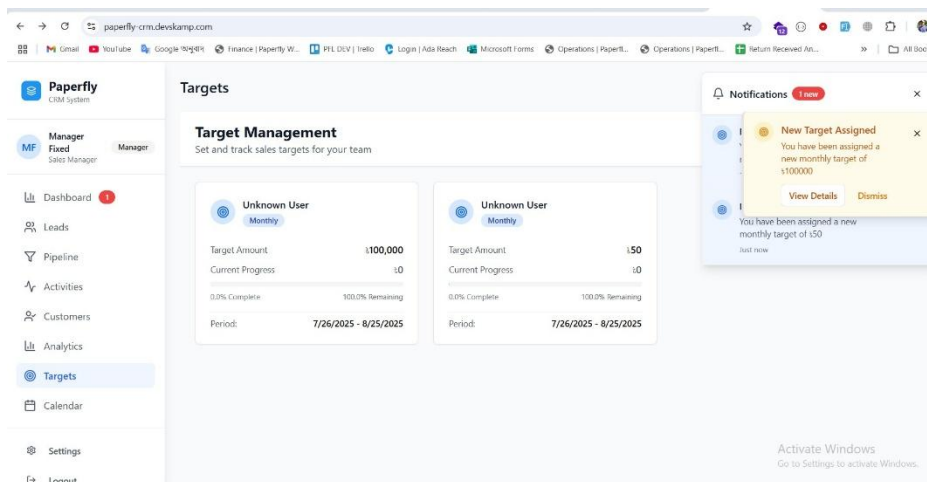
4. The Analytics Dashboard page occasionally appears blank.

5. There are validation issues in the input fields for Calendar Scheduling.



6. There is no available link or button to add a new customer.

7. The Notification Modal does not close even when clicking the close (X) button.



8. Agent users are currently unable to create any leads.

9. Although the Super Admin can assign targets to both Sales Managers and Sales Agents, the Sales Agents are unable to view their assigned targets. Similarly, while Sales Managers can create targets, those targets do not appear for Sales Agents.
10. In the Lead Management list, when trying to edit a lead, the "Assigned To" dropdown does not populate any data.

The screenshot shows an "Edit Lead" modal window. It contains several input fields: "Contact Name" (Liton), "Email" (litonovi2013@gmail.com), "Phone" (01768712230), "Company" (paperfly), "Value (%)" (10), and "Stage" (Prospecting). The "Assigned To" field is a dropdown menu that is currently empty, highlighted with a yellow circle. At the bottom right, there are "Cancel" and "Save Changes" buttons.

Note: Had we spent more time reviewing it, we might have uncovered even more issues.