



User Manual
MicroInspire Insurance
Management System (MIMS)



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Welcome Note

Pragati Life Insurance Ltd. (PLIL) in partnership with Pragati Insurance Limited, MicroInspire Bangladesh limited and INAFI Bangladesh is going to implement a Micro-insurance Pilot Project with a solely innovative idea of financial inclusion under Rolling Round by BFP-B CHALLENGE FUND, i.e. The Challenge Fund of the DFID financed Business Finance for the Poor in Bangladesh (BFP-B) Project.

Pragati Life with its partner will knock the door to address the challenges with a typically tailor-made integrated micro-insurance product for the Micro and Small Entrepreneurs (MSE) of the country. There is a huge potential market in Bangladesh where a risk pooling product like micro-insurance would be totally compatible with the need of time as well as the necessity of micro and small entrepreneurs. As most of the other formal financial institutions, the insurance market in Bangladesh is predominantly serving only the upper class escaping a significant part of the society and this is where, within its existing business activities, Pragati Life has the scope to work on for financial inclusion.

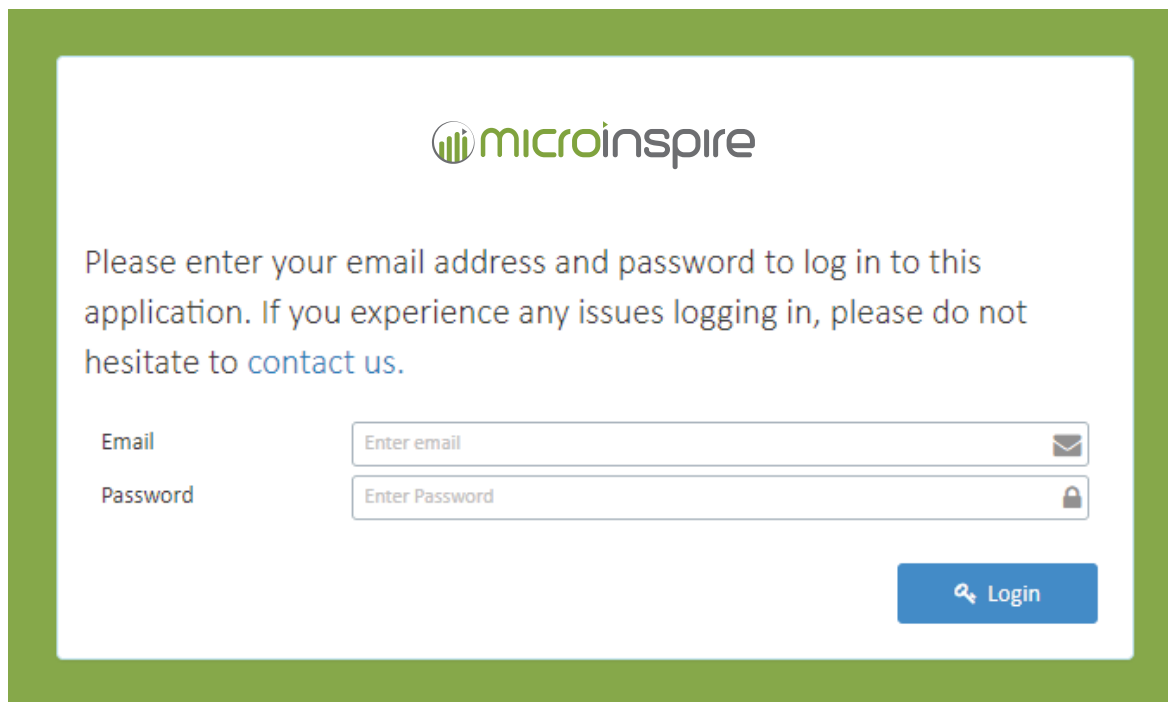
Under this project, a micro-insurance composite product is to develop features of Life Insurance (Life and Credit) and Non-Life Insurance (Asset and Liabilities including Livestock, Agriculture, Poultry and Miscellaneous Insurance). The MSE clients will get the opportunity to buy a micro-insurance policy with risk assurances for income, loan and life coverage under this Insurance.

The mentioned insurance service will be operated and managed by digital platform. The platform is owned by MicroInspire. This platform will facilitate enrollment and claim management to ensure technical coordination between the Insurance Providers and Partners (such as Bank and Non-Banks). This User Manual is to help the users to understand and operate the system. Following the step-by-step instructions, we believe the users will be able to run the entire system more feasibly.



Login

To Login to the system, Microinspire will provide all the users- User ID and Password decided by partner organization.

The image shows a login form for the Microinspire system. It is enclosed in a green rectangular border. At the top center is the Microinspire logo, which consists of a green bar chart icon followed by the text "microinspire" in a green sans-serif font. Below the logo, there is a paragraph of text: "Please enter your email address and password to log in to this application. If you experience any issues logging in, please do not hesitate to [contact us](#)." Below this text are two input fields. The first field is labeled "Email" and contains the placeholder text "Enter email" with a small envelope icon on the right. The second field is labeled "Password" and contains the placeholder text "Enter Password" with a small lock icon on the right. At the bottom right of the form is a blue button with a white magnifying glass icon and the text "Login".

Home Page

After login, the home page will appear where user can find

Policy

To get the insurance coverage partner organization needs to create policy for every single enrolment. The "Policy" is to collect all details information of customer

Claim

After policy creation, when customer will face incident, related to the insurance coverage, partner organization will generate claim through this "Claim" button

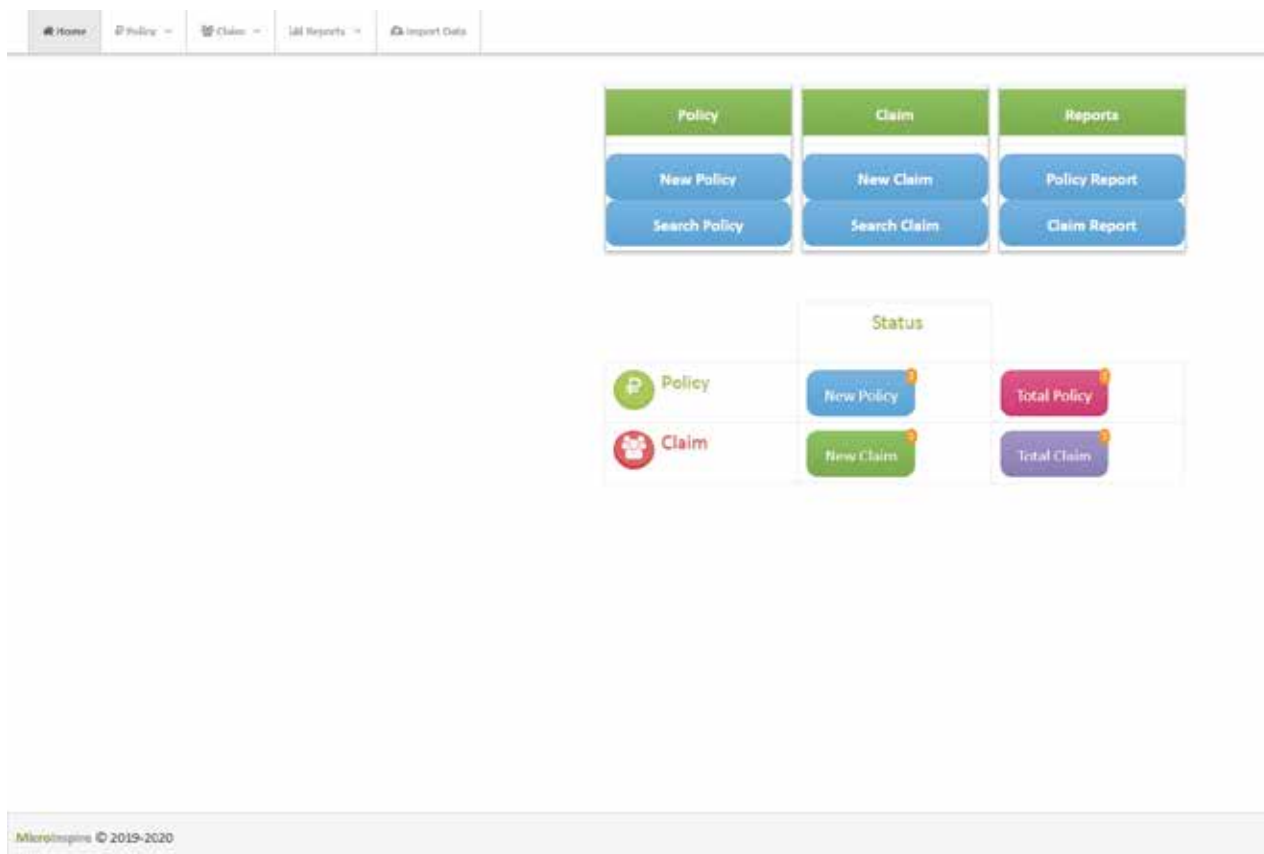
Reports

To see the trend of policy and claim all the users of this system can get report from the "Reports" Section.

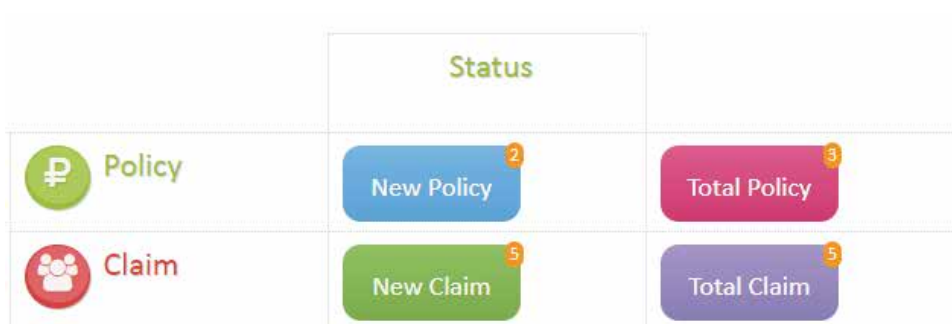
Import Data

To overcome any unwanted situation like internet problem, electricity problem "Import Data" will help to upload all the policy enrollment data at a time.





User can use for “Policy” , “Claim” and “Reports”



For quick view of policy and claim



Policy

On the Policy there are two options available

a) Policy Create

b) Policy Search

A simple click on the Policy create will take user to the **Policy Information** Page.

The screenshot shows the 'Policy' menu item selected in the top navigation bar. A dropdown menu is visible with 'Create' and 'Search' options. The 'Create' option is highlighted, and a blue line connects it to the 'Policy Information' form below.

Policy Information

Partner	<input type="text"/>	Product	<input type="text"/>
Benefit	<input type="text"/>	External Id	<input type="text"/>
Policy Start	<input type="text"/>	Sales Reference	<input type="text"/>

Initial Contribution:Loan

Amount	<input type="text"/>	Account No	<input type="text"/>
Cover Start Date	<input type="text"/>	Term (Months)	<input type="text"/>
Cover End Date	<input type="text"/>	Centre Location	<input type="text"/>
Officer Id	<input type="text"/>	Officer Name	<input type="text"/>
Category	<input type="text"/>		

Primary Insured Details

First Name	<input type="text"/>	Last Name	<input type="text"/>
Mobile No	<input type="text"/>	Bank Account Number	<input type="text"/>
Date of Birth	<input type="text"/>	Age At Creation Date	<input type="text"/>
Gender	<input type="text"/>	Marital Status	<input type="text"/>
Personal Id Type	<input type="text"/>	Personal Id	<input type="text"/>
Address	<input type="text"/>	Email Address	<input type="text"/>
Location	<input type="text"/>	Language	<input type="text"/>
Postal Code	<input type="text"/>	Communication	<input type="text"/>

Client Details

Client Type	<input type="text"/>	Relationship	<input type="text"/>
First Name	<input type="text"/>	Last Name	<input type="text"/>
Mobile No	<input type="text"/>	Bank Account Number	<input type="text"/>
Date of Birth	<input type="text"/>	Age At Creation Date	<input type="text"/>
Gender	<input type="text"/>	Marital Status	<input type="text"/>
Personal Id Type	<input type="text"/>	Personal Id	<input type="text"/>
Address	<input type="text"/>	Email Address	<input type="text"/>
Location	<input type="text"/>	Language	<input type="text"/>
Postal Code	<input type="text"/>	Communication	<input type="text"/>



Policy Information

In the section Policy Information available fields are:

Policy Information			
Partner	<input type="text"/>	Product	<input type="text"/>
Benefit	<input type="text"/>	External Id	<input type="text"/>
Policy Start	<input type="text"/>	Sales Reference	<input type="text"/>

Partner Partner organization name	Product Product Name (Auto generate name will appear)
Benefit Select benefit type from drop down list - Life & Liability - Asset Only Fire - Life Liability and Asset (Partial) - Life Liability and Asset (Full) - Asset with Flood and Cyclone Note: - Asset only Fire will cover the fire damage of the business property - Life Liability and Asset (Partial) will cover both life and liability with fire damage of the property - Life Liability and Asset (Full) will cover both life and liability with fire, flood and cyclone damage of the property - Asset with Flood and Cyclone will cover the property loss due to fire or flood and cyclone	External ID Insert an unique number as external ID Note: It has be the Account Number or Phone number of customer, so that in future it will be very easy to search the policy of the particular customer
Policy Start Insert the exact date from when the policy begins.	Sales Reference Sales point or branch name with number Note: It has to be unique ID to find the particular branch sales details in future



Initial Contribution Loan

Initial Contribution:Loan			
Amount	<input type="text"/>	Account No	<input type="text"/>
Cover Start Date	<input type="text"/>	Term (Months)	<input type="text"/>
Cover End Date	<input type="text"/>	Centre Location	<input type="text"/>
Officer Id	<input type="text"/>	Officer Name	<input type="text"/>
Category	<input type="text"/>		

Amount Insert the exact loan amount Note: Amount within 50,000/- to 20,00,000/-	Account No Customer Bank/ Organization Account Number
Cover Start Date The same date when the loan was issued	Term (Months) Term (Months)insert the loan tenure in month
Cover End Date This filed is auto generated based on the loan term	Centre Location This filed will mention the sales point or branch location
Officer Id Sales Person's Employer ID Number	Officer Name Sales person name
Category This field will mention the type of loan (e.g. SME Loan/ Personal Loan/ Home Loan/ Car Loan etc.)	

In the benefit or product, when user will select only Life and Liability, system ask for Initial Contribution Loan information. If any of the Asset benefit is selected for insurance coverage, an additional section of Asset Details will appear

Asset Details

Asset Details			
Asset Type	<input type="text" value="Property"/>	Asset Value	<input type="text"/>
Asset Description	<input type="text" value="Description"/>	Business Description	<input type="text"/>
Address	<input type="text" value="Address"/>	Location	<input type="text" value="Location"/>
Postal Code	<input type="text" value="Postal Code"/>	Structure Type	<input type="text"/>

Asset Type Select from the drop down -Property -Livestock	Asset Value Insert the Total value of the Asset Note: Asset Value: Loan + Existing Value of Asset for which the loan is taken (if any)
---	--



Asset Description Mention the Asset Category (e.g. Business Property/ Personalproperty)	Business Description Select the business type from the drop down list of 15 items
Address Mention the property stated location in details with holding number, road number, block number etc.	Location Thana, Uapazila, District , City
Postal Code According to the mention address	Structure Select one according to the business property-First Class: Full Building-Second Class: Half Building with steel shaded roof

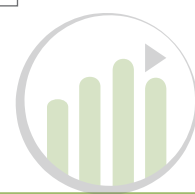
Primary Insured Details

Please enter the details of the loan holder aged between 18 to 65

First name., Last Name, Mobile #, Bank acct number, DoB, Current age, Gender, Marital Status, Personal ID (NID), Address – Present address, email address, Location, Language, Postal Code and in Communication preference, please choose your preference between Email or SMS. (SMS system is underway and will be implemented soon)

Primary Insured Details			
First Name	<input type="text"/>	Last Name	<input type="text"/>
Mobile No	<input type="text"/>	Bank Account Number	<input type="text"/>
Date of Birth	<input type="text"/>	Age At Creation Date	<input type="text"/>
Gender	<input type="text"/>	Marital Status	<input type="text"/>
Personal Id Type	<input type="text"/>	Personal Id	<input type="text"/>
Address	<input type="text"/>	Email Address	<input type="text"/>
Location	<input type="text"/>	Language	<input type="text"/>
Postal Code	<input type="text"/>	Communication	<input type="text"/>

First Name Given	Last Name Sur Name
Mobile Customer authorized mobile number using in bank	Bank Account No Customer account number maintain with the bank
Date of Birth Same as NID	Age at the creation date Auto calculated according to the date mention in Date of Birth
Gender Select from the drop down list	Marital Status Select from the drop down list
Personal ID Type Select from the drop down list	Personal ID Insert the number of ID selected in ID Type
Address A valid address in detail with Holding number, road number, block or sector.	Email Address Valid email address if there is any
Location Thana, Upazila, District and City	Language Select preferred Language for SMS
Postal Code According to address	Communication Select preferred way of communication (Now this option is not available via this sytem)



Nominee Details

Nominee information of any Policy holder is ver important. In case of death claim the Nominee has to be the same person who wish to raise the claim. That's why Nominee information also needs to be in details and valid.

Client Type	<input type="text"/>	Relationship	<input type="text"/>
First Name	<input type="text"/>	Last Name	<input type="text"/>
Mobile No	<input type="text"/>	Bank Account Number	<input type="text"/>
Date of Birth	<input type="text"/>	Age At Creation Date	<input type="text"/>
Gender	<input type="text"/>	Marital Status	<input type="text"/>
Personal Id Type	<input type="text"/>	Personal Id	<input type="text"/>
Address	<input type="text"/>	Email Address	<input type="text"/>
Location	<input type="text"/>	Language	<input type="text"/>
Postal Code	<input type="text"/>	Communication	<input type="text"/>

Client Type Select from the dropdown list - Secondary Insured - Nominee - Beneficiary - Income Generating	Relationship Select from the dropdown list -Spouse - Parent - Child - Sibling - Other
First Name Given	Last Name Sur Name
Mobile A valid mobile number	Bank Account No: Any bank account number
Date of Birth Same as NID	Age at the creation date Auto calculated according to the date mention in Date of Birth
Gender Select from the drop down list	Marital Status Select from the drop down list
Personal ID Type Select from the drop down list.	Personal ID Insert the number of ID selected in ID Type
Address A valid address in detail with Holding number, road number, block or sector.	Email Address Valid email address if there is any
Location Thana, Upazila, District and City	Language: Select preferred Language for SMS
Postal Code According to address	Communication Select preferred way of communication (Now this option is not available via this sytem)

Once the above information is entered, you have to click on the "Save" button below. Any incomplete information will not allow to save. In that case, updating the correct information and clicking on the Save button will create the policy.



End Policy

To ensure insurance coverage for the loan holder policy creation with proper information is mandatory. We suggest user to create each policy carefully with genuine information. But, during policy creation a very minor mistake can lead to a long validation process or claim decline. A single policy can be created twice, or any typing mistakes etc. On the other hand, loan holder may want to settle the loan before the loan term completion. To avoid this sort of situation, user can use “End Policy” option.

Once the policy is created, click on the "Save" button. It will direct to a new page where a glimpse of the policy will be shown. On that page there is a button “End Policy”. This policy end option will be open for one administrator of the organization for certain reasons:

- To close a policy earlier
- To avoid double policy
- Information Laps

POLICY NUMBER : BDG-000000004

Policy	Client	Asset	Claims	Notes
Start Date	25/07/2019	End Date		
Requested End Date		End Reason		
Product Name	Stapled Insurance Product	Benefit Subscribed	Life, Liability & Asset (Partial)	
First Name	Shain	External Id	01658929349301	
Last Name	Mia	Sales Reference	Aminbazar013	
Group Policy		Payment Source		
✕ End Policy				

Policy End

Please note that selecting lapsed will end cover on the requested date or the nearest paid period end date.

Requested End Date	<input type="text"/>
End Reason	<input type="text"/>
Notes	<input type="text"/>

[End Policy](#)

Requesting End Date

Insert the date from when the Policy will over or already over

Current Date

Date of Request

Notes

Explain the reason in details

After submission of End Policy, it will go to the policy management team. Later the process will be completed by the policy management team.



Policy Search

To know about the current policy or to initiate claim, very first step is “Policy Search”. Click on "Policy" where “Policy Search” option is available.

The screenshot displays the 'Policy Search' interface. At the top, a navigation bar includes links for Home, Policy (selected), Claim, Reports, and Import Data. A dropdown menu for 'Policy' shows 'Create' and 'Search' options. The 'Search' option is highlighted, leading to the 'Policy Search' form. This form contains various input fields for searching policies, including External Id, First Name, Last Name, Policy Number, Personal Id, Sales Reference, Contribution Ext Ref, Partner, Product, and Policy Status. A 'Search' button and a 'Clear' button are at the bottom right of the form. Below the form is the 'Search Results' section, which shows a table with columns for Policy Number, External Id, First Name, Last Name, Mobile No, Product Name, Policy Start Date, and Policy End Date. A message 'No matching records found' is displayed in the table area.

Policy Search

External Id Sales Reference
First Name Contribution Ext Ref
Last Name Partner
Policy Number Product
Personal Id Policy Status

Search Results

Policy Number	External Id	First Name	Last Name	Mobile No	Product Name	Policy Start Date	Policy End Date
No matching records found							



Claim

When a policy is created, always there would be possibility to raise a claim for coverage against that policy. Under this Stapled Insurance Coverage a policyholder can raise three types of claim.

- **Life** : Once in a life time
- **Liability** : Once in life time
- **Asset** : Multiple times until the coverage amount fulfill

When a Policyholder (in case of Asset) or a Nominee (in case of life/ death of Policy Holder) wish to raise a claim based on certain incident, he or she has to come to the sales point or branch office with all required documents

To lodge a claim System User has two ways

Claim by **Policy Search** option

POLICY NUMBER : BDG-0000000004

Policy Client Asset **Claims** Notes

Create Claim

Claim Number	Claim Status	Insured First Name	Insured Last Name	Line Of Business	Date Of Incident	Date Notified
CL-0000000002	Registered	Shain	Mia	Life	-	-
CL-0000000003	Registered	Shain	Mia	Asset	-	-
CL-0000000004	Registered	Shain	Mia	Asset	-	-
CL-0000000005	Registered	Shain	Mia	Life	-	-

Click on the “**Claim**” and then “**Line of Business**” will be visible. Select one specific option and create claim

Create Claim

Please select the Line Of Business for the claim and click continue to complete the claim creation

Line Of Business

Asset

Credit Life

Life



Claim by Claim Create option

Claim Information			
External Id	<input type="text"/>		<input type="button" value="Q"/>
Partner	<input type="text"/>	Product	<input type="text"/>
Line Of Business	<input type="text"/>	Underwriter Name	<input type="text"/>
Insured First Name	<input type="text"/>	Insured Last Name	<input type="text"/>
Insured Mobile No	<input type="text"/>	Insured Gender	<input type="text"/>
Insured Age At Incident	<input type="text"/>	Relationship to Policy Holder	<input type="text"/>
Notifier First Name	<input type="text"/>	Notifier Last Name	<input type="text"/>
Notifier Age	<input type="text"/>	Notifier Location	<input type="text"/>
Notifier Contact Number	<input type="text"/>	Notifier Email Address	<input type="text"/>

External ID Insert the External ID of the particular Policy and Search. Note: If the external ID is correct, system will fill out basic fields automatically from Policy information	Product Autofill
Partner Autofill	Underwriter Name Autofill
Line Of Business Select one from drop down list - Asset - Life - Liability	
Insured First Name Autofill	Insured Last Name Auto Fill
Insured Mobile No Autofill	Insured Gender Auto Fill
Insured Age At Incident Autofill	Relationship to Policy Holder Auto Fill
Select Notifier Select Primary Insured or Nominee (For Asset claim Primary Policy Holder and for Life and Liability claim select Nominee)	
Notifier First Name Autofill	Notifier Last Name Autofill
Notifier Age Autofill	Notifier Location Autofill
Notifier Contact Number Autofill	Notifier Email Address Autofill



Finally click “Save” to initiate the Claim Create. There are multiple steps to complete to Claim Creation Option. Without completing these steps any claim can be declined due to lack of information or documentation.

CLAIM NUMBER : CL-000000002

StatusRegistered

Partner NameDemo Bank
Line Of BusinessLife
Policy First NameShain
Policy NumberBDG-000000004
Closure Reason

Product NameStapled Insurance Product
Underwriter NamePragati Life
Policy Last NameMia
External Id01658929349301
Closure Date

Notification Details
Claim Details
Documents
Claim Review
Underwriter Review
Payment Details
Reminders
Notes

Select Notifier

First NameRenuka

Contact Number0192345678456

Age25

Relationship To InsuredSpouse

Last NameBegum

Email AddressEmail Address

LocationKhulna

Date Notified

Edit

Status Option will give the update of the claim
Registered | Documents Incomplete | Close

Notification Details

Notification Details
Claim Details
Documents
Claim Review
Underwriter Review
Payment Details
Reminders
Notes

Select Notifier

First NameRenuka

Contact Number0192345678456

Age25

Relationship To InsuredSpouse

Last NameBegum

Email AddressEmail Address

LocationKhulna

Date Notified

Edit

Click on the “Edit” and “Update” button insert all relevant information and save.

Select Notifier Select Primary Insured or Nominee (For Asset claim Primary Policy Holder and for Life and Liability claim select Nominee)	
Notifier First Name: Autofill	Notifier Last Name: Autofill
Notifier Age: Autofill	Notifier Location: Autofill
Notifier Contact Number: Autofill	Notifier Email Address: Autofill



Claim Details

Next Steps is **Claim Details** option. There are three parts, which are very important for a claim and all the field information has to be correct.

The screenshot shows the 'Claim Details' tab selected in a navigation bar. Below the navigation bar, there are three green expandable sections:

- > Insured Details
- > Cover Details At Date Of Incident
- > Line Of Business Details: Life

● Insured Details

The screenshot shows the 'Insured Details' section expanded. It contains a form with the following fields:

- First Name: Shain
- Mobile No: 01934567898
- Date of Birth: 13/03/1980
- Gender: Male
- Personal Id Type: National Id Card
- Address: House: 01, Road: 01, Topkhana Road
- Location: Khulna
- Last Name: Mia
- Bank Account Number: 01658929349301
- Age At Creation Date: 39
- Marital Status: Married
- Personal Id: 123456789345678
- Email Address: Email Address
- Postal Code: 2345

 An 'Edit' button is located at the bottom right of the form.

All the fields of this part will auto fill out from the policy information. If any correction required, click on “**Edit**” and “**Update**” with authentic relevant information.

First Name Autofill	Last Name Autofill
Mobile No Autofill	Bank Account Number Autofill
Date of Birth Autofill	Age At Creation Date Autofill
Gender Autofill	Marital Status Autofill
Personal Id Type Autofill	Personal Id Autofill
Address Autofill	Email Address Autofill
Location Autofill	Postal Code Autofill



● Cover Details At the Date of Incident

Notification Details **Claim Details** Documents Claim Review Underwriter Review Payment Details Reminders Notes

> Insured Details

▼ Cover Details At Date Of Incident

Line Of Business: Life Date Of Incident

Cover Start Date:

Cover End Date:

Cover Amount: Revised Cover Amount:

[Edit](#)

> Line Of Business Details: Life

Click on “Edit” and “Update” with accurate information.

Line of Business Auto generated from the previous selection	Date of Incident Insert the accurate Incident Date <i>Note:</i> This date can be any date before Policy/ Cover Start date
Cover Start Date Autofill out from Policy	Cover End Date Autofill out from Policy
Cover Amount Calculated Cover Amount linked with loan repayment	

● Line of Business Details: Life (If death in Hospital)

Notification Details **Claim Details** Documents Claim Review Underwriter Review Payment Details Reminders Notes

> Insured Details

> Cover Details At Date Of Incident

▼ Line Of Business Details: Life

Date Of Death:

Incident Type:

Hospital Name:

Hospital Location:

Location Of Incident:

Days From Incident: 0

Hospital Ward:

Cause Of Incident:

Details

[Edit](#)



Click on “Edit” and “Update” with accurate information

Date Of Incident Insert the accurate Incident Date	Location Of Incident Mention the location in details
Incident Type Select the Type of Incident from the drop down list	Days From Incident Insert the number of days already passed after the incident
Cause Of Incident Reason of the incident (Accident/ Heart Attack/ Fire/ Flood/ Cyclone etc.)	
Details Explain the incident in details	

Documentation

To process any claim underwriter or insurance company must go through all the relevant documents. According to the line of Business documents requirement will vary.

For Life Claim:

- Death certificate of the insured person
- National ID Card of Insured
- National ID Card of claimant

For Asset Claim:

- Fir Service Certificate

Notification Details
Claim Details
Documents
Claim Review
Underwriter Review
Payment Details
Reminders
Notes

Complete Documents Date

Please click the Browse button to locate the file you want to upload to support this claim. Only PDF, JPEG and PNG file types are allowed and should be less than 3MB. Once a file is chosen, select the appropriate Document Type then click Add Document. Repeat for each file to be uploaded.

File Name:

Document Type:

Document Type	File Name	Added By	Added On

Click on “Edit” and “Update” after uploading all the required documents according to claim. Only JPG and PDF version files are allowed to upload.

Any User will needs to complete upto the Documentation Part. Rest of the part will complete by Underwriter or Insurer to complete the claim process and disburse the coverage amount



Claim Search

Claim search option is also available. To know about the status of a claim, user can easily search the claim with External ID or by Name or others. But it will be easy to find a claim with External ID.

Home

Policy

Claim

Reports

Import Data

Create

Search

Dashboard

Search

Claim Search

Partner

All

Product

All

External Id

External Id

Insured First Name

Insured First Name

Insured Last Name

Insured Last Name

Claim Number

Claim Number

Claim Status

All

Line of Business

All

Policy Number

Policy Number

Search

Clear

Search Results

Claim Number	Partner Name	Product Name	External Id	Line Of Business	First Name	Last Name	Date Of Incident	Date Notified	Claim Status	Policy Number
No matching records found										

What Next After Claim Raise?

After a claim lodge, if the claim management team or underwriter finds any information or documentation is missing, the team will contact with the user (partner organization) and also the policyholder. If all the required information or documents are not submitted within the pre decided timeline, the claim will automatically close.



Reports

Reporting is an essential part for any business or product. To see the trend of product or service reporting is very important. To get the number of total policy or total claim Report Section will help

Policy Report

Partner: Select Partner
Product: All
Criteria: All

[Download](#) [Clear](#)

Report Fields

<input checked="" type="checkbox"/> ExternalId	<input checked="" type="checkbox"/> BenefitSubscribed	<input checked="" type="checkbox"/> PolicyEndDate	<input checked="" type="checkbox"/> ClientLastName
<input checked="" type="checkbox"/> PartnerName	<input checked="" type="checkbox"/> PolicyNumber	<input checked="" type="checkbox"/> PolicyRequestEndDate	<input checked="" type="checkbox"/> SalesReference
<input checked="" type="checkbox"/> ProductCode	<input checked="" type="checkbox"/> PolicyCreateDate	<input checked="" type="checkbox"/> PolicyEndReason	
<input checked="" type="checkbox"/> ProductName	<input checked="" type="checkbox"/> PolicyStartDate	<input checked="" type="checkbox"/> ClientFirstName	

There are variety of report option. According to the need, user can select fields and can view and download Report file. Only CSV format is available for downloading any report.



Import Data

By considering the country context, there is an option called “**Import Data**”. In case of electricity problem or internet problem, if any user from remote area can not create policy on daily basis or date wise, he or she can save Policy File on an excel file (a common format to follow) and upload it in a bulk.

Data Profile Details

Partner	<input type="text"/>
Product	<input type="text"/>
Data Type	<input type="text" value="Policy Enrolments"/>

Data File Details

Please click the Browse button to locate the file you want to load. Once a file is chosen click file import for the data to be imported. Only xls and xlsx file types are allowed.

File Name:

Contact Ditails

Tayobur Rahman Arju

Head of Operations

MicroInspire Bangladesh Ltd

Email: tayobur.rahman@microinspire.com

Mobile: +88 01730798987



Funded by



**Business Finance for the
Poor in Bangladesh**

Lead Partner



PRAGATI LIFE
INSURANCE LIMITED

Associate Partner



microinspire

Support Partner



Pragati Insurance Limited
SYMBOL OF SECURITY

