
Tsinat Weldetnesae

John.smith@gmail.com | [GitHub.com/tsinat08](https://github.com/tsinat08) | linkedin.com/in/tsinat-w | 301.960.8534

SUMMARY

Biomedical engineer turned to banker turned to full stack developer with proficiency in variety of front-end and back-end technologies. 5+ year of experience in technology and financial industry with a proven ability to exceed expectations and communicate professionally with clients. Passionate about finding new and creative ways of using my skills to positive social change and to fuse art, code, technology and self-expression.

SKILLS

Languages: JavaScript, HTML, CSS, C+, PHP

Server-Side: Node JS, MongoDB, JSON

Libraries & Frameworks: React, Redux, Bootstrap, jQuery

Build Tools: Macha & Chai testing, RESTful app architecture

Additional Tools & Version Control: Git, GitHub, NPM, Trello, AWS

TECHNICAL EXPERIENCE

ERISTARS [Website](#) |

- Help building web page for EriStars Soccer Club, that members can register, donate, check calendar and coming up events.
- Built using PHP, Javascript

MOVIES (PORTFOLIO PROJECT) [Github](#) |

- Fully responsive movies and TV shows search engine based on name and type.
- Built using NodeJS and React

RESTAURANT (PORTFOLIO PROJECT) [Github](#) |

- Fully responsive restaurant search engine that use Yelp to find close place with customer rating.
- Built using NodeJS and React

PROFESSIONAL EXPERIENCE

CAPITAL ONE BANK —

FEB 2016-PRESENT

Senior Branch Ambassador

Aug 2018-Present

- Coached and developed Branch Ambassadors by offering constructive feedback and taking an interest in their long-term career growth. Interviewed and effectively participated in the hiring of new associates.
- Coordinated pilots and product launches under the guidance of the market managers
- Coordinated and delegated responsibilities to Branch Ambassadors with clear, concise instructions, resulting in efficient branch operations.
- Always maintained up to date records & reports to ensure accurate auditing; led document audits, regularly exceeding audit interview expectations.

Universal Bank Associate

Feb 2016-Aug 2018

- Responded to client inquiries while identifying critical transactional issues or discrepancies to provide viable solutions leading to maximized customer satisfaction and valued feedback
- Demonstrated outstanding customer service, resolved customer concerns and helped build customer loyalty
- Demonstrated competency and accountability with capital one operational standards
- Handled complex customer transactions, problems, or inquiries. Managed branch cash flow and ATMs

EDUCATION

Codecademy: Certificate of completion of Web Development program

Apr 2020

University of Maryland, College Park: Graduate Certificate in Cybersecurity engineering

Dec 2018

University of California, Davis: Bachelor of Science in Biomedical Engineering

Dec 2014
