# LAUNCH ASSIST™

## From InMotion Hosting Premier Support



After choosing a reliable, high-performance server with InMotion Hosting, the next step is to get your project online and running smoothly. Getting this done correctly - the first time around - will give your web project the momentum it needs right out of the gate.

COMPLETE SUPPORT FOR INMOTION HOSTING SERVER SOLUTIONS

#### Contact Us to Get Started:

(888) 321-4678, option 7 advanced@inmotionhosting.com 9am - 9pm EST, M - F

Premier Support is the best way to get going fast and keep your server performing.

#### **GET PRODUCTIVE ASAP**

With Launch Assist, you receive two hours of undivided attention (four hours for commercial class) from some of our most expert staff for use within the first 30 days. Our Advanced Support team will help to ensure that your new server is set up correctly for your specific application. What assistance you choose to get is up to you. Most customers look for help with some of the following:

#### TYPICAL LAUNCH ASSIST REQUESTS

- Site transfers
- LAMP stack configuration
- SSL setup
- DNS setup
- Firewall configuration
- Storage partitioning
- Security planning
- Backup planning
- Training on WHM/cPanel
- ...and much more!

#### AN EXPERIENCED TEAM DEDICATED TO YOU

Premier Support customers have exclusive access to our Advanced Support team, comprised of highly experienced staff who are very familiar with the InMotion Hosting software stack and hardware, as well as with a wide variety of application software.

### SEPARATE CONTACT POINTS

Premier Support customers have separate phone and email contact points to get them through to the Advanced Support team faster.

#### CONTINUE WITH PREMIER SUPPORT FOR PEACE OF MIND

For as little as \$40 per month, you can extend your Premier Support beyond the two hours included with Launch Assist. Ask your sales associate or Advanced Support team member for more details.

# Included FREE with every dedicated server

Launch Assist is included free with every dedicated server, and is available for only \$99 for VPS customers.