Lab Assignment 05

The objective of this lab assignment is to build and evaluate regression models to predict total charge given information from customers of a telephone company (data lab 05.csv).

Instructions:

Complete each task and question by filling in the blanks (...) with one or more lines of code or text. Each task and question is worth **0.5 points** (out of **10 points**).

Submission:

This assignment is due Monday, November 18, at 11:59PM (Central Time).

This assignment must be submitted on Gradescope as a **PDF file** containing the completed code for each task and the corresponding output. Late submissions will be accepted within **0-12** hours after the deadline with a **0.5-point (5%) penalty** and within **12-24** hours after the deadline with a **2-point (20%) penalty**. No late submissions will be accepted more than 24 hours after the deadline.

This assignment is individual. Offering or receiving any kind of unauthorized or unacknowledged assistance is a violation of the University's academic integrity policies, will result in a grade of zero for the assignment, and will be subject to disciplinary action.

Part 1: Simple Linear Regression

```
In [51]: # Load libraries
    import pandas as pd
    import numpy
    from sklearn.model_selection import train_test_split
    from sklearn.preprocessing import StandardScaler
    from sklearn import linear_model
```

```
In [52]: # Load dataset and display the first five rows
    data = pd.read_csv('data_lab_05.csv')
    data.head()
```

Out[52]:

	Account length	International plan		Number voice mail messages	day	Total day calls	eve			Total night calls	intl	intl	Customer service calls	Total
0	128	0	1	25	265.1	110	197.4	99	244.7	91	10.0	3	1	75.56
1	107	0	1	26	161.6	123	195.5	103	254.4	103	13.7	3	1	59.24
2	137	0	0	0	243.4	114	121.2	110	162.6	104	12.2	5	0	62.29
3	84	1	0	0	299.4	71	61.9	88	196.9	89	6.6	7	2	66.80
4	75	1	0	0	166.7	113	148.3	122	186.9	121	10.1	3	3	52.09

Task 01 (of 15): Partition the dataset into training set and test set. *Hint:* Use 75% of the data for training and 25% for testing and set parameter random_state to 0.

Task 02 (of 15): Standardize the training set and test set. Hint: Compute the mean and standard deviation using only the training set and then apply this transformation on the training set and test set.

```
In [54]: scaler = StandardScaler()
    scaler.fit(x_train)
    x_train_scaled = scaler.transform(x_train)
    x_test_scaled = scaler.transform(x_test)
```

Task 03 (of 15): Build a simple linear model to predict 'Total charge' with 'Total day minutes' as the predictor and print the coefficient of the model. Hint: X must be a 2D array.

```
In [55]: model = linear_model.LinearRegression()
   fitted_model = model.fit(x_train_scaled[:,4].reshape(-1,1), y_train) #use total day min, all rows
   print(fitted_model.coef_) #print coeff
[9.30234225]
```

Task 04 (of 15): Use the model to predict 'Total charge' for the test set. Hint: X must be a 2D array.

```
In [56]: predicted = fitted_model.predict(x_test_scaled[:,4].reshape(-1,1))
```

Task 05 (of 15): Compute the coefficient of determination (R squared) of the model over the test set. *Hint:* First compute the correlation coefficient between the predicted y-values and the observed y-values.

```
In [57]: corr_coef = numpy.corrcoef(predicted, y_test)[1, 0]
R_squared = corr_coef ** 2
print(R_squared)

0.7858547147225989
```

Question 01 (of 05): What can you conclude about the performance of the model?

Answer: the model accounts for 78.6% of variable variation. while this can provide good results, it does leave more than 1/5th of the variation unaccounted for.

Part 2: Multiple Linear Regression

Task 06 (of 15): Build a multiple linear model to predict 'Total charge' with 'Total day minutes', 'Total eve minutes', 'Total night minutes', and 'Total intl minutes' as predictors and print the coefficients of the model.

```
In [71]: relevant_indices = [4,6,8,10]

model = linear_model.LinearRegression()
fitted_model = model.fit(x_train_scaled[:,relevant_indices], y_train)
print(fitted_model.coef_)

[9.23422081 4.34962707 2.2813772 0.75805126]
```

Task 07 (of 15): Use the model to predict 'Total charge' for the test set.

```
In [73]: predicted = fitted_model.predict(x_test_scaled[:,relevant_indices])
```

Task 08 (of 15): Compute the coefficient of determination (R squared) of the model over the test set. *Hint:* First compute the correlation coefficient between the predicted y-values and the observed y-values.

```
In [74]: corr_coef = numpy.corrcoef(predicted, y_test)[1, 0]
   R_squared = corr_coef ** 2
   print(R_squared)
   0.9999997074154819
```

Question 02 (of 05): What can you conclude about the performance of the model?

Answer: This model performs very accurately, up to 99.99% of the variance is explained

Task 09 (of 15): Build a multiple linear model to predict 'Total charge' with all features as predictors and print the coefficients of the model.

Task 10 (of 15): Use the model to predict 'Total charge' for the test set.

```
In [82]: predicted = fitted_model.predict(x_test_scaled)
```

Task 11 (of 15): Compute the coefficient of determination (R squared) of the model over the test set. *Hint:* First compute the correlation coefficient between the predicted y-values and the observed y-values.

```
In [83]: corr_coef = numpy.corrcoef(predicted, y_test)[1, 0]
R_squared = corr_coef ** 2
print(R_squared)
0.9999997032282442
```

Question 03 (of 05): What can you conclude about the performance of the model?

Answer: This model also performs very well, accounting for 99.99% of all variable variance

Part 3: Regularization

Task 12 (of 15): Build a LASSO regression model to predict 'Total charge' with all features as predictors.

```
In [108]: model = linear_model.Lasso(alpha = 1)
fitted_model = model.fit(X = x_train_scaled, y=y_train)
```

Task 13 (of 15): Print the coefficients of the model.

Task 14 (of 15): Use the model to predict 'Total charge' for the test set.

```
In [106]: predicted = fitted_model.predict(x_test_scaled)
```

Task 15 (of 15): Compute the coefficient of determination (R squared) of the model over the test set. *Hint:* First compute the correlation coefficient between the predicted y-values and the observed y-values.

```
In [107]: corr_coef = numpy.corrcoef(predicted, y_test)[1, 0]
R_squared = corr_coef**2
print(R_squared)
0.985441651550435
```

Question 04 (of 05): What can you conclude about the coefficients and the performance of the model?

Answer: Lasso regression shows us that when using all of our predictor variables, we overaccount and so our initial 99% was incorrect - we account for overcomplicating our model when we use lasso, showing that our accuracy is more along 98.5%

Question 05 (of 05): Based on all the results obtained, what are the most important variables to predict the total charge of a user? Justify your answer.

Answer: the most important variables to predict the total charge are then the total minutes during the day, evening, and at night. The remainder variables, when accounting through lasso regression, actually decreases the accuracy. Lasso regression also shows us that columns 4,6,8 are the most relevant while the remainders can be dropped.