

TOMISLAV SOKAC

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GitHub: <https://github.com/tsokac2>

SUMMARY

A detail-oriented professional with a passion for front-end software development technologies. Skilled in a wide range of desktop applications, their uses, and how to implement them into web application development. An expert interpersonal communicator who is not satisfied until the user is satisfied.

Utilize superior communication, leadership, team collaboration, staff training, and time management skills to build consensus across relevant parties and drive business success. Experienced in all project phases using Agile and Scrum methodologies. Able to plan and lead full project life cycles. Excellent presentation and communications skills.

TECHNICAL SKILLS

Languages: HTML, CSS, SASS, JavaScript, Python, SQL

Framework: Angular JS, Jasmine, Bootstrap, Flask

Libraries: React, jQuery

Development Tools: Node.js, npm, Visual Studio Code, Atom, Balsamiq, Photoshop, Illustrator, InDesign, Premiere Pro

Networking: Git, Google API's, Office 365 Admin Console, SCCM, VMware vSphere Client, TeamViewer, Slack, Zoom

Applications: CMD, Git CMD, FileZilla, Active Directory, Veeam B&R, SAP, Skype, MS Teams, Shopify, PrestaShop

OS: Windows 7, Windows 8, Windows 10, Windows Server 2019

PERSONAL PROJECTS

Tomislav Sokac	- Web Portfolio	Angular JS, SASS	URL: https://www.tomislavsokac.com
NewIrishLife 3.0	- Study project 03	Python, Flask, SASS	URL: http://new-irish-life-3-0.herokuapp.com/home
NewIrishLife 2.0	- Study project 02	JavaScript, SASS	URL: https://tsokac2.github.io/newIrishLife.2.0/
Nexter	- Home design app	SASS, jQuery	URL: http://res-nexter.herokuapp.com/
Trillo	- Booking app	SASS, jQuery	URL: http://res-trillo.herokuapp.com/
Natours	- Traveling App	SASS, jQuery	URL: https://res-natours.herokuapp.com/
"GEORGIA"	- Restaurant	SASS, jQuery	URL: http://res-georgia.herokuapp.com/
New Ireland Life	- Travel Guide	JavaScript, CSS	URL: https://www.newirelandlife.com
Tomislav Sokac	- Acting Portfolio	JavaScript, CSS	URL: http://www.tomislavsokac.com/showreel.html

WORK EXPERIENCE

COMPANY: Exertis, Dublin, Ireland - URL: <https://www.exertis.ie/>

Jan 2020 – to present

POSITION: IT Operation Specialist

DUTIES:

- Designed and updated layouts to meet usability and performance requirements.
- Pinpointed user experience issues to devise targeted suggestions for creating a cohesive user experience.
- Monitoring, testing, and scheduling updates on the PrestaShop platform for open-source e-commerce solutions.
- Monitoring up to 20 VM's on VMware vSphere Console.
- Managing user's profile, accessibility, licenses with Cisco WebEx Admin Control Hub console.
- Creating, modifying, and maintaining Distribution Groups, contact, resources, permissions, user roles, etc. in Microsoft Office 365 Admin Centre.
- Perform system software upgrades, testing, and coordination with the necessary configuration.
- Managing user add-ins in Outlook such as Salesforce, Cisco WebEx Meetings, MS Teams, etc.
- Customer service user desktop support with the internal Help Desk system using TeamViewer for remote support.
- Users management across different systems and applications with VPN access for worldwide support.

COMPANY: BNP Paribas, Dublin, Ireland - URL: <https://group.bnpparibas/en/>

Apr 2019 – Jan 2020

POSITION: *Desktop Support Engineer*

DUTIES:

- Project member for the Windows 10 migration process using Image drive to build Working stations (PC), Mobile units (Laptop) directly connect with the user hostname.
- Checking and adjusting the hardware specification of the device according to the user usage and profile.
- Adjusting BIOS set up per device according to the company requirements for successful Windows 10 installation.
- Implementing device physical (MAC) address directly to the company network scope.
- Ensuring registration of new Windows 10 install device throughout Active Directory for account creation, use, enabling, and disabling.
- Supporting users with the first login from Windows 7 to Windows 10 device with necessary software installation according to user SDG profile.
- Using SCCM Software package deployment to directly push-to-install software on the user devices with admin permissions.
- Backing up and importing IE bookmarks from Windows 7 profile to Windows 10 for each user.
- Remotely accessing workstations using Goverlan Reach Console for registration, installation, and software updates on Windows 10.
- Daily conference meetings with international teams for providing outstanding user support.

COMPANY: LEMAP Ltd – Innovators in Fashion, Dublin, Ireland - URL: <https://diesel.ie/>

Nov 2016 – Apr 2019

POSITION: *Merchandising Assistant*

COMPANY: Melia Hotels International, Umag, Croatia - URL: <https://www.melia.com>

Jun 2010 – Oct 2016

POSITION: *Team Leader - Department of Activities*

EDUCATION RELEVANT TO EXPERIENCE

Code Institute Diploma SB2008FS-ON	- Full Stack Software Development Level 8	Sep 2020 – on going
Udemy Certificate – ON	- React.js – Hooks, Redux, React Routing	Sep 2020 – on going
Udemy Certificate UC-0R8PP9DZ	- Advance CSS – CSS Grid - Flexbox	Oct 2019
Udemy Certificate UC-GD4CICQ8	- SASS (CSS Pre-processor)	Apr 2019
Udemy Certificate UC-75UYCA3	- Full Stack Developer	Mar 2019
Udemy Certificate UC-G19YIU5A	- Photoshop - Web Design	Feb 2019
Udemy Certificate UC-CGHKHNRP	- Windows Server 2019 – Windows 10 Pro	Sep 2019
University of Zagreb, Croatia	- Bachelor's Degree in Computer Science (B.C.S.)	Sep 2009