



# Incident handler's journal

## Instructions

As you continue through this course, you may use this template to record your findings after completing an activity or to take notes on what you've learned about a specific tool or concept. You can also use this journal as a way to log the key takeaways about the different cybersecurity tools or concepts you encounter in this course.

<b>Date:</b> July 23, 2024, Tue 0900hrs	<b>Entry:</b> #1
Description	Documenting a cybersecurity incident
Tool(s) used	none
The 5 W's	<ul style="list-style-type: none"><li>• <b>Who:</b> An organized group of unethical hackers</li><li>• <b>What:</b> A ransomware security incident</li><li>• <b>Where:</b> At a health care company</li><li>• <b>When:</b> Tuesday 9:00 a.m.</li><li>• <b>Why:</b> The incident happened because unethical hackers were able to access the company's systems using a phishing attack. After gaining access, the attackers launched their ransomware on the company's systems, encrypting critical files. The attackers' motivation appears to be financial because the ransom note they left demanded a large sum of money in exchange for the decryption key.</li></ul>
Additional notes	<ol style="list-style-type: none"><li>1. The company should educate people on how to prevent phishing and also they should implement more strict measures on how to safeguard their company from future attacks and put like firewalls</li><li>2. They should not pay the ransomware as there is no guarantee of data recovery and they will be funding criminal activity only to encourage more attacks.</li></ol>

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## Need another journal entry template?

If you want to add more journal entries, please copy one of the tables above and paste it into the template to use for future entries.

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Reflections/Notes: Record additional notes.
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