**Habeeb Mohammed**

alihabeeb563@gmail.com

773-690-2005

Roselle, IL

# Software Quality Assurance Analyst

**Detail-oriented Software Quality Assurance professional with 6+ years of experience in testing software systems. Develop and execute software tests to identify software problems and their causes. Document software and application defects using a bug tracking system and report defects to developers. Create and maintain database of known defects. participate in software design reviews to provide input on functional requirements, operational characteristics and product designs and schedules.**

**Proficient in manual testing and verifying selenium automation reports, with a strong understanding of software development life cycle (SDLC) and agile methodologies. used record and play tools to reduce manual testing time by 60%.**

# Professional Summary

|  |
| --- |
|  |

* 6+ years of experience as a Software quality assurance analyst and Data Analyst/Data Quality Professional.
* Expertise working with cross-functional teams, coordinating with a variety of departments, and product owners to test the product and have high quality code.
* Developed and implemented test plans, test cases, and test scripts for carious software applications.
* Identified, documented and tracked defects using zephyr and Jira.
* Worked on testing data warehousing, ETL process, data analysis, data modeling, database design, data migration, and transformations
* Establish strategy and execution plan for the team's Quality deliverables.
* Experience working in Agile teams and Agile development methodologies.
* Works closely with the project teams to maintain a continuous knowledge of project status and to identify potential issues and/or opportunities within or related to current projects
* Worked with XML files generated through ETL process.
* Involved in Data Validation, Data Conversion and Data Reconciliation Testing.
* Experience in healthcare, CRM, insurance industries
* Learning Selenium automation and customizing using Java script.

# Technical Summary

* **Operating systems**: Windows, Mac OS, UNIX and Linux
* **Business Modeling Tools**: MySQL Workbench, SQL Developer Data Modeler
* **DW/ETL tools**: Toad and SQL Developer, Business Objects
* **Méthodologies :** Agile (Scrum, Kanban ) Waterfall.
* **Bug tracking tools**: JIRA, Test Director, Zephyr, Track Record, QTest and ClearQuest.

# Qualifications

Graduate Diploma in Business Administration. Victoria, Australia. Victoria University.

Bachelor of Commerce. Hyderabad, India. Osmania University.

# Professional Experience

Parts Town, LLC, Addison, IL December 2019 – May 2024

Software Quality Assurance Analyst

* Developed and executed test plans, test cases, and test scripts for various software applications/platforms. (Happy path, negative and edge case).
* Participated in developing test strategies and plans for web applications and mobile.
* Participated in daily stand-ups, sprint planning and retrospective meetings as part of the agile team.
* Conducted manual testing to verify E2E E-Com process for web application and mobile devices.
* Verified application on different browsers and different mobile platforms like iOS/Android.
* Verified marketplace with multiple seller & shipping options.
* Testing multi-tier price setting for different types of customers.
* Communicated/Collaborated with cross-functional teams including developers, product managers and business analysts to ensure software quality.
* Identified, documented, and tracked defects using zephyr scale and Jira.

**HealthNow BCBS, Buffalo, NY December 2018 – December 2019 *Quality Data Analyst***

* Led the Quality oversight of corporate projects, systems implementations and new application development.
* Reported periodic project status and updates to the Data Governance Manager
* Attended periodic meetings with BAs and Project management team (Project Managers, Solution Architects, Data Modelers, Development Leads, QA Lead, Software Developers, Release Managers, and Business).
* Developed technical data mappings, and data flows between systems
* Extensively used SQL scripts/queries for data verification at the backend.
* Worked with developers to identify the requirements and workflow processes.
* Validated multiple SOAP web services, WSDL, and xml schemas.
* Derived technical specifications from business requirements and document complex technical concepts that help in writing test cases.
* Analyzed the Membership, Eligibility, Claims and Provider applications in Facets.
* Tested web reports and verified the authorization on the web reports.
* Started to implement automation to verify web reports.
* Worked in Agile environment.

**Independent Health, Buffalo, NY July 2017 – Oct 2018**

***Quality Data Analyst***

* Identified opportunities to reduce data redundancy, trends in data uses, and single sources of data while maintaining an enterprise-wide perspective.
* Worked with Technical Architects and Database Analysts to finalize the requirements and design goals of data warehouse
* Created test data for ETL process for verification and validation
* Tested user interface, including screen presentation and reports
* Created Unit, Functional, Integration and System test cases based on Requirement Specification Documents, Use Case Docs, and User Interface Specifications.
* Used SQL tools like TOAD, SQL Developer to optimize and run SQL queries and validate the data.
* Developed, executed, and documented test cases for integration and system testing.
* Worked in Agile environment with regular scrums/sprint planning and retrospective meetings.