

Standard Operating Procedure for New Production Request

Version Control

Document Name	Version	Date
Process for raising NPR	V1.2	11-10-2022

Prepared by	Technical Support Services	Ajitav Mohanty
Approved by	Technical Manager	Saji Krishnan

Revision History

Issue	Date	Reason for change	
1	20-01-2021	Process Documented for standardize approach	
1.1	10-11-2021	Added checklist to be completed for NPR	
1.2	11-10-2022	Check point for MSISDN print requirement added	

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Introduction

This document outlines the standard process for raising NPR (New Production Request) request to Sales support team and Planning team for BAP card production.

Pre-requisite:

- Module details
- o Form Factor
- BAP card quantity (Input file)

NPR Checklist for Validation (before raising NPR request)

Below check-list need to be duly filled and kept in BAP folder before raising each NPR request. This is to ensure correctness of technical elements such as chipset, form factor, OS, quantity against in the quotation delivered as well as SIM specification & input file received from customer.



Request raises via Email:

NPR request will be sent to "salessupport@workz.com" keeping TSS and Workz Planning in the loop.

NPR for producing 5 BAP cards for Tecore



Aditya Narula

To **⊞ Sales Support**

Cc Technical Support Services (TSS); Tworkz Planning Team

Hi Sales Support Team,

Please raise NPR for producing 5 BAP cards for Tecore. You can find the technical details added below.

Chip: THC80F228B

ATR: 3B 1F 96 8F 05 03 80 06 02 28 01 10 10 00 00 01 90 00

Qty: 5 pcs

Form Factor: Half card

Graphical reference R:\Artwork\Clients\Tecore\SIM\HalfSIM\3in1\Tecore_HalfSIM_3in1_Seamless_20210215_VM_M16761001.pdf

Thanks,

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Requirements:

Module: Recommendation of the module can be done with as per the customer product requirement.

TSS team, internally can decide the module via circulating an email for module recommendation.

ATR: This can be check in the ATR list (T:\Sales\Mobile Solutions\SIM Data\ SD\ATR lists Updated.txt).

Form factor: From factor can be chosen 3in1 seamless for the white BAP cards, in case of M2M, DFN6 and DFN8 form factor can be included.

Quantity: It depends upon the quantity of the test BAP Cards which is available in the input file and can be seen into the input file image with the highlighted value.

```
********
* HEADER DESCRIPTION
Customer :
              Zain Bahrain
Quantity :
Type:
Profile:
              PLUG-IN
              02.00
Batch:
              MTB00232
Transport_key: 1
Address1:
Address3:
Address4:
Address5:
Address6:
Graph_ref:
             Artwork1
Artwork:
PO_ref_number: 203948
* INPUT VARIABLES
var in list:
IMSI: 426021200000001
Ser_nb: 899730212000000001
VERIFY ICCID: 899730212000000010089973021200000005FF57C5989D39DFAB1C
         OUTPUT VARIABLES
Var_Out: PIN/PUK/PIN2/PUK2/KI/ADM1/ACC
```

Graphical reference: This is maintaining by Originations team in the artwork folder according to the Form Factor.

[Path: \\WZN1_F105\Artwork_Data\Artwork\Clients]

In case of BAP cards, the standard Workz template is recommended to use, but if customer ask the approved graphical template to be printed on the BAP cards, then we must use customer graphical template on white BAP cards.

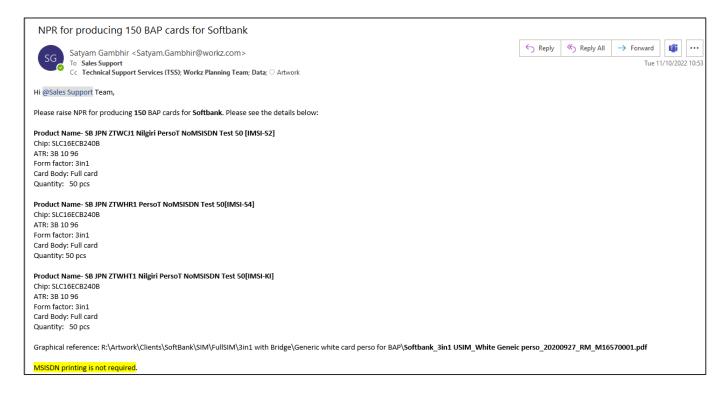
(Example:R:\Artwork\Clients\Zain\Zain Bahrain\SIM\3in1 Seamless\Full SIM\Zain Bahrain_SIM_Full SIM Generic_20180411_AN_M14706001.pdf), so this link should be provided with the mail to Sales support.

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MSISDN print requirement

If the customer is not requested to print MSISDN data on BAP cards, then need to mention "MSISDN printing is not required" in NPR request email.



Acknowledgement mail from System:

Then Sales support will raise NPR and a system generated mail will received by the Sales, Planning and TSS team.

NPR: New production request generated - NPR # 1423 (Zain Bahrain - Removable white BAP)



With the highlighted link, it will lead to WIRE which is used to see the configuration of module are as per requirement for the UICC or eUICC and what is the quantity required for production everything is mention in NPR.

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For Sales only NPR #	1423	NPR Date	Mon 27 Jan 2020		
Customer *	New Zain Bahrain	▼ Sales person *	Nikhil Arora ▼		
Type of proof required *	General Marketing / Technical	San ▼ Sales quote number *	TBC		
NPR status	Not approved	Status	Required ▼		
Original NPR #	N/A	Original NPR date			
Sales comments	Desired date:		B		
Specifications					
	Removable white BAP	▼ Bespoke specifications			
Form factor	Half ISO	▼ Denominations *	ZB Half SIM BAP		
Board requested *	PVC 710 mc (default)	▼ Potential order quantity per denomination*	TBC		
Instructions for Planning	Please proceed for producing 05 cards for Zain Bahrain. Please see the details below: Chipset: S3M228A (New Module) ATR: 3B 98 96 40 F0 16 02 02 08 0A 0A 0A B5 Quantity: 2 Form Factor: 3-in-1 seamless Card Body: Half card				
QR Code		Brand guidelines document			
Customer Data		Production reference available			
Machine proof waived					
For Originations only Printable artwork received					
Digital proof approved					
Version					
Originations comments			11		

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