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San Francisco, CA, USA

SUMMARY

25 years of experience in systems automation, open source, and building user-focused engineering teams

EXPERIENCE

Google, Inc.

- *» Engineering Manager, Container DevEx* − 2019 to present
 - Managed 10-person team responsible for open source Kubernetes developer tools
 - Consulted and collaborated with teams throughout Google to build a cohesive developer experience
 - Built fun, productive and robust remote work culture to help team thrive
 - Actively coached engineers, ran hackathons, built roadmaps, reviewed performance and created a safe environment
- *» Senior Software Engineer, Container DevEx* − 2018 to 2019
 - Led and launched minikube v1.0: the most popular local Kubernetes environment
 - Created <u>Triage Party</u> project to promote active listening within open source communities
 - Participated in upstream Kubernetes development via SIG Cluster Lifecycle
 - Presented at KubeCon Seattle 2018, KubeCon Shanghai 2019 and KubeCon San Diego 2019
- » Tech Lead/Manager, Security 2016 to 2018
 - Managed team responsible for revolutionizing ACL management at Google
 - Built and improved self-service web applications for ACL provisioning
 - Fostered SRE culture within security by hosting training, writing playbooks, post-mortems, and SLOs
- *» Senior Systems Engineer, SRE* − 2006 to 2014
 - Tech lead for effort to decentralize cluster automation: accelerating turn-up by 10X and saving \$XX million USD a year
 - Created production simulation environment to continuously ensure Google's cold start ability
 - Worked with teams to identify and eliminate cyclical dependencies in production infrastructure
 - Designed analytics platform for data center metrics, tracking everything from hardware recidivism to technician success rates
 - On-call for base compute infrastructure (authentication, mdb, installers, etc.)

Verizon (Alltel)

- *» Operating Systems Programmer* − 2005 to 2006
 - Created monitoring platform for systems health, security and configuration across 1000+ nodes
 - Introduced modern engineering practices (revision control, collaborative docs) to highly regulated IT department
 - Member of on-call team for the UNIX fleet (Linux, Solaris, HP-UX, AIX)

Indiana University, School of Chemistry

» UNIX Coordinator − 2003 to 2005

- Tech lead for school's initiative to adopt High Performance Computing
- Designed and maintained Linux clusters, built job control environments (SGE, Condor)
- Created high-throughput workflow engine for protein analysis, self-service tools for batch scheduling and resource reservation
- Lead security contact and incident responder

Bell & Howell

- » Senior UNIX Administrator 2001 to 2003
- Managed fault-tolerant clusters for large engineering firm
- Completed multi-year migration of mission critical services from HP-UX to Solaris & Linux
- Replaced proprietary tools with open source equivalents when appropriate: lowering costs and extending capabilities

Internet Commerce Corporation (RTCI)

- » Senior Systems Administrator 1998 to 2001
 - Led team building SaaS from data center layout to software stack
 - Implemented an EDI/X12 interchange for the Internet era (S/MIME, POP3 and FTP)

Royal Institute of Technology (Kungliga Tekniska Högskolan)

- *» UNIX Administrator* − 1997 to 1998
 - Maintained build environment for C, C++ and Erlang programming classes
 - Provided security consulting and incident response through CERT-SE

The English School (Engelska Skolan)

- *» Systems Administrator* − 1996 to 1997
 - Built IP network, provided students & teachers technical support and training

SKILLS

- Management: Leading with empathy, active listening, OKR planning, performance management, mentoring, team building
- Operating Systems: Linux, FreeBSD, NetBSD, macOS, Windows and a ridiculous number of other platforms
- Job Control Systems: Kubernetes, Borg, Condor, Sun Grid Engine
- Programming Languages: Go, Python, Perl, Ruby, shell, PHP, C, TCL, Javascript
- **Open Source**: Kubernetes (30th most prolific contributor), Triage Party, occasional contributor to everything from Firefox to zsh
- Cloud: AWS EC2 and Google Compute Engine, Cloud Run, Kubernetes Engine, AppEngine

EDUCATION

- 2003: North Carolina State University Raleigh, NC Coursework in Computer Science and Mathematics
- 1996-97: Kungsholmens Gymnasium Stockholm, Sweden