

CRESTCHIC



Application Note

Running an Application in Administrator Mode

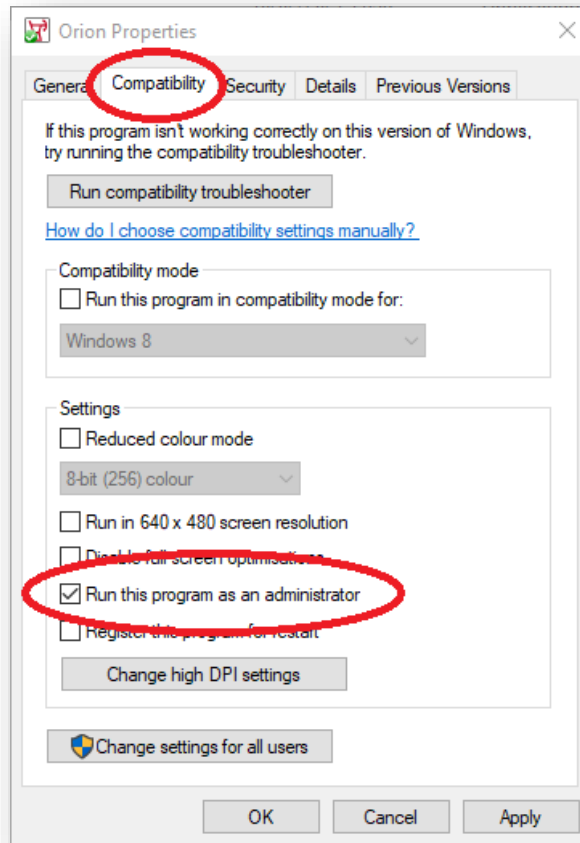
With later versions of the *Microsoft Windows*® Operating System it may be found that some *Crestchic* applications do not run correctly or generate unexpected error messages. This is because these applications need to access the PC's resources but are being denied by the operating system for security reasons. This may apply to programs such as Eclipse and Orion, utilities such as TransView and CrestCom, and even the installer programs for these applications themselves.

To overcome this issue and allow an application to install and run without being blocked, it is necessary for it to run with Administrator privileges on the PC. Switching a program to Administrator mode is a simple task and need only be done once.

It is strongly recommended that **all** *Crestchic* applications and installers are set to Administrator mode before first use to prevent any future difficulties.

Please follow the procedure below:

- 1) When a *Crestchic* application is installed on a PC, a shortcut icon is usually placed on the desktop. Right-click on this icon. In the case of an installer program, right-click on the .exe file itself.
- 2) From the context menu that is displayed select the Properties option.
- 3) This will display the tabbed dialog box shown below. Select the Compatibility tab.
- 4) At the bottom of the displayed page is a Settings area containing a 'Run this program as an administrator' checkbox. Check this box.
- 5) Click OK at the bottom of the Properties dialog box to save the change.
- 6) Now when the application is launched it should run successfully.



Note that this procedure is not required when running a program on a *Crestchic* LC80 tablet controller. On these machines all *Crestchic* software is pre-installed and configured, ready for use.

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