**Profanity Check**

Use profanity check to define a set of pejorative vocabulary.

Profanity check is currently available only in English.


Configure Profanity Check

As an administrator, you must add, train, test, and activate the Profanity Check model.

Procedure

1. Navigate to your user profile, and select Settings All Settings Machine Learning   Intelligent Service Profanity Check.

2. Under Profanity Check , click the create icon (⬚) to add a model.

3. Enter a name for your model.

4. Click Save and Train to save your model and start the training.

The model goes through the following statuses during the training: Created Training in Preparation Data Extraction is Pending Data Extraction is in Progress Data Preprocessing is Pending Data Preprocessing is in Progress Training Triggered Training is Pending Training in Progress Training Completed or Training Failed Active or Inactive.

You can refresh and update the training status of the model by selecting Get Status from the Actions (⬚) menu.

Note

You can also save your model and train your model later.

Locate your model and click Train from the Actions (⬚) menu to start training the model.

5. After the training is complete, click Activate from the Actions (⬚) menu to activate the model.

You can deactivate a model by selecting Deactivate.

Note

You can use the test console to test if the model is functioning correctly. Select your model, enter a description in the Input field and click Check Profanity. The test console invokes the prediction model API using the sample case data you provide.

View Profanity Check

View the results of profanity check.

Procedure

1. Navigate to the Email worklist.

2. Reply to an email.

3. Draft a reply with profane language.

The system opens a pop up with the profane text.