

# RENATO RODRIGUES

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## CLOUD ANALYST / SYSADMIN

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### SUMMARY

Information Technology professional with more than 8 years of experience in Cloud Computing, Infrastructure and Systems Administration, working in hybrid and multicloud environments (AWS, Azure and GCP). Specialist in migration of on-premise workloads to the cloud, process automation, security, governance and monitoring of critical environments.

He holds a postgraduate degree in Cloud Computing Services and Systems Engineering and relevant international certifications, including AWS Solutions Architect Associate, Microsoft Azure Administrator, Google Cloud Associate Engineer and Lean Six Sigma.

Recognized for delivering scalable, secure and high-performance solutions, in addition to leading implementation, support and continuous improvement projects in agile teams. He has a solid foundation in DevOps, SRE, containers and IaC (Terraform, Ansible, Docker, Kubernetes), combining strong technical knowledge with soft skills in leadership, collaboration and adaptability.

✓ Project Portfolio – <https://renato-profissionalcloud.com/projects.html>

### TECHNICAL SKILLS

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#### Hard Skills

- Cloud: AWS, Microsoft Azure, Google Cloud Platform (GCP)
- Infrastructure & Networking: Windows Server, Linux, VPN, Active Directory, IAM, Firewall, TCP/IP
- Automation and IaC: Ansible, Terraform, CloudFormation, Rundeck, Bash, PowerShell, Python, Node.js
- DevOps and containers: Docker, Kubernetes, CI/CD, GitLab, GitHub, Azure DevOps
- Monitoring & BI: Grafana, Datadog, Power BI, QlikView, QlikSense
- Tools & Methods: ITIL, Scrum, Kanban, Lean, Zero Trust

#### Certifications

- AWS Certified Solutions Architect – Associate (2024 – 2027)
- Associate Engineer at Google Cloud (2024 – 2027)
- Microsoft AZ-104 - Azure Associate Administrator (2024 - 2026)
- Microsoft SC-900 – Security, Compliance, and Identity Fundamentals (2024 – No Expiration)
- Lean Six Sigma White Belt
- Lean Six Sigma Yellow Belt
- (In progress) AZ-305 - Designing Microsoft Azure Infrastructure Solutions

### PROFESSIONAL EXPERIENCE

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#### CLOUD COMPUTING ANALYST / SYSADMIN | MTRIX TECNOLOGIA (NIELSENIQ GROUP) | 2023 – CURRENT

- Administration of hybrid cloud environments (AWS, Azure, GCP) with a focus on governance, security, automation and scalability.
- Identity and access management (IAM) and Microsoft 365, enforcing compliance and security policies (SC-900, Zero Trust).
- Implementation of monitoring and observability with Grafana, Datadog and Rundeck, ensuring high availability and performance.
- Development of automation scripts (Bash, PowerShell, Python, Node.js, Ansible, Terraform) to optimize processes and reduce incidents.
- Expertise in projects to migrate on-premise workloads to the cloud, ensuring resilience, elasticity and cost reduction.
- Creation of BI and Data Warehouse dashboards for data analysis and support for strategic decision making.

- Conducting agile sprints (Scrum, Kanban), technological improvements and process documentation (SOP, ITS).

## **SENIOR DEPLOYMENT AND SUPPORT ANALYST | SUMUS INFORMÁTICA | 2016 – 2023**

- Leadership in systems implementation projects (on-premise and in the cloud), acting as technical responsible.
- Management of network infrastructure, servers and VOIP/SIP telephony, integrating solutions with cloud platforms.
- Technical support of levels N1, N2 and N3, with a focus on critical incident resolution, advanced troubleshooting and continuous improvement.
- Preparation of technical documentation (SOP, ITS, manuals) and conducting internal and external training for teams and customers.
- Participation in migration of workloads and applications to cloud environments, ensuring security, scalability and availability.
- Monitoring of schedules and agile sprints (Scrum/Kanban), aligning technical and business requirements.
- Recognized for successive promotions (Junior → Full → Senior) due to above-average performance and high-impact deliveries.
- Conducting deployment projects in corporate environments, including cloud infrastructure and on-premise systems.
- Configuration and support of voice network topologies (VOIP, SIP) and integration with cloud services.
- Creation of technical documentation and operational manuals, as well as internal and external training.
- Management of schedules, deployment pipelines, L1/N2/N3 troubleshooting and incident escalation.
- Advanced support focused on infrastructure, virtualization, network and cloud services, applying ITIL best practices.
- Recognized for implementing improvements in support and automation processes, reducing tickets and increasing team efficiency.

## **Technical Support Analyst | 2019 - 2019**

## **Junior Technical Support Analyst | 2016 - 2019**

## **IT INTERN | TIVIT | 2015 – 2016**

- Support to end users and support of corporate systems in Windows Server and Linux environments.
- Support in network monitoring, virtualization and server infrastructure activities.
- Participation in infrastructure and help desk projects, acquiring practical experience in IT Operations.

## **EDUCATION**

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- University Extension Course in Specialist Training AWS - Brazilian College of Innovative Business - In Progress.
- Lato Sensu Post-graduation in Cloud Computing Services and Systems Engineering – PUCPR – Concluded.
- Bachelor's Degree in Computer Network – Cruzeiro do Sul – Completed.
- DevOps Professional Training, Information Technology - XP Education - Completed.
- Professional Training in SRE (Site Reliability Engineering) - XP Education - Completed.
- Professional Training in Azure Cloud Computing - XP Education - Concluded.
- Professional Training in AWS Cloud Computing - XP Education - Concluded.

## **ADDITIONAL INFORMATION**

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### Relevant Courses

- ITIL 4 - IT Infrastructure Library Management – Alura
- Application Security – Alura
- Network Administration – Alura
- Master Power BI – Udemy / Data University
- Microsoft Azure Cloud Native - DIO
- Rundeck Automation is the LAW! – Udemy
- Ansible for System Administrators – Udemy