# Tucker Tavarone

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## Education

**Siena College**, Loudonville, NY

Bachelor of Science in Computer Science, expected May of 2019

## Relevant Qualifications and Skills

Extensive familiarity with Java, Python, Swift programming languages and Microsoft Windows, Apple macOS, Linux Ubuntu, Apple iOS, Android OS (all versions), and a number of other computing GUI's

**MECP** (Mobile Electronic Certified Professional) Certification to work on 12V electrical systems

**Italian** and **French** conversational skills

## Employment and Experience

Consultation Agent/Autotech, **Geek Squad**, Guilderland, NY - June 2016 - Present

- Assist clients with computer-related problems and deliver solutions and/or repairs
- Counsel clients and provide general customer service
- Install car electronics, troubleshoot installations, create and maintain appointments and delegate work to other technicians
- Sell merchandise and services to prospective clients, demonstrate product features

Sales Associate/Key Holder, **The UPS Store**, Garden City, NY - January 2016 - June 2016

- Provided customer service and sold package shipping and handling services
- Executed daily store opening and closing tasks for two locations and delegated tasks to appropriate employees at both locations
- Trained new and prospective employees on store services, products, and logistics
- Packed and manifested high volumes of UPS shipments under short time constraints
- Facilitated print shop services for a diverse client base

Sales Associate, **OfficeMax**, Oneonta, NY - May 2011 - May 2015

- Collaborated with co-workers to perform daily store operations
- Assisted customers with making purchases and answered questions regarding a wide variety of products
- Supported customers with technology problems and devised solutions

## Extracurricular Involvement

President, **Siena Squash Club**, Loudonville, NY - June 2017 - Present

- Delegate tasks to other advisors and members
- Manage contacts with competing schools in order to organize tournaments
- Implement and process event, travel, and financial forms, as well as oversee advisors performing similar duties