Kriti Telang

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Summary

Experience: Boasting 14 years of rich experience in the field of Business Intelligence, I have transitioned through roles from an Oracle PL/SQL Developer to Senior BI Technical Consultant and BI Project Manager. My career has spanned globally, contributing to projects in Leeds (United Kingdom), Mumbai (India), and Los Angeles (United States of America), for leading organizations including Tata Consultancy Services, Sony Pictures Entertainment, and Nameless BI.

Skills: My expertise encompasses a deep understanding of Power BI, SQL, and PL/SQL, along with robust data modeling knowledge. A continual learner at heart, I am also proficient in Agile methodologies, stakeholder engagement, and possess a strong aptitude for compassionate leadership and strategic problem-solving.

Career Highlights:

Transformative Leadership: Successfully transitioned a traditional BI setup into a dynamic, data-driven function, enhancing decision-making processes and operational efficiency at Sony Pictures Entertainment.

Strategic Impact: Led the BI project management and development at Nameless BI, steering the end-to-end delivery of impactful data insights solutions, significantly contributing to the organization's growth trajectory.

Continuous Improvement: Championed a culture of learning and innovation, facilitating cross-functional training programs in BI tools and methodologies, which elevated the team's capabilities and project outcomes at Fluid IT Consultancy.

Experience

BI Project Manager and Technical Consultant
Zeki BI
Aug 2021 - Dec 2023 (2 years 5 months)

Responsibilities and Skills: Joined Stellify BI, now Nameless BI, in August 2021, taking on a hybrid role that blended Technical Consultancy with Project Management. Initially focused on requirements gathering, data analysis, and creating impactful data models, I rapidly advanced to managing the full project lifecycle. My dual role emphasized leadership in database development, comprehensively understanding business needs, process re-engineering, and applying Power BI to deliver tailored reporting solutions.

Impact: Successfully led the completion of 6+ projects for UK-based clients, demonstrating a strong capability in steering projects from conception to completion with a keen focus on delivering data-driven insights and operational improvements. This role not only showcased my expertise in Power BI but also in effectively managing and delivering complex projects within set timelines.

Achievements: Achieved a seamless transition from Technical Consultant to Project Manager, a testament to my adaptability and comprehensive skill set in ensuring project success. This transition was instrumental in enhancing project delivery outcomes, reflecting my ability to manage and exceed client expectations in a fast-paced, evolving environment.

Freelance Trainer
The Knowledge Academy
Jul 2019 - Dec 2023 (4 years 6 months)

Responsibilities and Skills: As a Freelance Trainer, I excel in creating and delivering specialized training programs that span a range of technical and business domains. My core areas of expertise include MS Power BI, where I empower participants with skills in data visualization and analytics; MS Office 365, enhancing productivity and collaboration across its applications; SQL, for robust database management and data retrieval; and PL SQL, focusing on database programming and efficiency. My approach is tailored, ensuring relevance and engagement across all skill levels.

Impact: My training programs in MS Power BI have enabled participants to effectively utilize its capabilities for improved data analysis and decision-making within their organizations. Similarly, my sessions on SQL and PL SQL have significantly improved participants' database management skills, contributing to more streamlined and efficient operations. The practical, hands-on training methodology ensures that learners can apply their new skills immediately, leading to measurable improvements in their work efficiency and productivity.

Achievements: Designed and implemented customized training solutions that cater to the unique needs of diverse clientele, ranging from individual professionals to corporate teams. My adaptable and interactive teaching methods have been consistently praised for enhancing participant engagement and knowledge retention.

Recognition: Recognized for my commitment to continuous learning and professional development, I actively incorporate the latest technological advancements and industry trends into my training programs. This dedication ensures that clients receive the most current and applicable knowledge, positioning them for success in a rapidly evolving digital landscape.

Database and IT Manager
University of York
Nov 2019 - Nov 2019 (1 month)

Responsibilities and Skills: At the University of York's Planning Office within Corporate and Information Services, I embraced the role of Database and IT Manager, overseeing essential database and IT functions. My tenure involved utilizing my expertise in PL/SQL and Business Intelligence (BI) to advance data management and analytical capabilities.

Achievements: Despite the challenges posed by my health during pregnancy, I successfully initiated and oversaw the transition to improved database operations and IT management practices. .

Transition: Ultimately, my commitment to professional excellence and the well-being of the team was juxtaposed with the need to prioritize my health due to complications during pregnancy. This led to my

difficult decision to resign, ensuring that my health and the continuity of high-quality IT and database management at the University of York were both appropriately managed.

Project Manager (Research and Development) and BI Principal Consultant
FluidIT Consulting
Aug 2017 - Jun 2019 (1 year 11 months)

Responsibilities and Skills: Starting in August 2017 at Fluid IT Consulting, I embraced the role of Principal Business Intelligence Consultant, where I was instrumental in forging strong collaborations with UK-based clients and their teams. My role centred around delivering comprehensive reporting and dashboard solutions, leveraging Microsoft SSRS and Power BI. I further expanded my scope to include the roles of Scrum Master and Project Manager within the company's Research and Development sector, focusing on the agile management of projects and fostering a culture of continuous improvement and successful initiative execution.

Impact: My contributions significantly enhanced client engagement and satisfaction through the delivery of tailored reporting and dashboard solutions, driving better decision-making processes. As Scrum Master and Project Manager, I ensured projects adhered to Agile methodologies, leading to more efficient, transparent, and adaptable project workflows, which directly contributed to the successful realization of research and development initiatives.

Achievements: My tenure at Fluid IT Consulting was characterized by a deep commitment to leadership and innovation in BI project management. This period was notably marked by successful project deliveries and the development of a versatile skill set in PL SQL, SQL, and Agile project management, all of which contributed to the growth and enhanced capabilities of the team and the company at large.

Professional Growth: The experience at Fluid IT Consulting was profoundly enriching, offering a unique perspective on working within the start-up ecosystem. It honed my ability to adapt to and excel in varied roles, underscoring the importance of flexibility, agility, and leadership in dynamic business environments.

IT Analyst (BI and Database)
Tata Consultancy Services
Dec 2009 - Jun 2017 (7 years 7 months)

Responsibilities and Skills: Began my career at Tata Consultancy Services in Mumbai, India, as a Systems Engineer-Trainee, quickly advancing to more complex roles, including database development for Oracle applications and various BI tools like SAP BO and Power BI. My responsibilities expanded to encompass project management, technical leadership, and hands-on development, with a strong focus on Oracle database development for client-specific Java applications.

Impact: My work significantly contributed to the operational efficiency and success of key projects, such as the Ultimatix internal CRM, the Home Entertainment PRISM Application for Sony Pictures Entertainment, and the critical recovery of over 300+ BRM applications. Through designing robust data models for BI reports, leading technical training initiatives, and managing high-stakes recovery projects, I played a pivotal role in enhancing project outcomes and client satisfaction.

Achievements: Successfully led the recovery and enhancement projects for Sony Pictures Entertainment, demonstrating exceptional leadership in navigating the project through significant challenges to restore essential BRM applications. My efforts in automating the Leave Liability Report generation system resulted in a substantial reduction in processing time, from 8 hours to just 1.5 hours, showcasing my ability to drive efficiency and innovation. Additionally, my role in migrating Oracle reports to XML Publisher reports for TCS underscored my technical acumen and commitment to continuous improvement.

Professional Growth: My tenure at Tata Consultancy Services was characterized by a diverse array of roles, from developer to project manager, underlining my versatility and growth in technical and leadership capabilities. This period was a testament to my commitment to excellence, customer satisfaction, and team motivation, earning positive feedback from higher management and significantly contributing to the company's success.

Education

Chhattisgarh Swami Vivekananda Technical University,Bhilai
Bachelor's Degree, Information technology
2005 - 2009

Delhi Public School
High School, Physics, Chemistry , Maths , Computer Science
1991 - 2005

Licenses & Certifications

Competent Communicator Award
01844705

Oracle certified Associate in PL SQL - Oracle

Competent Leadership Award - Toastmasters International

Proffessional Scrum Master I - Scrum.org

PMI Agile Certified Practitioner (PMI-ACP) - Learning People Global
Issued Jul 2020 - Expires Jul 2020

Skills

Business Intelligence (BI) • PL/SQL • SQL • Project Management • Agile & Waterfall Methodologies • Stakeholder Management • Cross-functional Team Leadership • Onsite-Offshore Delivery Model • Communication • Software Development Life Cycle (SDLC)