EDUCATIONAL ORGANISATION USING SERVICENOW

COLLEGE CODE & NAME   : 9504 - Dr.G.U Pope College of Engineering

SUBJECT CODE & NAME : NM1051 - Servicenow Administrator

DEPARTMENT : Computer Science & Engineering

NM ID : 288B655D35B947895F542FDBE2C5CA66
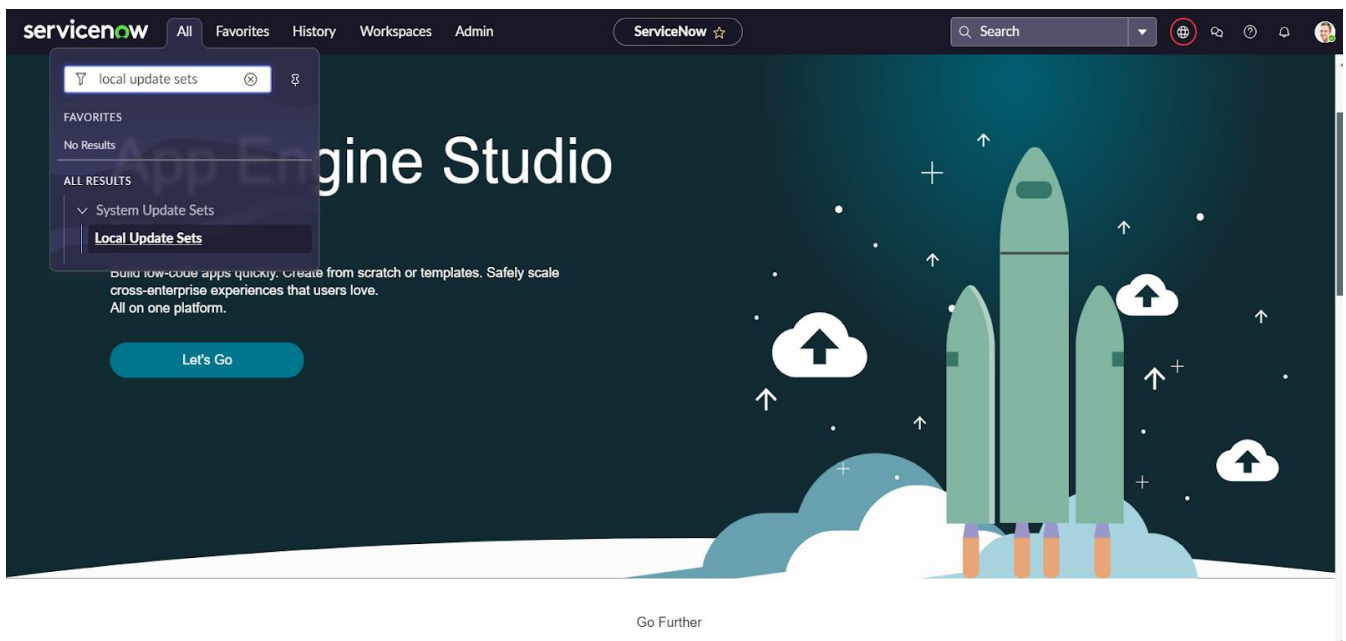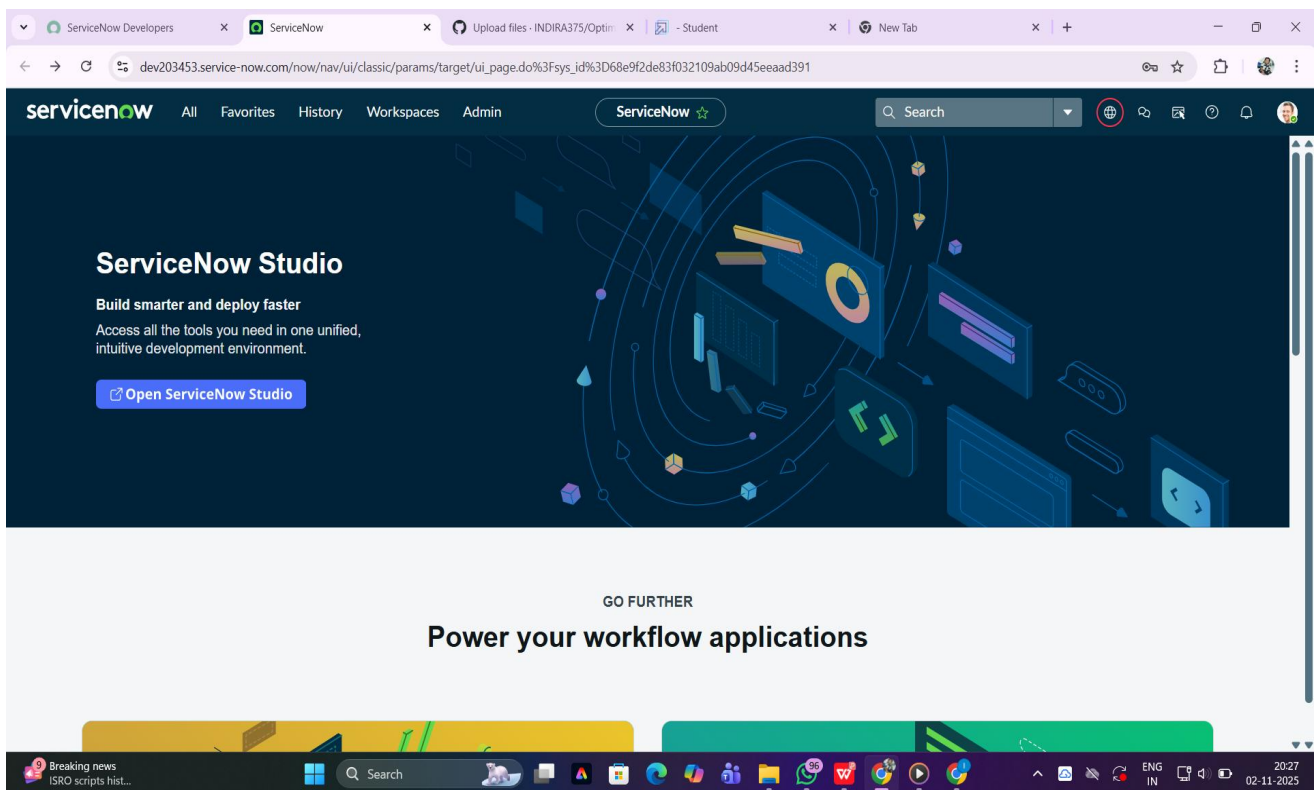
TEAM MEMBERS :

HARINI S   - 950422104017

MARIA ABARNA A- 950422104033

MARY ANISHA M   - 950422104036

BHARATHI G   - 950422104008

ARTHI I   - 950422104005

SCREENSHOTS :

Update Set
New record

                                                                 📎 ⇶ ⋯ Submit   Submit and Make Current

* Name   New Update Set   Application   Global   ⓘ
State   In progress   ▼
Parent   [   ] 🔍
Release date [   ] 📅
Description [   ]

Submit   Submit and Make Current

Table
New record

                                                      📎 ⇶ ⋯ Submit   Cancel

ⓘ ServiceNow recommends creating custom tables in scoped applications. To learn more about creating scoped applications, click here.   ✕

ⓘ This form has annotations - click ⊘ to toggle them - (click here to never show this again)

* Label   Admission   Application   Global   ⓘ
* Name   u_admission   Create module ☑
Extends table Salesforce   🔍 ⓘ   Create mobile module ☑
                                                  Add module to menu   Salesforce   ▼

| Columns | Controls | Application Access |

≡ ▽ Table Columns for text ▼ Search   ⚙ —

Dictionary Entries

	Column label	Type	Reference	Max length	Default value	Display
+	[ ] ⊘ ⊗					

Submit   Cancel

Table
Admission

                                              📎 ⇶ ⋯ Update   Delete   Delete All Records

| Columns | Controls | Application Access |

≡ ▽ Table Columns for text ▼ Search   ⚙ ‹‹ ‹   1 to 29 of 29 › ›› — New

Dictionary Entries

	Column label	Type	Reference	Max length	Default value	Display
	Sys ID	Sys ID (GUID)	(empty)	32		false
✕	Admin Status	Choice	(empty)	40		false
✕	Admission Number	Reference	Salesforce	32		false
✕	Area	String	(empty)	40		false
✕	City	String	(empty)	40		false
✕	Comments	String (Full UTF-8)	(empty)	255		false
✕	District	String	(empty)	40		false
✕	Fee	Price	(empty)	20		false
✕	House No	String	(empty)	40		false
✕	Mandal	String	(empty)	40		false
✕	Pincode	Choice	(empty)	40		false
✕	Purpose of join	Choice	(empty)	40		false
✕ ⓘ	School	Choice	(empty)	40		false
✕	School Area	Choice	(empty)	40		false
	Class	System Class Name	(empty)	80	javascript:current.getTableName();	false

Create Choice List | Delete Column | Update | ↑ ↓

Create Choice List | Delete Column | Update

Related Links

Show Table
Run Point Scan
Advanced view

Access Controls | **Choices (7)** | Attributes | Labels (1) | Dictionary Overrides

≡ ▽ | Label ▾ | Search | ⚙ — | Actions on selected rows... ▾ | New

Choices

	Label	Value	Language	Sequence		Inactive	Updated
☐ 🔍							
	New	New	en		1	false	2024-04-02 21:10:25
	Join in progress	In progress	en		2	false	2024-04-02 21:11:03
	Joined	Joined	en		3	false	2024-04-02 21:11:26
	Rejected	Rejected	en		4	false	2024-04-02 21:12:00
	Closed	Closed	en		5	false	2024-04-02 21:13:05
	Rejoined	Rejoined	en		6	false	2024-04-02 21:13:08
	Cancelled	Cancelled	en		7	false	2024-04-02 21:13:27
+	Insert a new row...						

Access Controls | **Choices (3)** | Attributes | Labels (1) | Dictionary Overrides

≡ ▽ | Label ▾ | Search | ⚙ — | Actions on selected rows... ▾ | New

Choices

	Label	Value	Language	Sequence		Inactive	Updated
☐ 🔍							
	Tution	Tution	en		1	false	2024-04-02 21:17:09
	Coaching	Coaching	en		2	false	2024-04-02 21:17:31
	Teacher	Teacher	en		3	false	2024-04-02 21:17:53
+	Insert a new row...						

Access Controls | **Choices (3)** | Attributes | Labels (1) | Dictionary Overrides

≡ ▽ | Label ▾ | Search | ⚙ — | Actions on selected rows... ▾ | New

Choices

	Label	Value	Language	Sequence		Inactive	Updated
☐ 🔍							
☐ ⓘ	509358	509358	en		1	false	2024-04-02 21:15:19
	500079	500079	en		2	false	2024-04-02 21:15:46
	500081	500081	en		3	false	2024-04-02 21:16:05
+	Insert a new row...						

Access Controls | **Choices (2)** | Attributes | Labels (1) | Dictionary Overrides

≡ ▽ | Label ▾ | Search | ⚙ — | Actions on selected rows... ▾ | New

Choices

	Label	Value	Language	Sequence		Inactive	Updated
☐ 🔍							
	Stanley	Stanley	en		1	false	2024-04-02 21:19:14
	Naresh It	Naresh It	en		2	false	2024-04-02 21:19:35
+	Insert a new row...						

Access Controls | **Choices (2)** | Attributes | Labels (1) | Dictionary Overrides

≡ ▽ | Label ▾ | Search | ⚙ — | Actions on selected rows... ▾ | New

Choices

	Label	Value	Language	Sequence		Inactive	Updated
☐ 🔍							
	Near Market	Near Market	en		1	false	2024-04-02 21:20:53
	Near Bus Stand	Near Bus Stand	en		2	false	2024-04-02 21:21:24
+	Insert a new row...						

×	Admission Number	Reference	Salesforce	32	false
×	English	String	(empty)	40	false
×	Hindi	String	(empty)	40	false
×	Maths	String	(empty)	40	false
×	Percentage	String	(empty)	40	false
×	Result	String	(empty)	40	false
×	Science	String	(empty)	40	false
×	Social	String	(empty)	40	false
×	Telugu	String	(empty)	40	false
×	Total	String	(empty)	40	false
+	Insert a new row...				

< ☰ **Table**
student progress

×	Telugu	String	(empty)	40
×	Total	String	(empty)	40
+	Insert a new row...			

[Update] [Delete] [Delete All Records]

Related Links

Design Form
Layout Form
Layout List
Show Form
Show List
Show Schema Map
Add to Service Catalog
Run Point Scan
Explore REST API

< Configuring Table form   [Cancel] [Save]

Available		Selected
Admission Number [+]		|- begin_split -|
Created		Admission Number
Created by	⇄	Hindi
Updated		English
Updated by	>	Telugu
Updates		Science
|- begin_split -|	<	|- split -|
|- split -|		Total
|- end_split -|		Average
* Annotation		Social
* Chart		Maths
Activities (filtered)		|- end_split -|
Contextual Search Results		
Ratings		
Attachments		
Goal relationships		

[Cancel] [Save]

Form view and section   Create new field

View name   [Default view ▼]   Name   [_____]

Screen 1

Salesforce [u_salesforce] | Default view | Form Design | Undo | Save

Fields | Field Types

Filter

Fields

- Class
- Created
- Created by
- Updated
- Updated by
- Updates

Formatters

- Activities (filtered)
- Contextual Search Results
- Ratings

Salesforce [u_salesforce] — 2 Colum ▾

Admin Number	⚙ ✖	Father Name	⚙ ✖
Admin Date	⚙ ✖	Mother Name	⚙ ✖
Grade	⚙ ✖	Father Cell	⚙ ✖
Student Name	⚙ ✖	Mother Cell	⚙ ✖

Screen 2

Admission [u_admission] | Default view | Form Design

Fields | Field Types

Filter

Fields

- Admin Number
- Class
- Created
- Created by
- Updated
- Updated by
- Updates

Formatters

- Activities (filtered)
- Contextual Search Results
- Ratings

Admission [u_admission] — 1 Colu ▾

Process Flow (Formatter) — ⚙ ✖

2 Colu ▾

Admission Number	⚙ ✖	Admin Date	⚙ ✖
Purpose of join	⚙ ✖	Grade	⚙ ✖
Student Name	⚙ ✖	Fee	⚙ ✖
Father Name	⚙ ✖	Father Cell	⚙ ✖
Mother Name	⚙ ✖	Mother Cell	⚙ ✖
		Admin Status	⚙ ✖

1 Colu ▾

Comments — ⚙ ✖

School Details — 2 Colu ▾

| School Area | ⚙ ✖ | School | ⚙ ✖ |

Address — 2 Colu ▾

Pincode	⚙ ✖	Area	⚙ ✖
Mandal	⚙ ✖	City	⚙ ✖
House No	⚙ ✖	District	⚙ ✖

Screen 3

Student Progress [u_stude ▾ | Default view | Form Design | Undo | Save

Fields | Field Types

Filter

Fields

- Class
- Created
- Created by
- Social
- Updated
- Updated by
- Updates

Formatters

- Activities (filtered)
- Contextual Search Results
- Ratings

New Section — 1 Colum ▾

Admission Number — ⚙ ✖

2 Colum ▾

Admission Number.Grade	⚙ ✖	Admission Number.Father Name	⚙ ✖
Admission Number.Student Name	⚙ ✖	Admission Number.Mother Name	⚙ ✖
		Admission Number.Father Cell	⚙ ✖
		Admission Number.Mother Cell	⚙ ✖

Student Progress — 2 Colum ▾

Telugu	⚙ ✖	Total	⚙ ✖
Hindi	⚙ ✖	Percentage	⚙ ✖
English	⚙ ✖	Result	⚙ ✖
Maths	⚙ ✖		
Science	⚙ ✖		

Number
SAL

‹ ≡   📎 ≞ ⋯   Update   Delete   ↑ ↓

✳ Table	Salesforce	🔍 ⓘ
Prefix	SAL	
✳ Number	1,000	
Application	Global	ⓘ
Number of digits	7	

Update   Delete

Related Links

Show Counter

‹ ≡ **Flow Formatter**
New   📎 ≞ ⋯   Update   Delete   ↑ ↓

✳ Table	Admission [u_admission]	▼
✳ Name	New	
Application	Global	ⓘ
✳ Label	New	
Order	1	
Active	✓	
Condition	Add Filter Condition Add "OR" Clause	
	Admin Status ▼ is ▼ New ▼	
Description		

Save
Insert
Insert and Stay
Analyze Access
Show File Properties
Move to Application...
Show Latest Update
Configure   >
Export   >
View   >
Create Favorite
Copy URL
Copy sys_id
Show XML
History   >
Reload form

B I U ↶ ↷   Verdana ▼ 8pt ▼   ⊞ ▼   A ▼ ✏ ▼ 🔗 ✂   🖼 ▶ <>   ≡ ≡ ≡   ☰ ▼ ☰ ▼ ⛶   ◐   − +

P

Update   Delete

‹ ≡ **Flow Formatter**
In progress   📎 ≞ ⋯   Update   Delete   ↑ ↓

✳ Table	Admission [u_admission]	▼
✳ Name	In progress	
Application	Global	ⓘ
✳ Label	In progress	
Order	2	
Active	✓	
Condition	Add Filter Condition Add "OR" Clause	
	Admin Status ▼ is ▼ Join in progress ▼ AND OR	
Description		

Save
Insert
Insert and Stay
Analyze Access
Show File Properties
Move to Application...
Show Latest Update
Configure   >
Export   >
View   >
Create Favorite
Copy URL
Copy sys_id
Show XML
History   >
Reload form

B I U ↶ ↷   Verdana ▼ 8pt ▼   ⊞ ▼   A ▼ ✏ ▼ 🔗 ✂   🖼 ▶ <>   ≡ ≡ ≡   ☰ ▼ ☰ ▼ ⛶   ◐   − +

Submit

This form has annotations - click ⓘ to toggle them - (click here to never show this again)   ✕

Name	Auto populate
Table	Admission [u_admission] ▼
UI Type	Mobile / Service Portal ▾
Type	onChange ▾
Field name	Admin Number ▾

Application	Global
Active	☑
Inherited	☐
Global	☑

Description

Messages

Script

```
1  function onChange(control, oldValue, newValue, isLoading, isTemplate) {
2      if (isLoading || newValue === '') {
3          return;
4      }
5
6      //Type appropriate comment here, and begin script below
7
8  }
```

Active ☑
Global ☑