

Gartner Keynote: Top Trends for Cybersecurity 2024

Richard Addiscott
Patrick Hevesi

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Gartner®

Persistent Forces

Influencing Cybersecurity Programs

GenAI
Adoption



Persistent Forces

Influencing Cybersecurity Programs



Cybersecurity
Skill Demands
Evolve

Persistent Forces

Influencing Cybersecurity Programs



Persistent Forces

Influencing Cybersecurity Programs

Rapidly Evolving
Regulatory
Environments

Persistent Forces

Influencing Cybersecurity Programs



**Digital
Business**
Decentralizing

Persistent Forces

Influencing Cybersecurity Programs

Constantly Evolving
Threat Landscape

Top Cybersecurity Trends 2024 Themes



Optimizing for
Resilience

Top Cybersecurity Trends 2024 Themes



Optimizing for
Resilience



Optimizing for
Performance

Top Cybersecurity Trends 2024 Themes



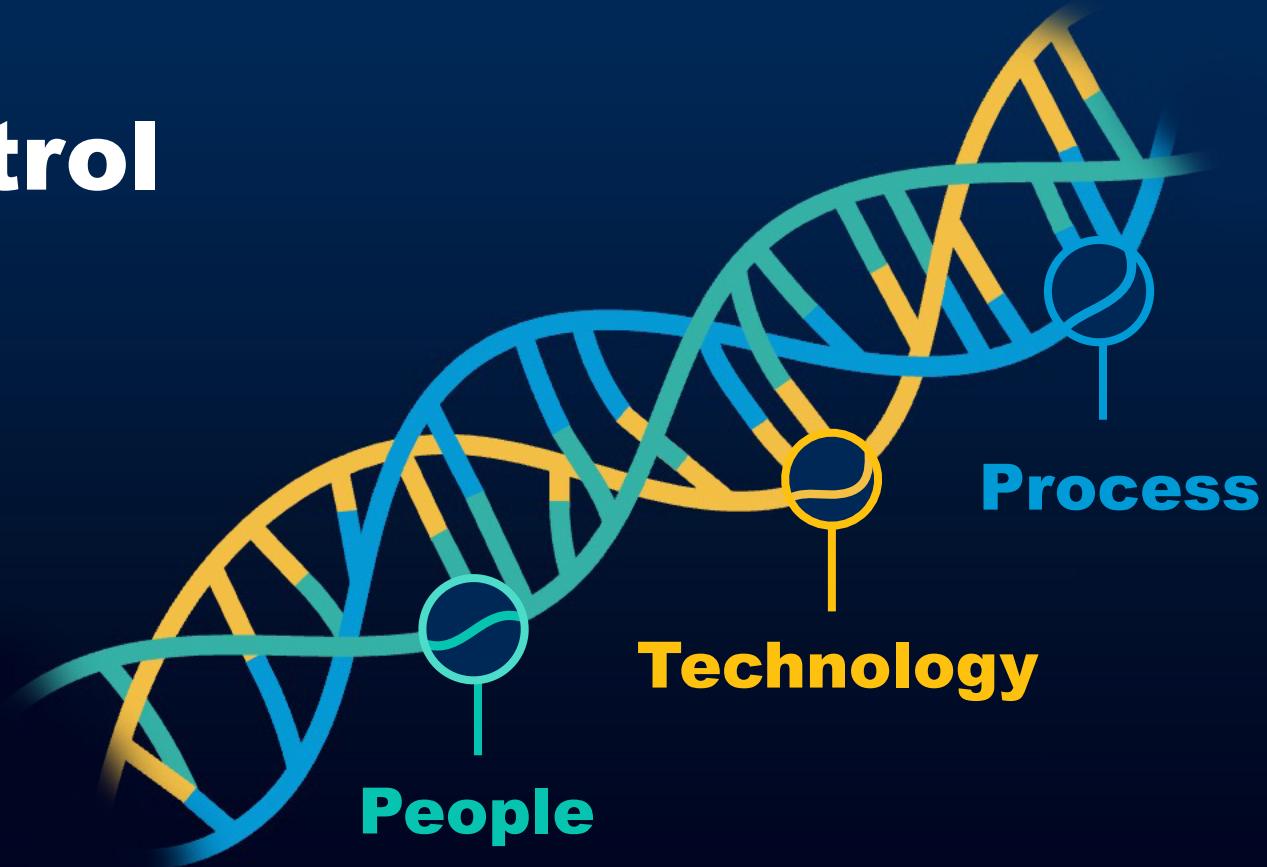
Optimizing for
Resilience



Optimizing for
Performance

Optimized Cybersecurity Programs

The DNA of Security Control





TREND₁

GenAI

Short-Term Skepticism,
Longer-Term Hope

Analysis by:
Jeremy D'Hoinne, Avivah Litan,
Angela Zhao, Mark Horvath

#newtrend #disruptive



GenAI & Cybersecurity

- Application consumption
- Build GenAI applications
- Software supply chain

New
Business
Practices



CISO

GenAI & Cybersecurity



GenAI & Cybersecurity

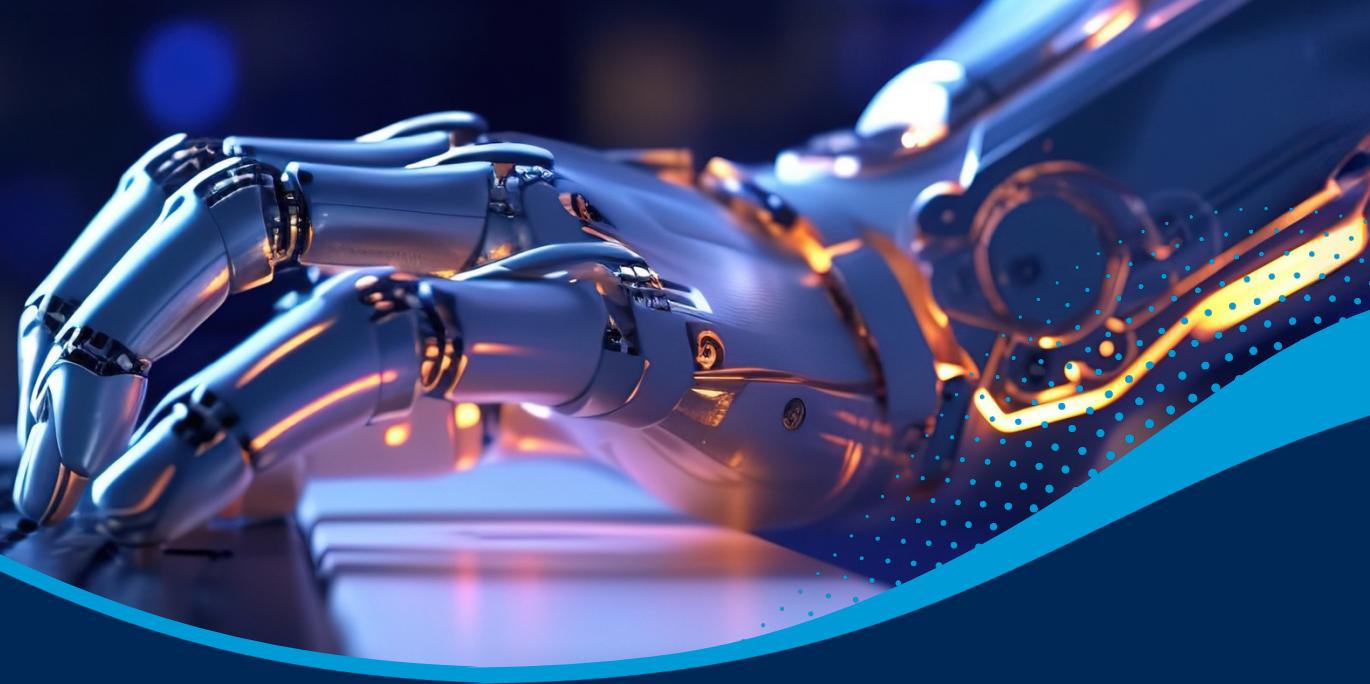


GenAI & Cybersecurity





Optimal **Next Steps**



1

Inventory, monitor
and manage
in-house GenAI
use cases.

2

Update provider
requirements and
implementation
guidelines.

3

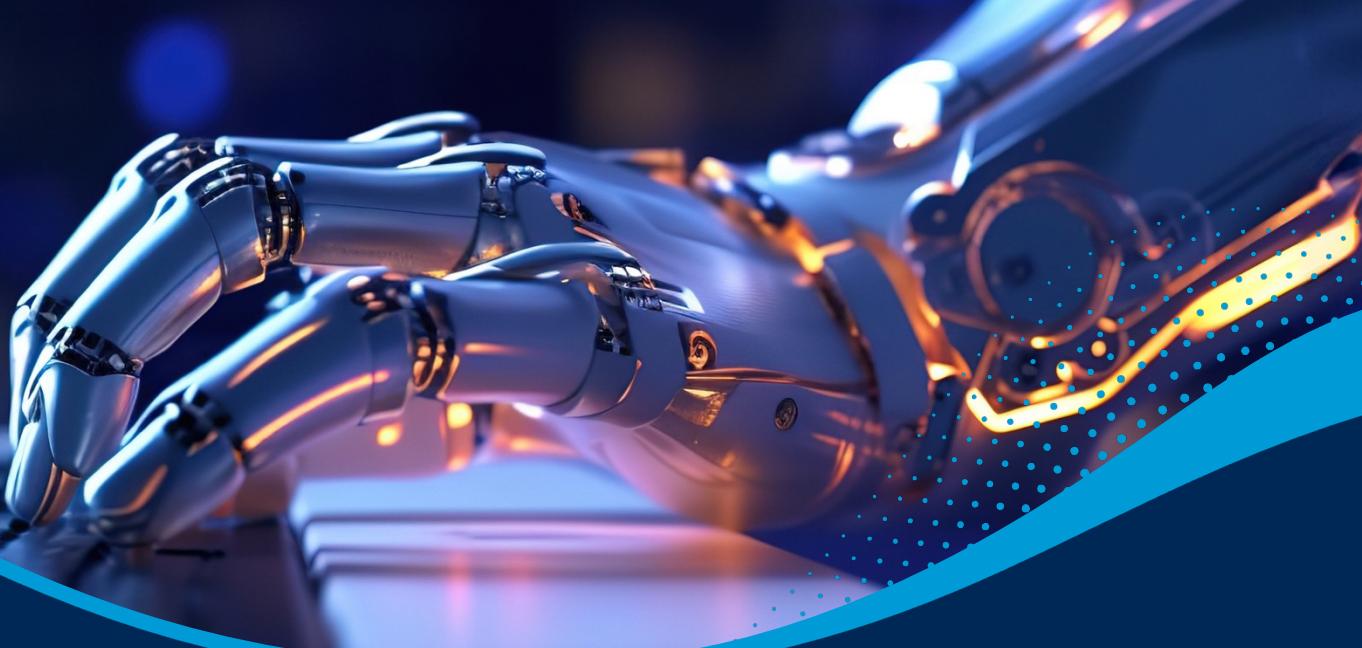
Learn how to
secure new
attack surfaces.

4

Experiment
and measure.



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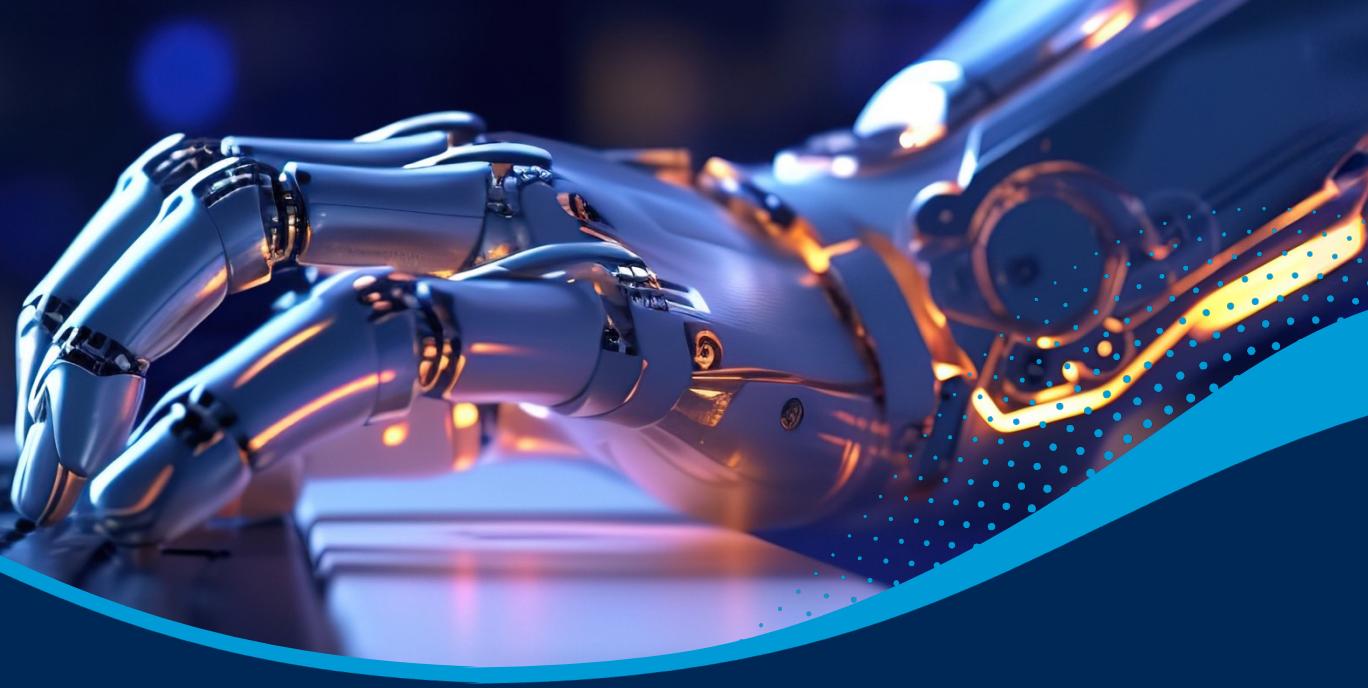
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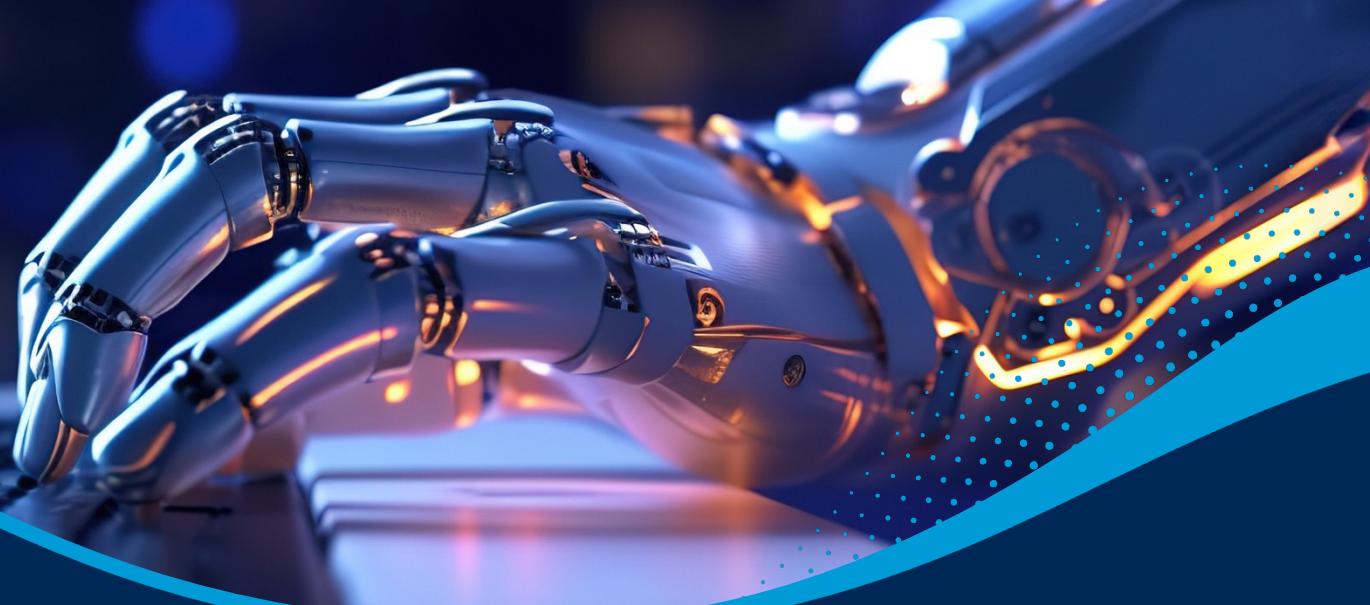
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TREND₂

Cybersecurity Outcome-Driven Metrics

Bridging the Boardroom
Communication Divide

Analysis by:
Paul Furtado, Christopher Mixter,
Paul Proctor

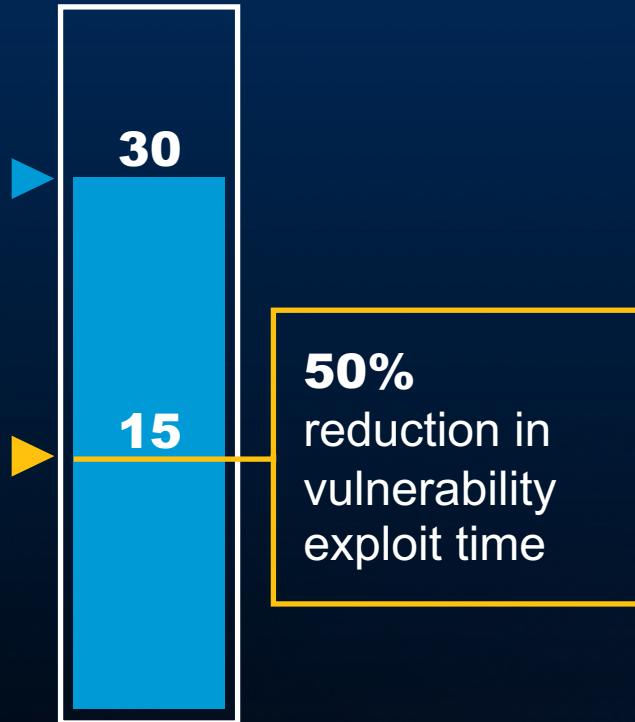
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ODMs — Why They Work ...

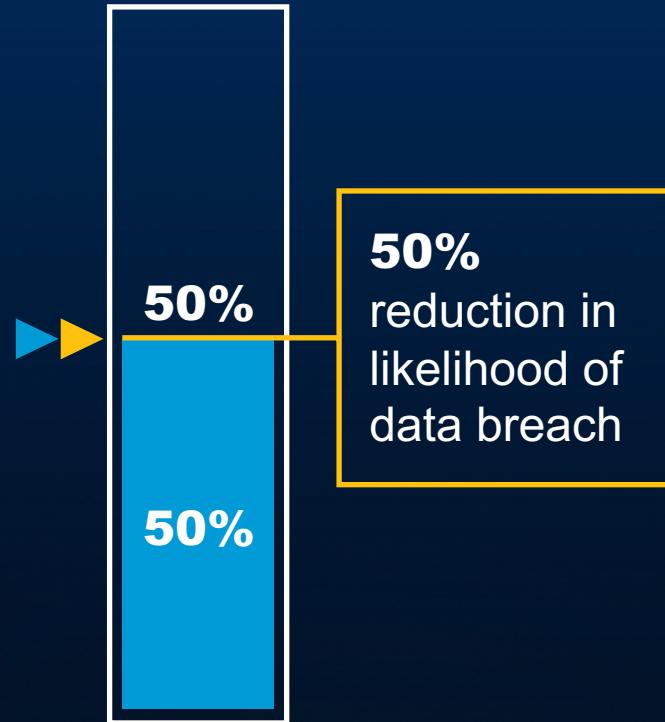
□ Cybersecurity Benefit ▶ Current Level ▶ Protection Level Agreement

Additional Investment



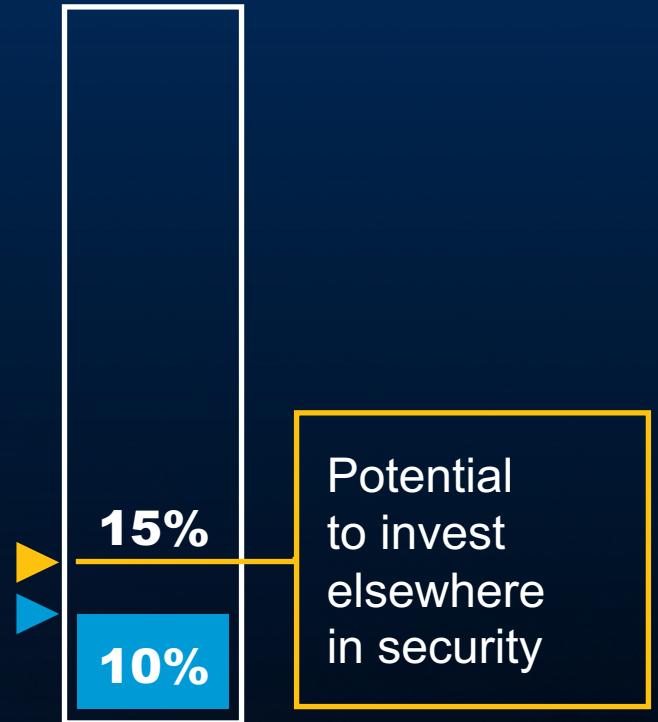
Average Days
to Patch

Adequate Investment



Production Workloads
Deployed as Immutable

No Additional Investment



User Accounts With
Access to Sensitive Data

ODMs = outcome-driven metrics

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Optimal **Next Steps**

1

Identify the key cybersecurity threats you're focused on, and the controls deployed against them. Develop ODMs for each.

2

Prepare your executive-level conversation based on ODM results.

3

Develop executive slide(s) to report on your positions.



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TREND₃

Security Behavior & Culture Programs

Gain Increasing Traction to Reduce Human-Born Cybersecurity Risks

Analysis by:
Richard Addiscott, Andrew Walls,
Christine Lee, Victoria Cason

#continuing #disruptive





Security Behavior and Culture Program

84%

Seek measurable behavior change as the primary objective of security awareness programs.



SBCP focuses on
fostering new ways of thinking and embedding new behavior
with the intent to provoke new, more secure ways of working
across the organization.





SBCP and the Gartner PIPE Framework



Optimal **Next Steps**



1

Ensure you extend your risk focus beyond the end-user behavior.

2

Review security incident history to focus on riskiest employee behaviors.

3

Adopt the Gartner PIPE Framework to guide your SBCP.

4

Use outcome-driven metrics to assess SBCP efficacy and sustain executive support.



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TREND⁴

Evolving Cybersecurity Operating Models

Shifting Sands

Analysis by:
Tom Scholtz, Oscar Isaka, William
Candrick, Michael Kranawetter

#continuing #disruptive



Evolving Security Operating Model (Current State)



Evolving Security Operating Model (Change Triggered)



Evolving Security Operating Model



Evolving Security Operating Model



Evolving Security Operating Model



Evolving Security Operating Model (Future State)





Optimal **Next Steps**

1

Agree and establish owner accountability.

2

Centralize security risk decision making with business and information asset owners.

3

Formalize end-to-end enterprise risk management practices.

4

Liberalize policy and standards regime.



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TREND₅

Third-Party Cybersecurity Risk Management

Resilience-Driven,
Resource Efficient

Analysis by:
Chiara Girardi, Rahul Balakrishnan,
Luke Ellery, Christopher Mixter

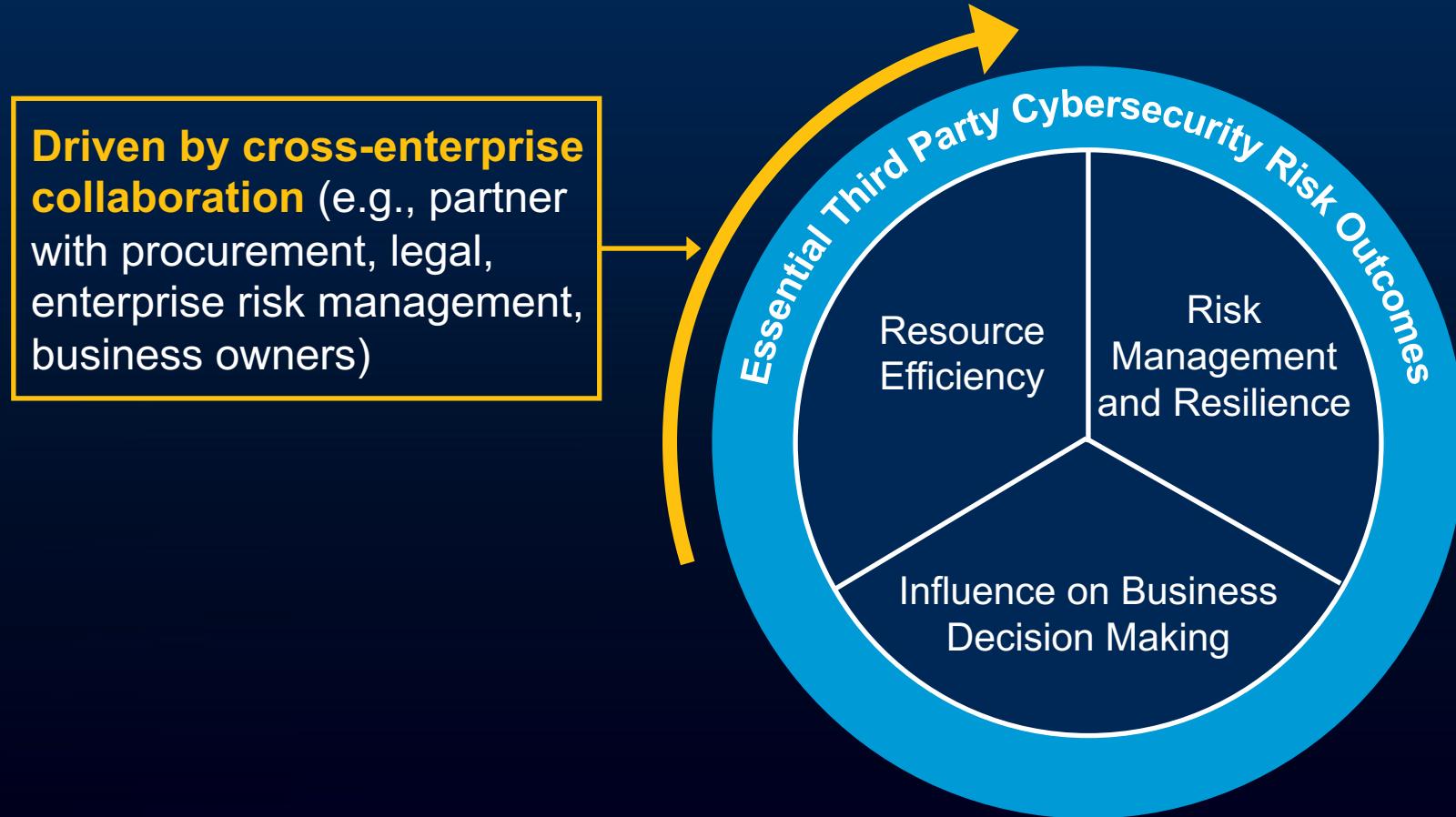
#newtrend



Resilience-Driven, Resource-Efficient Third-Party Cybersecurity Risk Management



Resilience-Driven, Resource-Efficient Third-Party Cybersecurity Risk Management



Resilience-Driven, Resource-Efficient Third-Party Cybersecurity Risk Management



Resilience-Driven, Resource-Efficient Third-Party Cybersecurity Risk Management





Optimal **Next Steps**



1

Strengthen your contingency plans for third-party engagements with the highest cybersecurity risk.

2

Reallocate resources to resilience-driven activities by making precontract due diligence more efficient.

3

Build mutually beneficial relationships with your most critical third parties.



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TREND₆

Continuous Threat Exposure Management

Programs Gain Momentum

Analysis by:

Pete Shoard, Angela Zhao, Jeremy D'Hoinne, Jonathan Nunez

#continuing #disruptive



CTEM

Steps Toward Producing Prioritized and Validated Risk Exposure

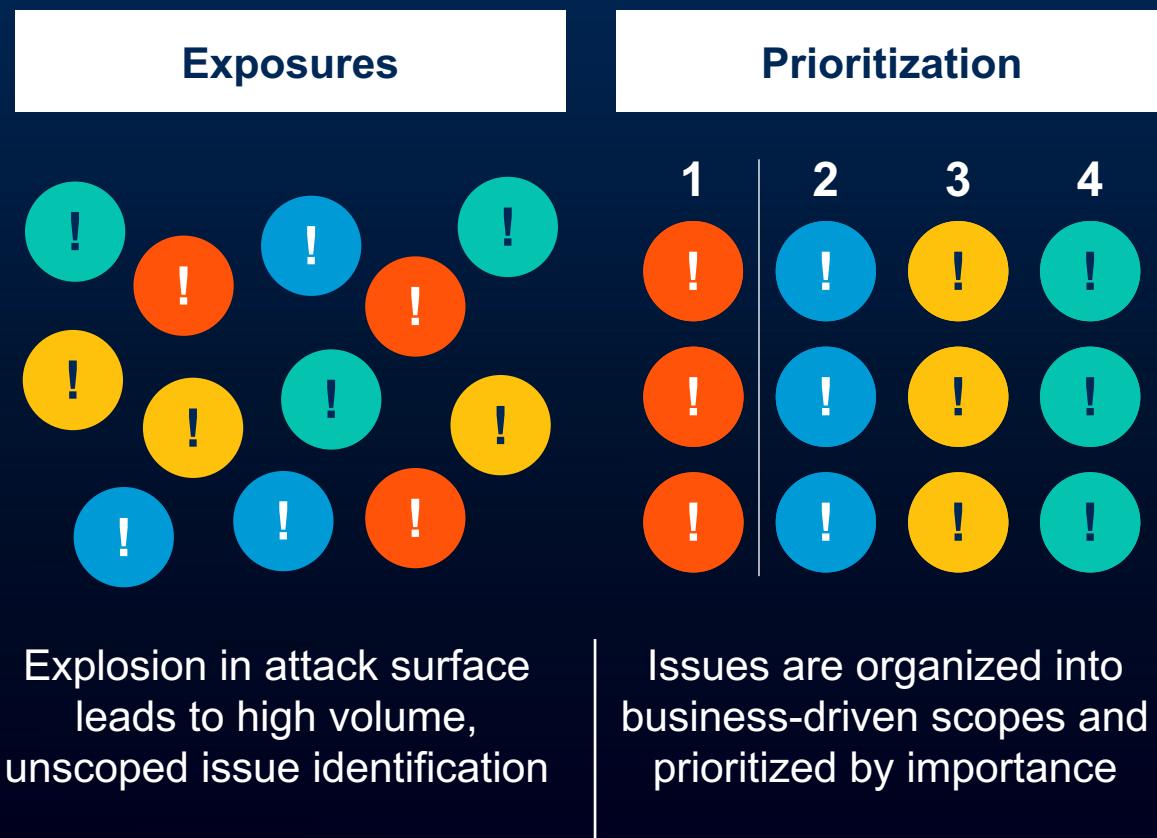
E Exposures



Explosion in attack surface
leads to high volume,
unscoped issue identification

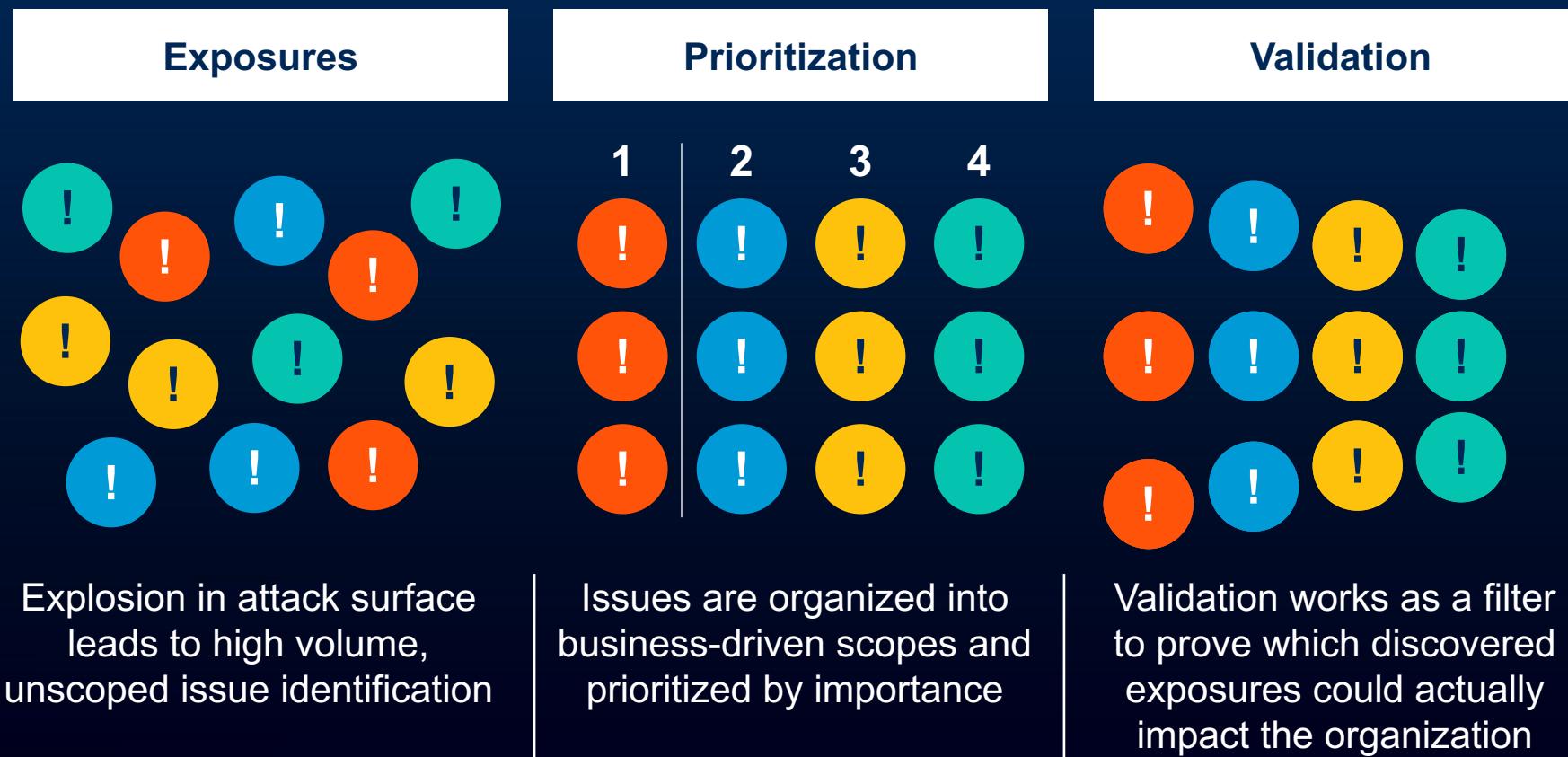
CTEM

Steps Toward Producing Prioritized and Validated Risk Exposure



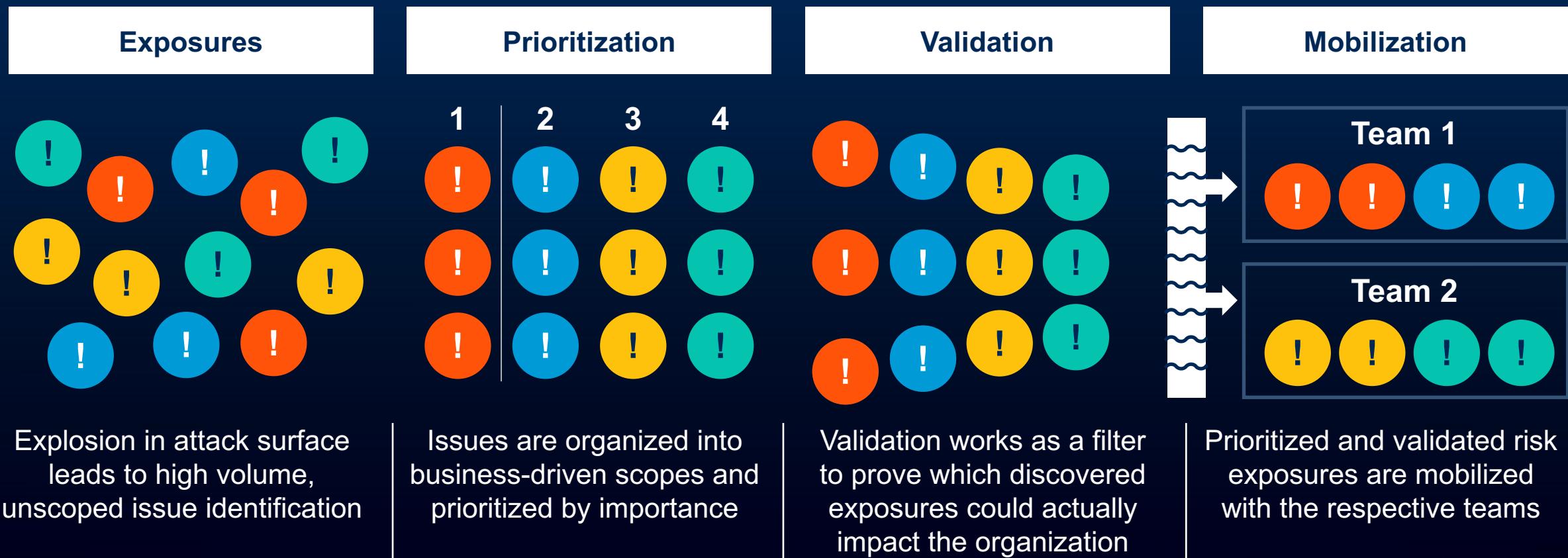
CTEM

Steps Toward Producing Prioritized and Validated Risk Exposure



CTEM

Steps Toward Producing Prioritized and Validated Risk Exposure





Optimal **Next Steps**

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Begin creating scoped exposure management target sets.

2

Expand the telemetry associated with exposure to incorporate broader risks.

3

Establish relationships and plan mobilization with departments outside of security.

4

Centralize the measurement and management of all exposure into a single view.



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TREND₇

Cybersecurity Reskilling

Helping Future-Proof
the Organization

Analysis by:

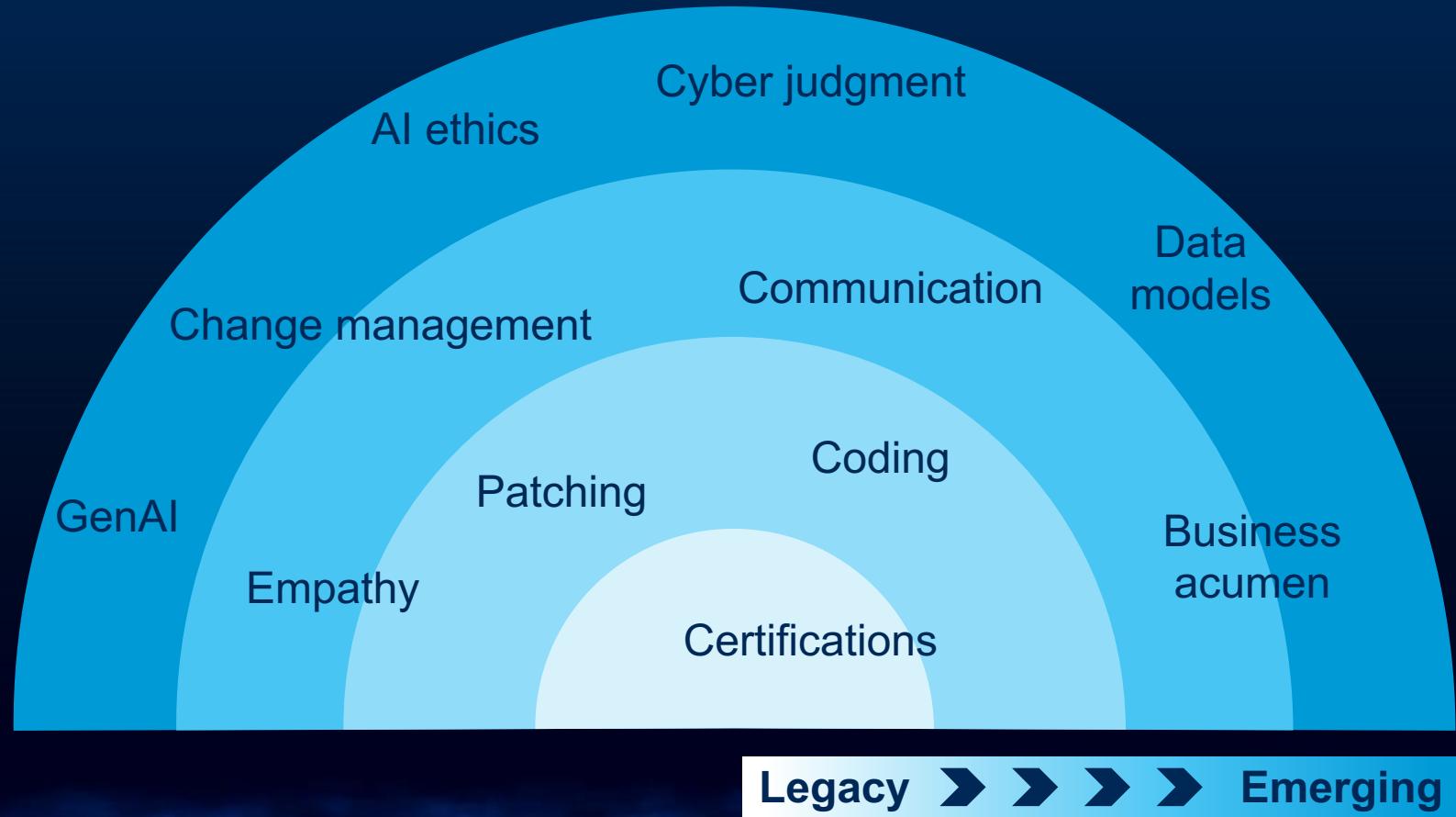
William Candrick, John Watts, Jeremy D'Hoinne, Alex Michaels, Craig Porter

#continuing



Cybersecurity Reskilling

Evolving cybersecurity skills and requirements (illustrative examples)





Optimal **Next Steps**

-
- A large, semi-transparent circular photograph is positioned at the top of the slide, showing two women sitting on a large orange beanbag chair, looking at a laptop together. To the right, a woman in an orange sweater is seated in a black office chair, working on a laptop. Below them, a man in a red shirt is seated in a red office chair, looking down at a document. The background shows a white tiled wall and a staircase with blue dotted railings.
- 1**
Develop a cybersecurity workforce plan.
 - 2**
Hire for the future — not the past.
 - 3**
Adopt an agile learning culture.
 - 4**
Monitor for new and emerging roles.



Optimal **Next Steps**



1

Develop a cybersecurity workforce plan.

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Hire for the future — not the past.

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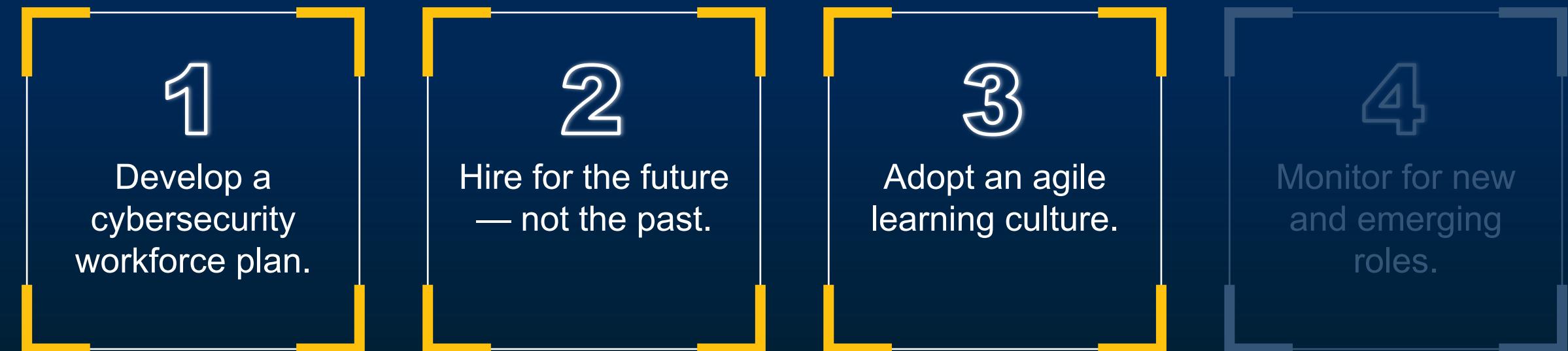
Adopt an agile learning culture.

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Optimal **Next Steps**

- 
- The background of the slide features a photograph of two women sitting on a large orange beanbag chair, looking at a laptop together. In the foreground, there are four numbered boxes connected by a horizontal line, each containing a step. The boxes have yellow borders and are set against a dark blue background. The numbers 1, 2, 3, and 4 are in large white font, with the remaining text in a smaller white font.
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Optimal **Next Steps**



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TREND₈

Extending IAM's

Role to Improve Cybersecurity Outcomes

Analysis by:
Felix Gaehtgens, Paul Rabinovich

#continuing #disruptive



IAM's Cybersecurity Role Extends



IAM's Cybersecurity Role Extends





Optimal **Next Steps**

1

Implement proper identity hygiene.

2

Expand identity threat detection and response (ITDR).

3

Evolve your identity infrastructure into an identity fabric.



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TREND₉

Privacy-Driven Application & Data Decoupling

Enhancing Operations
in a Fragmented World

Analysis by:
Anson Chen, Bernard Woo

#continuing #disruptive



Privacy-Driven Application and Data Decoupling





Optimal **Next Steps**

1

Collaborate with IT, business, and compliance leaders to identify localization requirements and compliance gaps.

2

Maintain data inventory and monitor flows of sensitive and personal data across geographies automatically.

3

Unify and align disparate security requirements and standards into the SDLC of decoupling applications.

SDLC = software development life cycle



Optimal **Next Steps**

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SDLC = software development life cycle

Recommendations

Utilize proactive collaboration with business stakeholders to help ensure the ethical, safe and secure use of GenAI.

Use business-aligned, outcome-driven metrics aligned to protection-level agreements to convey security program performance.

Focus on the human element to minimize the impact of insecure employee behavior and to reskill your existing team.



Optimizing for
Performance

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Optimizing for
Performance



Optimizing for Resilience

Recommendations

Establish mutually beneficial relationships with your most important external partners to improve third-party risk postures.

Continuously **monitor hybrid digital environments** to enable early identification and optimal prioritization of vulnerabilities to maintain a hardened organizational attack surface.

Sustain **focus on securing your identity fabric and leverage ITDR** to ensure your IAM capabilities are best positioned to support the breadth of the overall security program.



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Top Cybersecurity Trends for 2024



Recommended Gartner Research

- Q [**Top Trends in Cybersecurity for 2024**](#)
Richard Addiscott, Jeremy D'Hoinne and Others
- Q [**Implement a Continuous Threat Exposure Management \(CTEM\) Program**](#)
Jeremy D'Hoinne, Pete Shoard and Mitchell Schneider
- Q [**4 Ways Generative AI Will Impact CISOs and Their Teams**](#)
Jeremy D'Hoinne, Avivah Litan and Peter Firstbrook
- Q [**Enhance Your Cyberattack Preparedness With Identity Threat Detection and Response**](#)
Henrique Teixeira, Peter Firstbrook and Others
- Q [**Infographic: Minimize Disruption From Third-Party Cybersecurity Risks**](#)
Zachary Smith and Rahul Balakrishnan
- Q [**Top Trends in Privacy Driving Your Business Through 2024**](#)
Nader Henein, Bart Willemsen and Bernard Woo

Recommended Gartner Research

- Q [CISO Foundations: Build a Culture of Security Consciousness: Introducing the Gartner PIPE Framework](#)
Richard Addiscott, Andrew Walls and Others
- Q [Cybersecurity Business Value Benchmark](#)
Christopher Mixter, Paul Proctor and Others
- Q [CISO Effectiveness: How to Attract, Retain and Release Cybersecurity Talent](#)
Alex Michaels, Victoria Cason and Others
- Q [Predicts 2024: Augmented Cybersecurity Leadership Is Needed to Navigate Turbulent Times](#)
Deepti Gopal, William Candrick and Others
- Q [Infographic: Building Cyber Judgment to Improve Risk Decision Making](#)
Cybersecurity Research Team