EasyJet Airlines Booking Testing Team Induction Manual

Welcome to the EasyJet Airlines Booking Testing Team! As a member of this team, you will be responsible for ensuring the quality of our booking system. This manual is designed to help you get started and to provide you with important information about your role.

Overview

The EasyJet Airlines Booking Testing Team is responsible for testing the booking system to ensure that it is functional, reliable, and user-friendly. The team works closely with the development team to identify and report issues and to ensure that they are resolved before the system is released.

Booking Flow

The booking flow in the EasyJet Airlines Booking System is designed to be simple and intuitive, with clear and concise navigation and easy-to-use features. The booking flow includes the following steps:

1. Home Page: The booking flow begins on the home page of the EasyJet Airlines Booking System. Customers can search for flights, view special offers, and manage their bookings from this page.
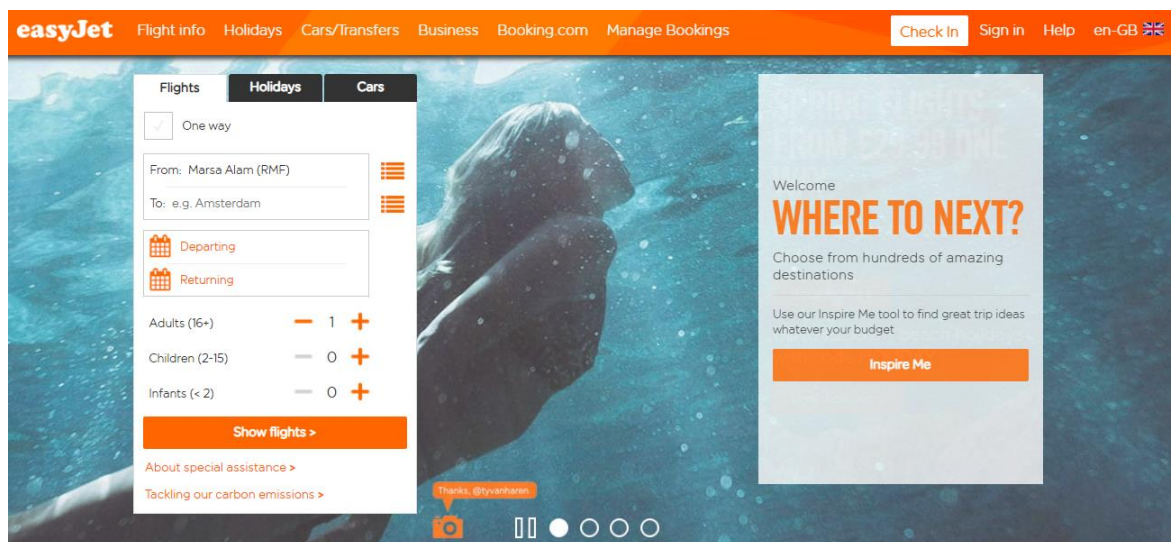
Price shown is one-way, incl. taxes with limited availability.

SPRING FLIGHTS FROM £29.99 ONE WAY

Book now >

OUT NOW: SUMMER 25 HOLIDAYS

easyJet holidays

Book now >

LAST MINUTE FLIGHTS FROM £34.99

Book now >

worldwide by easyJet

WORLDWIDE

Europe? New York? Hong Kong? We've got you covered.

We can connect you further across the globe with quick, easy transfers through our European hubs.

Find out more >

Find Cheap Flights and Holidays

Over the last 25 years easyJet has become Europe's leading short-haul airline, revolutionising European air travel by allowing passengers to book cheap flights across Europe's top flight routes, connecting more than 30 countries and over 100 cities. We're not only committed to providing low-cost flight tickets, but also providing a great service to and from Europe's top airports. At easyJet we're not just an affordable airline but a service connecting businesses, families and holiday makers across the UK, France, Germany, Italy and other top European destinations. If you're looking for a deal, explore our flight sales and last minute flight deals today.

Looking for a truly relaxing holiday? easyJet holidays has you covered with holidays across Europe and beyond. From city breaks to all inclusive escapes, and from adults only to family-friendly getaways, discover our fantastic range of holidays to suit everyone. Book your flight and accommodation together in one convenient package, and you'll also receive a 23 kg bag included, as well as transfers for our beach and lake holidays. What's not to love?

˅ **Read more**

Connect with us

✉ f ▶ in ⊙

Our Change for Good partnership with

unicef ⊛

| Flight info	Customer service	About easyJet	The small print
Flight Tracker	Accessibility	Careers	Acceptable use policy
Manage Bookings	Our Promise	Company information	Dangerous goods
Sustainability	Help	Registered address	Distribution charter
Travel Guides	Latest travel information	Modern Slavery Act	Fees and charges
Where we fly	Site map	Orange Spirit	Group cookie notice
Conquer your fear of flying	Special assistance		Key terms for your booking
			Privacy notice
			Terms and conditions

2. Search Flights Page: After entering their preferred travel dates, times, and destinations, customers are directed to the search flights page. Here, they can view a list of available flights and filter the results by airline, price, and other criteria.
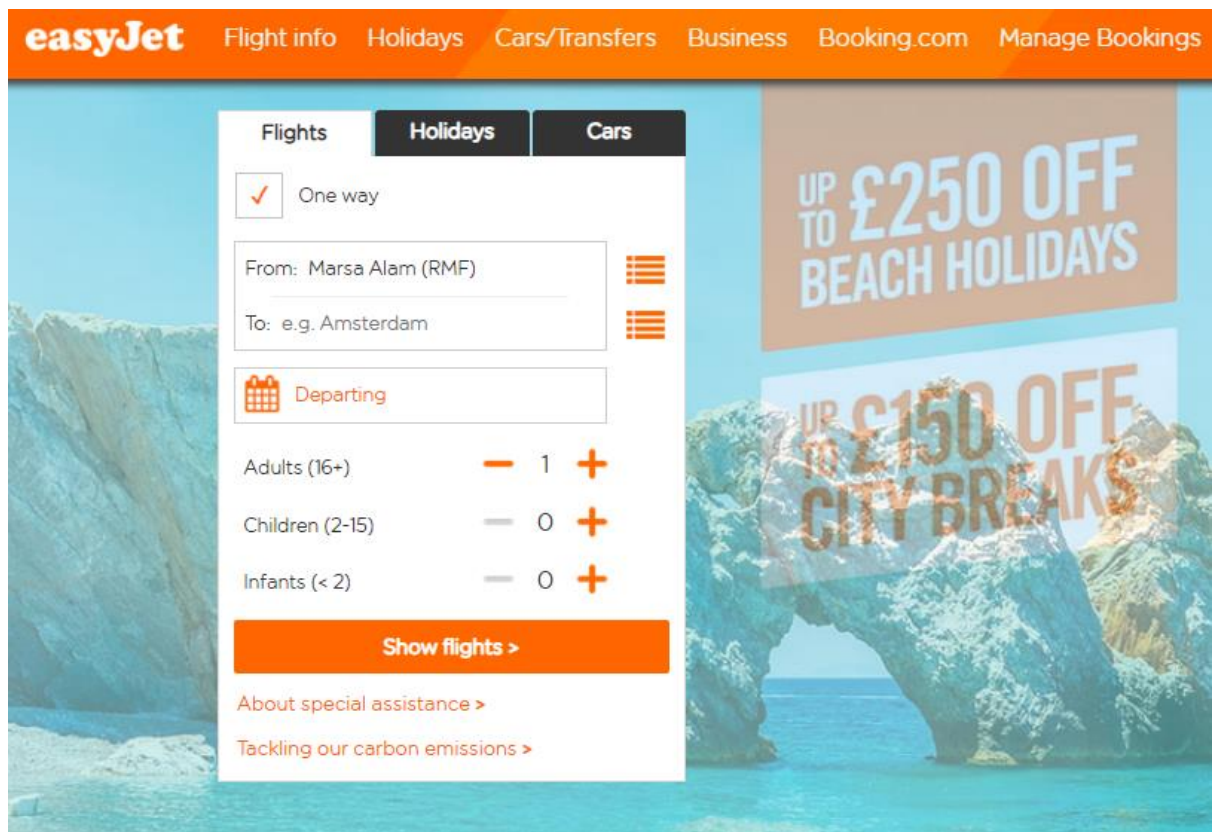
3. Flight Details Page: Once customers have selected a flight, they are taken to the flight det ails page. Here, they can view detailed information about the flight, including the departu re and arrival times, the airline, and the price.

easyJet
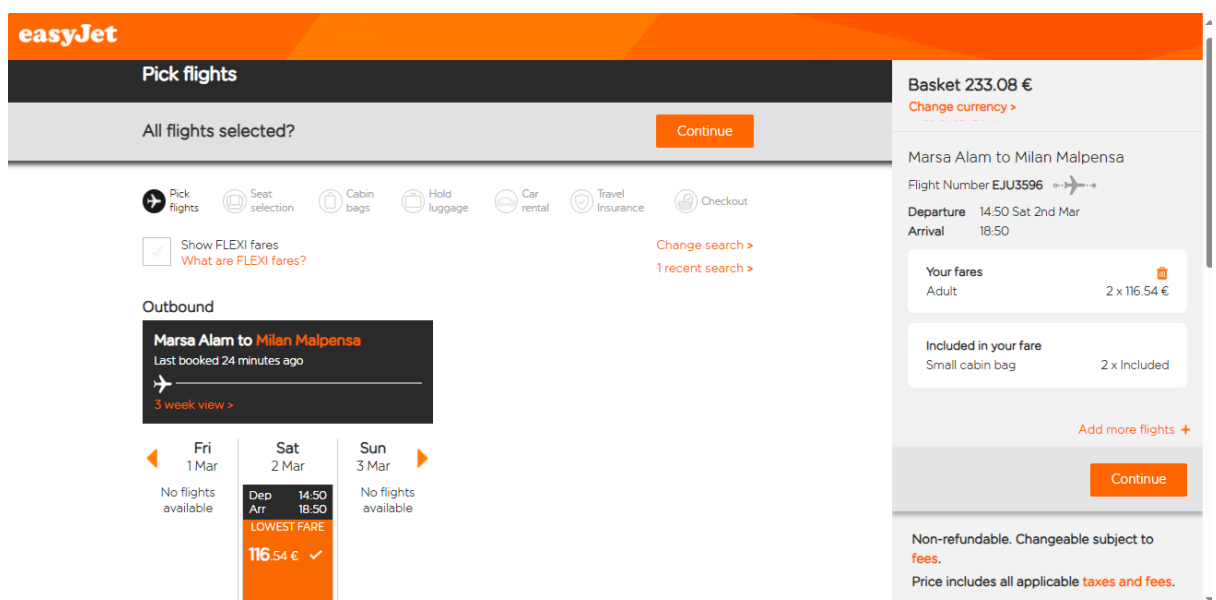
Now select your flights

Pick flights	Seat selection	Cabin bags	Hold luggage	Car rental	Travel Insurance	Checkout

☑ Show FLEXI fares
What are FLEXI fares?

Change search >

1 recent search >

Outbound

Marsa Alam to Milan Malpensa
Last booked 24 minutes ago

✈

3 week view >

◄	**Fri** 1 Mar	**Sat** 2 Mar	**Sun** 3 Mar	►
	No flights available	Dep 14:50 Arr 18:50 **LOWEST FARE** **116**.54 € +	No flights available	

---

easyJet Flight info Holidays Cars/Transfers Business Booking.com Manage Bookings   Check In   Sign in   Help

Flights	**Holidays**	Cars

2024 ˅

● Exact dates   ○ +/- 1 day   ○ +

Su	Mo	Tu	We	Th	Fr	Sa
			1	2	3	4
7	8	9	10	(11)	12	13
14	15	16	17	(18)	19	20
21	22	23	24	25	26	27

Clear selection

Close   Apply

easyJet

✕

All flights selected?

Basket 233.08 €
Change currency >

<table>
<tr><th>Standard</th><th>Recommended
Standard Plus</th><th>Essentials</th></tr>
<tr><td>Travel light</td><td>Perfect for short trips</td><td>Great for holidays</td></tr>
<tr>
<td>🛍 One small under seat cabin bag
(max 45 x 36 x 20 cm)</td>
<td>🛍 One small under seat cabin bag
(max 45 x 36 x 20 cm)

🧳 One large cabin bag (max 56 x 45 x 25 cm)

💺 Up Front seat

🏃 Speedy Boarding</td>
<td>🛍 One small under seat cabin bag
(max 45 x 36 x 20 cm)

🧳 23kg hold bag

💺 Standard seat</td>
</tr>
<tr><td></td><td>LIMITED AVAILABILITY</td><td></td></tr>
<tr><td>Continue with Standard fare</td><td>+ 57.99 € per person</td><td>+ 70.48 € per person</td></tr>
</table>

2 x 116.54 €

2 x Included

more flights +

Continue

subject to
xes and fees.

What do our fares include?

Standard FLEXI

Where would you like to sit?
RMF to MXP, Sat 2nd Mar

Skip seats >

Basket 233.08 €
Price breakdown >

➤ Pick flights   🖥 Seat selection   🛍 Cabin bags   🧳 Hold luggage   🚗 Car rental   🛒 Checkout

Outbound

For each passenger, please select from the available seats.

➤ 🧍 Adult 1
🧍 Adult 2

Sit together with your travel companions
☐ Sit together

If you don't select a seat, we'll automatically allocate your seats when you check in.

Special Assistance requests & other restrictions >
easyJet Plus cardholders >
Travelling with children >

Marsa Alam to Milan Malpensa
Flight Number EJU3596 ✈
Departure 14:50 Sat 2nd Mar
Arrival 18:50

Your fares   ✏
Adult   2 x 116.54 €

Included in your fare
Small cabin bag   2 x Included

Skip seats >

Non-refundable. Changeable subject to fees.
Price includes all applicable taxes and fees.

A B C   D E F

Extra Legroom 27.99€ ⓘ
● Stretch out and enjoy more space on board
● Be one of the first to leave the plane
● 1 small under seat cabin bag

Up Front 21.99€ ⓘ
● Be one of the first to leave the plane
● 1 small under seat cabin bag

For each passenger, please select from the available seats.

➤ 🧍 Adult 1
🧍 Adult 2

Sit together with your travel companions
☐ Sit together

If you don't select a seat, we'll automatically allocate your seats when you check in.

Special Assistance requests & other restrictions >
easyJet Plus cardholders >
Travelling with children >

Standard 10.49€ ⓘ
● Choose where you want to sit, window, middle or aisle
● 1 small under seat cabin bag

Extra Legroom 25.49€ ⓘ
● Stretch out and enjoy more space on board
● 1 small under seat cabin bag

Standard 10.49€ ⓘ
● Choose where you want to sit, window, middle or aisle
● 1 small under seat cabin bag

Marsa Alam to Milan Malpensa
Flight Number EJU3596 ✈
Departure 14:50 Sat 2nd Mar
Arrival 18:50

Your fares   ✏
Adult   2 x 116.54 €

Included in your fare
Small cabin bag   2 x Included

Skip seats >

Non-refundable. Changeable subject to fees.
Price includes all applicable taxes and fees.

4. Passenger Details Page: Customers are then directed to the passenger details page, where they can enter their personal information, including their name, contact information, and passport details.

easyJet

Basket 254.06 €
Price breakdown >

Happy with your cabin bag allowance ?
RMF to MXP, Sat 2nd Mar

Skip >

Pick flights   Seat selection   Cabin bags   Hold luggage   Car rental   Checkout

Please check your cabin bag allowance. Bags and seats are sold separately, so you can now book exactly what you need. If you arrive at the airport with bags outside of your allowance, they'll need to be put in the hold and will be subject to the airport bag fee.

Adult 1

1 x small under seat bag
(max. 45 x 36 x 20 cm)
Included
Bag details

1 x large cabin bag
(max. 56 x 45 x 25 cm)
36.00 €* per flight
Bag details
Add cabin bag

Marsa Alam to Milan Malpensa
Flight Number EJU3596
Departure 14:50 Sat 2nd Mar
Arrival   18:50

Your fares
Adult   2 x 116.54 €

Included in your fare
Small cabin bag   2 x Included

Your additional flight options
Standard seat 14D   10.49 €
Standard seat 15D   10.49 €

Skip >

---

easyJet

Happy with your cabin bag allowance ?
RMF to MXP, Sat 2nd Mar

Skip >

Basket 254.06 €
Price breakdown >

Adult 1

1 x small under seat bag
(max. 45 x 36 x 20 cm)
Included
Bag details

1 x large cabin bag
(max. 56 x 45 x 25 cm)
36.00 €* per flight
Bag details
Add cabin bag

Adult 2

1 x small under seat bag
(max. 45 x 36 x 20 cm)
Included
Bag details

1 x large cabin bag
(max. 56 x 45 x 25 cm)
36.00 €* per flight
Bag details
Add cabin bag

*Prices are shown per flight and are averaged across all flights in the basket.Prices may vary if you add bags at a later stage

Marsa Alam to Milan Malpensa
Flight Number EJU3596
Departure 14:50 Sat 2nd Mar
Arrival   18:50

Your fares
Adult   2 x 116.54 €

Included in your fare
Small cabin bag   2 x Included

Your additional flight options
Standard seat 14D   10.49 €
Standard seat 15D   10.49 €

Skip >

---

easyJet

Your cabin bags
< Back

Happy with your cabin bag allowance ?
RMF to MXP, Sat 2nd Mar

Skip >

Pick flights   Seat selection   Cabin bags   Hold luggage   Car rental   Checkout

Please check your cabin bag allowance. Bags and seats are sold separately, so you can now book exactly what you need. If you arrive at the airport with bags outside of your allowance, they'll need to be put in the hold and will be subject to the airport bag fee.

Adult 1

1 x small under seat bag
(max. 45 x 36 x 20 cm)
Included
Bag details

1 x large cabin bag
(max. 56 x 45 x 25 cm)
36.00 €* per flight
Bag details
Add cabin bag

1 x small under seat bag

1 x large cabin bag

Add a large cabin bag

Everyone can bring on board one small cabin bag.

You can add a large cabin bag to your booking if you'd like to bring more

One **small** cabin bag

No **large** cabin bag

Purchasing your bags online is cheaper. Any bags not purchased online, or that exceed your cabin bag allowance, will need to be placed in the hold and will be subject to an airport bag fee of up to £48 per bag.

easyJet Plus member? Great! A large cabin bag is included in your membership. Locker space is limited, so if you let us know as soon as possible that you are bringing a large cabin bag with you, we can save some room for you. Add a large cabin bag to your booking now for free

I'll add a large cabin bag

No, thanks. I'll take a small cabin bag

Hold Luggage & Sports Equipment
< Back

Tell us what you'd like to bring with you   Skip bags >

Pick flights   Seat selection   Cabin bags   Hold luggage   Car rental   Checkout

Save up to 15%! Add your hold bags now.

On each flight you're taking...
Cabin bag only - see policy below

Best value for your trip

15kg hold bag	23kg hold bag	26kg hold bag
51.99 € per flight*	59.99 € per flight*	63.59 € per flight*
15kg	23kg	26kg
− 0 +	− 0 +	− 0 +

Add a different weight bag   View all
Add sports equipment   View all

Learn more about cabin bags, luggage and sports equipment here.

*Prices shown are per flight and are averaged across all flights in the basket. Prices may vary if you add bags at a later stage.

Basket 254.06 €
Price breakdown >

Marsa Alam to Milan Malpensa
Flight Number EJU3596
Departure   14:50 Sat 2nd Mar
Arrival   18:50

Your fares
Adult   2 x 116.54 €

Included in your fare
Small cabin bag   2 x Included

Your additional flight options
Standard seat 14D   10.49 €
Standard seat 15D   10.49 €

Skip bags >

Non-refundable. Changeable subject to fees.
Price includes all applicable taxes and fees.

Car Rental
< Back

Lets find your perfect car   Skip >

Pick flights   Seat selection   Cabin bags   Hold luggage   Car rental   Checkout

FREE CANCELLATION UP TO 48 HOURS BEFORE PICK-UP
PRICES MAY RISE, BOOK TODAY TO GET THE BEST PRICE

Tailor-made offers for your next getaway.   Europcar

Where would you like your car rental?

Searching for the best car deals...

Basket 254.06 €
Price breakdown >

Marsa Alam to Milan Malpensa
Flight Number EJU3596
Departure   14:50 Sat 2nd Mar
Arrival   18:50

Your fares
Adult   2 x 116.54 €

Included in your fare
Small cabin bag   2 x Included

Your additional flight options
Standard seat 14D   10.49 €
Standard seat 15D   10.49 €

Skip >

Checkout

Sign in or Create account

● I am an existing customer
○ I am a new customer

Email address

Password

Sign in

✓ Keep me signed in
What are the benefits?

Forgotten your details?

All fields are mandatory

easyJet

Tell us about you

Basket 254.06 €
Price breakdown >

Booker's contact details

Details of the person making the booking. We'll use these to get in touch about your flights.

Title

[▼]

First name

[   ]

Surname(s)

[   ]

Email address

[BojanapalliAkhila@gmail.com]

Create a password   Show password

[   ]

Address

[   ]

Address continued (optional)

[   ]

Town/City

[   ]

Postcode/zip

Marsa Alam to Milan Malpensa

Flight Number EJU3596 ✈

Departure   14:50 Sat 2nd Mar
Arrival   18:50

Your fares   ✎
Adult   2 x 116.54 €

Included in your fare
Small cabin bag   2 x Included

Your additional flight options
Standard seat 14D   10.49 € ✎
Standard seat 15D   10.49 € ✎

Non-refundable. Changeable subject to fees.
Price includes all applicable taxes and fees.

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easyJet

Tell us about you

Basket 254.06 €
Price breakdown >

Postcode/zip

[   ]

Country

[United Kingdom]   ☰

International dialling code

[+44]   ☰

Telephone number (to contact you for any important updates regarding your booking)

[   ]

easyJet Plus number (optional)

[   ]

[ ] Keep me signed in
What are the benefits?

easyJet offers and updates
As an easyJet subscriber we'll send you digital updates about our special offers, holidays and inspiring news on flights and easyJet travel products and even our exclusive Flight Club.

(●) Yes   ( ) No ✓

easyJet partner offers and updates
Would you also like to receive digital updates about our partners' travel related products to help you get the most from your trip?

( ) Yes   ( ) No

Marsa Alam to Milan Malpensa

Flight Number EJU3596 ✈

Departure   14:50 Sat 2nd Mar
Arrival   18:50

Your fares   ✎
Adult   2 x 116.54 €

Included in your fare
Small cabin bag   2 x Included

Your additional flight options
Standard seat 14D   10.49 € ✎
Standard seat 15D   10.49 € ✎

Non-refundable. Changeable subject to fees.
Price includes all applicable taxes and fees.

Lets find your perfect car   Skip >

Where would you like your car rental?

Car rental in
Milan - Airport - Malpensa (MXP)

Search cars in Marsa Alam - Marsa Alam International Airport (RMF)

Search cars >

-15%

Peugeot 208
or similar
✓ Recommended
✓ Free Cancellation
👤5 🧳2 ⚙
Europcar   7.9 / 10
€19 /day
€154 €131 | 7 days

Citroen C1
or similar
🔲 Pre-Registration ⓘ
✓ Free Cancellation
👤4 🧳2 ⚙
GOLDCAR   7.8 / 10
€6 /day
€44 | 7 days

Opel Corsa
or similar
🔲 Pre-Registration ⓘ
✓ Free Cancellation
👤5 🧳2 ⚙
GOLDCAR   7.8 / 10
€7 /day
€49 | 7 days

Fiat 500
or similar
🔲 Pre-Registration ⓘ
✓ Free Cancellation
👤4 🧳1 ⚙
GOLDCAR   7.8 / 10
€6 /day
€45 | 7 days

View all cars >

We search 1,700 suppliers to find you the best deal

Europcar   Hertz   AVIS   SiXT   Thrifty   GOLDCAR   Firefly   National   keddy   Search other locations

---

Now tell us who's flying

Passenger details

Please tell us your reason for travel

○ Business   ○ Leisure

Passenger names (as on passport or photo ID)

Adult 1

Copy from contact details

Title   First name   Last name   Age

Add easyJet Plus >
♿ Request special assistance >
🧳 See cabin bag allowance >

Adult 2

Title   First name   Last name   Age

Add easyJet Plus >
♿ Request special assistance >
🧳 See cabin bag allowance >

Continue

Now tell us who's flying

Please tell us your reason for travel

( ) Business   ( ) Leisure ✓

Passenger names (as on passport or photo ID)

Adult 1

Copy from contact details

Title	First name	Last name	Age
Mrs ✓	Akhila	bojjanapalli ✓	18+ ✓

Add easyJet Plus >

♿ Request special assistance >

🛄 See cabin bag allowance >

Adult 2

Title	First name	Last name	Age
Ms ✓	Anirudh	K ✓	18+ ✓

Add easyJet Plus >

♿ Request special assistance >

🛄 See cabin bag allowance >

Continue

Terms & Conditions

Basket 306.05 €

Price breakdown >

Marsa Alam to Milan Malpensa

Flight Number EJU3596 ✈

Departure 14:50 Sat 2nd Mar
Arrival 18:50

Your fares	✏
Adult	2 x 116.54 €

Included in your fare	
Small cabin bag	2 x Included

Your additional flight options	
Standard seat 14D	10.49 € ✏
Standard seat 15D	10.49 € ✏
15kg hold bag	1 x 51.99 € ✏

Non-refundable. Changeable subject to fees.
Price includes all applicable taxes and fees.

---

easyJet

Now tell us who's flying

Booker's contact details ✔	Edit >

Name	Mrs Akhila bojjanapalli
Email	BojjanapalliAkhila@gmail.com
Country	India
Mobile	+223 123456789
Address	address, hyderabad, 500092

Details of the person making the booking. We'll use these to get in touch about your flights.

Passenger details ✔	Edit >

Akhila bojjanapalli, aged 18+

Anirudh K, aged 18+

Add easyJet Plus or request special assistance >

See cabin bag allowance >

Terms & Conditions

☐ I confirm that I am aged 18 or over, have read and accepted the easyJet terms and conditions, the key booking and cancellation terms and our dangerous goods restrictions.

Final price 306.05 €

Continue to payment

Basket 306.05 €

Price breakdown >

Marsa Alam to Milan Malpensa

Flight Number EJU3596 ✈

Departure 14:50 Sat 2nd Mar
Arrival 18:50

Your fares	✏
Adult	2 x 116.54 €

Included in your fare	
Small cabin bag	2 x Included

Your additional flight options	
Standard seat 14D	10.49 € ✏
Standard seat 15D	10.49 € ✏
15kg hold bag	1 x 51.99 € ✏

Non-refundable. Changeable subject to fees.
Price includes all applicable taxes and fees.

---

easyJet

Now tell us who's flying

Booker's contact details ✔	Edit >

Name	Mrs Akhila bojjanapalli
Email	BojjanapalliAkhila@gmail.com
Country	India
Mobile	+223 123456789
Address	address, hyderabad, 500092

Details of the person making the booking. We'll use these to get in touch about your flights.

Passenger details ✔	Edit >

Akhila bojjanapalli, aged 18+

Anirudh K, aged 18+

Add easyJet Plus or request special assistance >

See cabin bag allowance >

Terms & Conditions

☑ I confirm that I am aged 18 or over, have read and accepted the easyJet terms and conditions, the key booking and cancellation terms and our dangerous goods restrictions.

Final price 306.05 €

Continue to payment

Basket 306.05 €

Price breakdown >

Marsa Alam to Milan Malpensa

Flight Number EJU3596 ✈

Departure 14:50 Sat 2nd Mar
Arrival 18:50

Your fares	✏
Adult	2 x 116.54 €

Included in your fare	
Small cabin bag	2 x Included

Your additional flight options	
Standard seat 14D	10.49 € ✏
Standard seat 15D	10.49 € ✏
15kg hold bag	1 x 51.99 € ✏

Non-refundable. Changeable subject to fees.
Price includes all applicable taxes and fees.

javascript:void(0);

5. Payment Page: Customers are then directed to the payment page, where they can enter their payment information and complete their booking.

6. Confirmation Page: Finally, customers are directed to the confirmation page, which confirms their booking and provides them with a booking reference number. Customers can print their booking confirmation or save it for future reference.

Responsibilities

As a member of the testing team, your responsibilities will include:

7. Familiarizing yourself with the booking application and its features.
8. Writing test cases for each page of the booking application.
9. Testing the booking application to ensure that it is functional, reliable, and user-friendly.
10. Reporting issues to the development team and tracking their progress.
11. Documenting testing procedures and results.
12. Participating in team meetings and providing feedback to improve the booking system.
13. Collaborating with other teams, including the development team, customer service team, and marketing team.
14. Providing support to other teams as needed.

Special Services

During the booking flow, customers can also select special services to enhance their travel experience, including:

15. Flexi fare: Customers can choose the Flexi fare option, which allows them to change their flight up to two hours before departure without incurring any fees.

About FLEXI fares

What do our fares include?

	Standard	FLEXI
Flight fare and taxes	✓	✓
Small cabin bag	✓	✓
Large cabin bag	Extra	✓
Hold luggage	Extra	✓
Seat selection	Extra	✓
easyJet Plus bag drop	✗	✓
Fast Track Security	✗	✓
easyJet Plus Speedy Boarding	✗	✓
3 hrs access to The Gateway Lounge in Gatwick North terminal	✗	✓
Unlimited date changes	✗	✓
Free route changes	✗	✓
No payment fees	✓	✓
Eat.Drink.Shop Meal Deal	✗	✓
Airportr baggage service (departing from LGW or GVA only)	✗	✓

The extras you get with FLEXI

You get so much more with a FLEXI fare. Here are all the great benefits you can enjoy when you choose a FLEXI ticket:

+ **Large cabin bag**
One large cabin bag to store in an overhead locker. Max size 56 x 45 x 25 cm (including handles and wheels).

+ **Small cabin bag**
Plus one under seat cabin bag. Max size 45 x 36 x 20 (like a handbag, small rucksack or laptop bag, but measure before travel).

+ **Hold luggage**
23KG of hold luggage included.

+ **Seat selection**
Get an Up Front seat for free or enjoy Extra Legroom at a discount.

+ **easyJet Plus bag drop**
Access to our dedicated bag drop desks.

+ **Fast track security**
Speed through security, available at most major airports.

+ **easyJet Plus Speedy Boarding**
Be amongst the first to board.

+ **The Gateway Lounge Access**
3 hrs access to the Gateway Lounge at London Gatwick's North Terminal.

+ **Flight changes**
Make changes to your flight date or time within +/- 1 day of your original flight without any change fee or fare difference. Subject to seat and route availability (because not all routes offer daily flights). Find out more.

+ **Route changes**
Make changes to your flight route within +/- 1 day without any change fee. If the new route fare is higher you'll need to pay the difference. If there are no flights operating over those dates (for example, if there is only one flight a week) but you choose

16. Speedy boarding: Customers can purchase the Speedy boarding option, which allows them to board the plane first and choose their preferred seat.
17. Extra legroom: Customers can purchase the Extra legroom option, which provides them with extra space and comfort during the flight.
18. Travel insurance: Customers can purchase travel insurance through the EasyJet Airlines Booking System to protect themselves against unexpected events.

Tools and Technologies

The EasyJet Airlines Booking Testing Team uses a variety of tools and technologies to test the booking application. These include:
19. Test management tools: These tools are used to plan, execute, and track testing activities.
20. Bug tracking tools: These tools are used to report and track issues found during testing.
21. Automation tools: These tools are used to automate repetitive testing tasks.
22. EasyJet Plus: Frequent flyer? Save time and money on your business travel with an easyJet Plus membership: Be amongst the first to board with Speedy Boarding for every flight Speed through Fast Track Security at 43 key airports. Select any seat on the aircraft, including Upfront and Extra Legroom
23. Take a second small under seat bag (handbag/laptop) on board, Use the dedicated easyJet plus Bag Drop, Move to an earlier flight for free if your meeting finishes early, Be the first to know about new routes, destinations and schedules

24. Browser testing tools: These tools are used to test the booking application across different browsers and platforms.

Training and Development

We are committed to providing our testing team with the training and

continue
development they need to succeed. We offer regular training sessions and encourage team members to pursue certifications and other professional development opportunities. We also provide access to the latest testing tools and technologies to help you stay up-to-date with industry trends.

Special assistance

To ensure that you are given the best possible experience we ask that you add your Special Service Request (SSR) at the time of booking on the passenger details page before payment. Alternatively, you can add an SSR at any time after your original booking by logging into 'Manage Bookings'. Make sure you let us know your requirements at least 48 hours before the scheduled departure time of your flight. We work hard to make sure that everyone can have a comfortable journey, whatever their needs. If you have a disability of any kind, or your mobility is reduced and you need assistance. When you let us know you need special assistance, we pass this information to the airports you are flying in and out of as they provide the assistance locally.

To ensure that you are given the best possible experience, we ask that you add your request at the time of booking on the passenger details. If you booked with easyJet holidays, please refer to the instructions underneath the heading 'easyJet holidays' below.
Alternatively, you can let us know at any time after your original booking by:
logging into 'Manage Bookings' on easyJet.com and adding your requirements
contacting our Special Assistance Team, with your booking reference number. However, please make let us know your requirements at least 48 hours before the scheduled departure time of your flight.

Travelling alone or with friends/travel companions

You may need to travel with a Companion (someone at least 16 years old, and physically able to help you in an emergency) for your own safety and that of fellow customers if you're unable to do any of the following things: Understand the safety briefing. Fasten and unfasten your seat belt. Take out and put on your life jacket. Leave your seat and get to an emergency exit. Put on an oxygen mask. Use the toilet on your own.

Communication and Collaboration

Effective communication and collaboration are essential to the success of the EasyJet Airlines Booking Testing Team. We use a variety of communication and collaboration tools, including:

1. Team meetings: We hold regular team meetings to discuss testing progress, issues, and other important topics.
2. Email: We use email to communicate updates, instructions, and other important information.
3. Instant messaging: We use instant messaging tools to communicate quickly and efficiently.
4. Collaboration tools: We use collaboration tools like Google Docs and Trello to share documents, track progress, and collaborate on projects.

    Deep Content

    As a testing team member, it's important to have a deep understanding of the booking application and its underlying technologies. This will help you to write effective test cases and to identify issues more quickly and accurately.

    Some of the key areas that you should focus on include:
5. Front-end technologies: The booking application is built using a variety of front-end technologies, including HTML, CSS, and JavaScript. It's important to have a good understanding of these technologies so that you can test the application effectively.
6. Back-end technologies: The booking application also uses a range of back-end technologies, including databases, APIs, and server-side scripting languages. You should have a basic understanding of these technologies so that you can identify issues that may be related to the back-end of the application.
7. User experience: The user experience is a critical component of the booking application. You should have a good understanding of user experience principles and best practices so that you can identify issues related to usability, accessibility, and user interface design.

8. Security: Security is a top priority for the EasyJet Airlines Booking System. You should have a good understanding of security principles and best practices so that you can identify potential security issues and ensure that the application is secure and reliable.

Conclusion

We hope that this induction manual has provided you with a good understanding of your role as a member of the EasyJet Airlines Booking Testing Team. If you have any questions or concerns, please don't hesitate to reach out to your team leader or manager. We look forward to working with you!