Tejas Thvar

tthvar@berkeley.edu • www.tthvar.com • Linkedin • Palo Alto, CA

EXPERIENCE

Product Manager, Yahoo Mail Intelligence (AI/ML Platform)

Yahoo | Mountain View, CA | August 2022 - present

Product Lead for Classification, Personalization, and Targeting Pod: 20 person cross-functional team and 10+ Deep Learning and Generative AI systems, such as User Action Prediction, Content Classification, Anti-Phishing, and Ad Targeting. Core to 2024 AI Mail Redesign: largest update to <u>Desktop</u> in 10+ Years and <u>Mobile</u> in 5+ Years. Graduate of <u>Yahoo's APM Program.</u>

- Researched, defined, and led XFN (ML Research Sciences <> ML Engineering <> Data Sciences) execution on a 3-Year
 Strategic Roadmap for Mandalore, a ResNet-based Deep Learning Model for 1:1 Personalized User Action Prediction.
 - Prioritized and launched *scaling* ML/MLOps initiatives: Online Inference + Data Pipeline for >200M Mail users (<u>Defensive Publication</u> focused on *Feature Compression + Caching*), CI/CD/CT infra, and Model R&D (*Feature Ablation*).
 - Prioritized, pitched, and launched Mandalore-enabled **Utilities**, partnering with **Core Product** and **Architecture** teams.
 - Doubled Notifications CTR for Inactive Users, re-engaging 100K+ DAUs, through Mandalore-powered Personalization.
 - Saved \$1M+ in Annual Infrastructure Costs through Architecture Optimizations (pre-screening for AI post-processing).
 - Enabled capabilities drove millions in Infrastructure Cost Savings (\$) and via DAU Growth (# Monetizable DAUs).
 - o Led strategic evaluation initiative to guide ML infra investments through vendor discussions and product testing.
 - Presented strategic recommendations to technical leadership, driving GCP (Vertex AI) Migration Roadmap.
 - Drove POC Execution with Mandalore (Feature Store: HBase -> BigQuery, Cache: Redis -> MemStore, Orchestration: Oozie -> VertexAl Pipelines), the first Production ML System Migration for Yahoo Mail (on-prem -> multi-cloud).
- Expanded <u>Kamino</u>, Mail's Core Content Classifier (ALBERT student) served in Real-Time (<10 ms) for 5B+ messages Daily.
 - Pitched for ~\$1M On-Prem Capacity CAPEX to use message snippet features, improving mAP and Coverage by +7%.
 - Integrated Kamino to refine several content classification use cases: Priority Inbox, Mail Extractions, and Ad Targeting.
 - Drove ~5% Lift in Platform-Level F-1 along with unifying classification architecture to simplify digital migration efforts.
 - Improved *Priority Inbox* Prediction Quality (F-1) by +8% and improved User Engagement (Message Opens) by +6%.
 - Doubled Coverage and drove +40% Lift in Prediction Quality (F-1) for Ad Targeting Sender Categorization. Unlocked ~\$40M (+50%) lift in Net New Ad Revenue (Yahoo DSP + Taboola) via improved Conversion and Reach.
 - Deprecated several legacy classifiers: >\$170K Annual Cost Savings and 12+ Human-Weeks of digital migration savings.
 - Delivered LLM data labeling system, accelerating Labeling Velocity by 4X and reducing AI Time to Market by 50%+.
- Pitched need to build anti-phishing capabilities in-house vs. outsourcing. Launched online brand phishing detection system
 leveraging LLM (FLAN-T5) data annotation and BERT-Mini classifier, unlocking +50% Lift in Phishing Catch Rate.
- Devised novel methodology for user classification powered by content embeddings (<u>Defensive Publication</u>). Scaled and launched system, serving high priority audiences (ex: millennial parents, AI adopters) for personalization/targeting use cases.
- Led user segmentation initiative to identify users with high shopping intent for increased affiliate pricing. Refined
 heuristics-based approach with deep learning, tripling Monetizable Clicks and driving ~\$10M in NTM Affiliate Revenue.

Analyst Extern, <u>Battery Ventures</u>

Battery Ventures | San Francisco, CA | September 2021 - April 2022

Sourced and led deal due-diligence for early and growth-stage B2B SaaS Investments, with an emphasis on Fintech + AI.

- Led due diligence initiative on anti-fraud/AML software, focused on ML-enabled Transaction Monitoring (deck).
 - Researched market / landscape, identified investment / partnership targets, and brainstormed strategic / product recommendations. Pitched research to <u>Battery senior leadership</u> and founders of <u>Hummingbird</u> (Portfolio Company).
- Led discussions with target company CEOs, built market maps, and drove Financial Due-Diligence of Key SaaS Metrics.

Product Development Intern, VMware End-User Computing

VMware | Palo Alto, CA | May 2021 - August 2021

R&D Intern focused on 0->1 Product Development in Enterprise Machine Learning and Security.

- Delivered a natural language-to-SQL chatbot powered by LLMs, fine-tuned using few shot learning on custom in-house data.
- E2E execution: from user interviews and scoping, to modeling, engineering, and ultimately demoing a functional prototype.
- Co-developed novel Extension Recommendation Engine for Browser Security Use Cases (<u>Patent Pending</u>).

EDUCATION

Management, Entrepreneurship, and Technology Program at University of California, Berkeley

B.S. Electrical Engineering & Computer Science, B.S. Business Administration (Haas)

May 2022 Grade: Honors

SKILLS

Languages: English, Spanish | Programming + Frameworks: Python, Java, React, Node, Flask, Docker, SQL, PyTorch, Tensorflow Platforms + Tools: GCP (Vertex AI), Salesforce, Tableau, Looker, Splunk, Figma, Jira, Adobe Experience Platform, W&B PM Skills: AI/ML Platform (ML Infra + Ops), Personalization, Classification, Recommendations, User Targeting, A/B Testing