THU T NGUYEN

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github.com/ttnguyen0101

QUALIFICATION

- Microsoft Office: Excel, Visio, Forms, PowerPoint, Word.
- Java programming.
- Web development: HTML5, CSS5, JavaScript.
- System Analysis and Design.
- Experience in NetBeans IDE, Visual Studio Code, Python IDLE, and CASE tools.
- Public speaking.
- Bilingual (Vietnamese, fluent).

EDUCATION

Cuyahoga Community College   2021–2023

- Associate of Applied Business, Programming and Development

Certificates

Codecademy

- Code Foundation
- Computer Science Career Path

Relevant Coursework

- Probability & Statistics
- Calculus I, II

EXPERIENCE

Server/Cashier   *Ha Ahn Restaurant*   2018-2019

Enhance customer satisfaction in fast-paced, multi-cultural Korean restaurant. Provide table service for up to 50 customers per day. Receive and record orders through phone calls. Complete transactions and create receipts.

Online Retailer   *JAOS online shop*   2014-2018

Consult skincare service through phone calls and online communication. Present product demo for up to 30 participants through video conference. Create and record sales. Assist new customers in creating online account on the website.

Volunteer   *Greater Cleveland Food Bank*   2013-2014

Volunteer   *MetroHealth Old Brooklyn Medical Center*   2011-2013