



P.O. Box 1, 00061 ELISA

Mohammad  
Hossain  
Viljelijäntie 4-6 E 142  
00410 HELSINKI

# INVOICE

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Sum **33,99**  
Due date **31.8.2020**  
Reference number **80 36397 00693**  
Customer number **25122421**

## INVOICE INFORMATION

Date 17.8.2020  
Invoice number 90328017446  
Estimated next due date 1.10.2020  
Email invoice billal.hossainnn@gmail.com

SPECIFICATION OF	excl. VAT	VAT	incl. VAT
TAXES			
VAT 24 %	27,41	6,58	33,99
Total	27,41	6,58	33,99

### PLEASE NOTE

- Your invoice includes service number charges or mobile payments. More information about charges is available in the itemised list at the end of the invoice.

PRODUCT	AGREEMENT	USER	PRICE	DISCOUNT	EURO
Saunalahti Huoleton Premium	0452522665	Hossain Mohammad	46,99	-13,00	33,99
TOTAL					<b>33,99</b>

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Elisa Corporation, P.O. Box 1, 00061 ELISA, Business ID 0116510-6, VAT number FI01165106, Domicile: Helsinki

CREDIT TRANSFER

Recipient's account number	IBAN DANSKE BANK A/S NORDEA OP FI05 8000 1470 8245 75 FI71 1439 3000 1040 78 FI75 5000 0120 2346 45	BIC DABAFIHH NDEAFIHH OKOYFIHH
Recipient	Elisa Oyj PL 1 00061 ELISA	Interest on arrears in accordance with the Law of Interest. Request for payment in accordance with price list.  Please use a reference number in connection with your payment. If a reference number has not been used in connection with the payment, we will charge the applicable service fee in our price list for directing your payment.
Payer's name and address	Mohammad Hossain Viljelijäntie 4-6 E 142 00410 HELSINKI	Virtual barcode: 405800014708245750000339900000000000803639700693200831
Signature		Ref. No. 80 36397 00693
From account no.		Due Date 31.08.2020 Euro 33,99

The payment will be cleared for the recipient in accordance with the General terms for payment transmission and only on the basis of the account number given by the payer.



0452522665 Hossain Mohammad

SAUNALAHTI HUOLETON PREMIUM	Billing period charges total	Pcs	Duration or GB	VAT %	EUR
<b>Periodic charges</b>					
Saunalahti Huoleton Premium	01.08.2020 - 31.08.2020			24	32,90
<b>Discounts</b>					
Huoleton Premium 12kk 19,90e/kk. Benefit ends 09.09.2020.	01.08.2020 - 31.08.2020			24	-13,00
<b>Calls</b>					
Calls included in package	01.07.2020 - 31.07.2020	191	24:34:04	24	0,00
Service numbers - consulting and ordering	24.07.2020 - 24.07.2020	3	00:06:00	24	12,56
Nationwide corporate numbers	20.07.2020 - 20.07.2020	1	00:17:00	24	1,53
<b>Data transfer</b>					
Data transfer	01.07.2020 - 31.07.2020	31	47,7297	24	0,00
TOTAL					<b>33,99</b>

## SERVICE NUMBER CHARGES AND MOBILE PAYMENTS

This itemised list shows a summary of the service numbers and mobile payments you have made during the invoicing period. Some numbers may be hidden in accordance with communications legislation.

More information about service numbers is available at [www.suomenpalvelunumerot.fi](http://www.suomenpalvelunumerot.fi) and about mobile payments at <http://elisa.fi/mobiilimaksu>

0452522665 Hossain Mohammad

Date	Time	Destination number	Payment receiver/Service class	Price excl. VAT
24.07.2020	13:24:24	060004401	H.T.P. PALVELUT IISALMI	1,688
24.07.2020	13:26:36	060004401	H.T.P. PALVELUT IISALMI	1,688
24.07.2020	15:26:09	060004401	H.T.P. PALVELUT IISALMI	6,751

## FREQUENTLY ASKED QUESTIONS ABOUT BILLING

### Why does my invoice include these service number charges or mobile payments?

Service number charges relate to calls or text messages to service numbers that are subject to an extra fee. They are not included in the monthly fee for subscription packages. Mobile payments are charged for purchases made on service providers' websites or in applications. They are added to your invoice in addition to other charges. You can limit the use of service numbers and mobile payments by setting service blocks in the OmaElisa service.

### How can I check if I have any unpaid invoices?

Both paid and unpaid invoices can be seen in OmaElisa at <http://omaelisa.fi>.

### What can I do if I can't pay my invoice on the due date?

You can make a payment plan in OmaElisa before the due date, which will give you more time to pay the invoice.

### How can I change the way I receive my invoice?

You can choose between a paper invoice, email or SMS notification in OmaElisa. E-invoicing agreement can be done with your bank. Please look instructions from <http://elisa.fi/ebill>

## YOU CAN ALSO GET HELP FROM OUR CUSTOMER SERVICE



You can check your invoices and pay them or take care of your subscription matters without having to wait in a queue. You can also ask for more time to pay your bills.  
**omaelisa.fi**



Get answers about billing and many other questions 24/7.  
**elisa.fi/customerservice**



Call 010 190 240 (mobile/local charges apply)  
Mon–Fri 8AM–6PM

or book a time from address  
**elisa.fi/appointment** and our customer service will call you.

Failure reports, PUK queries and reporting lost devices  
**24/7.**

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