

Tikona Digital Networks

Order Receipt

Order Receipt Number: 1336101



Date: 03/13/2014

Dear JULI DHADUK

Thank you for selecting Tikona as your broadband service provider. Details regarding your selected service has been provided below. A demo will be conducted at your place and post successful demo you need to pay the subscription charges.

Subscription Details		Payment Details				
SRF Number	11000004306202	Sr.No	Payment Method	Amount (Rs.)	Details	Date
Name	JULI DHADUK	Important Information for your reference				
Mobile Number	9408481143					
Email Address	dhadukjuli22@gmail.com					
Service installation address						
Flat No	18 ADARSH NAGAR					
Building Name	NR SAINT JOSEPH SCHOOL D CABIN SABARMATI					
Street/Area Name						
City	AHMEDABAD					
State	GJ					
Pin	380015					

Service Details

#	Particulars	Type
1	XAQD2048K	Data Plan
2	Installation_Demo	VAS Demo Product
3	Customer Premise Equipment	Modem

Important Instructions

1. To know more about plan and subscription amount, click here <http://tikona.in/product-and-services>
2. To know more about Tikona product and service terms, please click here <http://tikona.in/for-homes-wireless-broadband-termsandconditions-national>
3. Kindly quote your 10 digit USER ID mentioned in this receipt for any further communication related to Tikona Secured Wireless Broadband service.
4. To login to Tikona Secured Wireless Broadband service 10 digit USER ID will be required along with the password.
5. Password will be generated during the service installation. Service installation will be done within 3 working days from the date of realization of subscription amount. In case of cheque payment, service installation shall take 6-10 working days from cheque submission date.
6. If the services are not delivered due to network non-feasibility, after a successful demo, subscription amount if paid will be refunded within 30 working days from the date of installation being declared as unsuccessful.
7. If any information is incorrectly reflected in this receipt, please write us at customercare@tikona.in
8. For any technical issue, kindly get in touch with Tikona Technical Hotline at 022-40629629
9. All Home Secured Wi-Fi to connect multiple PCs wirelessly is available at Rs. 1500
10. In case of service discontinuation, the subscriber shall compulsorily return all the modems in working condition. In the event of subscriber not being able to deliver the modem to the Company, for reasons attributable to their action/ account, the modems would be assumed to be permanently undeliverable to any person including the Company. In such an event including a case, where the modems are delivered by the subscriber in non-working conditions, the Company would charge the subscriber 1500 per modem not returned or returned in non-working conditions towards penalty/ damages for breach of the terms of service. This is applicable for all plans.

11. This is electronically generated mail and hence does not require signature.