Tung Thanh Le

Website: http://ttungl.github.io/ **U.S. Permanent Residency**

Education

University of Louisiana at Lafayette, USA
 Doctor of Philosophy (Ph.D.) in Computer Science
 08/2013 – 12/2018

 Kumoh National Institute of Technology, South Korea Master of Engineering (M.Eng.) in IT Convergence Engineering 09/2011 – 08/2013

Professional Work Experience

Senior Data Scientist

NBCUniversal

12/2021 - Present

University of Louisiana at Lafayette, USA
 Master of Science (M.Sc.) in Computer Science
 08/2013 – 12/2016

Danang University of Technology, Vietnam
 Bachelor of Engineering (B.Eng.) in Electrical Engineering,
 08/2002 – 08/2007

Interest

- Algorithmic Optimization, Mathematical Modeling
- Machine Learning, Big Data, Deep Learning and Artificial Intelligence

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- <u>Lift Measurements:</u> The goal is to measure the impact of advertising campaigns. Responsible for building ETL data pipelines with Python, PySpark, R, SQL on Databricks and SnowPark for data processing, feature engineering, feature selection, using matching methods such as propensity score matching for measuring the impact.
- Multi-Touch Attribution Models: The goal is to determine which channels have high contribution to the conversion of the viewers/customers, therefore advising advertisers to reallocate their investment to maximize their return on investment (ROI) via optimization modeling. Responsible for building the end-to-end MTA and Optimization models from data collection, data engineering, to implement the models, to determine the impact of advertising channels in terms of their contributions to the conversions for customer journey. Using Rule-based, Markov, Shapley-value approaches. Applied Budget Optimization Modeling using Gekko for MTA outcomes to maximize ROI for advertisers.
- <u>Face Recognition:</u> The goal is to help data labeling on celebrity faces/brand objects in advertising video clips for conducting analysis on who those drive high sales/conversion rates in the advertising campaigns. Responsible for building the model using MTCNN, FaceNet, and SVM. MTCNN is used to capture facial areas from inputs. Faces captured are used for training FaceNet. SVM is used to classify new faces based on Face Embedding from trained FaceNet model. Implemented on AWS EC2 Deep Learning instance.

Data Scientist

J.D. POWER

07/2018 - 12/2021

- <u>Days-to-turn on Vehicles Prediction</u>: The goal is to help the OEM/dealers planning to optimally re-stock their sales inventories based on days-to-turn prediction. Responsible for building predictive models using data analytics, machine learning to predict days-to-turn target which determines how long it takes to sell a specific new car in the inventory. Implemented on AWS and databricks using Python and SQL, and Tableau and Streamlit for dashboards.
- PIN Transformation: Building ETL big data pipelines from SAS to Python using BigQuery, PySpark, Python, Javascript for production on AWS, GCP platforms.
- Online Social Review Analytics: The goal is to help evaluating the in-store performance rating based on the customers' reviews of the banks across U.S. Responsible for building the reviews sentiment analysis using natural language processing (NLP) techniques such as text cleaning, feature engineering using outlier remover, lemmatization, N-grams tokenization; Utilizing AWS Comprehend, SageMaker, Google Cloud NLP.

Research Intern

Hanwha Thales, South Korea

08/30/2012 - 12/31/2012: Responsible for optimizing the network topologies for ships' built-in-network communication.

Software Engineer

Unilab-DUT (Novas Technologies Ltd.), Vietnam 04/01/2008 – 06/01/2011: Responsible for software-hardware development.

Summer Intern

Orion Technologies Co., South Korea 06/01/2012-08/30/2012: Responsible for programming network communication in ships.

■ PCB Layout & Design Engineer

Acronics Systems, Inc – San Jose, CA (Vietnam office) 06/01/2007 – 03/30/2008: Responsible for designing PCB on high-speed circuit boards.

Projects

- <u>Donation Analytics (Insight Data Engineering Challenge)</u>: As a data engineer working for political consultants whose clients are cash-strapped political candidates, they've asked for help analyzing loyalty trends in campaign contributions, namely identifying areas of repeat donors and calculating how much they're spending. Identify areas (zip codes) that could be sources of repeat campaign contributions.
- Behavioral Cloning (Deep Learning): Built and trained a convolutional neural network to drive the car itself autonomously in a simulator using Tensorflow (backend) and Keras. Experimented with a modified Nvidia architecture. Performed image processing with brightness, shadow augmentation, and flipped images using OpenCV. Used dropout and Adam optimizer to generalize the network for driving multiple tracks. Used Udacity's dataset for training model. Trained the model on Amazon AWS EC2.
- <u>Creating Customer Segments</u>: Evaluated what types of customers, wholesale distributors have to help them make better, more informed business decisions on the changes of their customers. Used unsupervised learning techniques (K-Means Clustering) to observe any similarities exist between customers.
- Network-on-Chip Optimization: Designed the mathematical modeling for optimizing interconnections and energy efficiency in network-on-chip. Used CPLEX, Gurobi solvers, Python (pyomo), Matlab (heuristic algorithms), and machine learning algorithms for solving this optimization problem.

Professional Certificates

- Certification of Machine Learning (2017)
 Online Course Stanford University
- Certification of Natural Language Processing Specialization (2021)
 Online Course DeepLearning.Al

Honors & Awards

- Graduate Teaching Assistantship, 09/2015 06/2018
- NSF Graduate Research Fellowship, 09/2013 08/2015
- Best Paper Award 14th Conference on Electronics & Info. Communications 2012
- NIPA scholarship and NRF scholarship, South Korea, 09/2011 06/2013

Programming languages: Python, Java, PySpark, Scala, BigQuery, Javascripts, SQL, C/C++, R, MATLAB, CPLEX/AMPL.

- Frameworks/Libraries: Databricks, Airflow, Tensorflow, Keras, Apache Spark, Snowflake, Snowpark, MLLib, Node.js, OpenCV, Scikit learn, PyTorch, Spacy, nltk, OpenAI, AWS products, H2O.ai and driverless AI platform, Trax by Google.
- Data Visualization: Tableau, Power Bl.
- Cloud Services: Amazon AWS, Google Cloud Platform.

Certification of Statistical Learning (2018)
 Online Course – Stanford University

Data Analytics Methods for Marketing (2022)
 Online Course - Meta

- Samsung Thales scholarship for student travel in 12/2012
- Excellent student, Danang University of Technology, 2004 –2007
- One of four honor students achieving highest score on graduation thesis (4/500) in 2007