Tung Thanh Le

Website: http://ttungl.github.io/
U.S. Permanent Residency

Mobile Phone: 612-490-3605
Personal Email: ttungl@gmail.com

❖ **Education**

- **University of Louisiana at Lafayette, USA**
  Doctor of Philosophy (Ph.D.) in Computer Science
  08/2013 – 12/2018
- **Kumoh National Institute of Technology, South Korea**
  Master of Engineering (M.Eng.) in IT Convergence Engineering
  09/2011 – 08/2013

- **University of Louisiana at Lafayette, USA**
  Master of Science (M.Sc.) in Computer Science
  08/2013 – 12/2016
- **Danang University of Technology, Vietnam**
  Bachelor of Engineering (B.Eng.) in Electrical Engineering,
  08/2002 – 08/2007

❖ **Professional Work Experience**

❖ **Interest**
- Algorithmic Optimization, Mathematical Modeling, BigData
- Machine Learning, Deep Learning and Artificial Intelligence

- **Lead ML Ops/Research Engineer -** *Thomson Reuters* **-** *5/2023 – 10/2024*
  - *Ask Tax Talks:* Built an AI-based (chat agent) end-to-end solution to address customers' challenges in reviewing tax datasets by leveraging **large language models** (**LLMs**) to answer specific questions based on their tax data. Implemented and deployed the solution on **Google Cloud**, utilizing Gemini **API call** with a **function calling** approach to trigger specific actions to SQL queries and retrieve responses, built user interface using Streamlit and **Python**.
  - *Hallucination Detector*: Built a **RAG**-based end-to-end solution to detect hallucinated AI-generated text, leveraging embedding models, Milvus **vector database** for **similarity search** from user's query. Using OpenAI GPT-4 for generating answers and identifying potential hallucinations.
  - *DevOps:* Developed **ML** features, deploying and maintaining **ML pipelines** for internal services using **Python** and **Rust**.

- **Senior Manager, Data Scientist -** *NBCUniversal* **-** *12/2021 – 4/2023*
  - *Lift Measurements:* The goal is to measure the impact of advertising campaigns. Responsible for building ETL data pipelines with **Python**, **PySpark**, **SQL** on **Databricks** and **SnowPark** for data processing, feature engineering, feature selection, using matching methods such as **propensity score matching** for measuring the impact.
  - *Face Recognition:* The goal is to help data labeling on celebrity faces/brand objects in advertising video clips for conducting analysis on who contributed high sales/conversion rates in the advertising campaigns. Responsible for building an end-to-end solution, from data collection, **image processing**, to build and train **deep neural net** models with MTCNN, FaceNet, and **supervised learning SVM**. MTCNN is used to capture facial areas from inputs. Faces captured are used for training FaceNet. SVM is used to classify new faces based on Face Embedding from trained FaceNet. Implemented **PyTorch** on **AWS EC2**.

- **Data Scientist -** *J.D. POWER* **-** *07/2018 – 12/2021*
  - *Days-to-turn on Vehicles Prediction*: The goal is to help the OEM/dealers planning to optimally re-stock their sales inventories based on days-to-turn prediction. Responsible for building EDA, **ensemble models** (i.e. LightGBM, XGBoost) with **time series** to predict days-to-turn target which determines how long it takes to sell a specific new car in the inventory. Implemented on **AWS**, **databricks** using Python, SQL, and **Tableau** and **Streamlit** for dashboards.
  - *PIN Transformation*: Building ETL big data pipelines from SAS to Python using BigQuery, PySpark, Python, Javascript for production on **AWS**, **GCP** platforms.
  - **Online Social Review Analytics:** The goal is to help evaluating the in-store performance rating based on the customers' reviews of the banks across U.S. Responsible for building the reviews sentiment analysis using natural language processing (**NLP**) techniques such as text cleaning, feature engineering using outlier remover, lemmatization, N-grams tokenization; Utilizing AWS Comprehend, SageMaker, Google Cloud NLP.

- **Research Intern - Hanwha Thales**, S. Korea - *08/30/2012 – 12/31/2012*
  Responsible for optimizing the network topologies for ships' built-in-network communication

- **Summer Intern – Orion Tech.**, S. Korea - *06/01/2012 – 08/30/2012*
  Responsible for programming network communication in ships.

- **Software Engineer - Unilab-DUT** (Novas Technologies Ltd.), Vietnam
  04/01/2008 – 06/01/2011: Responsible for software-hardware development.

- **PCB Layout& Design Engineer- Acronics Systems**, Inc -San Jose, CA
  06/01/2007 – 03/30/2008: Responsible for designing PCB

❖ **Projects**
- **Donation Analytics (Insight Data Engineering Challenge):** Analyzed loyalty trends in campaign contributions for cash-strapped political candidates by identifying zip codes with repeat donors and calculating their spending patterns.
- **Behavioral Cloning (Deep Learning):** Built and trained a convolutional neural network using **TensorFlow**, **Keras**, and Nvidia architecture for autonomous driving in a simulator. Performed image processing and augmentation with OpenCV. Utilized dropout, Adam optimizer, and Udacity dataset. Trained model on **AWS EC2**.
- **Advanced Lane Finding (Computer Vision):** Built an advanced lane-finding algorithm using distortion correction, image rectification, color transforms, and gradient thresholding. Identified lane curvature and vehicle displacement. Overcame environmental challenges such as shadows and pavement changes. Detected highway lane lines on a video stream. Used **OpenCV** image analysis techniques to identify lines, including Hough Transforms and Canny edge detection.
- **Network-on-Chip Optimization:** Designed the mathematical modeling for optimizing interconnections and energy efficiency in network-on-chip. Used **CPLEX**, **Gurobi** solvers, Python (**pyomo**), **Matlab** (heuristic algorithms), and machine learning algorithms for solving this optimization problem.
- **Time-series sales prediction**: Built a linear regression model with time series (lag features) to predict sales forecasting, using R-programming for implementation.

❖ **Professional Certificates**
- Generative AI with Large Language Models (2023)
  Online Course – DeepLearning.AI
- Certification of Natural Language Processing Specialization (2021)
  Online Course – *DeepLearning.AI*

- Certification of Machine Learning (2017)
  Online Course – Stanford University
- Certification of Statistical Learning (2018)
  Online Course – Stanford University

❖ **Honors & Awards**
- Graduate Teaching Assistantship, *09/2015 – 06/2018*
- NSF Graduate Research Fellowship, *09/2013 – 08/2015*
- Best Paper Award - 14th Conference on Electronics & Info. Communications *2012*
- NIPA scholarship and NRF scholarship, South Korea, *09/2011 – 06/2013*

- Samsung Thales scholarship for student travel in *12/2012*
- Excellent student, Danang University of Technology, *2004 –2007*
- One of four honor students achieving highest score on graduation thesis (4/500) in *2007*

❖ **Computer Skills**
- **Programming languages:** Python, Java, PySpark, Scala, Rust, BigQuery, Javascripts, SQL, C/C++, R, MATLAB, CPLEX/AMPL.
- **Frameworks/Libraries:** Deep Graph Lib (Graph Neural Networks), Langchain, API, Databricks, Airflow, Tensorflow, Keras, Apache Spark, Snowflake, Snowpark, MLLib, Node.js, OpenCV, Scikit learn, PyTorch, Spacy, nltk, OpenAI, AWS products, H2O.ai and driverless AI platform, Trax by Google.
- **Data Visualization:** Tableau, Power BI.
- **Cloud Services:** Amazon AWS, Google Cloud Platform, Azure Cloud.