# Tu Nguyen

# Software Engineer

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## **Experience**

Software Engineer II Boston, MA

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June 2021 - May 2024

- Architected and executed a caching strategy using Redis that improved page load times by 60%
- Developed and optimized Python/Django code for maintainability and efficiency, boosting end-user satisfaction by 20% through the delivery of reliable and bug-free software
- Prototyped new features to assess feasibility, enabling agile adaptation to evolving project requirements and optimizing resource use
- Promoted twice within two years for exceptional performance and substantial organizational impact

## Selected Project Experience

- Order to Ship Improvement
  - Led end-to-end automation process, resulting in a 50% reduction order-to-ship days and freeing \$11M in working capital through streamlined inventory management, boosting enterprise-wide efficiency
- Ads Optimization
  - Collaborated with cross-functional teams to research and develop innovative automation solutions, optimizing ad bid logic and increasing ad sales estimates by 15%
  - o Optimized database queries using PostgreSQL, resulting in a 20% reduction in data retrieval time

# **CAO Systems Specialist**

Quincy, MA

ADUSA Procurement

July 2018 - June 2021

- Managed a centralized SQL Server and Oracle Database that supported ordering, inventory, and forecasting systems for over 750 stores across three major supermarket brands
- Coordinated data migration tasks from legacy systems, reducing data inconsistencies by 25%

## Selected Project Experience

- CAO Python Modernization
  - Led the development and deployment of a mass inventory update system, automating manual entries and saving 8,000 to 15,000 working hours weekly, enhancing operational efficiency

## **Projects**

#### Discord | Twitch Bot

github.com/tu-nguyen/burrito-bot

• Developed a Discord bot to enhance user engagement through automated responses and interactive features, utilizing TypeScript and Node.js, deployed on AWS EC2 to ensure scalability and reliability

#### Multi Weather Android App

github.com/tu-nguyen/multiWeather

• Created an intuitive Android app for real-time weather updates using four weather APIs, enhancing user access to location-specific data with integrated Google Places API for autocomplete functionality

#### Skills

- Languages: Python, JavaScript, TypeScript, SQL, Bash, HTML5, CSS3
- Frameworks & Libraries: Django, Flask, FastAPI, React, Node.js, Express, Vite, Bootstrap, Tailwind
- Databases: PostgreSQL, MySQL, DynamoDB, MongoDB, Redis
- Tools & Technologies: AWS, Git, Docker, Kubernetes, Terraform, Ansible, Jenkins, CI/CD, Nginx, ETL, Prometheus, Selenium, RESTful APIs, JSON, YAML
- Operating Systems: Unix/Linux, Windows, macOS
- Technologies (Out of Practice): .NET, Qt, C, C++, C#, Java

### Education