Tuan Linh

Business Analyst

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Profile Summary

- Year of experience in Business Analyst role.
- Experienced with all stages of the software development life cycle in the Agile process & testing process.
- Have experienced in several domains: Banking & Finance, Medicine, Real-estate and CRM.
- Familiar with reporting tools: Jira, GitHub.
- Automation & Manual Tester for over 2 years of experience.
- Having knowledge in testing Web Application, Hybrid Mobile Application, and Window Application.

Employment History

TMA Solutions

Jul 2018 – Sep 2018 **Manual Tester**

I started my testing career here, spent 2 months learning and working in various testing processes...

❖ Project domain: Bills and financial management mobile application
❖ Responsibilities:
- Analyzing requirements from client
- Create test cases and review them
- Execute test cases and tracking defects

❖ Tools: Apache JMeter
❖ Team size: 15

Oct 2018 – Dec 2018 **Technical Writer**

After doing Manual Tester for quite some time, I applied for Technical Writer to learn flows and solutions for variety of projects.

❖ Project domain: Medical support web application
❖ Responsibilities:
- Clear understanding and knowledge of product
- Technical documentation
- Develop product manuals, guides, help sections

❖ Team size: 5

Sep 2019 – Jul 2020   **Automation Tester**

Later, I decided to change to Automation Testing for more challenges. Learning and writing test scripts using Robot Framework & Katalon for many testing projects...

❖ Project domain: Fitness appointment hybrid application
❖ Responsibilities:
- Design and develop automation scripts
- Execute automation test suites
- Extract test reports and analyze
- Investigate issues, bugs and give feedbacks

❖ Technology: Robot Framework, Katalon Groovy and Selenium C#
❖ Tools: Katalon Studio, Visual Studio Code, Postman
❖ Sub-team size: 10

FPT University

Sep 2020 – Dec 2020   **Capstone Project Leader**

After postponing my graduation for job, I decided this was the best time to continue it. So, I switched from a full-time position to part-time in order to still be able to maintain the necessary skills, and have time to finish my degree.

❖ Project domain: B2B Group Buying System
❖ Responsibilities:
- Gather, analyze and clarify requirements
- Design system model, architecture, database and core flows
- Review and track team members' process
- Technical documentation:
  - Create Software Requirement Specification
  - Design and create Use cases diagram
  - Draw Entity Relationship diagram, class diagram
  - Draw Sequence diagram, Flow diagram
- Analyze, create and execute test cases

❖ Technology: React, Javascript, .Net, Microsoft SQL Server, Firebase
❖ Tools: Microsoft Office, Github, Lucidchart
❖ Team size: 4

Aperia Solutions

Jul 2021 – Present   **Business Analyst**

Aperia helps me to pursue a professional Business Analyst career in both waterfall and Agile processes, after a year of learning how to host meetings, refine requirements, documenting and diagramming charts (flows, states, wireframes, …) of projects. Therefore, I am confident in looking for other opportunities in my Business Analyst career.

❖ Project domain: Banking and financial web application

❖ Responsibilities:
- Gather, analyze and clarify requirements from clients
- Work together with develop team to bring out solutions
- Host Agile ceremonies, sprint planning and retrospective
- Demonstrate app features to product manager and clients
- Create functional specification document:
    - Use cases, flows, states diagrams
    - Co-op with Designer for application UI/UX
- Support function/feature testing
- Report to Product Manager about Sprint's accomplish ability, status of features, stories, bug fixes and test cases.

❖ Technology: React, .NET

❖ Sub-team size: 7

Career Orientation   I'm always fascinated with working directly to client/end user; therefore, I can get to know my customer's problems and able to give out my solutions then transfer to development teams.

Education

Jan 2016 – Dec 2020   **FPT University**
Bachelor of Software Engineering

Advanced Skills and Knowledge

Business Analyst

Verbal and written communication in English
Familiar with both Waterfall and Agile process
Experience in using Documenting/Diagramming tools
Advanced use of JIRA, Microsoft Excel, Word

QA/QC Automation

Robot Framework in Python
Selenium in Java/C#