

Tuan Linh

Business Analyst

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Profile

- Year of experience in Business Analyst role.
- Experienced with all stages of the software development life cycle in the Agile process & testing process.
- Have experienced in several domains: Banking & Finance, Medicine, Real-estate and CRM.
- Familiar with reporting tools: Jira, GitHub.
- Automation & Manual Tester for over 2 years of experience.
- Having knowledge in testing Web Application, Hybrid Mobile Application, and Window Application.

Employment History

TMA Solutions

Jul 2018 – Dec 2018

Manual Tester / Technical Writer

I started my testing career here, spent 2 months learning and working in various testing processes... After doing Manual Tester for quite some time, I applied for Technical Writer to learn flows and solutions for variety of projects

Sep 2019 – Jul 2020

Automation Tester

Later, I decided to change to Automation Testing for more challenges. Learning and writing test scripts using Robot Framework & Katalon for many testing projects...

Freelance

Jul 2020 – Jun 2021

Freelancer

After postponing my graduation for job, I decided this was the best time to continue it. So, I switched from a full-time position to part-time in order to still be able to maintain the necessary skills, and have time to finish my degree.

Aperia Solutions

Jul 2021 – Present

Business Analyst

Aperia helps me to pursue a professional Business Analyst career in both waterfall and Agile processes, after a year of learning how to host meetings, refine requirements, documenting and diagramming charts

(flows, states, wireframes, ...) of projects. Therefore, I am confident in looking for other opportunities in my Business Analyst career.

Career Orientation I'm always fascinated with working directly to client/end user; therefore, I can get to know my customer's problems and able to give out my solutions then transfer to development teams.

Education

Jan 2016 – Dec 2020 **FPT University**
Bachelor of Software Engineering

Skills

Business Analyst

Verbal and written communication in English
Familiar with both Waterfall and Agile process
Experience in using Documenting/Diagramming tools
Advanced use of JIRA, Microsoft Excel, Word

QA/QC

Robot Framework in Python
Selenium in Java/C#