Ezra James Tuboro

Data Analyst

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PROFILE

Aspiring data analyst currently studying and training with technologies such as MS Excel, PostgreSQL, Data Visualization, PowerBI, Tableau and Python. Strong tracking and inventory management gained from over 5 years of experience in the retail industry. Coachable and eager to take on new challenges.

SKILLS

- PostgreSQL
- MS Excel
- Power BI

- Tableau
- Python
- Inventory Management

- Customer Service

PROJECT/PROFESSIONAL EXPERIENCE

Data Analyst Project
Data Analysis of Yellevate's
Client Dispute
Refocus
December 2022

Yellevate has been struggling with client disputes. This has led to approximately 5% annual loss of revenue (in USD). Using data, the company collected these disputes.

- Identified the problems facing the business and came up with objectives that can solve them with data analysis.
- Set data analysis goals according to these business objectives.
- Loaded a csv file in SQL to perform the necessary data cleaning.
- Analyze and visualize the data using Excel.
- Generated insights from the analysis to provide recommendations on probable strategies to deal with disputes effectively.

Deliver Rider - (Self Employment)

Grab Philippines

Manila, Philippines

April 2021 to Present

- Analyzing the most suitable route for quick service to customers.

- Completing 6 to 10 deliveries per duty.

- Determining at what time and in which place the booking is high.

Store Assistant – (Self Employment)

Jana Store

Rizal, Philippines

October 2015 to April 2021

- Engaged with 50+ people daily while maintaining a high rate of customer satisfaction.

- Monitored daily sales, ensuring business profitability.

- Checking where to get products with low prices to increase the store's profits.

Merchandiser

Universal Canning Inc. / Market Reach

Manila, Philippines

September 2009 - October 2015

- Displayed products properly while providing assistance to 50+ customers daily.

- Tracked inventory of product, ensuring availability of stock in the store outlet.

- Created and managed a record of stocks in my outlet, ensuring that all details are 100% accurate and up to date.

- Created reports and calculated sales to be submitted to the coordinator, as basis for monitory sales trend.

EDUCATION

B.S Computer Science

Santa Cruz Institute

June 2002 to March 2006

CERTIFICATION

Refocus Digital Academy

Data Analytics

July 2022 – present

My Other Project Update

https://github.com/tuboroezrajames?tab=repositories