

DUCK ISLAND

HOUSE MANUAL

Welcome! We are so excited to share our neighborhood and home-away-from-home with you! We have prepared this guide so you can enjoy your stay to the fullest.

CHECK-IN

Your door access code will be set to the **last four digits of the phone number on the reservation**. We will confirm this code with you via the Airbnb Message Center ahead of your arrival.

Operation of the smart lock consists of pressing the glowing “Yale” button, entering the code, and pressing the checkmark. When unlocked, pressing the glowing “Yale” button locks the door.

CHECK-OUT

We ask that guests check out by **12:00 PM ET**.

Before you leave, please:

- ☐ Close and lock the doors to the driveway, backyard, and deck.
- ☐ Place any used dishes in the dishwasher (please hand wash the knives).
- ☐ Place used towels in the hamper—there is no need to remove bedding or do any laundry; we have all linens professionally laundered.
- ☐ Remember to leave us a review on Airbnb!



We want our guests to have the best possible experience and earn your **five-star rating**.

If we aren't meeting your expectations please let us know as soon as possible.

**We are available 24/7 via the Airbnb Message Center or you can text/call us at
+1 (650) 761-2585 or +1 (650) 521-2592**

HOUSE DETAILS

INTERNET & WIFI



SSID: Belo Wifi
Password: belonganywhere

The front (blue) bedroom has a desk perfect for getting some work done while on vacation. There is an ethernet cable attached to the router on the desk if you need to use ethernet for your device.

TV, MUSIC, & ENTERTAINMENT

Our living room is equipped with a smart television and Apple TV (the remotes are on the coffee table). We offer live TV via YouTube TV and many premium streaming services such as Netflix and YouTube Premium. Additionally, to stream your own content from your phone, we also have a Chromecast.

The Apple TV comes equipped with the YouTube Kids app for safe, fun videos. We have a few different pre-programmed profiles for children of different ages.

Many iPhone and Android apps allow you to share your media with the TV by pressing either

the  or  buttons.

The primary bedroom is equipped with a turntable, vintage tape deck, and an eclectic selection of tapes and records. Please feel free to listen to it with care.

HEATING & COOLING

Climate is controlled via the smart thermostat in the living room.

In the summer, it is usually warmer upstairs during the afternoon so we recommend setting it to be a bit cooler than your target (and keeping the drapes closed). In the winter, the upstairs warms up quite a bit faster than the main floor.

LIGHTS

Light switches in each room are labeled for ease of use. Near the front door is a black button that, when pushed once, will turn off all indoor lights. The outside lights are on a timer but you can easily override them at any time: the front porch light switch is next to the front door, the driveway light switch is next to side doors, the backyard light switch is next to the back door, and the deck light switch is in the primary (orange) bedroom.

BACKYARD

Please keep outside noise to a minimum after 9:00 PM ET. Our neighborhood is very residential and family friendly.

If you start a fire in the fire pit, please make sure it is completely out before going to bed. Please do not pour water on the fire.

We invite you to use our grill but ask that you tidy up after. Our grill is equipped with a gas starter to light charcoal (located underneath the timer on the right)—please don't use lighter fluid. You can put used ashes in the metal, orange bin. **Do not put hot ashes in the trash!**

KITCHEN & COOKING

There is a Nespresso machine and pods provided for you during your stay. Additional pods are located in the cabinet near the refrigerator if you need more or want to browse our selection.

We try to keep our kitchen stocked with all the cooking tools and essentials you need! Dishwasher tabs are provided under the sink if you need to clean anything during your stay. When you check out, please ensure all dirty dishes are in the dishwasher. Please hand wash our knives to keep them sharp and shiny for our next guests!

LAUNDRY

You do not need to wash any of your towels or linens. Just place these in the hampers located in any of the bedrooms. We use a local, commercial laundry service to ensure our linens are bright, clean, and safe for our next guests.

Our washer and dryer are available for personal use during your stay. Please take care not to overload the washer and to use an appropriate amount of detergent as these are high efficiency models. Please note our dryer is ventless and takes a while to warm up.

CLEANING & TRASH

If you need to clean up any messes during your stay, the **vacuum** is located on the laundry room back wall and a broom is in the laundry room closet.

The trash bins are located on the driveway by the gate. If you produce a lot of trash, please take it to the bins to avoid pests. If you arrive on a Friday the trash bins may be out by the curb for collection: please bring them back onto the driveway (Cleveland requires that they be brought in and we don't want to disturb you when you are using the property).

THINGS TO DO

ENTERTAINMENT

Playhouse Square is home to the nation's second largest theater district after Broadway. We always have an excellent selection of touring musicals going through and some fun local shows too!

Right by Tower City, **JACK Casino** brings back the 1920s charm of Downtown Cleveland.

Right over the bridge is **Progressive Field** (home to the MLB Cleveland Guardians) and **Rocket Mortgage Fieldhouse** (home to the NBA Cleveland Cavaliers).

SHOPPING

West Side Market is a Cleveland tradition. If you haven't seen it, you must! We recommend getting in line for a crêpe if you are looking for a quick bite, or bringing back some fresh produce and cooking a meal at home!

ARTS + CULTURE

Cleveland Museum of Art is a world class art museum (4th richest in the world) and one of Cleveland's treasures. General admission is free!

Transformer Station, operated by CMA, is a nearby gallery with rotating exhibitions which are often from small/local artists.

THINGS TO EAT AND DRINK

FOOD

Ohio City, Hingetown, Tremont, and Detroit Shoreway are home to a burst of new and exciting restaurants in Cleveland.

One of Cleveland's most exciting and innovative restaurants is **Larder Delicatessen and Bakery**. They are an Eastern European inspired deli with unique fermented and pickled dishes. The pastrami sandwiches are amazing and the potato salad is our favorite!

Cleveland Bagel Co. makes amazing bagels and is the closest you will get to New York in Ohio. The black pepper horseradish schmear is delicious.

SOHO Chicken + Whisky is right up on West 25th and great for brunch, lunch, or dinner! Good drinks and even better biscuits! **Mitchell's Ice Cream** is also nearby on West 25th and is a North East Ohio favorite.

If you are looking for something more upscale but still close by, check out Zack Bruell's flagship restaurant, **Parallax**, featuring French/Japanese cuisine.

DRINKS

Duck Island got its name during Prohibition because it was the best place for bootleggers to duck the law. Today, we live up to our roots with the best libations in Cleveland, bar none!

Duck-Rabbit Coffee is our absolute favorite coffee in Cleveland: great drip and delicious espresso! **Phoenix Coffee Co.** is an Ohio City mainstay and usually has some Cleveland Bagel Co bagels if you go early enough!

Looking for something a bit stronger? **Velvet Tango Room** is, without any exaggeration, our favorite bar in the United States. Don't let its innocuous location fool you, this place is the perfect place to end your night with your special someone. We highly recommend making reservations and asking for access to the "back room". Gin drinker? I say go *Corpse Reviver II* followed by a *Last Word*. Whiskey? *Final Word* is for you.

The **Great Lakes Brewing Co** has a brew-pub in Ohio City with a great food selection if you are willing to wait for a table (you can check the wait on Yelp). If you are just getting a drink, go to the basement for faster service and a cooler atmosphere!

GETTING AROUND

The driveway is entirely for your use and there is usually ample street parking for free.

If you are heading to **Ohio City or Tremont** we recommend walking. Most places of interest are in a 15 minute radius and you can avoid the excitement of parking near West Side Market.

If you are heading to **Downtown**, a 20 minute walk across the bridge will get you to Progressive Field. There are usually plenty of Uber/Lyft drivers nearby for a quick, cheap ride.

If you are heading to **University Circle** the RTA red line has a stop right across from West Side Market and you can take it to Little Italy/University Circle station. If you need to get around when you are there, look for the free Circle Link buses!

IN CASE OF EMERGENCY

POLICE

Call **911** or +1-216-621-1234

FIRE

Call **911** or +1-216-664-6800

The fire extinguisher is beneath the kitchen sink

MEDICAL

Call **911** or +1-216-696-4300

Cleveland Clinic Lutheran Hospital 24/7 ER

1730 W 25th St, Cleveland, OH 44113

VETERINARY

Call +1-216-771-4414

Gateway Animal Clinic

1819 Abbey Avenue, Cleveland, OH 44113

*Not 24/7 but can refer you after hours. **Call first.***

HOUSE

If there is a problem with the house (e.g. electrical or plumbing) please reach out to us ASAP. We are available at **+1-650-761-2585, +1-650-521-2592**, or via the Airbnb app.

If you cannot get a hold of us, please reach out to +1 (440) 749-4311 and identify yourself as our Airbnb guests.