Tudor M Boca

JavaScript | ReactJS | Redux | Python

Portfolio: *https://tudorboca312.github.io/cineflix/*

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SUMMARY

Transitioned from Tech Support to ServiceNow Developer; mastered web development with JavaScript, React, Redux over 1.5 years. Relocated to the US in 2023, seeking a challenging, growth-oriented web development role to leverage and further enhance my technical expertise.

EXPERIENCE

DaVinci's By the Sea, Ocean City, MD —*General Manager*

May 2023 -October 2023

- Oversaw front-of-house operations in an Italian restaurant, ensuring smooth service across bartending, serving, and hosting functions.
- Provided hands-on support to staff as needed, fostering a collaborative and efficient work environment.

Endava, Cluj-Napoca, RO — Service Now Developer

July 2022 - May 2023

- Managed and optimized the ticketing platform, ensuring seamless issue tracking and resolution.
- Troubleshoot basic platform issues promptly, maintaining operational efficiency.
- Contributed to team efforts in implementing new features as per client requests, enhancing platform functionality.

Endava, Cluj-Napoca, RO — Junior System Administrator

October 2021 - July 2022

- Managed and monitored servers for international clients, ensuring optimal performance mainly on Linux platforms.
- Promptly resolved server issues, maintaining system integrity and minimizing downtime for global operations.

Endava, Cluj-Napoca, RO — Service Desk Analyst

September 2020 - October 2021

- Resolved global clients' software issues, specializing in AD, Azure.
- Conducted thorough troubleshooting via PowerShell, CMD, and client applications.
- Fostered customer satisfaction through effective communication and prompt resolutions.

EDUCATION

Bachelor's in Psychology
October 2017 - July 2020
University Of Babes Bolyai, Cluj-Napoca, RO

SKILLS

JavaScript

ReactJS

Redux

Bootstrap/Tailwind CSS

Python

Node JS

SQL

Linux

Azure

LANGUAGES

Romanian - Native

English - Fluent

Spanish - Basic