

Tudor Mihai Boca

43-21 49TH ST • Sunnyside, NY 11104 • tudorbocaa@gmail.com • (443)-856-5701

Portfolio: <https://tudorboca312.github.io/Portfolio/>

Professional Summary

I am a Junior Web Developer with 2 years of self-study in HTML, CSS, JavaScript, React, Redux, REST APIs, NodeJS, Python, and SQL. Demonstrated ability in building web applications and Chrome extensions, coupled with a strong foundation in system administration. Working every day on web projects, leveraging my skills, and finding new web solutions.

Experience

Endava

Cluj-Napoca, Cluj, Romania

Junior System Administrator

October 2022 – May 2023

- Achieved a consistent operational uptime of over 98% by monitoring key services and servers.
- Led a 30% reduction in server-related issues by effectively managing both Linux and Windows platforms.
- Improved resolution efficiency by 25% through proficient handling and escalation of L2 incidents.
- Enhanced network stability and performance, resulting in a 20% improvement in client satisfaction.

Endava

Cluj-Napoca, Cluj, Romania

Service Desk Analyst

September 2020 – October 2022

- Developed new protocols for service desk operations, handling over 40 daily user inquiries with a 90% first-call resolution rate.
- Achieved a 15% reduction in user access issues by efficiently troubleshooting and resolving errors within Active Directory, Azure, and AWS environments.
- Played a pivotal role in integrating new client IT support, leading to improved support capabilities.

Education

University Of Babes Bolyai

Cluj-Napoca, Cluj, Romania

Bachelor's degree in psychology

September 2017 - July 2020

Technical Projects

1. **Pokedex:** A comprehensive web application displaying an extensive database of Pokémon, featuring advanced search and filter capabilities by type, weight, height, and strength. Built with CSS, Material UI, JavaScript, React, and leveraged Web APIs for real-time data.
2. **Cineflix:** An interactive platform presenting the top ten trending movies across various genres, with detailed modal views and trailers. Includes a robust search functionality. Developed using CSS, Material UI, JavaScript, React, and Web APIs.
3. **QuizzApp:** An engaging quiz application offering tests in 22 subjects with varying difficulty levels. Tracks scores and provides feedback through interactive UI that reflects the user's performance. Created with CSS, JavaScript, React, and Web APIs.

For a full showcase of my projects and Chrome extensions, please visit my portfolio at:

<https://tudorboca312.github.io/Portfolio/>

Skills & Interests

- **Web Development:** Proficient in HTML, CSS, JavaScript, React.js, Next.js, Redux, REST APIs, Web APIs, NodeJS, Python, SQL, and Tailwind CSS, ServiceNow
- **System Administration:** Experienced in Windows/Linux/IOS, AD, MS Office, VMware, AWS, Azure, Networking (TCP/IP, DNS, DHCP), VPN, ServiceNow, RDP.
- **Interests:** Passionate about web development, tech news, and continual learning through podcasts and self-study.