RE-EVALUATION POLICY

Re-evaluation refers to the complete re-grading of the original submission due to an error in the original evaluation.
The final decision to proceed with re-evaluation is at the discretion of Great Learning Evaluation/Acad Team.

Cases for re-evaluation and the step to be taken:

1) There is a calculation error or discrepancy between rubric and the total marks. – Contact Program Manager
2) A particular question / rubric criteria is left ungraded or missed out.   – Contact Program Manager
3) The grading is unsatisfactory and there is an objective query,
   disputing the moderator's feedback on the deduction.   – Raise Re-evaluation Support Ticket*

* RASING A RE-EVALUATION SUPPORT TICKET

The following points need to be adhered while raising a re-evaluation support request:

1) **The exact question/criteria/query, in which grading is incorrect should be mentioned along with detailed reasoning/proof, disputing the moderator's feedback on deduction.** Without any objective/concrete point of concern, the support team will not be able to help you get your doubts addressed.

2) The support request should be limited to your query. Any **harsh language, unprofessional comments and misbehavior towards the moderator or program team, will not be tolerated.** Support tickets found to be in violation will not be entertained and considered closed.

3) If there is more than one query in the same project, they need to be raised in the same support request. Raising multiple request for the same project will result in closure of ticket(s).

4) The re-evaluation request **ticket needs to be raised within 5 days from the release of scores**.

5) On creation of a valid re-evaluation ticket, A new moderator will be assigned to the submission.

6) If the moderator has responded on the support ticket without an increase in marks, no further rebuttal (on the same query) will be entertained.

7) Learners are requested to take any feedback given by the moderator constructively, and accept the final grades and feedback.

Terms for re-evaluation:

1) The re-evaluation will be done by a different moderator, and can either lead to an increase or decrease in final marks after re-grading.
2) Once the project is re-evaluated, there is no further scope for re-grading.
3) **The final grade is at complete discretion of the moderator.**