# **SQL and Databases:**Project Report

#### **Business Overview**



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Total	IK		ша

**Total Orders** 

**Total Customers** 

**Avg Rating** 

11.2 M

1189

987

3.5

**Last Qtr Revenue** 

1.6 M

**Last Qtr Orders** 

200

**Avg Days to Ship** 

32

% Good Feedback

45%



## **Customer Metrics**

### **Distribution of Customers across States**



**Hint:** You can use a bar chart to show the top 5 states with most customers. State in the x-axis and Customer Count as the y-axis

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## **Average Customer Ratings by Quarter**



**Hint:** You can make a bar chart with Quarter Number on the x-axis and the average customer rating in the y-axis

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#### **Trend of Customer Satisfaction**



**Hint:** You can make a 100% Stacked bar chart with Quarter Number on the x-axis and percentage split of customer feedback [good, very good, bad, very bad, okay] in the y-axis with a colour legend

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## Top Vehicle makers preferred by customers



**Hint:** You can make a bar chart with top N vehicle makers on the x-axis and the number of customers in the y-axis

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## Most preferred vehicle make in each state



**Hint:** You can provide a list of states and the with the vehicle make most preferred there in the form of text or a neatly formatted table

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## **Revenue Metrics**

## Trend of purchases by Quarter



**Hint:** You can use a line chart with Quarter Number in the x-axis and No of Orders in the y-axis

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## Quarter on Quarter % change in Revenue



**Hint:** You can use a line chart with Quarter Number in the x-axis and revenue in the y-axis, and give the % change as text at each point, OR you can just have a neatly formatted table with the % changes, if that would look cleaner

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## Trend of Revenue and Orders by Quarter



**Hint:** You can create a dual axis line chart with Quarter Number in the x-axis, and Revenue as the 1st y-axis and Orders as the 2nd y-axis in the same chart.

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# **Shipping Metrics**

# Average discount offered by Credit Card type



**Hint:** You can make a bar chart with Card Types on the x-axis and average discount offered in the y-axis OR a well formatted table can convey the message

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# Time taken to ship orders by Quarter



**Hint:** You can make a bar chart with Quarter Number on the x-axis and average time to ship in the y-axis

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## **Insights and Recommendations**



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