



HEMANT VISHWAKARMA



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Nichu Para, Radhanagar Road, Asansol - 713304

CAREER OBJECTIVE

To utilize my over six years of experience in the retail pharmaceutical sector to effectively contribute to a dynamic organization while enhancing my skills and professional growth.

EXPERIENCE

- Over 6.5 years of experience in pharmaceutical retail as a Retail Sales Associate.
- Assisted customers in product selection and provided detailed information on medical products.
- Managed inventory, restocking, and ensured availability of essential medicines.
- Processed transactions efficiently while maintaining excellent customer service.
- Built strong relationships with customers, increasing repeat business and loyalty.

EDUCATION

- **2024** **BANWARILAL BHALOTIA COLLEGE**
 - Bachelor of Science in Zoology
- **2019** **DEEPAJ INTERMEDIATE COLLEGE (60.20%)**
 - Higher Secondary
- **2017** **BARI BIDYALAYA HIGH SCHOOL (43.71%)**
 - Secondary

EXPERTISE

- Retail and Customer Service Management
- Inventory and Stock Handling
- Pharmaceutical Product Knowledge
- Sales and Business Operations
- Communication and Interpersonal Skills
- Cash Handling and Billing

LANGUAGE

- **Hindi**
- **English**
- **Bengali (speaking)**