Vaqif **Ibrahimov**

Experience

2020-Present

Senior IT Billing Operations Expert Azerconnect

Job Description

Since 2017 started to work in consolidate IT team of Azerconnect. Responsible for technical support and maintenance.

Participate in workarounds development and implementation, platforms planned and hot-fix upgrade.

Investigated and solved Customer Care, Revenue Assurance and Financial complains.

Following platforms are under my responsivity: NGBSS (Bakcell and Azerfon), Mobile Number Portability (Azerfon and Bakcell), Payment Gateway (Azerfon and Bakcell), Charging Gateway (Azerfon and Bakcell). Took ownership on NGBSS, Mobile Number Portability, Charging Gateway and DTMS for both Bakcell and Azerfon MNOs Various monitoring workarounds implementation NGBSS and Mediation systems using OS tools and python programming language. Acting as an expert and single point of contact in Billing and Billing

related platforms.

Baku, Azerbaijan AZ1000

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2017-2020

Senior• IT Billing Operations Engineer • Azerconnect

Job Description

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Participate in workarounds development and implementation, platforms planned and hot-fix upgrade.

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Following platforms are under my responsivity: NGBSS (Bakcell and Azerfon), Mobile Number Portability (Azerfon and Bakcell), Payment Gateway (Azerfon and Bakcell), Charging Gateway (Azerfon and Bakcell) and DTMS (Axerfon and Bakcell MNO's).

Took ownership on NGBSS, Mobile Number Portability, Charging Gateway and DTMS for both Bakcell and Azerfon MNOs

Various monitoring workarounds implementation NGBSS and Mediation systems using OS tools and python programming language.

2012-2017

Senior• IN/VAS Billing Operations Engineers • Bakcell MNO

Job Description

Responsibilities included 24/7 IN/VAS Services & Billing Support, operations and maintenance, bug fixing on Amdocs Billing System. ACC Billing systems Software upgrades based on vendor request. Performed in-time issues and complaints investigations and applied fixes in case of required.

Developed and implemented workaround solutions and supported reporting teams in terms of reports preparation according to data model of Amdocs databases.

Basic Linux OS Administration and independent workarounds implementation basically on python language.

Since 2015 till now Payment Gateway and Mobile Number Portability were added to the responsibility set.

Participated in migration to new Huawei billing platform (NGBSS 5.5) and took the responsibility for support and maintenance of the platform in terms of system operations, single subscriber operations and financial operations.

2010-2012

Senior• Billing Administrator • AileNET

Job Description

Configuration "OLT", Creating VLAN, Assigning VLAN to specific port on SWITCH, CRT configurations and etc.

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UNEC, Master degree

Faculty of Commerce-, specialty-advertising business.

Skills

- Python Developer, Flask, Django
- Oracle PL/SQL 12C, Oracle SQL and PL / SQL programming, MySQL/Postgresql
- Linux Systems Administrations, Networking/Cloud: (TCP/IP,VPC, Route tables, SG, LB) Camel & Diameter 3GPP,GY/SY/GX Protocols
- Camel &Diameter 3GPP,GY/SY/GX Protocols
- Cloud providers: AWS, Azure (EMR, HDinsight, EKS, MSK, S3)
- Docker, Swarm, Orchestration, CI/CD platforms: Jenkins/Circleci/Travis/Git/k8s simplek8s
- Ansible,Terraform
- Mongo DB(Clustering, replication ...)

References [Available upon request.]

