

## Integrated Biometrics IB Scan Diagnostic Tool

The Integrated Biometrics (IB) software includes a diagnostic tool, which can be used to evaluate a IB scanner's ability to communicate with IB Scan applications to capture fingerprints. The diagnostic tool runs five tests and displays the results in a popup window after all tests complete.

**Note: IB Scan software installs at C:\Program Files\Integrated Biometrics on 32-bit platforms (Windows 7, 32-bit) and at C:\Program Files (x86)\Integrated Biometrics on 64-bit platforms (Windows 10).**

### *TEST 1 – Did IB Scan software install successfully?*

Test 1 verifies that the IB Scan software installation completed successfully by examining the availability of driver files, CBP-specific dynamic linked libraries (DLL), and documents in their respective folders.

- 1) Driver installed correctly in "C:\Program Files\Integrated Biometrics\IBScanUltimateSDK\Driver"?  
[ PASS / FAIL ]
- 2) DLLs and execution files installed correctly in "C:\Program Files\Integrated Biometrics\IBScanUltimateSDK\Bin"?  
[ PASS / FAIL ]
- 3) Documents installed correctly in "C:\Program Files\Integrated Biometrics\IBScanUltimateSDK\Documents"?  
[ PASS / FAIL ]

### *TEST 2 – Does IB Scanner initialize correctly?*

Test 2 verifies that IB Scanner responds to basic commands in preparation for scanning. Passing these tests indicates that the scanner communicates correctly with the IB Scan dynamic linked libraries.

- a. IBSU\_OpenDevice() [ PASS / FAIL ]
  - If IB Scanner works properly, this function will return a handle.

### ***TEST 3 – Does IB Scanner respond to identity queries?***

Test 3 verifies that IB Scanner firmware responds correctly to basic property queries.

- a. IBSU\_GetProperty () [ **PASS** / **FAIL** ]
  - ENUM\_IBSU\_PROPERTY\_PRODUCT\_ID
  - ENUM\_IBSU\_PROPERTY\_SERIAL\_NUMBER
  - ENUM\_IBSU\_PROPERTY\_FIRMWARE
  - ENUM\_IBSU\_PROPERTY\_REVISION

### ***TEST 4 – Does IB Scanner correctly send frames during a scanning event?***

Test 4 verifies that fingerprint images can be captured by examining the system callback methods.

- a. IBSU\_BeginCaptureImage () [ **PASS** / **FAIL** ]
  - Check “IBSU\_BeginCaptureImage()” callback from dll.

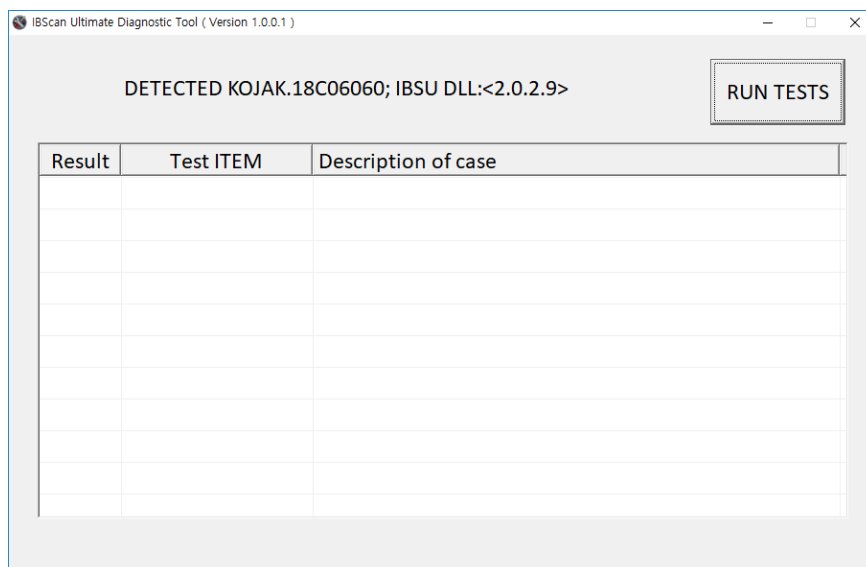
### ***TEST 5 - Does IB Scanner close successfully?***

Test 5 verifies that IB Scanner responds correctly to release commands.

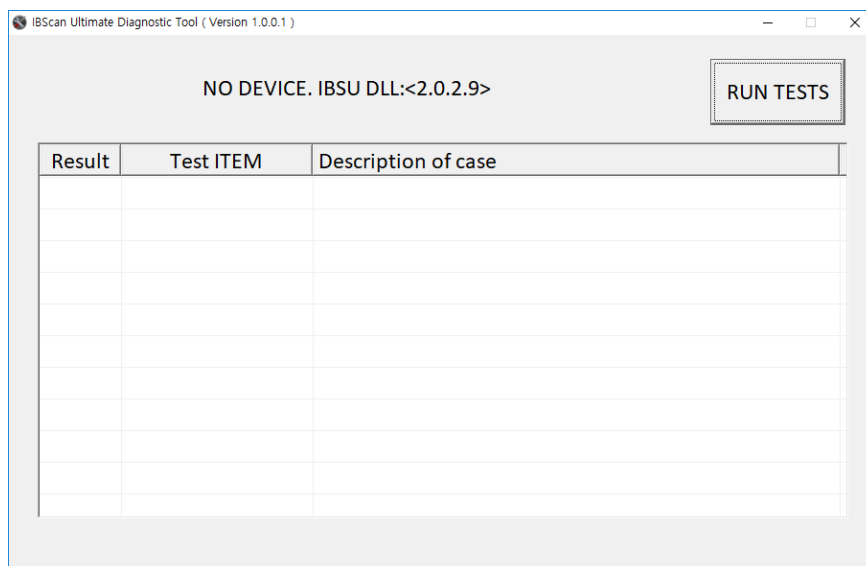
- a. IBSU\_CloseDevice () [ **PASS** / **FAIL** ]

## Running the Diagnostic Tool

1. Run the diagnostic tool by executing C:\Program Files\Integrated Biometrics\IBScanUltimateSDK\Bin\IBSU\_DiagnosticTool.exe
2. On launch, the diagnostic tool detects a scanner (if connected) and the versions of the IBScanUltimate library.



**Figure 1. Device Detected**



**Figure 2. Device Not Detected**

3. Press **RUN TESTS**.

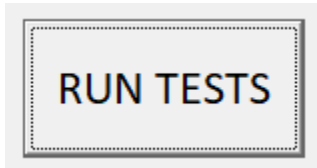


Figure 3. Run Tests Button

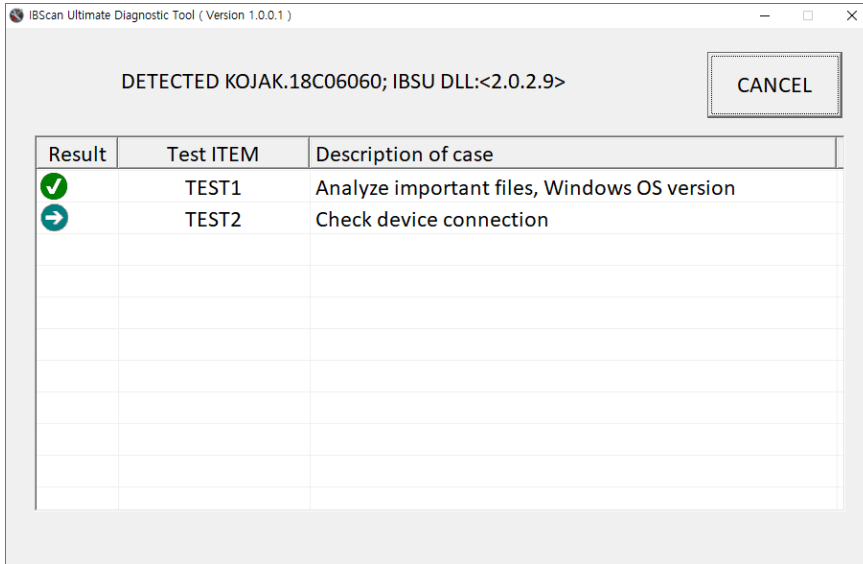


Figure 4. Tests in Progress

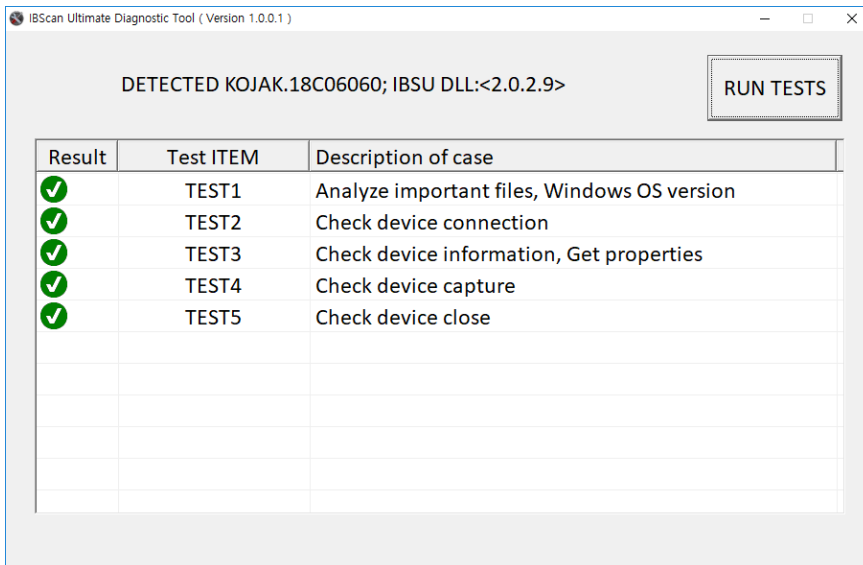
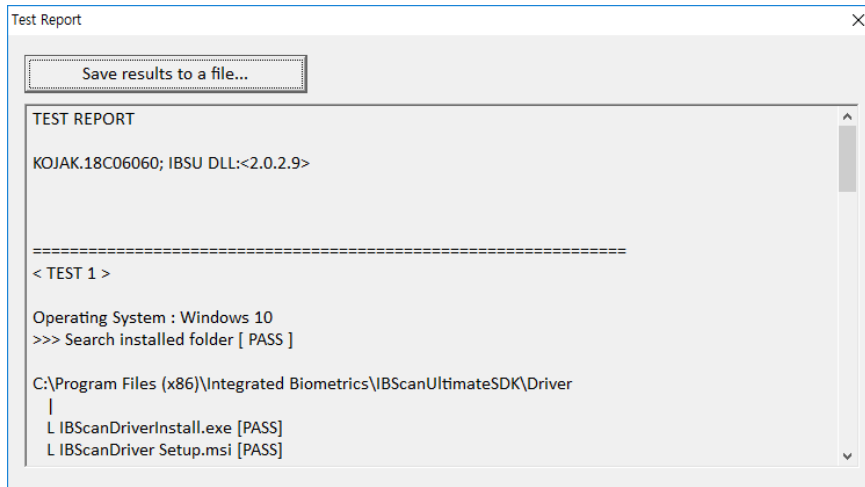


Figure 5. Tests Complete

4. Once tests are completed, the tool generates a report detailing the test criteria and the results with a PASS/FAIL designation. This report can be used for further analysis and troubleshooting of the scanner.



**Figure 6. Report Log**