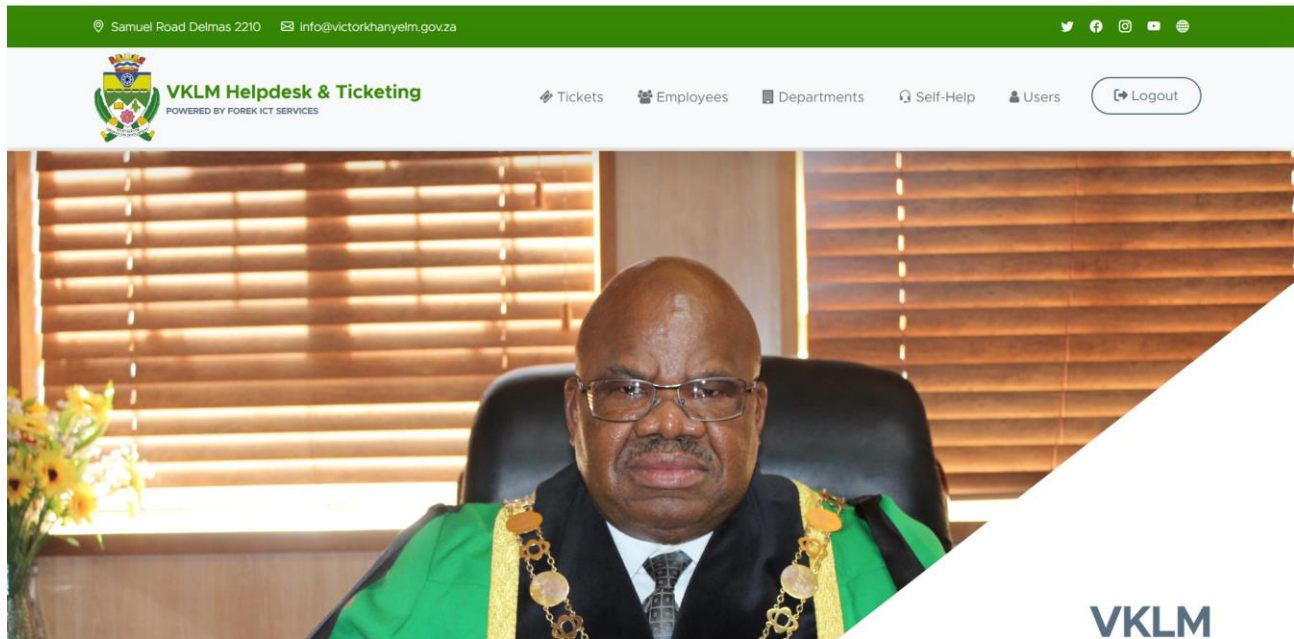
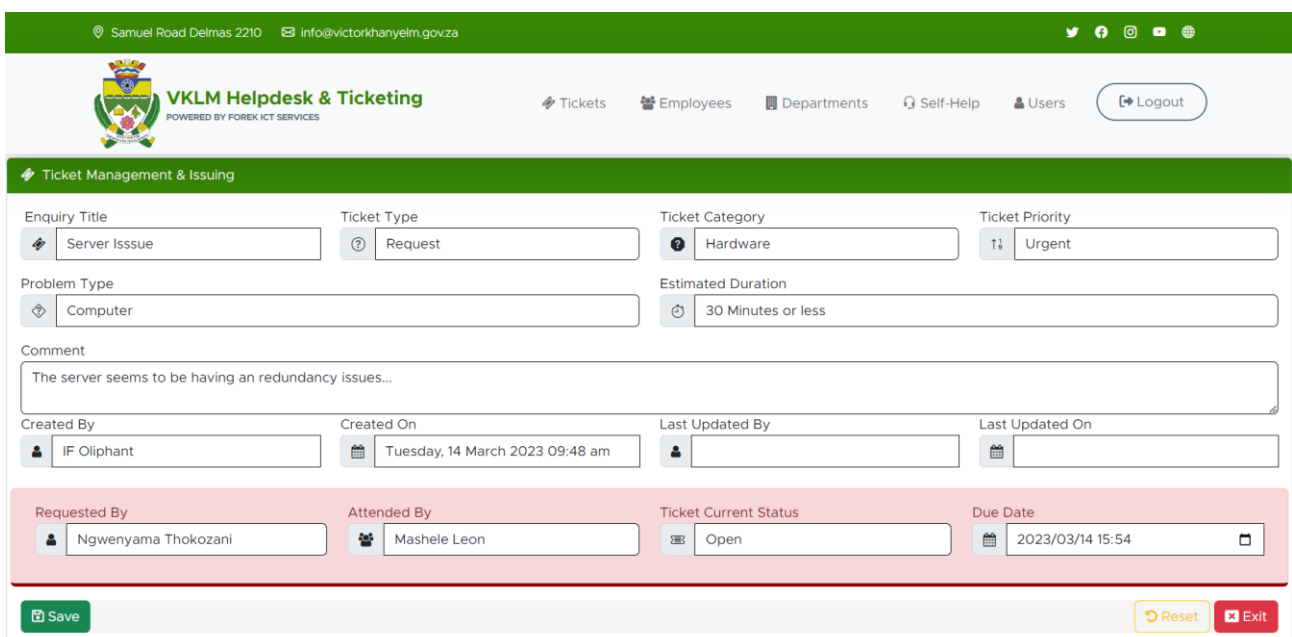


## Annexure A1

### Landing Page




### Ticketing List and Creation



## Ticketing List

Samuel Road Delmas 2210 | info@victorkhanyelm.gov.za

 **VKLM Helpdesk & Ticketing**  
POWERED BY FOREK ICT SERVICES

[Tickets](#) [Employees](#) [Departments](#) [Self-Help](#) [Users](#) [Logout](#)

[Add New](#) [Closed Tickets](#) [Unattended Tickets](#)

List of All Issued Tickets - which are NOT Closed


10 entries per page

	Ticket Number	Title	Category	Priority	ProblemType	Due Date	Ticket Status	Action
<a href="#">Resolution</a>	#VKLM/x2aya	Server Issue	Hardware	Urgent	Computer	2023/03/14 15:54:00	Open	<a href="#">Open</a>
<a href="#">Resolution</a>	Ref-VKLM/FgMP	Storage Issues	Software	Low	Password Related	0001/01/01 00:00:00	Pending	<a href="#">Open</a>
<a href="#">Resolution</a>	#VKLM/rEN3o	Printer Issues	Hardware	Low	Printer / Catridge	2023/02/28 12:02:00	Open	<a href="#">Open</a>
<a href="#">Resolution</a>	#VKLM/bYFhM	Printer Issues 2'	Hardware	Low	Password Related	2023/02/28 12:04:00	Open	<a href="#">Open</a>
<a href="#">Resolution</a>	#VKLM/t3DEX	IP Conflict	Network	High	Email Related	2023/02/28 14:08:00	Open	<a href="#">Open</a>
<a href="#">Resolution</a>	#VKLM/vSFvw	Internet	Software	High	Connection Issues	2023/02/27 10:14:00	Open	<a href="#">Open</a>
<a href="#">Resolution</a>	VKLM/RfIxi	Storage Issues	Network	Medium	Email Related	0001/01/01 00:00:00	Escalated	<a href="#">Open</a>

Showing 1 to 7 of 7 entries

## Employee Registering and Indexing

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[Add New](#)

List of Municipal Employees

10 entries per page

Title	Full Name	Surname	Email Address	Cellphone Number	Is Active	Action
Mr	David	Nkabinde	ifoliphant@forekinstitute.co.za	0642288825	<input checked="" type="checkbox"/>	<a href="#">Open</a>
Mr	Itumeleng	Oliphant	fortuneismaname@gmail.com	0614422285	<input checked="" type="checkbox"/>	<a href="#">Open</a>
Miss	Menalda	Langa	mlanga@forekinstitute.co.za	0652656265	<input checked="" type="checkbox"/>	<a href="#">Open</a>
Mr	Thokozani	Ngwenyama	thokozanin@vklm.gov.za	0656552255	<input checked="" type="checkbox"/>	<a href="#">Open</a>
Mr	Leon	Mashele	leonm@vklm.gov.za	6559556256	<input checked="" type="checkbox"/>	<a href="#">Open</a>

Showing 1 to 5 of 5 entries



**FOREK**  
INSTITUTE OF TECHNOLOGY  
artisans & skills training centre

**Postal Address:** PO Box 564, Sonpark, 1206  
**Physical Address:** Factory Number 107,  
Kabokweni Industrial, Kabokweni, 1245

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**E-mail:** [info@forekinstitute.co.za](mailto:info@forekinstitute.co.za)  
**Website:** [www.forekinstitute.co.za](http://www.forekinstitute.co.za)  
**ISO CERTIFIED:** ISO9001/2015